#### Freightliner Chassis Owners Club

"16 Years of Great Associations ... 1995 - 2011"



1st. Quarter, 2012

# Freightliner Flyer



www.fcocrv.org



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Be sure and check out the new discount program with



See page 18



#### Freightliner Chassis Owners Club

#### OC Phone Number 321-704-0695



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Vacant

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Vacant

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VP.Area.Ops.W@fcocrv.org



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VP.Area.Ops.E@fcocrv.org

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Natl.Dir@fcocrv.org

Alt. National Director **Ernie Ward** 

P.O. 2430 PMB 623 Pensacola, FL 32513 941-661-5667

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Spiritual Leader(s) Ken & Dorothy Hawk F266431 218 High Brook Dr. Richardson, TX 75080 214-244-4307 Spirt.Ldr@fcocrv.org



Historian(s)

Historian@fcocrv.org

Web site: www.fcocrv.org

FCOC Phone Number 321-704-0695



Note!



#### ~ President's Message ~

Change! ith regret I announce my resignation as President of the Freightliner Chassis Owners Club effective 1 March 2012. My decision is based on some health issues, which have prevented my wife from traveling with me for the last year. Unfortunately, it does not appear we can expect any significant improvements to her health issues over the coming year. Since I interests of the club that I step prefer not to travel alone, I therefore consider it to be in the best down.

I have talked with Steve Batorson, current Senior Vice President, and he has agreed to accept the responsibility. new

ell a lot has happened since the last quarter newsletter so I will try to get everyone up to date. As you can see by the preceding article from Ron Sliger he has resigned as President. On behalf of the executive board and the members I would like to thank Ron for the years of service and leadership he has provided on the board and three years plus as president. We all have best wishes for Ron and Brenda going forward.



became the president as a result of Ron resigning and according to our rules we needed to L name a Senior VP to fill my vacancy. Barbara Knutson has agreed to do this and was confirmed by the executive board at a meeting held in Tucson the beginning of March. Barb was the Secretary and with her moving into the Senior VP role that left the position open. I am happy to announce that Vivian Nash-Kirk has agreed to fill the rest of Barbs term. When that term is up she can run for the position. Thank you Vivian for filling the duties of this position. We welcome you to the executive board.

ick Kennedy has also resigned as a double duty board member. Rick has been our Treasure and the Webmaster for several years. I thank Rick for myself, the executive board and the members for all the time and efforts he has put into both of these activities. Rick sent me the records that will be passed on to the next Treasure and I was very impressed with the complete and organized records that were kept.

Bob Smellie has been our award winning Editor for as long as I can remember and has decided not to run for this position again. Helping take care of Uwarda takes a lot of his time. I want to thank Bob again on behalf of all of us that have enjoyed Bob work on the Freighliner Flyer for a very long time. Hope to see you at an upcoming rally down the road.

Il this being said the nominating committee has been busy and will be. They have a notice in this newsletter.

n closing as you can see the make-up of the board will have quite a few new faces to serve you L our members. I will quote the purpose of our club right from the Chapter Bylaws and hope we can continue to pursue these to the best of all our abilities. "This Chapter exists to promote social, recreational, and informational exchange activities which provide for the enjoyment and pleasure use of family member coaches"

Steve Ratorson

### Message from the Senior VP

A good time was had by all who attended the FCOC Rally in Tucson, AZ, March 5-9. The food, entertainment, seminars was a success. Everyone had a great time learning how to make lanyards. A fashion show was held for the ladies tea with some great models. (see the pictures on page 12 & 13 )

Our next rally will be held in Goshen, IN on August 20-24. We have a lot of nice things planned for the rally. Take note that our rally is before the FMCA convention. This is due to the fact that the FMCA rally is late in August and would put our usual post rally into the Labor Day week-end. It is only 153 miles from our rally in Goshen to the FMCA convention at the Indiana State Fairgounds. (see rally registration on page 7) Roy Hopper is planning an area rally in October. more information to come on that rally.

The FMCA convention will be in June, 2013 in Wyoming. We are looking at having the FCOC rally in Rapid City, SD. If you know of any good campgrounds in that area please let me know.

I would like to welcome Vivian Nash-Kirk to the board as secretary. Looking forward to working with her.

