

A publication of the Freightliner Chassis Owners Club

2ND QUARTER, 2015



WELCOME TO OUR FIRST ISSUE

CELEBRATING THE HEART & SOUL OF RV LIFE.

FEATURED MEMBERS

Learn more about some of your fellow FCOC members See pages 18-19.

UPCOMING RALLIES

CHECK OUT WHAT'S IN STORE FOR OUR 2015 CONCORD, NC RALLY. CHECK OUT PAGES 10-11 FOR DETAILS.

THE MARK OF A BETTER DRIVING EXPERIENCE.





When you own a luxury motorcoach that displays this emblem, you know you're getting the premium RV driving experience. At Freightliner Custom Chassis, we developed UltraSteer as the first line of tag axles that are fully-integrated and precision-tuned to react to turns and other maneuvers of the coach.

When used with FCCC's ZF IFS front suspension and compared to a competitor's chassis (on a fixed tag), UltraSteer delivers up to 17% reduction in curb-to-curb ¹ turning radius—the tightest turns in the industry. And, because the rear tires follow the ideal 12° turning path, UltraSteer eliminates costly "tire scrub" wear.





UltraSteer is available with a straight beam axle suspension (B Series), or with independent suspension (I Series). In both cases, you can be proud to drive a luxury RV that shares a heritage of engineering excellence with Mercedes-Benz and the entire Daimler Family.

Look for the UltraSteer emblem on your next premium coach.



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2ND QUARTER, 2015

UPCOMING RALLIES

2015

10/19-23 CONCORD, NC

2016

1/12-17 TAMPA, FL
4/6-10 YUMA, AZ
6/6-10 FOXBORO, MA
9/19-23 COEUR D'ALENE, ID
TBD DILLARD, GA

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COMMUNITY UPDATES Membership, magazine, website and merchandise information



RALLY UPDATES Rally recaps, info and registration



LIFE ON THE ROAD Featured members, destinations, recipes and more



UNDER THE HOOD

Chassis maintenance tips, service reports and product sneak-peeks



CLUB BUSINESS

Membership, magazine, website and merchandise information

FEATURES



FEATURED MEMBERS

Get to know a few of your fellow FCOC club members - and their coaches.



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SACRAMENTO TRUCK CENTER MOTORHOME SERVICE

Regular preventive maintenance check ups are the key to keeping your Freightliner chassis in safe, reliable condition.

Having STC perform a chassis inspection is the best way to ensure you will get safe, enjoyable miles from your Freightliner chassis.

Our factory trained technicians will perform a thorough 15 point chassis inspection free of charge and will provide you with an estimate for any repairs needed. Additionally, FCOC members, will receive a 10% discount on labor and a fleet discount on any parts needed.

AT SACRAMENTO TRUCK CENTER, YOU WILL FIND:

- A Clean, Organized Service Department
- Friendly, Professional Service Personnel
- Factory Trained Technicians on FCCC, Cummins, Cat, Detroit Diesel, MBE Allison, and
- All of the Latest Tools and Equipment

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For more information, visit our website: www.sacramentotruckcenter.com

Email Contact: LCowan@sacramentotruck.com





PRESIDENTP'S MIESSAGE

The first half of the year is gone, and it seems like it just started. Our club has been busy, with the San Diego Rally and Sarasota Rally in the rear view mirror, and the Amana summer rally and the Concord fall rally fast approaching. We do have some room at both of these rallies and would love to see you there if they are in the path of your travels.

At the Sarasota Rally, we held a business meeting and passed the Bylaws and Standing Rules for the new governing policies of our club.

At the Amana summer, we will have our annual summer business meeting, which will include the election of officers.

I am happy to report that we are indeed growing our club at a pretty good rate. For example, 36 of the 74 coaches attending the Sarasota Rally were first-timers. To my knowledge, this is the first time we have reached nearly 50 percent of first-timers at a rally. It was great to meet all the new faces, and I hope to see them in the future at other rallies. It goes without saying, that it is always nice to see others attending, many whom I now recognize.

As you can see, we have gone to a whole new format for the news magazine. Freightliner Custom Chassis Corporation has really undertaken this change to provide an attractive magazine. We will be looking for feedback from our members on ideas for content to be in this publication. At the time I am writing this, we are still working through the layouts. We are working very close with FCCC and the entire board to freshen up the look of the club. We are in a stage of growth and are always listening to our members for valuable feedback to make the club all that you want it to be. Now is a good time for comments while we are making these changes.

Going forward, we are also going to be altering the website. We are still in the idea stages, but we will most likely be going to a public and private side of the site.

I will be attending both the Amana and Concord rallies that are coming up, as well as the Madison FMCA convention. If you are attending the Madison convention and want to go in as a group with me please contact me, and I will organize it. I have already had some tell me they would like to do this, so the more the merrier. It is always fun to be part of a group and really get to know members better.

STEVE BATORSON President com



SR VP REPORT





FCOC HELPING OTHERS

Larry and Linda Steckley and Don and Margot Alexander presented a check from the FCOC membership to Patti Fabiani, Executive Director of the Gainesville Fisher House Foundation, in the amount of \$800.00. We have had our National Rally and Area Rally twice each so far this year. All four rallies have been successful, and everyone had a good time.

The Sarasota Rally just wrapped up in April, and the park, food and entertainment were amazing. I would like to thank all the volunteers for their much-needed help. We raised a total of \$800 for the Gainesville Fisher House, which will be used to help disabled veterans. With the help of Katherine Henley, the ladies' social was also a success. We played Left, Right, Center followed by root beer floats after the winnings. Thanks to Linda Steckley for leading our no-sew pillow craft project, as well as Roy Hopper, who was busy running to the store for refreshments to keep our Happy Hour going. We are grateful for all of our volunteers and their help.

We are looking forward to seeing everyone July 20-24 at Amana Colonies for our summer rally. We have planned a wine tour, as well as going to the Old Creamery Theatre for a "whodunit?" show. Barefoot Becky will be back to entertain us, and we will have Phatt's Daddy back for the food.

We are hoping for a good turnout in Concord, North Carolina, for our fall rally October 19-23. There will be a tour of some of the NASCAR garages as well as the Speedway.

We have started preparing for our 2016 rallies in Yuma, AZ, Foxboro, MA, and Black Well Island in Coeur d'Alene, ID and Dillard, GA. Once they are scheduled, we will put the information on our website.

If you are interested in helping at any of the rallies, we are looking for volunteers and would love all the help we can get.

BARBARA KNUTSON Sr. Vice President

MESSAGE



Summer is finally upon us, and it certainly shows in the increased activity and events taking place from coast to coast over the past couple of months. As always, everyone on the FCCC RV team - myself included - loves getting out on the road and interacting with RV enthusiasts, be it at dealer meetings to see the exciting new models coming down the road or at rallies to talk with owners like you. We pride ourselves on providing a complete ownership experience for however long you own your RV, and the valuable input and insights we get from you at events like these are critical in helping us do just that - day in and day out.

FREIGHTLINER

Custom Chassis_

There's much more to see and do for our team in the coming months, of course; some of the highlights will include rallies for Fleetwood, Monaco and Tiffin, as well as the FCOC Amana Colonies Rally in late July.

This letter is somewhat bittersweet for me, as it is the last one I'll be sharing with you as president and CEO of FCCC. I am retiring from the job and company I have loved for almost 10 years at the end of July. I've been involved in the transportation industry for more than 30 years, and I can honestly say that the years spent with FCCC, and the people and experiences they've brought with them, have been some of the most enjoyable and memorable. I want to thank all of you for your support of FCCC over the years. We truly mean it when we say we're "Driven By You," because it makes us a stronger company with better products and service.

The good news for you is that FCCC will be in very capable hands once my successor, David Carson, takes the reins. David has been with Daimler Trucks North America, FCCC's parent company, since 2001, and he's served as general manager of human resources for DTNA since 2009. David is smart, experienced and energetic about getting to know FCCC better in the coming months. He is particularly excited about hitting the road and talking with owners just like you who help to make our brand so special and unique.

Thanks to all of you for your support of FCCC over the years and for everything you've done to make my time as head of this company so memorable. I wish you the happiest of trails this summer and throughout the rest of 2015.

