



A publication of the
Freightliner Chassis Owners Club

4TH QUARTER, 2016



Soul

New Year.
New Adventure.
Same FCOC.



THE RVER'S GUIDE TO RESOLUTIONS

WHERE TO GO, WHAT TO
SEE AND TIPS ON HOW
TO GET IT DONE.

SEE PAGE 32-34.

UPCOMING RALLIES

CHECK OUT WHAT'S IN
STORE FOR OUR 2017
FCOC RALLIES.

DETAILS ON PAGES 12-17.

NAVIGATING 4UZR.V.COM

FIND OUT MORE ON PAGES 24-25.



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Though the year has changed - and as winter fades into fall, trends come and go, and once-new features are upstaged and replaced - Freightliner Custom Chassis, and its devotion to our history, our products and to you remains. As part of the Daimler family, we've shared the heritage and engineering excellence of Freightliner and Mercedes-Benz since 1995. Combining expertise in heavy-duty durability and precision performance with unrivaled luxury and reliability, Freightliner has earned the trust of some of the most respected names in the industry - but most importantly, yours.

And we don't take that for granted. Consistent dedication to understanding the customers' needs allows us to respond by continuously delivering market-leading chassis with superior performance and safety, unmatched ride, handling and comfort, and the same American-made muscle of which we've always prided ourselves.

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2017

4/24-28 MESA, AZ

7/17-21 ELKHART, IN

10/23-27 CONCORD, NC

FCOC is not to be held responsible for personal statements, opinions or representations advanced in papers, chapter newsletters, web site, in discussions at any meetings or its internet site and Discussion Forums, or the validity of statements contained in any advertisements or printed materials.

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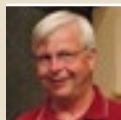
RVIA RECAP

American muscle, virtual reality and all-new FCCC exclusives

MEET YOUR FCOC OFFICERS



PRESIDENT



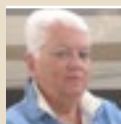
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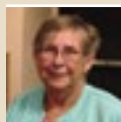
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2017 DIPLOMAT



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MonacoCoach.com



Or follow us at facebook.com/monacomotorcoach

OFFICERS' MESSAGE



WELCOME TO 2017. I HOPE EVERYONE HAD A GREAT HOLIDAY SEASON.

I want to take a few lines and thank the all members of this Club. With your word of mouth and involvement in the FCOC, we continue to grow at a time when many clubs are shrinking.

The participation in our four national rallies was up this year over last year – a trend I hope we can continue. As I stated in an earlier magazine, Freightliner Custom Chassis Corporation has agreed to provide two Camp Freightliner classes at each of our upcoming rallies. This has indeed been popular, judging by the response we have had to date, and it has certainly helped draw more members to the rallies.

This was the first full year of our *RV Soul* magazine and thanks to our members, we have received the feedback we asked for. We are always looking to provide what our members ask for and will continue to look for ideas to incorporate into the magazine.

Our new website rolled out in September, and we have received lots of favorable comments and ideas on that as well. One of the things it incorporates is the ability to register and pay online for upcoming rallies. In the future, we are working on being able to do the same thing with our merchandise. Also, you now have the capabilities of both joining and renewing your membership online.

I would like to thank Dave Violette who was our Webmaster for over five years. Dave took our static website and brought it up to a full-function site, along with taking care of our membership database. Dave worked tirelessly on nights and weekends when things went wrong or offline. He asked to have someone take over the position over a year ago and it took us a long time to accomplish this. I can't put into words the debt of gratitude I have for the service Dave provided to this Club. Dave and his wife Elaine are going through a lifestyle change and are now residing in the Phoenix area – selling their coach and switching to a home without wheels. I wish you both nothing but the best in what comes before you. I hope to see you at the Mesa rally for a visit.

That being said, the nominating committee will be looking for someone that would like to fill the Webmaster position. The new site is in Word Press and Member Press formats. If someone is familiar with these and would like the position, please contact the committee. The position will be for posting current information, creating the registrations for rallies and occasional e-blasts.



YUMA RALLY



NEWMAR KOUNTRY KLUB INTERNATIONAL RALLY



STEVE BATORSON, *President*

LINDA MURPHY, *Sr. Vice President*

MARY COSTIGAN, *VP Membership*



PERRY, GA RALLY



BLACKWELL ISLAND RALLY



TAMPA RV SUPER SHOW RALLY



FOXBORO RALLY

Also, Linda Steckley will not be running for the position of Secretary. Linda has been in the position for over three years. I want to thank Linda for all she has done, and especially for all the work she did when we needed to redo both our Chapter By-Laws and Standing Rules.

One other position that has been vacant is the Editor. We have not had a full-time Editor for several years. I would like to have one again. The position will be different than it was before. It will consist of compiling all the articles from the authors, fact checking them as far as phone numbers and dates, and interfacing with the Ferguson Advertising team to assemble the magazine.