Barbara Knutson

















#### Chrysler Affiliate Program Feedback

I have only been the President for about a month and already have had close to twenty requests for this program. We are looking for some feedback on this program if you have used it. I know of two members that have used it in this time frame buying one of the offered products. If you have used this program or intend to use it we are asking you to give Tom James a message telling him about your experience with the program. Tom can be reached by cell phone 916-870-9322 or by e-mail <a href="mailto:vp.busdev@fcocrv.org">vp.busdev@fcocrv.org</a>

#### <u>Disclaimer</u>

FCOC is not to be held responsible for personal statements, opinions, or representations advanced in papers, chapter newsletters, web site, in discussions at any meetings or its Internet site and Discussion Forums, or the validity of statements contained in any advertisements or printed material of the FCOC chapter of the International Area of FMCA.



#### Driven By You

#### Hello All,

Hard to believe we're already through one quarter plus of 2012, but as the saying goes, time flies when you're having fun. And we've had our share of fun here in Gaffney!

The year kicked off with a bang at the RV Supershow in Tampa. Weather held some folks, but only briefly, as our booth was swarmed with eager RVer's wanting to learn about what's next for FCCC. Since then show traffic has only increased, most recently at the AGI rally in Phoenix. The mood at all the shows has been one of excitement and it seems people are ready to shake off the effects of the recession and start purchasing motorhomes.

At the same time we've ramped up our production to meet new models from Fleetwood, including the American Coach line, and increased penetration with a few other OEMs. Our excitement extends to the first deliveries of our new SLR chassis with a Detroit 13L engine launched at the RVIA show in Louisville last December and which will be available on some OEM models this summer. Can't say more than that now, but be on the lookout for this chassis – coming soon to showroom near you.

We're also seeing the hard work of our team pay off with market share gains. The latest Stat Survey numbers (the scorecard used by the industry to track motorhome retail sales) shows FCCC with a 57% share for the month of January. More OEMs, recognizing the value we

offer, are working with us and the market has shown that consumers are requesting motorhomes built on our chassis. We are confident this trend will continue.

As always, thank you for your support. Hermisia and I look forward to seeing you at upcoming rallies.

Best Regards,

Best regards,
Bob Harbin





Driven By You

#### **Seminar Rally**

DALLAS FREIGHTLINER WESTERN STAR 4200 Port Boulevard Dallas, TX.

When: June 7th, 8th and 9th.

Arrival: Those wanting to have an inspection call 214-704-2437

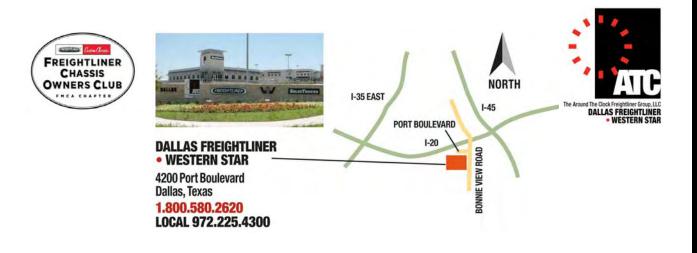
You will need to set up arrival times for
Thursday the 7th. by contacting
Dallas Freightliner for an appointment,
if not arrival is 5 P.M. Friday.

<u>Dry Camping</u>: provided, Saturday coffee, donuts and lunch provided By Freightliner, Dinner Saturday evening is Pot Luck. Drive in for Sat. is O.K. by car, but you will need to register for seminar/meals.

Preliminary planning of Seminars will include

- Freightliner
  - Michelin
  - Allison
- Cummins
  - Others

<u>Contacts:</u> Call - Or email Katherine Henley (214-704-2437) email: nannywanttogo@aol.com to make reservations



# SUMMER IN GOSHEN RALLY

e will be holding the summer FCOC rally in Goshen, Indiana, at the 4H fairground in Goshen, Indiana. Arrival will be on August 20<sup>th</sup> at 12:00 noon and departing on August

24<sup>th</sup> before noon. The registration fee will be \$300.00 which include a campsite with full hook-ups for two occupants per coach, all seminars, entertainment, four breakfasts and four dinners. All meals will be prepared on site by Nelsons Catering.