Sincerely,

BOB HARBIN



MEMBERSHIP REPORT

This year we have seen a lot of changes with an increase of new members, the changing of our Club Logo and the new look of our newsletter. You will notice the new look of our Logo Plaque shown above. Freightliner Custom Chassis is also introducing a new line of merchandise called 4UZ with shirts, hats, jackets and T-shirts. One of the photos from the San Diego Rally shows some of the various types of offered shirts.

Since our breakaway from FMCA, our membership has increased tremendously, with new members occasionally outnumbering the renewing members. This is very exciting for us, and we look forward to some exciting things coming up in the future.

Our website, www.fcocrv.org, has some information changes. We ask you to log onto the website and check out our recently revised Bylaws and Standing Rules, our available member-

FREIGHTLINER Custom Clausia OWNERSCLUB - EST. 1994 –



If you have any questions, please contact me at vpmembership@fcocrv.org. Thank you for being loyal members of the Freightliner Chassis Owners Club. We really appreciate it. If you will be logging onto our website for the first time, you'll need to use your Member ID (once referred to as your FMCA number) and password, which is your five digit zip code. If you don't have a Member ID, follow the instructions on the website, and one will be assigned to you. Once you are logged in, it will take you to your Member Profile, where you can fill out or update your information. Please be sure to save as you go, or your changes will be lost.

I want to emphasize that current and new members are not completing all of the information required on your motorhome. All new members who are Original Owners will receive a complimentary year of membership from the Freightliner Custom Chassis Corporation. Completion of the required information for your motorhome is required to receive the complimentary membership. Current members will also receive one year free if they purchase a new coach and are the original owner. Complimentary years cannot be verified if the Motorhome information is not complete.

MARY COSTIGAN VP Membership RALLY UPDATES

FALL IN NORTH CAROLINA 2015 CONCORD, NC RALLY



Ver-El Mobile Village, 5650 Sandusky Blvd., Concord, NC October 19-23, 2015

We have planned a National FCOC Rally at Ver-El Mobile Village October 19th through 23rd, 2015. Only 80 spaces are available. We will have seminars, crafts, Ladies Tea, tour of Charlotte Speedway and NASCAR garages, Freightliner techs and trailer, along with happy hour each night.

Rally Fees include four breakfasts and four dinners. We will have a box lunch for those on the tour.

Ver-EI RV Park Charlotte Motor Speedway (Lowes Speedway)

The cost is \$300.00 for a coach with two occupants, \$201.00 for a single coach and \$99.00 per person for extra persons attending.

The tour is \$62.00 per person, which includes the box lunch; however, the club is paying for the box lunch, bringing the tour price down to \$52.00 per person, including tips for the guides.

THERE IS A \$25.00 CANCELLATION FEE, AND NO REFUNDS WILL BE MADE AFTER OCTOBER 1, 2015.

Rally Registration Form on page 17

Author: Barb Knutson, Sr Vice President, SVP@FCOCRV.org Contact: Barb Knutson, Rally Master, SVP@FCOCRV.org Contact: Linda and/or Larry Steckley, Asst. Rally Master, Secretary@FCOCRV.org

MARK YOUR CALENDAR FOR THESE 2016 RALLIES!

JANUARY 12-17, 2016 Tampa Super Show, Tampa, FL Hosted by Roy & Kathy Hopper

APRIL 6-10, 2016

Fortuna de Oro RV Resort, Yuma, AZ Hosted by Mary & Joe Costigan Tom & Marlyse James

JUNE 6-10, 2016

Normandy Farms Campground, Foxboro, MA Hosted by Steve & Kim Batorson Barbara & Lee Knutson Katherine & Larry Henley

SEPTEMBER 19-23, 2016

Blackwell Island RV Resort, Coeur d'Alene, ID Hosted by Tom & Marlyse James Mary & Joe Costigan

If you are interested in helping at these rallies, please contact us. We are looking for rally masters and assistant rally masters.

Barbara Knutson Email: maxmandy0836@yahoo.com Phone: 561-703-5284

FALL IN NORTH CAROLINA REGISTRATION DEADLINE: OCTOBER 1, 2015

FCOC FALL RALLY - OCTOBER 19-23, 2015

VER-EL MOBILE VILLAGE 5650 SANDUSKY BLVD, CONCORD, NC RALLY MASTER: BARBARA KNUTSON (561) 703-5284 ASSISTANT RALLY MASTERS: LARRY & LINDA STECKLEY (904) 707-2933 TOUR: SPEEDWAY/GARAGES/LUNCH CRAFTS EDUCATIONAL SEMINARS ONSITE FCCC TECHNICAL SUPPORT LADIES' TEA

FEE: FCOC MEMBERS: \$300.00* NON-MEMBERS \$350.00*

- * PRICE IS BASED ON TWO PER COACH, CAMPSITE, FOUR DINNERS AND FOUR BREAKFASTS FOR EACH PERSON AND ENTERTAINMENT.
 - PLEASE ADD \$99.00 FOR EACH ADDITIONAL GUEST OVER THE AGE OF 14 TO COVER FOOD AND ENTERTAINMENT.

PLEASE MAKE CHECKS PAYABLE TO FCOC AND MAIL TO: STEVE BATORSON 4505 N. SANDERS ROAD TUCSON, AZ 85743

(FOR FCOC OFFICE USE ONLY)

DATE RECEIVED: _____

CONFIRMATION SENT: _____

| Last | First | |
|--|--|---|
| Nickname for Bad | ge | |
| Co-Pilot: | | |
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SARASOTA RALLY RECAP

From April 20-23, 2015 we held our summer rally at the Sun N Fun Resort in Sarasota, FL. All had a good time.



The food, park and staff at the resort were very nice and helpful with any problems that occurred. Our biggest problem was a mother hawk and her chicks. They were nesting in a tree located beside two of our spots. Management closed off these spots, so we had to move a few people to other locations. You needed to be on alert when out by the tree, because the hawk would dive-bomb you. It did get one of our members.

We had a wonderful wildlife boat tour. We saw many huge alligators and other wildlife on the lake. Our vessel was a 70-passenger airboat powered by a Cadillac engine with an eight-foot airplane propeller. This was unusual to say the least. I live in Florida and have never seen so many large alligators. Thanks to Larry and Katherine Henley for setting up this wonderful tour.

In the evenings, we played different card games, which were run by Katherine Henley. On Thursday night we had entertainment by Craig Singleton, who is a one-man band. He was still playing well after his allotted time, with members dancing and having fun.

Our craft session was a no-sew pillow – which is my kind of sewing – and was coordinated by Linda Steckley. The ladies enjoyed making pillows, and we even had a man complete one. Names were drawn from a hat for the veterans who served in the various armed forces, winning a gift with an emblem of their branch of service. Also, a postcard of a Patriotic Rose was given to those who did not win. Our thanks go to Katherine Henley for coordinating this activity.

Roy and Kathy Hopper kept our Happy Hour well stocked by making daily trips to Wal-Mart to replenish the supply.

Larry Steckley, Jerry Kapcsos and Roy Hopper sold 50-50 tickets, and the membership raised \$800 for the Gainesville Fisher House, which provides safe, comfortable housing for families of veterans being treated at the Malcom Randall VA Medical Center in Gainesville, FL.

At our Ladies Social, we played Left, Right, Center and after all the money was won, we had root beer floats. Thanks to Katherine Henley for putting on such a great social time.

I also want to thank Bill Cummings for taking all of the pictures. Thanks to all the first timers who made this rally successful and the regulars who always come to the rallies.

Barbara Knutson, Assistant Rally Master







Our Club has a new Discount Program with the O'Reilly Auto Parts stores. They have over 3,700 stores nationwide.

When you visit an O'Reilly Auto Parts Store, *THE FIRST THING TO DO*, IS ASK FOR THE STORE MANAGER, TELL HIM THAT YOU HAVE A NATIONAL FCOC ACCOUNT. Give him the account number 1284975. Remember, the account is under FCOC, not Freightliner Chassis Owners Club.

Remember, this discount program is only for BACK COUNTER PARTS (e.g. heavy duty truck parts, thermostats, alternators, etc.), and the discount percentage depends upon the products you buy. Most items in front of the counter are priced so low, they don't have a discount.

