

Field Service Campaign

November 2006
SF352A

Copy of Letter to Owner

Subject: FCCC XC Chassis Exhaust Pipe Assemblies

Freightliner LLC, on behalf of its wholly owned subsidiary, Freightliner Custom Chassis Corporation is initiating Field Service Campaign SF352A to modify specific Freightliner Custom Chassis XC and XC-S motorhome chassis manufactured between September 22, 2003, and November 29, 2005, with Caterpillar C7 engines and rear radiators.

A change in the supplier of the clamps used on the left-hand exhaust pipe assemblies resulted in clamps with a different clamping load, this may allow the assembly to loosen.

Retaining screws will be installed through the clamp, exhaust tube, and muffler bracket.

Repair kits are now available for authorized dealers to order. Contact your authorized dealer to arrange to have your vehicle(s) modified as soon as possible and to assure that parts are available at the dealer. To locate a dealer, search online at www.FreightlinerTrucks.com or contact the Warranty Campaigns Department for assistance.

When you contact your dealer, refer to Field Service Campaign **SF352A** and your vehicle identification number. Once kit(s) are received at the dealership, the campaign will take up to approximately an hour and will be performed at no charge to you.

This Field Service Campaign will **terminate on October 31, 2007**. Please make sure your vehicle(s) is modified prior to this date. Modifications completed after this date will be done at the customer's expense.

As stated in the terms of your express limited warranty, Freightliner LLC will not pay for any damage caused by failure to properly maintain your vehicle. Freightliner LLC considers the work necessary under this campaign to be proper maintenance and will, therefore, not pay for any damage to your vehicle caused by your failure to have the repairs that are the subject of this campaign performed in a reasonable time.

IMPORTANT: When the campaign has been completed on your vehicle, please ensure that a completion sticker has been affixed to your vehicle referencing **SF352A**.

Contact the Warranty Campaigns Department at (800) 547-0712, from 7:00 a.m. to 4:00 p.m. Pacific Time, Monday through Friday, e-mail address WarrantyCampaigns@Freightliner.com, or the Customer Assistance Center at (800) FTL-HELP or (800) STL-HELP, after normal business hours, if you have any questions or need additional information.

WARRANTY CAMPAIGNS DEPARTMENT

Enclosure