On Monday night dinner will be Nelson's Port a Pit Chicken and Pulled Pork in BBQ sauce. We will also, have salad, vegetables, potatoes and for desert we will have Decadent Brownies. This is just one meal, we have three more plus four breakfast. We will also, be having our social hour every night along with games and on Thursday night we will have entertainment. Entertainment will be the Conley-Schmidt Show; they do bluegrass, high mountain country, a little yodel, a bit of storytelling and amazing three & four part harmony, mix in with the fiddle, guitar, mandolin and dobro instrumentals. Seminars are still being planned.

We have booked 50 spaces; we will get more if needed. It is about 150 miles to the FMCA convention. We will be having our Business Meeting at the FMCA Convention. Due to FMCA having the Convention so late in August, we will have the FCOC rally before the FMCA Convention.

If you have questions or suggestions, please call or send a note.

Barbara Knutson maxmandy0846@yahoo.com 561-703-5284

~See page 8 for rally registration form ~







#### A Good Time in Indiana

Registration Deadline - August 4, 2012 FCOC Summer Rally August 20<sup>th</sup> - August 24<sup>th</sup>, 2012 Elkhart 4-H Fairgrounds 17746-D CR 34 Goshen, Indiana 46528



Rally Master: Barb Knutson (561) 703-5284 Asst. Rally Master: Steve Batorson (520) 444-6772

Entertainment Educational Seminars	Freightli	Freightliner Techs		Crafts  Ladies Tea		
FMCA#:						
Pilot: Last Na	ame	First Name		Nicknan	ne for Badge	
Co-Pilot: Last Na	ame	First Name		Nicknan	ne for Badge	
Will you have a guest(s) attend	ding the rally? If so,	name(s) and age:				
Address:						
City:	STST		Zip Code			
Primary Phone #:		Cell Phone #:				
E-mail: Address:	ST Zip Code: Cell Phone #:    Cell Phone #:   Country   Countr					
In order to recognize any spec	Gosher, Indiana		the month	of Augu	st, e.g.,	
Please specify any special me	al requirements:					
First Time at FCOC rally? Yes:	□ No: □	Handicapped Pari	king? Ye	s: 0	No: 🗆	
Ladies Tea Yes: D	lo: 🛘	Crafts Yes: □	No: □			
Mfg/Model of Coach:		Length	i:			
Would You Like to Volunteer t	o help with the rally?	Yes 🗆	No 🗆			
Please make your checks payab based on 2 per coach: campsite, each additional guest over the ag	4 dinners and 4 break	fasts for each perso	on, and ente			
	Steve I	Batorson				
	4505 N. Sanders Ro	., Tucson, AZ 857	743			
Date Received:	Confirmation Sent:					

We have an entrance time for going into the FMCA convention in Indianapolis. I will be leading it in on August 25 at 3;00pm. You can enter the convention grounds with the caravan even if you are going to electric or handicap parking. The parking crew will split you from the main group and direct you to your parking areas. When you register make sure you put in the registration you want to go in with the Freightliner Chassis Owners Club caravan.

I'm still checking with FMCA on what gate will be used and finding a place to gather before we go in as a group. We will try to get a spot for the tent so we can have our socials in the group area as we have in the past.

I will have a follow up to this article in the next newsletter when everything should be finalized. If you are going in with the caravan please contact me either by phone or e-mail so I have a close count on how many credentials I will need to have to hand out.

If you are going to the FCOC rally which is before FMCA this time, you will have time to get from Goshen to Indy the same day. It is approximately 150 miles between the two.

Steve Batorson 520-444-6772 batorson@gmail.com

# Got a Cummins Engine in your Coach?

Members attending the FMCA convention in Indianapolis should check-out the opportunity to visit the home of Cummins during your travels to Indiana. The rally for Cummins powered motorhomes will take place in Columbus Indiana, approximate 45 miles south of Indianapolis, and is sponsored by Cummins, Ceraland, and the Columbus City Visitors Center.



Reservations for the post-FMCA rally at the Cummins employee's RV Park (Ceraland) can now be made at <a href="http://homerally.ceraland.org/">http://homerally.ceraland.org/</a>.