At every checkout, you must present your membership card (if it is not up-to-date, you will not get the discount). This is a program for FCOC members only. O'Reilly will monitor our club to verify there is no abuse of the program.



We offer a 10% discount on labor and small fleet parts pricing to all FCOC members.

| 673 East Brooks Rd | 2448 McCullough Blvd | 3792 Hwy 67 North | 14785 Hwy 177 |
|-----------------------|----------------------|------------------------|------------------------|
| Memphis, TN 38116 | Tupelo, MS 38826 | Poplar Bluff, MO 63901 | Jackson, MO 63755 |
| 901-345-5633 | 662-844-3262 | 573-785-0193 | 573-339-1890 |
| 112 E.L. Morgan Drive | 5712 Commerce Square | 307 Lynual Drive | 215 Campbell Drive |
| Jackson, TN 38305 | Jonesboro, AR 72401 | Sikeston, MO 63801 | Calvert City, KY 42029 |
| 731-423-3782 | 870-972-8588 | 573-471-7100 | 270-395-8200 |







QUALCOMM STADIUM RALLY RECAP

RAILY RECAPS

The Spring National Rally was held in San Diego at the QualComm Stadium, and it turned out to be very eventful. My husband Joe and I came in early on Saturday to check out the parking areas again. QualComm had changed our area two times already, so we wanted to make sure our motorhomes were going to have the flattest area possible. Most of the stadium parking lot has one kind or another of a grade, some more than others. We mapped out the area we were assigned and chose the best place to put the motorhomes.

At the same time as the beginning of our rally, they were holding the Food Network FoodFest right next to our designated area. Little did we know that we would be surrounded by thousands of cars both Saturday and Sunday evenings. The parking lot ended up being door-to-door cars both nights. Sunday was our registration day when everyone would be arriving. Our area was taped off for the motorhomes, but we found the FoodFest people tearing down the barricades that morning, because they said they had paid for all of that parking.

They were expecting thousands of vehicles, and they needed all of the parking, which they claim was assigned to them. They wanted us to move our motorhomes. We did a lot of arguing on who had legal rights to the parking spaces, but finally we came to a compromise and agreed to let them have half of the area that was supposed to be ours for Sunday night. In return, they gave us admittance tickets for everyone attending our rally to go through the FoodFest, which were valued at \$10 each. Immediately, the FoodFest people started roping off their area, leaving very little space for our motorhomes. We had to do some clever parking for Sunday night only, squeezing 44 motorhomes together in four rows of 11, giving everyone just enough room to park their car and put out their slides. I want to thank my husband Joe for getting everyone parked safely. The first row was already parked when we had to make the change, so Joe had the first row of motorhomes put in their sliders and awnings and move their cars, so he could drive the newer arrivals behind the front row. Our members proved how good they are at driving their coaches in-between the already parked motorhomes. I'm proud of all our attendees, because no one complained and all went without incident. It became an adventure for us all.

Two motorhome dealers had 10 motorhomes on display – LaMesa RV with manager Steve Love, and Holland RV with Dan O'Connor and Greg Takacs in charge. They also sponsored our Donuts and Coffee each morning. Two of our members, Danny and Marcie Quarisa, took advantage of the reduced prices and upgraded their Winnebago Journey Motorhome to a new one while at the rally. We had seminars every day, comprised of "Michelin Tires" by Scott Green, "Are You Smarter Than Your Smart TV?" by Tom Bulinski, "Knowing Your Chassis" by Joe Snyder and "Clear Facts About Your Water" by Tom Bulinski. I also ran a no-sew pet bed craft using their choice of fleece and pillow sizes.

Everyone registered was given a three-day pass on the San Diego Trolley, which could also be used on the MTS buses throughout San Diego. We were located close to the Trolley Station for the convenience of our members, so everyone took advantage of their passes.



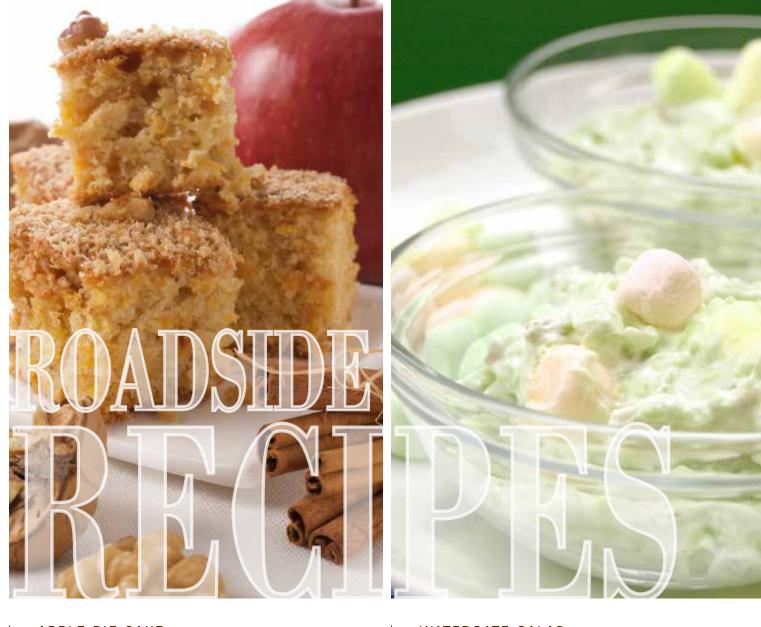
We were treated to a tour of the QualComm Stadium, including the Chargers locker room, press box and announcers' television booth. We even got to go out on the field. We had our pictures taken right on the 50-yard line. This was all very exciting, especially when we found out that the whole stadium is going to be torn down and will have a much bigger stadium built. Seems they have outgrown the one they have. We want to thank Thomas Ritz, the Building Maintenance Supervisor, for the tour. He did a great job of explaining every area of the stadium to us.

On Wednesday evening, we had to share our parking area again with the huge swap meet. We gave them part of our area, and, in return, everyone was given a free pass into the swap meet.

We had nightly dinners from the Catered Affairs located in San Diego. Everyone raved at the quality of the meals. During the rally, we held a raffle to collect money for the Wounded Warriors. It started with my patriotic quilt called "Warriors Paths." Also donated to the raffle were two new Freightliner Custom Chassis logo jackets from FCCC, a couple of solar light posts from Tom James (one with a lighthouse theme and the other with a cats theme), a nautical quilt and a red white and blue quilt from Susan Hoye, a motorhome clock with key hooks from Danny Quarisa and a beautiful necklace made by Dale Links. We raised \$700, which was donated directly to the Wounded Warriors. Thank you to all of the members who donated to this cause. We then had a collection of door prizes for each one of our members consisting of FCOC hats, logo eggs, tissue box covers, placemats, oven mitts and a casserole carrier.

We played a card game on Sunday night, Bingo on Monday night and had a White Elephant exchange on Tuesday evening. Wednesday evening we held the raffle and handed out the door prizes. I want to thank all of my volunteers for helping with registration and selling raffle tickets, and to Tom James and Steve Batorson for the use of their golf carts. Steve also donated his motorhome by running his generator for the coffee pots in the mornings, seminars, all cocktail hours and during our dinners and evening events. The tent people we rented from wanted to charge us \$15 per gallon for diesel to use for their big generator. Steve felt he could save us a lot of money by running his generator instead.

Just for a heads up, I have already made arrangements with the Fortuna de Oro RV Resort in Yuma, AZ, to hold our Spring National Rally there next year from April 6-10, 2016. The rally price will be \$295.00, which will include full breakfasts, some lunches and dinners. There will also be the resort and RV dealer-sponsored events and meals. A free motorhome and car wash will be included in your rally price. More information will be forthcoming in the next newsletter. We absolutely will not be able to handle any more than 100 coaches, so if you want to be placed on a list to save your spot, please let me know. Our rally will follow the Fleetwood Rally at the same place, so if you are attending the Fleetwood Rally, you can just stay put and our rally will follow three days later.



