

# Recall Campaign

August 2006  
FL467A-F  
NHTSA #05V-551  
REVISED NOTICE

## Copy of Letter to Owner Subject: AAC Front Axle I-Beams

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. This notice is also sent in accordance with the Canadian Motor Vehicles Safety Act.

Freightliner LLC, on behalf of its Freightliner Trucks Division and its wholly owned subsidiaries, Freightliner Custom Chassis Corporation and Sterling Truck Corporation, has decided that a defect which relates to motor vehicle safety exists on specific Freightliner Business Class M2, Century, Columbia, and Coronado vehicles; Sterling A/L-Line and Acterra vehicles; and Freightliner Custom Chassis XC motorhome chassis manufactured between September 6, 2005, and October 20, 2005, with Axle Alliance Company front axles.

A forging defect in the top flange of certain front axle I-beams may cause fatigue and fracture, resulting in a possible loss of control and vehicle crash without prior warning.

The front axle will be inspected, and the full axle (FL467A) or the I-beam and knuckles (FL467B-F) will be replaced if necessary.

Repair kits are now available for authorized dealers to order. **IMPORTANT: Replacement parts are specific to individual vehicles or small groups of vehicles, so they must be ordered after your vehicle is inspected by a dealership and it is determined that a replacement is required.**

When you contact your dealer, refer to campaign number **FL467A-F**. Once kit(s) are received at the dealership, the work will take approximately an hour for the inspection and approximately eight hours if the axle must be replaced and will be performed at no charge to you.

**IMPORTANT:** When the recall has been completed, please ensure that a label has been affixed to your vehicle referencing **FL467A-F**.

If you do not own the vehicle that corresponds to the identification number(s) which appears on the Recall Notification, please return the notification to the Warranty Campaigns Department with any information you can furnish that will assist us in locating the present owner. If you have leased this vehicle, Federal law requires that you forward this notice to the lessee within 10 days. If you have paid to have this recall condition corrected prior to this notice, you may be eligible to receive reimbursement. Please see the reverse side of this notice for details.

If you are not able to have the defect remedied without charge and within a reasonable time, which is not longer than 60 days after you tender the vehicle for repair, please contact the Warranty Campaigns Department at (800) 547-0712, 7:00 a.m. to 4:00 p.m. Pacific Time, Monday through Friday, e-mail address [WarrantyCampaigns@freightliner.com](mailto:WarrantyCampaigns@freightliner.com), or the Customer Assistance Center at (800) FTL-HELP or (800) STL-HELP, after normal business hours. You may also wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 7th Street S.W., Washington, D.C. 20590; or call the Vehicle Safety Hotline at (888) 327-4236 (TTY: 800-424-9153); or to <http://www.safercar.gov>. If your vehicle is involved in the Canadian portion, you may wish to notify Transport Canada, ASFAD, Place de Ville Tower C, 330 Sparks Street, Ottawa, ON K1A 0N5, or phone (800) 333-0510.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.

WARRANTY CAMPAIGNS DEPARTMENT

Enclosure