## Spring In Tucson Rally

he Freightliner Spring national rally took place in Tucson the beginning of March. We had 52 coaches in attendance, and some locals who chose to come out to attend the seminars during the day. In attendance were about twenty coaches that were first timers and jumped right into the middle of volunteering. It was great to see how well they became new friends. We also had one of our charter members at the rally and all the attendees got to meet "Uncle Leroy". He is definitely an asset to the club and in many friendly way he promotes what this club is all about.

e had some great seminars, a unique ice cream social, a ladies fashion show, world famous Mariachi entertainment and a lot of good socializing. There are pictures in the newsletter that show these activities. (see pages 11 thru 14)

n a personal note I would like to thank all those who jumped in to make this rally happen. I started as the rally master and through some personal things that happened I can say it is great to see fellow members take over and pick up loose ends and make this a successful rally. Here are a few, the Knutson, James, Costigan, and Henley's along with many others that made this a successful rally. I really appreciate all the volunteers for parking and those who helped out serving food and also any that I might not have mentioned.

also want to thank Freightliner Custom Chassis Corporation for the monetary donation and presence of there personel and equipment that were here at great expense. For those who don't know, it would have cost around \$100 dollars more per coach if we had not had the good financial support from Freightliner. So help them out by promoting their products.

Steve Batorson

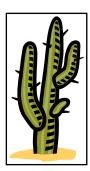
## A Special Event at the Tucson Rally





Senior Vice-President Barbara Knutson presents the FCOC Tucson Rally donation of \$800 to Ronald McDonald and Anne Rounds, Chief Development Officer for the area Ronald McDonald House.

## Spring in Tucson Rally





The weather was great for outdoors!

What a Wonderful Group





What a Chassis!

# Spring in Tucson Rally









crafts







# FMCA Area Rallies & 87th Family Reunion Register Online @ FMCA garage

orthwest Area Rally ~ June 21 to 24, 2012 The Mill Casino on Coos Bay, North Bend, Oregon . (see the information below)

idwest Area Rally ~ June 27 to 30, 2012 Winnebago County Fairgrounds, Pecatonica, Illinois.

ortheast Area Rally ~ July 19 to 22, 2012 Champlain Valley Exposition, Essex Junction, Vermont. "20th Anniversary RV Round-Up"

MCA's 87th Family Reunion and Motorhome Showcase ~ Aug 27 to 30, 2012 Indiana State Fairgrounds Indianapolis, Indiana.

#### Northwest Area Rally

June 21 to 24, 2012

#### The Mill Casino on Coos Bay North Bend, Oregon



ALL owners of self-contained RVs are welcome to attend. Parking begins at 8 a.m. June 19. No early arrivals.

Rally Highlights:

Five nights of camping | Seminars | Exhibits | Display Coaches | Coffee and Donuts | Two Catered Meals | Ice Cream Social | Movie Night | Bingo | Entertainment |Poker Walk | Hot Dog Bash | Slot Tournament | Four \$75 Door Prizes | Swap Meet | 50/50

Shore Excursions:

Shore Acres State Park & South Slough Reserve & Estuary (\$6/person) | Museum Tour (\$4/person) | Coos Bay Harbor Tour (\$30 each) | Oregon Dunes Adventure Tour (Cost TBD) | Bandon Crossing Golf Club (\$75/person)

For more information about Shore Excursions and to sign up, visit the Northwest Area Rally page in the FMC magazine or call for reservations @ 800-953-4800 and tell FCOC.

Or call Bill Gilmer, Rally Master at 503-804-2684.



#### FMCA CORNER



As we move into March the weather here in Florida is beautiful—temps in the mid to high 70's with low humidity. I hope wherever you are the weather is good also.

Your FMCA Executive Board has been very busy working on ways to save our association money. The negotiations continue with Global Underwriters and On Call (service provider of our FMCAssist Program) to achieve a better product for our members. We have FMCAssist coverage while these negotiations continue.

The contract for updating the IT operations at FMCA headquarters has been signed and progress has started toward that end. FMCA accounting system will be the first on the list for improvement.

FMCA membership continues to decline. During the course of 2011, we lost 7,677 members, which translates into a revenue loss of \$307,080. The current membership numbers as of December 31, 2011, is 85,789. Membership as of the end of February, 2012 is 85,566. All members need to try to recruit anywhere they can.