APPLE PIE CAKE By Charlene Cummings, FCOC Member

INGREDIENTS:

- 2 cans apple pie filling
- 1 box butter pecan cake mix
- 2 sticks butter, sliced thin
- 1 cup pecans or walnuts
- A little brown sugar and cinnamon

DIRECTIONS:

PREHEAT Oven to 350 degrees SPRAY 9x13 Dish SPREAD pie filling evenly in the dish SPRINKLE cake mix evenly over the apples SPREAD nuts evenly on top PLACE thinly sliced butter evenly over the nuts SPRINKLE a little brown sugar and cinnamon over top

Bake 45 minutes. During the last 10 minutes of baking, put foil on top loosely.

WATERGATE SALAD By Rachel Cuthbertson, FCOC Member

INGREDIENTS:

- 1 (3.4 ounce) package of instant pistachio pudding mix
- 1 (8 ounce) can crushed pineapple with juice
- 1 cup miniature marshmallows
- 1/2 cup chopped nuts
- 1/2 (8 ounce) container frozen whipped topping, thawed

DIRECTIONS:

In a large bowl, mix together pudding mix, pineapple with juice, marshmallows and nuts.

Fold in whipped topping and chill.



RVers Find Luxury at Cal-Am Resorts Fortuna de Oro RV Resort and will be the site of FCOC Rally next April 6th to 10th, 2016

With today's motor coaches and fifth wheels becoming more spacious and luxurious, their owners are demanding RV parks keep pace by matching the experiences you would get at the finest hotels and resorts. And that's what Cal-Am Properties is committed to provide at its nine luxurious Arizona RV Resorts. Cal-Am Properties owns and operates more than 50 RV resorts and manufactured housing communities throughout the country.

To meet the needs and desires of RVers in today's 55-plus generation, the company is developing innovative concepts and stepping up services. Company officials say the old "ma and pa RV parks" of the past don't fit the lifestyle of these modern RVers. Cal-Am's Arizona RV Resorts have outdoor heated pools and whirlpool spas, lighted championship tennis centers, state-of-the-art fitness centers, bocce ball courts and computer centers with high-speed Internet and e-mail service, along with many other amenities.

Each season, the Cal-Am Concert Series starting in January of each year, brings an array of big-name entertainers to perform at the resorts. Headliners this 2016 winter will include Neil Sedaka, The Charlie Daniels Band, Dublin's Irish Tenors & The Celtic Ladies, Jay and the Americans, The Fab Four, The Ultimate Tribute, Mallory Lewis & Lambchop, and Monroe Crossing. This resort has more than 400 full-service RV sites, all with easy and convenient hookups. Also on site is a golf course and a restaurant, with a 20% discount for all registered guests.

If you are looking for a day, week or even threemonth stay, you will be glad to choose Fortuna de Oro RV and Golf Resort, in Yuma, AZ.





LARRY MAROLA 2011 Tiffin Phaeton 36QSH









VICTORIA BECKER 2011 38 foot Tiffin Allegro RED





BRIAN MCBRIDE 2009 Fleetwood Bounder 39F Diesel





FEATURED MIGNIBICIRS



LARRY MAROLA

CURRENT MOTORHOME:

- 2011 Tiffin Phaeton 36QSH (Freightliner XCR chassis; Cummins ISC; Allison 3000)
 - o Serviced with loving care annually at the Freightliner facility in Gaffney, SC
 - o Attended to regularly by myself to check/inspect/ maintain various chassis (and house) systems
 - o My wife and I attended "Camp Freightliner" in 2011 right after taking delivery of our Phaeton
- Prior to our current RV, we've owned travel trailers, a 5th wheel and a gas powered motorhome – we've owned one type of RV or another since 1986.

RV LIFESTYLE:

- We live in Titusville, FL at The Great Outdoors RV and Gold Resort (http://www.tgoresort.com), which has just over 1,500 RV sites from plain concrete pads to multi-thousand square foot homes
- We've lived in our custom-built home for almost six years
- We travel from three months to almost six months each year since semi-retiring in 2010
- We've hosted and attend rallies with our communities' travel club
- We've been assistant wagon-masters / tail-gunners on a 57 night caravan in the Canadian Maritime Provinces, and we're doing the same this summer when we co-host a 37 night Western USA caravan. Both caravans are private (not commercial), conducted for residents in our RV community.
- Places visited:
 - o Almost every eastern and northeastern state (and four Canadian Provinces)
 - o Western states include Missouri (Branson), Kansas, Colorado, Wyoming, Utah, Arizona, New Mexico, Texas
 - o This summer we'll be in Oregon, Washington, British Columbia, Montana, South Dakota, Wyoming, Utah and Arizona

VICTORIA BECKER

CURRENT MOTORHOME

- We own and live in a 2011 38 foot Tiffin Allegro RED, with our two senior dogs, Sam and Rudy.
- We've been full timing in this rig, our second, for four years.
- We lived one year in our first rig, which was also built on a Freightliner chassis. We've had several things go wrong mechanically as we travel, but never any problems with the chassis.

RV LIFESTYLE:

- We love to travel. We've been all over the lower 48, and have crisscrossed the US multiple times. We spent seven months driving our rig to Alaska in 2013, via British Columbia and The Yukon. We plan to visit Baja Mexico next year with an RV caravan.
- One of our bucket list items is to visit every National Park site in the US and Territories. We have visited more than 300 to date, with a bit less than 100 to go.

BRIAN MCBRIDE

CURRENT MOTORHOME:

2009 Fleetwood
 Bounder 39F Diesel motorhome

RV LIFESTYLE:

- Retired firefighter; travel with my wife
- Favorite Places: Florida Keys, Valley of Fire, Las Vegas, Alaska Highway

WE HONKED. YOU HONKED BACK. MEMBER SURVEY RESULTS

Earlier this year, we sent out an online survey to the FCOC members to get your thoughts on what you think of the club. We were astounded to have more than 540 responses! Thank you for taking a few minutes of your time to share what's on your mind – that kind of response shows great engagement with the Club, and we know you care.

This survey is a starting point for overall feedback on the Club, and now that we know what a great tool it is for getting new ideas, we'll be sending out some more detailed surveys in the future to get your opinions on rally locations and other topics.

We thought you'd like to know some of the results of the survey we found interesting and a few of the key changes on the horizon because of what we heard.

MEMBER INFORMATION

| Year Joined | FCOC | |
|-------------|----------|------------|
| Year Joined | Response | Percentage |
| 1995 - 1999 | 19 | 4% |
| 2000 - 2004 | 70 | 14% |
| 2005 - 2009 | 152 | 30% |
| 2010 - 2014 | 248 | 49% |
| 2015 | 15 | 3% |

Social Media Sites Used

 Facebook
 78.64%

 YouTube
 38.64%

 Google+
 30.51%

 Twitter
 11.86%

 Pinterest
 10.51%

 Instagram
 4.41%

 Foursquare
 .68%

Rally Attendance

Attended an FCOC event in the last year Yes: 18% No: 82%



As you read in Mary's membership report, we've had a lot of new members sign up since the survey went out, so we're growing more than is reflected in the chart and glad to have so many members stay on board as we grow! While we weren't expecting a majority at the rallies, it's somewhat concerning to know just how few of us get to interact at FCOC events. Motorhome ownership is about travel, so we're motivated to do what we can to get more attendance at our rallies and events.

FCOC CLUB FEEDBACK

What You Like

| Discounts | 32% |
|--------------------------------------|-----|
| Product / Technical Information | 27% |
| Rallies & Events, Meeting New People | 20% |
| Newsletters & Communications | 17% |
| Educational Seminars | 4% |

What You Would Change

Most frequent responses in descending order:

- 1. Rally Locations
- 2. More Maintenance & Technical Information
- 3. Rejoin FMCA
- 4. More & Better Discounts
- 5. Newsletter Enhancement

Well, it looks like everyone likes free stuff! It's interesting to see that many of the things you like and would change are the same – the discounts are good, but you want more and better discounts. The maintenance and technical information is helpful, but you want it to be more accessible and offered more often. The rallies are important, but you want those to happen in more locations with more involvement from FCCC.

As I'm sure you've seen, we're already enhancing the newsletter, and we hope you like the change. We'll keep working on improving the other items as we can and keep you posted on our progress.

