

Copy of Letter to Owner

Subject: Horton Fan Hub Center Shaft Bolts

Daimler Trucks North America LLC, on behalf of its wholly owned subsidiary, Freightliner Custom Chassis Corporation, is initiating Field Service Campaign SF388A-F to modify specific Freightliner Custom Chassis XC-R Chassis manufactured between July 2, 2007, and November 9, 2007.

Certain vehicles may have been built with Horton fan hub assemblies that have insufficient thread depth on the center shaft bolts. This may cause the shaft bolts to break.

The fan hub and fan hub mounting bracket will be replaced.

Parts are now available for authorized dealers to order. Contact your authorized dealer to arrange to have your vehicle(s) modified as soon as possible and to assure that parts are available at the dealer. To locate a dealer, search online at www.FreightlinerTrucks.com or contact the Warranty Campaigns Department for assistance.

When you contact your dealer, refer to Field Service Campaign **SF388A-F** and your vehicle identification number. Once kit(s) are received at the dealership, the campaign may take up to six hours, depending on the work required, and will be performed at no charge to you.

This Field Service Campaign will **terminate on November 30, 2009**. Please make sure your vehicle(s) is modified prior to this date. Modifications completed after this date will be done at the customer's expense.

As stated in the terms of your express limited warranty, Daimler Trucks North America LLC will not pay for any damage caused by failure to properly maintain your vehicle. Daimler Trucks North America LLC considers the work necessary under this campaign to be proper maintenance and will, therefore, not pay for any damage to your vehicle caused by your failure to have the repairs that are the subject of this campaign performed in a reasonable time.

IMPORTANT: When the campaign has been completed on your vehicle, please ensure that a completion sticker has been affixed to your vehicle referencing **SF388A-F**.

Contact the Warranty Campaigns Department at (800) 547-0712, from 7:00 a.m. to 4:00 p.m. Pacific Time, Monday through Friday, e-mail address WarrantyCampaigns@Freightliner.com, or the Customer Assistance Center at (800) FTL-HELP or (800) STL-HELP, after normal business hours, if you have any questions or need additional information.

WARRANTY CAMPAIGNS DEPARTMENT

Enclosure