The Executive Board has voted to suspend the \$1,000 support to Areas commencing with the 2013 FMCA budget. The Board also charged Jerry Yeatts, the Interim Executive Director, to develop plans to be presented to the FMCA Executive Board, for approval, rejection, or modification, which includes the following: 1. A line-by-line proposal for reducing FMCA expenses by at least \$1.2 million over the next 12 months, commencing February 7, 2012; and 2. Marketing proposal from at least two outside sources to stop and turn around our declining FMCA membership. These plans must be submitted to the Executive Board no later than April 15, 2012.

FMCA will produce a "mini-magazine" for use as a promotional tool for membership recruitment.

FMCA Executive Board, with the Board of Directors approval, has voted to accept towables to the 2012 Family Reunion in Indianapolis, Indiana.

Plattenburg & Associates has completed the financial audit for the fiscal year 2011. The revenue for 2011 was \$6,534,838, with operating expenses of \$7,603,499. This shows an operating loss of \$1,068,661, for the nine month fiscal year.

Respectfully Submitted, Roy Hopper National Director Freightliner Chassis Owners Club



#### FCOC Southeast Area Rally News

The FCOC Southeast Area had 19 coaches at the Tampa RV Super Show January 10-15. We had a great time and the weather was good although a little chilly early in the mornings. We had a potluck dinner the first night and BYOB Happy Hours each evening. The FRVTA furnished coffee and donuts in the morning, a great vendor show, and three nights of good entertainment, the final show being Kay and Ron Rivoli.



THE FCOC SOUTHEAST AREA'S NEXT RALLY WILL BE FCOC S.E.A. HALLOWEEN PARTY AT COASTAL GEORGIA RV RESORT, IN BRUNSWICK GEORGIA, OCT. 24-28, 2012. WATCH FOR FURTHER INFORMATION ON THE fcocrv.org WEBSITE AND IN FUTURE NEWSLETTERS.

Roy & Kathy Hopper FCOC S.E.A. Coordinators Phone 772-559-3522 E-mail rhopper517@ aol.com

Check the web site for the latest information on upcoming Rallies http://www.fcocrv.org

# Those Willing to Serve!

The Nominating Committee submits the following slate of Officers to be elected at the August Business meeting to be held at the Business Meeting in August at the FMCA Convention.



Senior Vice President Barbara Knutson

Treasure

Vice President Business Development Tom James
National Director Roy Hopper

Vice President Newsletter Editor

Secretary (one Year Term) Vivian Nash Kirk

Vice President Webmaster

All nominees have been contacted regarding their responsibilities and indicated a willingness to serve the club.

As a reminder, if anyone wishes to nominate a candidate they may do so at the August Business Meeting. A motion from the floor, followed by a second and acceptance by the person nominated on the ballot would be required. Once the nominations are closed the election will follow.

Respectfully submitted

Barbara Knutson,

On behalf of the members of the Nominating Committee

Nominating Committee

Katherine Henley – Linda Slycord – Gerry DeHeer-Carol Vehill

We are in need of volunteers for the Nominating Committee. If you are interested you can contact any member of the Board Or the Nominating Committee.

#### Freightliner Chassis Owners Club Logo Merchandise

For your information, Freightliner Logo Eggs are for sale again. We also have added to our logo merchandise the Hats and Visors. The new price list and shipping charges are shown on the order sheet. We only have 2 XL and 2 XXL shirts left. Also, please note that the shipping charges have changed because of the new postage increase.









DATE:	FCOC Logo	Shirts and Eggs			
SHIP TO:		ltem	Qty	Price Each	Total
FMCA #		Logo Shirt (SM)		\$ 15.00	\$
Name		Logo Shirt (M)		\$ 15.00	\$
Address		Logo Shirt (L)		\$ 15.00	\$
City	ST Zip	Logo Shirt (XL)		\$ 15.00	\$
Check #		Logo Shirt (XXL)		\$ 17.00	\$
Checks payable to: "FCOC" and send check to: Mary Costigan, FCOC Logo Merchandise 514 Americas Way, PMB 1435 Box Elder, SD 57719-7600		FCOC Logo Egg		\$ 20.00	\$
		FCOC Hats		\$ 15.00	\$
		FCOC Visors		\$ 15.00	\$
		Ladder Bracket*		\$ 5.00	\$
Cell: (951) 452-2999 E-Mail: mary.costigan@yahoo.com		Total # of Items		Sub-Total	
1 Item \$5.30 USD					\$
Charges	2 - 4 Items \$11.35 USD	Shipping			\$
	5 + Items \$15.45 USD			Order Total	\$
	CANADA Call or email for shipping Price				
* Ladder Bracket - Do not not count as an item unless ordered by itself.		TOTALS IN US DOLLARS  Thank you for your order!			