YOUR RV LIFESTYLE

| How much are you | on the road? |
|------------------|--------------|
| 1 month or less: | 8% |
| 2 – 5 months: | 46% |
| 6 - 9 months: | 280/ |

| 6 – 9 months: | 28% |
|-----------------------------|-----|
| 10 – 12 months / Full time: | 18% |

What do you like to do when you travel? Top responses:

- 1. Sightsee (over 40%)
 - National Parks & Historic Areas
 - Museums
 - Local attractions, restaurants, festivals, culture, etc.
- 2. Visit and make new friends
- 3. Hiking

What you'd like us to know about your lifestyle:

"There is nothing better than a clean windshield and a beautiful two lane into the mountains, desert or central plains of North America. Great Lakes, Northeast, and Northwest are great, too. We love being both independent and adventuresome!"

"We love to explore new areas and take a Jeep everywhere with us to get where the RV won't go. RV is the base camp!"

"Have been an RV owner for 35 years, I do most all my own maintenance and still love it."

"Been traveling in motorhomes for past 39 years. Traveled over 960,000 miles in USA. Now on motorhome #10!"

"Do not wait. Do it now!"

Many of you simply said, "We love it!" while others said you don't get to travel as much as you'd like to. It's fun to see what a variety of ways you're enjoying your RV lifestyle – some travel a weekend each month, some a couple weeks at a time, some a few months at a time, all the way up to full time, doing a lot of different types of activities.

Thanks again for your responses, and keep an eye out for more surveys to come that will help us make this club the best it can be for our members.

FCOC NEWSLETTER FEEDBACK

Do you read the FCOC newsletter? Yes: 96% No: 4%

What You Like

Topics from most common to least common (top 5 only):

- 1. General Club News & Information
- 2. Rally & Event Updates
- 3. FCCC Updates
- 4. Technical Product Info & Tips
- 5. Oasis Dealer Listing

What You Would Change

More technical information about the chassis.

RV-Related Publications You Read

| Family Motor Coaching (FMCA) | 92.75% |
|-------------------------------------|--------|
| Motorhome Magazine | 76.55% |
| Roughing It Smoothly | 27.29% |
| WIT Club News | 19.83% |
| Trailer Life | 13.86% |
| Kountry Club Konnection | 4.26% |
| RV Gazette | 2.35% |
| Easy RV'ing (Coachmen Caravan Club) | .85% |

We're very happy to see that over 95% of you read the newsletter, and we're pleased to be presenting it in a new, contemporary format with even more useful content. Far and away the most common response to what you'd like to see improved in the newsletter and what would be most helpful to you as an owner was technical information about the chassis. We'll keep working to provide more tips and technical information.

WEBSITE FEEDBACK

RV-Related Websites You Visit - Top 5 Responses:

- 1. FMCA
- 2. iRV2
- 3. Good Sam
- 4. Coach-branded Owners sites (Winnebago, Newmar, Tiffin, etc.)
- 5. Camping World

Do you visit FCOCRV.org? Yes: 60% No: 40%

What do you look for on FCOCRV.org?

- 1. Rally information
- 2. Production Information
- 3. Tech & Service Info
- 4. Discount Listings
- 5. Club News

What would you like to see on the new FCOC website?

- 1. More and more technical service info
- 2. Member Q&A
- 3. More articles

It's interesting to note that the reason club members visit most of these websites is to view the forums for various maintenance issues and problem solving. Many of you do a lot of your own maintenance and are looking for insight. We'll keep these things in mind as we look to our new website. **UNDER THE HOOD**

SHOPTALIK

MAINTAINING CORRECT TIRE PRESSURE

by Mike Cody, Sr. Service Trainer Freightliner Custom Chassis Corporation

Proper tire management is one of the most critical aspects of RV maintenance – providing big returns on tire life and overall handling and performance. That said, it's also one of the most neglected – and sometimes mismanaged – areas of RV maintenance.

The most important factor in maximizing the life of your tires is maintaining proper inflation pressure. An under-inflated tire will build up excessive heat that may go beyond the prescribed limits of endurance of the rubber and the radial cords. Over-inflation will reduce the tire's footprint on the road, reducing the traction, braking capacity and handling of your vehicle. An over-inflated tire will also cause a harsh ride and uneven tire wear while being more susceptible to impact damage.

Keep in mind that the pressure rating on the sidewall of your tire is the *maximum* pressure for that tire. This is not necessarily the *correct* pressure for the tires when installed on your vehicle. Maintaining the correct tire pressure for *your vehicle's loaded weight* is extremely important and must be a part of regular vehicle maintenance.

It's recommended that you check your pressure at least once a month, before any major trips and before and after storage. On long trips, check every morning before driving. For shorter trips of a day or less each way, check the pressure before you leave and before you return home.

TO SET THE CORRECT AIR PRESSURE FOR YOUR TIRES:

- Get a copy of the Michelin Recreational Vehicle Tire Guide or Goodyear Recreational Tire and Care Guide as appropriate for your tires. These can be found online on each manufacturer's website.
- Weigh each wheel position on your RV:
 A. Load your motorhome as you would normally travel, including water and fuel.
 - B. Go to a truck scale, found at most truck stops, and weigh each wheel position independently, with driver and passenger or passengers in the vehicle as described in the tire guides, to determine the weight on each wheel position.
- 3. Use the charts in the guide to determine the correct inflation pressure based on your tire size and load weight. Pressures are given for a single axle (one tire on one side of a single axle) and double axle (two tires on one side of a dual axle).
- 4. Adjust each tire's pressure accordingly.
 - NOTE: For control of your motorhome, it's critical that the tire pressure be the same on both sides of the axle. You will need to inflate both tires on a single axle to the pressure indicated for the heaviest wheel position on that axle.
 - NOTE: Only adjust pressure when the tires are cool or have not been driven for more than one mile. Never reduce the air pressure in a hot tire!

Regular and proper tire maintenance is a great way to not only save money on tire replacement, but also fully experience the intended ride, handling and performance of a premium chassis from FCCC. Call 800-FTL-HELP with any questions...24-hours a day, 7 days a week.





Go to our website to see location maps and hours

WESTERN STAR

www.truckcountry.com

RV Maintenance Special Includes:

- Oil and Filter Change
- Coolant Pressure Test and Radiator Cap Test
- Fuel Filter Change
- Inspect Air Filter
- Check and Top Off All Levels



Generator Special

Includes:

- Oil and Filter Change
- Inspect Belts and Hoses
- Inspect Air Filter
- Fuel Filter Change



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RV "PEACE OF MIND" INSPECTION

You own an exceptionally fine vehicle and are finally ready to take a special trip across America. You maintain your equipment and take care of it impeccably. But, you always wonder in the back of your mind, "Will I have a breakdown?"

Let *Truck Centers* take some of that worry away with our "Peace of Mind" Inspection.

Your inspection will be performed by our factory trained Technicians. The inspection (priced at only \$70.00) includes the following items: tires, lights, fluid levels, chassis, brakes and safety items.

Any issue found wrong will be immediately communicated to you along with an estimate.

Why take a chance before venturing the highways of America?

VISIT OUR WEBSITE FOR LOCATIONS & HOURS – WWW.TRUCKCENTERSINC.COM

UNDER THE HOOD

ULTRASTEER

HANDLING LUXURY WITH PRECISION

by Bryan Henke, Manager of Product Marketing Freightliner Custom Chassis Corporation

I'm sure many of you have heard about UltraSteer, the new line of tag axles our team at FCCC introduced last year. After two years of product development and testing, we're proud of the way it's generating excitement in the luxury motorhome market. I wanted to take a moment to share with you a few of the reasons UltraSteer is seeing such success.

INCREASED MANEUVERABILITY

FCCC has long been known for innovation and leadership in maneuverability, and we've continued that excellence by developing UltraSteer. We hear from many drivers who consider downsizing because they just don't feel comfortable driving a big coach anymore. UltraSteer makes it easier to handle a large motorhome by delivering the tightest turning radius in the RV industry – up to a 17% reduction in curb-to-curb turning radius when used with our exclusive ZF Independent Front Suspension (with up to 60-degree wheel cut) and compared to a competitor's chassis on a fixed tag. UltraSteer owners can navigate the most winding campground roads with confidence and ease.