#### Membership

Please look at your label on the front of this newsletter to see if your membership is about to expire. We send out reminders at least 2 months in advance of your expiration, both by email or by mail, to give you time to renew your membership.

If it would be convenient for you, we are asking that you ask to have your newsletter delivered by email, especially if you travel a lot, or your mail is forwarded more than once a year. You will receive your newsletter earlier that those mailed, and you don't have to have them piled up in your motorhome. You will receive an email when the newsletter is ready to be viewed, and you can also check out all our back issues, and be able to print out a page or the whole newsletter. For those of you who do not have emails, you need to make sure we have your mailing address. We are getting a lot of newsletters returned because of the rate we pay for sending out newsletter, because they do not forward them, and they are returned to us for the full postage, as if mailed 1st Class.

For those of you with emails, check out our website at <a href="http://www.fcocrv.org">http://www.fcocrv.org</a>. You can even renew your membership on our website using our secure site on PayPal found under Membership or update your membership information under Keeping in Touch. For those of you logging on for the first time, your FMCA number and your 5 digit zipcode will log you in.



# **Discount Program**



he Freightliner Chassis Owners Club (FCOC) is proud to announce a new Discount Program with the O'Reilly Auto Parts stores, an auto parts store with over 3,700 stores nationwide.

When you go into an O'Reilly Auto Parts store, the first thing you should do, is tell them you have a discount number and would like to set up an account. The number O'Reilly has set up for FCOC members is 1284975. After the account is set up, you can shop for your parts.

Remember, this discount program is only for BACK COUNTER PARTS, e.g., heavy duty truck parts, thermostats, alternators, etc., and the discount will depend on what you buy. Most items in front of the counter are priced so low they don't have a discount.

When you pay for your parts, they will ask to see your Membership card (if it is not up to date you will not get the discount).

Please remember, this discount is for FCOC members only. O'Reilly will be monitoring us to see that we do not abuse this program.

If you have any questions or problems, please call me at (916) 870-9322 PST, or email me at: www.tjames@adcomworldwide.com

Tom James, VP of Business Development



# **Discount Program**

As of this newsletter we have several Oasis Dealers signed up on the discount program. Below is a list of the Dealers' that have signed up for the Discount Program, please go to those Dealers for service. If you have a Dealer in your area that has not signed up, stop by and ask them to sign up.

For those that do not know about the Discount Program this is what it is:

- \* 10% off posted labor rates when getting your coach serviced.
- \* 10% off on back counter parts sales

Remember when going to a Freightliner Dealer that signed up for the program, ask them <u>first</u> about the program. Also remember to receive a discount you must first identify yourself as an FCOC member when scheduling service. You must have a valid FCOC membership card. See <a href="http://freightlinerchassis.com/Service-Locator/oasis-network/menu-id-95.html">http://freightlinerchassis.com/Service-Locator/oasis-network/menu-id-95.html</a> for a current list of Oasis Dealers

Contact Tom James (916) 870-9322

**Business Development** 

vp.busdev@fcocrv.org







#### We offer 10% discount on labor and small fleet part pricing to all FCOC members.

673East Brooks Rd. Memphis, TN 38116 901-345-5633

112 EL Morgan Dr. Jackson, TN 38305 731-423-3782 2448 MCullough Blvd. Tupeio, MS 38826 662-844-3262

5712 Commerce Square Jonesboro, AR 72401 870-972-8588 3792 Hwy 67 North Poplar Bluff, MO 63901 573785-0193

307 Lynual Drive Sikeston, MO 63801 573-471-7100 14785 Hwy 177 Jackson, MO 63755 573-339-1890

215 Campbell Drive Calvert City, KY 42029 270-395-8200



Driven By You





Visit our website for maps to all of our locations. www.tagtruckcenter.com



Truck Center of Arkansas North Little Rock, AR.72117 (800) 562 8875 Ser. Mgr. Kenneth Calhoun