REDUCTION URB-TO-CURB RADIUS

ELIMINATES TIRE SCRUB

As many owners know, replacing luxury motorhome tires can be a costly expense. UltraSteer adds longer life to your tag axle tires by allowing the rear tires to follow the turning path of the coach. This completely eliminates tire scrub and further improves the motorhome's maneuverability.

FULLY INTEGRATED

UltraSteer is the only line of tag axles that are fully integrated and precision-tuned to react to the turns and maneuvers of your coach. That means it's not an aftermarket add-on, but the tag axle is incorporated into the overall design of the chassis and engineered to work with the entire system. UltraSteer is fully warranted with the chassis and serviceable at any one of our 400+ factory-service locations.

AUTO-LOCK FEATURE

OCKED IN POSITION

One of the most important innovations of UltraSteer is the auto-lock feature. Only UltraSteer locks at 20 mph and in reverse to ensure you retain full control of your motorhome in all conditions.

B-SERIES AND I-SERIES CONFIGURATIONS

We've created two versions of the UltraSteer system to fit a variety of coach sizes and layouts, so that more owners can take advantage of it. Each version has its own benefits and is sure to improve handling and safety.

These are just a few of the ways we're pleased to say UltraSteer is Handling Luxury with Precision. I encourage you to visit our YouTube channel (youtube.com/freightlinerchassis) for an informative video, and keep an eye out for UltraSteer on luxury coaches starting with model year 2016.

LONGER TREAD LIFE

> NO TIZE SCIZUB

FREIGHTLINER



The Freightliner Oasis Network is tailored to the motorhome customer. The network of dealers is dedicated to providing service to exceed motorhome customers' needs. The Oasis Network is comprised of more than 400 dealers in North America.

Custom Chassis

OASIS DEALERS OF THE YEAR

FREIGHTLINER

Tag Truck Center, Memphis, TN, was honored at a dinner banquet on March 18 for being selected as one of the top Oasis Dealers of 2014. Freightliner Sterling Western Star of Arizona, Truck Centers Morton II, Las Vegas Freightliner and Freightliner of Utah were also named Oasis Dealers of the year. All will be honored in the same manner for their exceptional service and dedication to the customer. **Congratulations to all!**



FCCC SERVICE AND MAINTENANCE SCHEDULES

The service and maintenance schedules are updated from time to time. Please be sure to check the latest version to ensure you are not using out of date material. The schedules are located on our website: **www.FCCCRV.com**.

- 1) Click on "Parts and Service"
- 2) Click on "Chassis Maintenance" on the left hand side.



VENDOR SHOWCASIE

WHY BUY A DIESEL-POWERED RV?

by Mike Carter

Diesel isn't just another option to power your RV. Diesel is performance. Diesel is total cost of ownership, durability and comfort. Above all, diesel is confidence. Confidence in getting up the mountain and back down safely. Confidence in driving past the last fueling station for a hundred miles in the desert. Confidence that you made the right purchase for the right value. Diesel is the right choice for a wide range of travelers.

Diesel-powered RVs offer the performance and drivability to make any trip enjoyable. Whether you're coasting along the plains or towing through the mountains, a diesel will get you there with ease. One of the most important characteristics in any engine is the amount of torque it produces. You can think of it this way: torque gets you to your target speed faster, while horsepower keeps you there. Given the amount of weight being moved and the varied terrain RV drivers' experience, torque is critical. Because diesel engines offer considerably more torque, you get stronger hill climbing ability, faster acceleration and higher towing capacity. What this means is, compared to a gasoline engine, you will be able to effortlessly climb through the mountains or accelerate past trouble without having to press the pedal to the metal.

Not only are diesels better uphill, but also, because of the engine brake available on some models, RV owners can have peace of mind coming down steep grades on the other side of a mountain. Diesel is confidence in performance, safety and driver comfort. Diesel engines also offer a lower total cost of ownership throughout the life of your RV. Due to lower operating speeds, high energy content of diesel fuel and the efficiency of compression ignition, a diesel engine can provide 20-40% better fuel economy than a comparable gasoline engine. Plus, maintenance intervals are much longer: up to 30,000 miles between oil and oil filter changes. After years of trips and hundreds of thousands of miles, diesel-powered RVs command much higher resale value than gasolinepowered RVs. The durability of diesel is legendary. Since diesel engines typically last up to three times longer than gasoline engines, they are in high demand well past the typical operating life of a gasoline engine.

Whether you're a weekend warrior or permanent resident of the road, diesel RVs are the confident choice. Don't just travel to your destination - own the journey. Diesels will help you enjoy whatever your trips have to offer and confidence in whatever may be around the corner. Not only do you deserve a fun ride and comfortable trip, you deserve a diesel.

DIESEL ADVANTAGES

- Diesel engines offer considerably more torque so you get stronger hill climbing ability, faster acceleration and higher towing capacity
- Diesel engine can provide 20-40% better fuel economy
- Maintenance intervals are much longer up to 30,000 miles between oil and oil filter changes
- Diesel-powered RVs have a much higher resale value than gasoline-powered RVs



Get to Know Your Chassis.



CAMP FREIGHTLINER I

Take advantage of FCCC's comprehensive and captivating two-day training session in Gaffney, SC, to learn about the benefits of driving a motorhome built on an FCCC chassis. This is not a hands-on workshop, but you will spend time at a bare chassis to become more familiar with the features. Class size is limited and filled on a first registration basis, so sign up today!

Topics:

- Air brake system
- Electrical system
- Maintenance intervals
- Weight distribution
- Vehicle storage
- Plus much more!

Fee: \$175.00 for single attendance or \$225.00 for driver and co-pilot for the two-day class. Pay at time of training.

Please feel free to bring your laptops to class, so that you can follow along with the Internet portion of the course. SIGN UP FOR A CAMP FREIGHTLINER CLASS NEAR YOU ONLINE AT FCCCRV.COM



CAMP FREIGHTLINER IS EXPANDING!

CAMP FREIGHTLINER I AND **CAMP FREIGHTLINER II** ARE BOTH NOW AVAILABLE FOR REGISTRATION. CLASSES ARE FILLING UP FAST!



CAMP FREIGHTLINER II

Camp Freightliner II is a Service & Maintenance class held at the Factory Service Center. This is not a hands-on course, but pairs you with a service technician in the service bay to observe the proper service techniques and ask questions about the chassis.

Fee: \$100.00 + cost of your scheduled maintenance (Covers safety and protective equipment, lunch and other supplies)

Camp Freightliner I is a prerequisite to this class.

There is a minimum level of routine service required for this class which will be verified upon scheduling of service.

SIGN UP FOR A CAMP FREIGHTLINER II CLASS NEAR YOU ONLINE AT FCCCRV.COM



Our Oasis Service Centers are dedicated to serving motorhome owners with factory-trained and certified technicians, RV amenities and more. Find one today by calling (800)FTL-HELP (385-4357) or visiting FreightlinerChassis.com





Download the app to easily locate a dealer near you, receive directions, view service hours and much more.



SEARCH: FREIGHTLINER 24/7

CLUB BUSINESS

DON'T LET **YOUR** MEMBERSHIP EXPIRE!

Please look at your label on the front of this newsletter to see if your membership is about to expire. We send out reminders at least two months in advance of your expiration, both by email and by mail, to provide adequate time to renew your membership. Dues are \$15.00/ year or \$70.00 for five years. See Membership Application on page 31.

To access by internet, visit the website at www.FCOCRV.org. You have the ability to conveniently renew your membership using our secure site on PayPal found by clicking MEMBERSHIP. You may also update your membership and personal information within the section MEMBER PROFILE.

PLEASE NOTE: If you are logging on for the first time, your Member ID number and your five-digit zip code will log you right into the site.

GET RV SOUL BY EMAIL!

You may request to have our newsletter delivered by email, especially if you travel frequently, or if your mail is forwarded more than once a year. You will receive the newsletter earlier than those mailed, and they won't pile up in your motorhome. You will receive an email when the newsletter is ready to be viewed. Recent as well as previous issues of Freightliner Flyer are available for viewing and printing on the website.

For those who do not have email, please make sure we have your correct mailing address, especially those of you who have a seasonal address. We are experiencing a large number of newsletters returned. Time, money and postage rates are affected when they are undeliverable.

Thank you for helping us do a better job of getting important FCOC news and current updates to you! We want you to be in the know!



Disclaimer: FCOC is not responsible for personal statements, opinions or representation advanced in papers, newsletters, web site, in discussions at any meetings or its Internet site and Discussion Forums, or the validity of statements contained in any advertisements.

| FREIGH Custom OWNER - EST | Chaosis- | EMBERSHIP | APPLICAT | ION |
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| CHASSIS MANUFACTURER | (CHECK ONE): | □ FREIGHTLINER | □оѕнкоѕн | □ JOHN DEERE |
| MANUFACTURER OF MOTOR HOME | | | MODEL | |
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| | PURCHASE DATE | ARE YOU THE ORIGINAL OWNER? | | |
| | DUES ARE \$15.0 | D PER YEAR OR FIVE YE | ARS FOR \$70.00 U | S DOLLARS |
| SEND TO: | | ORPORATION – C/O FC T, GAFFNEY, SC 29341 | OC | |

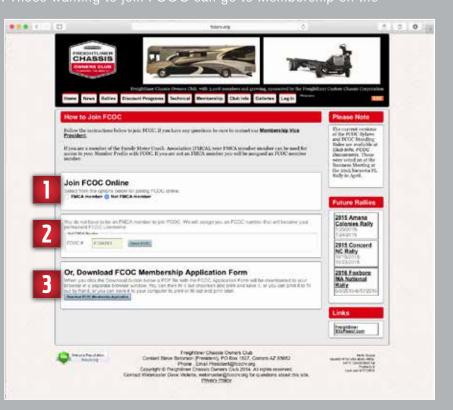
ONLINE MEMBERSHIP *UPDATE OR RENEWAL*

Anyone can access our website without logging in by going to www.FCOCRV.org.

When a member wants to update their Member Profile or pay their dues, they will need to log in with two pieces of information: a Membership Number and a Password. When a member experiences a problem, it is usually either because they forgot to include the letter "F" at the front of their Membership Number, or because they forgot their Password. Members who have an FMCA number can continue to use that as their Membership Number, but new members are assigned a new FCOC number which starts with "F70" (see below). If a new member joined via our website, they provided their own Password at that time. New members who applied by mail will have a temporary Password that consists of their five-digit ZIP Code. Members can change their Password at any time by logging in and updating their Member Profile. Those wanting to join ECOC can go to Membership on the

main menu at the top of the page and then select "Join FCOC." They will have the option to join online or to download a Membership Application Form in PDF format.

- If you have an FMCA number, you will check that box. If you don't have a Membership number, you will check the "Not FMCA Member" and this box will appear with your assigned new member number.
- 2 When you hit Check FCOC box, it will bring up the box to enter your password. You can either use your five-digit zip code, or your own choice of passwords. Now, you can download the FCOC Membership Application Form, as indicated in the following box.



Please be sure to SAVE your work, or all of your input will not be recorded, and you will have to start all over again. You can now print out the form and send it in with your dues, or hit SUBMIT, and it will come to VP Membership computer. You will also be able to pay your dues online. That information can be found under the Membership Tab, titled "DUES." There you can pay using a credit card through our secure site with PayPal. It is self-explanatory; just follow the directions on how to proceed. If you do not have access to a computer or email, you may use the application in this Newsletter on page 9. If you have any problems, please let me know. My contact information is on page 4.

MARY COSTIGAN VP Membership

3



- A) Men's Style ShirtC) Closeout ShirtE) Logo Plaque Holder
- B) Women's Style Shirt
- D) Logo Hat and Visor



| DATE | | ITEM | QTY | AMOUNT | TOTAL |
|--|---|---------------------------------|--------|------------|-----------|
| FMCA# | | Ladies' Small | | \$15.00 | TOTAL |
| Address 1 | | Ladies' Medium | | \$15.00 | |
| Address 2 | | | | \$15.00 | |
| City | State Zip | Ladies' Large Ladies' XLarge | | \$15.00 | |
| Check # | - · · · · · · · · · · · · · · · · · · · | Men's Small | | \$15.00 | |
| Checks paya | Checks payable to "FCOC" and send check to: | | | \$15.00 | |
| Mary Costigan | | Men's Large | | \$15.00 | |
| FCOC Logo N | FCOC Logo Merchandise | | | \$15.00 | |
| 900 Bradford | 900 Bradford Court | | | \$15.00 | |
| San Jacinto, CA 92583-6530 | | Men's 3XLarge | | \$15.00 | |
| Cell: 951-452-2999 E-mail: mary.costigan2@gmail.com | | Men's 4XLarge | | \$15.00 | |
| Shipping Charges (Canada – Call or email for shipping price) | | Logo Hats | | \$15.00 | |
| 1 Item | \$6.00 USD | Logo Visors | | \$15.00 | |
| 2-4 Items | \$12.00 USD | Logo Plaque | NOT AV | AILABLE AT | THIS TIME |
| 5+ Items | Add \$6.00 for each additional item | Ladder Holder | | \$5.00 | |
| | | Closeout Shirts | | | |

Small

Medium

Total # of Items

OWNERS CLUB

MERCHANDISE

* 1 Ladder Bracket does not count as an item, unless it's ordered by itself. Every 2 additional brackets count as 1 additional item.

TOTAL IN US DOLLARS

\$10.00

SOLD OUT

Sub-Total

Shipping Order Total

THANK YOU FOR YOUR ORDER!



Freightliner Custom Chassis Corporation (FCCC) and select Freightliner Oasis dealerships around the country have initiated a program offering members of the Freightliner Chassis Owners Club (FCOC) special pricing on service labor and service parts.

The program offers current FCOC members the following discounts: 10% OFF POSTED LABOR RATES 10% OFF PARTS

It is important that you do the following; if you don't, you may not get the discount and it will be your own fault!

You MUST tell them you are an FCOC member up front, request the discount and identify yourself by showing your current membership card. Ask to get a copy of your billing with the discount on it once your work is done.

In developing the Oasis Dealer Discount Program, all Oasis Dealers were contacted and invited to participate. But, participation in the Oasis Dealer Discount Program is a business decision made by each individual Oasis Dealer.

If the Oasis Dealer you wish to use is not on the list of participating dealers, we would encourage you to let them know of your desire to have them participate in the program. Dealers wishing for more information about the program should contact Tom James: phone (916) 870-9322, email VP.BD@FCOCRV.ORG. Also, if you have any problem with any Oasis Dealer on the list, let Tom James know, and he will try to help.

As a reminder, it's up to you to **ask first** for the discount, not after.

The following is a list of currently participating Oasis dealerships.

OASIS NETWORK DISCOUNT PROGRAM CENTERS

Freightliner of Arizona

9899 W. Roosevelt St. Tolleson, AZ 85353 (623) 907-6642 Ser. Mgr. Larry Winiewicz

TAG Truck Center

5712 Commerce Square Jonesboro, AR 72401 (870) 972-8588 Ser. Mgr. Brian Carter

Truck Centers of Arkansas

11700 Valentine Rd. North Little Rock, AR 72117 (800) 562-8875 Ser. Mgr. John Siverd

Truck Centers of Arkansas

2675 W Sunset Blvd. Springdale, AR 72762 (800) 495-4551 Ser. Mgr. Bill Partain

Delta Truck Center 1082 S. Harlan Rd.

French Camp, CA 95231 (800) 400-4161 Ser. Mgr. Ed Cullom

Sacramento Truck Center

100 Opportunity St. Sacramento, CA 95838 (916) 286-2000 (800) 485-8311 Ser. Mgr. Lawrence Cowan

San Diego Freightliner

6006 Miramar Rd. San Diego, CA 92121 (877) 454-5456 (619) 564-3700 Ser. Mgr. Gene Hust

Southern Connecticut Truck Center

15 East Industrial Rd. Branford, CT 06405 (800) 448-8480 Ser. Mgr. Michael Beavton

Freightliner of Hartford

199 Roberts Street East Hartford, CT 06108 (860) 289-0201 x1118 Ser. Mgr. Scott Thayer

Orlando Freightliner

2455 S. Orange Blossom Trail Apopka, FL 32703 (407) 295-3846 Ser. Mgr. Lee Feeser

Tom Nehl Truck Co.