Truck Center of Arkansas Springdale. AR 72762

(800) 495 4551 Ser. Mgr. Curtis Newall

Delta Truck Center French Camp, CA. 95231 (800) 400 4161 Ser. Mgr. Ed Cullorn

Sacramento Truck Center Sacramento, CA.95838 (800) 485 8311 Ser. Mgr. Lawrence Cowan

San Diego Freightliner San Diego, CA 92121 877 454-5456 Ser. Mgr. Chuck Paynter

Southern Connecticut Truck Branford, CT.06405 (800) 448 8480 Ser. Mgr. Ray Furs

Orlando Freightliner Apopka, FL.32703 (407) 295 3846 Ser. Mgr. Bob Diroff

Torn Nehl Truck Co. Lake City, FL. 32024 (904) 389 3653 Ser. Mgr. Brain Prevatt

Ocala Freightliner Ocala, FL.34482 (352)840 0070 Ser. Mgr. Scott Pauley

Truck Center, Inc. Morton, IL. 61550 (800) 397 4292 Ser. Mgr. Cathie Jenkins

Truck Center Inc. Springfield, IL.62703 (800) 786 1280 Ser. Mgr. Randy Melvin

Truck Country Cedar Rapids Cedar Rapids, IA 52406 (800) 332-6158 Ser. Mgr. Steve Levy Truck Country Quad Cities Davenport, IA. 52806 (563) 445 5870 Ser. Mgr. Frank Dalen

Truck County Decorah Decorah, IA 52101 (888)545-9297 Ser. Mgr. Darin Bohr

Truck Country Dubuque Dubuque, IA 52003 (800)553-3642 Ser. Mgr. Matt Lueneburg

Kent-Mitchell Bus Sales & Service Hammond, LA 70403 (985)419-8347

Baltimore Freightliner Baltimore 21230 (410)685-4474 Ser. Mgr. John Blottenburger

Albuquerque Freightliner Albuquerque, NM (505) 833-1000 Ser. Mgr. Roger Glass

TSI Western Star North Jackson, OH. 44451 (800) 388 3850 Ser. Mgr. Kevin Shaulis

Oklahoma City Freightliner & Western Star Oklahoma City, OK.73128 (877) 621 0428 Ser. Mgr. Bobby Boyd

Tulsa Freightliner, Sterling & Western Star Tulsa, OK. 74107 (918) 445 5300 Ser. Mgr. Darryl Dillingham

Fyda Freightliner Canonsburg, PA.15317 (800) 393 2556 Ser. Mgr. Bob Bodkin

Freightliner of Knoxville Knoxville, TN. 37932 (865) 824 2400 Ser. Mgr. Stacy Brown TAG Truck Center Memphis, TN 38166 (901) 344-0242 Ser. Mgr. Chris Wolfe

Amarillo Truck Center Amarillo, TX. 79118 (800) 753 1556 Ser. Mgr. Paul Tarbert

Dallas Freightliner & Western Star Dallas, TX. 75241 (800) 580 2620 Ser. Mgr. Scott Thames

Fort Worth Freightliner, Sterling & Western Star Fort Worth, TX 76106 (800) 580 9101 Ser. Mgr. Mike Morrison

Valley Freightliner Mt. Vernon, WA 98273 (360)848-0472 Ser. Mgr. Jonathan Callis

Truck Country Madison De Forest, WI. 53532 (800) 837 7367 Ser. Mgr. Jerry Brickheimer

Inc. Eau Claire, WI. 54703 (800) 944 5973 Serr. Mgr. Henry Le Bakken

River State Truck & Trailer,

Truck Country of Wisconsin
Kaukauna, WI 54130
(800) 236 5271
Ser. Mgr. Michael Gleiter

River State Truck & Trailer, Inc. La Crosse, WI 54601 (608) 784 1149 Ser. Mgr. Steve Kemp

Truck Country Marinette Marinette, WI. 54143 (888) 315 5995 Ser. Mgr. Justin Gleiter

Truck Country Milwaukee

Oak Creek, WI. 53154 (800) 236 6061 Ser. Mgr. Bob Graham

Truck Country Wausau Rothschild, WI. 54474 (800) 348 9195 Ser. Mgr. Mark Mattila

River States Truck & Trailer, Inc. Robert, WI. 54023 (866) 994 3122 Ser. Mgr. Glenn Zimmerman

Truck Country Shullsburg, WI. 53586 (800) 362 1313 Ser. Mgr. Andrew Miller

Transwest Truck Trailer RV Frederick, CO 80516 (303) 684-3440 Ser. Mgr. Jeff Odenbrett

Truck Centers, Inc. Troy, IL 62294 (800) 669-3454 Chas Voyles





#### LOCATIONS

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Fort Worth, TX
NE Loop 820 @ Blue Mound Rd.
(800) 580-9101
(817) 626-7090

Tulsa, OK I-44 @ W 60th Street (800) 715-5312 (918) 445-5300

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Off I-20 @ Bonnie View
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#### **Pilot Flying J fuel discount**

All FMCA members receive a **Pilot Flying J Frequent Fueler Advantage** when they join FMCA or can request one from Pilot Flying J. The card entitles them to fuel discounts based on the Pilot Flying J purchases they make. View the full schedule at <a href="www.pilotflyingj.com">www.pilotflyingj.com</a>; click on RV. For information, contact Pilot Flying J at (800) 562-6210 ext. 2474.

#### FMCA CONNECTIONS

FMCA has Introduced a easy method of Enhancing the Benefits of your Membership in FMCA. It is designed to make all members aware of the Benefits offered via membership in FMCA. Check it out in the Family Motor Coaching magazine under the caption of *FMCA Connections*.

#### FMCA Michelin Advantage Program

FMCA is a Consumer Association member of the Michelin Advantage Program. This program is intended to provide competitive prices on Michelin RV tires at all authorized Michelin RV tire dealers that handle national accounts.

Not all Michelin dealers are authorized to handle national accounts, so please contact dealers in advance to make sure they can administer the Advantage Program.

The Michelin Advantage Program does not guarantee the lowest price, as local dealers may be able to provide local customers with better prices. In today's environment, raw material costs have driven tire prices up recently, and some dealers may have tire inventory purchased before some of these increases, which may allow them to provide even more competitive prices than the Advantage Program provides.

The Michelin Consumer Association Advantage Program brought to you by FMCA will allow members to buy new tires at the program price at *any* authorized Michelin RV Tire Dealer across the United States. This could come in especially handy when a tire emergency occurs while a member is traveling.

Go to FMCA.com web flier that shows sample prices for common Michelin RV tires, under the Advantage program. For estimated pricing on additional tires not on the sample list, please contact the FMCA Membership department at membership@fmca.com or (800) 543-3622.

Members should visit <u>www.michelinrvtires.com</u> to locate an authorized Michelin RV tire dealer, to research tires, and to select the right tires for your motorhome. The tires listed on that site are included in the program.

FMCA members will always need to follow the <u>instructions</u> provided by FMCA in order for dealers to recognize them as Advantage Program members, including providing their FMCA membership number and expiration date.

Any fees for mounting, balancing, state and local taxes, and tire disposal are extra and quoted locally by the servicing dealer, so those fees are not included in the program.

The tire purchase must be paid for with a credit card — VISA, MasterCard or American Express — at the servicing dealership. Michelin's corporate office will charge the credit card the discounted price. FMCA will then send the member — via email — a copy of the invoice that reflects the total with the Advantage Program tire price.

Currently, the FMCA Michelin Advantage Program is available at authorized Michelin dealers within the United States. The Michelin Advantage Program was originally designed to support trucking customers. FMCA is bringing the opportunity for RV owners to access the benefits of the program.

For Michelin RV tire questions, visit <a href="www.michelinrvtires.com">www.michelinrvtires.com</a> or call Michelin Customer Care at (800) 847-3435 Or, visit an authorized Michelin RV tire dealer.

#### FMCA Michelin Advantage Program — Instructions

Go to FMCA.com for instructions on how to purchase tires using the FMCA Advantage Program account (member sign-in required) and to see a sample of prices for some common Michelin RV tires.

For more information about the FMCA Michelin Advantage Program, contact FMCA's Membership department membership@fmca.com

FCOC P.O. Box 1527 Cortaro, AZ 85652

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