383 SW Arrowhead Terr. Lake City, FL 32024 (904) 389-3653 (386) 755-9527 Ser. Mgr. Rex Steven

Ocala Freightliner

3950 W. Hwy. 326 Ocala, FL 34482 (352) 840-0070 Ser. Mgr. Scott Pauley Freightliner of Chattanooga 137 Gateway Dr. Ringgold, GA 30736 (706) 937-3700 Ser. Mgr. Ken Shumake

Truck Centers, Inc.

300 East Ashland St. Morton, IL 61550 (309) 263-4240 (800) 397-4292 Ser. Mgr. Cathie Jenkins

Truck Centers, Inc.

2981 E. Singer Springfield, IL 62703 (217) 525-1280 (800) 786-1280 Ser. Mgr. Randy Melvin

Truck Centers, Inc.

2280 Formosa Rd. Troy, IL 62294 (800) 669-3454 Ser. Mgr. Brian Jubelt

Stoops Freightliner Quality Trailer, Inc

6105 Columbus Ave. Anderson, IN 46013 (765) 644-1400 (877) 881-7993 Ser. Mgr. Doug Dau

Stoops Freightliner Quality Trailer, Inc

12247 Declaration Dr. New Haven IN 46774 (260) 749-8587 (877) 518-2065 Ser. Mgr. Jeff Bouck

Stoops Freightliner Quality Trailer, Inc.

1851 W Thompson Rd. Indianapolis, IN 46217 (317) 788-1533 (877) 518-8221 Ser. Mgr. Mike Miller

Truck Country Cedar Rapids

700 29th Ave. SW Cedar Rapids, IA 52406 (319) 365-0531 (800) 332-6158 Ser. Mgr. Chris Flockhart

Truck Country Quad Cities

2350 W. 76th St. Davenport, IA 52806 (563) 445-5870 Ser. Mgr. Darin Bohr

Truck Country Decorah

1653 State Highway 9 Decorah, IA 52101 (563) 382-6551 (888) 545-9297 Ser. Mgr. Ray Clark

Truck Country Dubuque

10785 Route 61 South Dubuque, IA 52003 (563) 556-3775 (800) 553-3642 Ser. Mgr. Ray Clark

Harrison Truck Centers

101 Plaza Drive Elk Run Heights, IA 50707 (800) 582-5789 Todd Rathbone

Harrison Truck Centers

PO Box 1708 Waterloo, IA 50704 (319) 234-4453 Ser. Mgr. Rodd Rathnone

TAG Truck Center

215 Campbell Dr. Calvert City, KY 42029 (270) 395-8200 Ser. Mgr. Randy Mathis

Kent-Mitchell Bus Sales & Svc

41430 East 155 Hammond, LA 70403 (985) 419-8347 Ser. Mgr. Emile Musso

Baltimore Freightliner

2723 Annapolis Rd. Baltimore, MD 21230 (410) 685-4474 Ser. Mgr. John Blottenburger

Freightliner of Grand Rapids

5285 Clay Ave SW Grand Rapids, MI 49548 (800) 968-9680

Freightliner of Kalamazoo

53449 Main St. Kalamazoo, MI 49071 (800) 968-9680 Ser. Mgr. Mark List

Ser. Mgr. Mark List

Truck Center Inc.

2880 Hwy 67 South Farmington, MO 63640 (573) 712-8817 Ser. Mgr. Andy Vittoe

TAG Truck Center

3792 Hwy 67 No Poplar Bluff, MO 63901 (573) 785-0193 Devin Russom

TAG Truck Center

1485 Hwy 177 Jackson, MO 63755 (573) 339-1890 Ser. Mgr. Jeff Runnels

TAG Truck Center

307 Lynual Drive Sikeston, MO 63810 (573) 471-7100 Ser. Mgr. Mark Riney

Truck Center Inc.

747 E Taylor Ave. St Louis, MO 63147 (800) 325-8809 Ser. Mgr. Larry King

TAG Truck Center

2448 McCullough Blvd Tupelo, MS 38826 (662) 844-3262 Ser. Mgr. Gary Greszier

Albuquerque Freightliner

12901 I-40W Frontage Rd. Albuquerque, NM (505) 833-1000 Ser. Mgr. David Robins on

Stoops Freightliner Quality Trailer, Inc.

7800 Center Point 70 Blvd. Dayton, OH 45424 (937) 236-4092 (877) 518-0112 Ser. Mgr. Mark Vonderhuval

TSI Western Star

385 South Bailey Rd. North Jackson, OH 44451 (330) 538-3850 (800) 388-3850 Ser. Mgr. Kevin Shaulis

Oklahoma City Freightliner & Western Star

5301 I-40 West Oklahoma City, OK 73128 (877) 621-0428 Ser. Mgr. Bobby Boyd

Tulsa Freightliner, Sterling & Western Star

5104 W. 60th St. Tulsa, OK 74107 (866) 599-8351 (918) 445-5300 Ser. Mgr. Ron Beaver

Fyda Freightliner Pittsburgh, Inc.

20 Fyda Dr. Canonsburg, PA 15317 (800) 393-2556 Ser. Mgr. Brian Conkle

Freightliner of Knoxville

1413 Everett Rd. Knoxville, TN 37932 (865) 824-2400 Ser. Mgr. Dwyane Overton

TAG Truck Center

112 E. L. Morgan Drive Jackson, TN 38305 (731) 423-3782 Ser. Mgr. Kevin McAdams

TAG Truck Center

673 E Brooks Rd. Memphis, TN 38166 (901) 271-0445 Ser. Mgr. Rusty Rushing

Amarillo Truck Center

2210 South Whitaker Rd. Amarillo, TX 79118 (806) 374-1033 (800) 753-1556 Ser. Mgr. Paul Tarbet

Dallas Freightliner & Western Star

4200 Port Blvd. Dallas, TX 75241 (800) 580-2620 (972) 225-4300 Ser. Mgr. Justin Griffin

Fort Worth Freightliner,

Sterling & Western Star 1804 NE Loop 820 Fort Worth, TX 76106

(800) 580-9101 Ser. Mgr. Steven Hancock

Valley Freightliner

524 Jacks Lane Mt. Vernon, WA 98273 (360) 848-0472 Ser. Mgr. Jonathan Callis

Truck Country Madison

4195 Anderson Rd. DeForest, WI 53532 (608) 249-1900 (800) 837-7367 Ser. Mar. Jerry Brickheimer

River States Truck & Trailer, Inc.

6124 Chuck Lane Eau Claire, WI 54703 (715) 874-4700 (800) 944-5973 Ser. Mgr. Henry Le Bakken

Truck Country of WI

2401 Progress Way Kaukauna, WI 54130 (800) 236-5271 Ser. Mgr. Matt Lueneburg

River States Truck & Trailer, Inc.

3959 N. Kinney Coulee Rd. LaCrosse, WI 54601 (608) 784-1149 Ser. Mgr. Steve Kemp

Truck Country Marinette

2890 Cleveland Ave. Marinette, WI 54143 (715) 735-7020 (888) 315-5995 Ser. Mgr. Justin Gleiter

Truck Country Milwaukee

2222 W Ryan Rd. Oak Creek, WI 53154 (414) 761-3384 (800) 236-6061 Ser. Mgr. Tom Foecker

River States Truck & Trailer, Inc.

690 Starr Lane Roberts, WI 54023 (612) 339-1115 (866) 994-3122 Ser. Mgr. Glenn Zimmerman

Truck Country Wausau

2435 Trailwood Lane Rothschild, WI 54474 (715) 359-9989 (800) 348-9195 Ser. Mgr. Mark Mattila

Truck Country

119 State Hwy 11 Shullsburg, WI 53586 (608) 965-4462 (800) 362-1313 Ser. Mgr. Mike Banghart



FCOC P.O. Box 1527 | Cortaro, AZ 85652 CHANGE SERVICE REQUESTED

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If you are part of our Freightliner Custom Chassis' family and want to see your company proudly advertised on this FULL COLOR back page of the FCOC RV Soul, contact Tom James, Business Development at **vpbd@fcocrv.org** or call **916.870.9322**.