In the last *RV Soul* I wrote that if you were going to attend one of our rallies and wanted parts, you could notify me and I would pass the information on to Freightliner. This option is still available – and I will be glad to pass it on.

Freightliner Custom Chassis has taken this a step further. In an effort to provide you with the best service, you can now go to their website (fccrv.com) and click on "Owners," then scroll down to "Chassis Service at Rallies." You can choose the event you will be attending and schedule a service appointment at the rally, as well as order any parts that you may need or want to be on the trailer.

I hope to meet many of you at one of our upcoming rallies this year. The first one at Lazydays in Seffner will be over, but that leaves Mesa, AZ in April; Elkhart, IN in July; and Concord, NC in October.

TRAVEL SAFE.

Steve Batorson



MESSAGE

FROM



Greetings, fellow FCOC members!

As always, I hope this letter finds you well. And I hope your new year is off to a fantastic start - no matter where your travels may be taking you.

While we are obviously excited about everything 2017 holds for our company and your Club, I wanted to take a brief moment to reflect on what a successful and enjoyable year 2016 was. Most importantly, I valued the many opportunities I, and our team had to interact with FCOC members like you at rallies and other gatherings throughout the year. Your enthusiasm for our brand and products - as well as your insights, ideas and input into how we can continuously make our entire ownership experience better - inspire and energize everything we do at FCCC. For that, we thank you.

We capped off 2016 with an outstanding week at the National RV Show in Louisville - which also gave us the perfect chance to detail some of the features we're most excited about for 2017. These include a number of innovative technologies designed to enhance and improve the ownership experience - like a smart key fob, offering up to a dozen customizable functions and push-to-start technology. We also showcased our S2RV front-engine diesel chassis, which provides our OEM partners yet another high-quality option to develop new luxury models beginning this year. Speaking of OEM partners, it's always great to see all the many luxury coaches on display at the show, and the 2016 show was certainly no exception.

With spring soon on its way (we hope), I wish you safe and happy travels as you get ready to hit the road. And I look forward to once again visiting with as many of you as I can at a number of events and rallies in the coming year. Remember that we always want to hear from you through our active social media presence. We especially love your sharing of photos and stories of your travels. Like us on Facebook at [Facebook.com/DriveFCCC](https://www.facebook.com/DriveFCCC), and follow us on Twitter at twitter.com/DriveFCCC.

In the meantime, safe travels and happy trails.

DAVID CARSON
FCCC President

INSIDE

NEWS AND UPDATES
FROM OUR HEADQUARTERS IN GAFFNEY, SC



RVIA 2016

Once again, the National RVIA Trade Show in Louisville was a wonderful experience and huge success for all of us at Freightliner Custom Chassis, as well as for the coach manufacturers built on our products. The three-day event brought together the most talented, innovative and creative-minded people – from all areas of the industry. For more information and a look into next year's event, go to rviashow.org. Photos and highlights from show attendees, exhibitors and enthusiasts can be found by searching the hashtag #RVIA2016 on Facebook, Twitter and Instagram. Or, best of all, you can read about the event from the eyes of FCCC on page 40.



LIFE'S A BEACH!

We had a great time at the 29th annual Western Area Rally, which took place January 11-15 in Indio, California this year – and marked our first rally of 2017! The west coast is always a joy to venture to during the chilly winter months. Our team, of course, did a wonderful job working the FCCC booth and trailer – many of whom you might recognize, including: Joe Snyder, Steve Batorson, Kim Batorson, Marlyse James, Tom James and Mary Costigan. Thank you to all who made it out. We're looking forward to all we have planned for 2017!



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CHRYSLER AFFILIATE REWARDS

Did you know that as a member of the Freightliner Chassis Owners Club, you can get unbeatable pricing on Chrysler vehicles through Affiliate Rewards?

2016 Jeep Wrangler



Receive the Preferred Price* (1% below factory invoice) on the purchase or lease of most new Chrysler, Jeep®, Dodge, Ram and FIAT vehicles. The Preferred Price – combined with current incentives† – can help you save up to thousands of dollars off the MSRP.** Whatever you do, don't miss this amazing opportunity!

Participating in the program is easy. Here's how:

1. Get your Company Code, which can be obtained from the FCOC President. Just send an email to president@fcocrv.org and include your FMCA number in the subject line or call (321) 704-0695.
2. Visit chrysleraffiliates.com or call (888) 444-4321 to learn more about the program and to obtain a Control Number.
3. Take your Control Number, with proof of eligibility (FCOC membership card), to any participating U.S. Chrysler, Jeep®, Dodge or Ram dealership or FIAT Studio. If you don't have a membership card, contact us at vp.membership@fcocrv.org.
4. Ask for a copy of the vehicle invoice and you'll see the Preferred Price (PP) clearly listed.

Affiliate Rewards



*The Preferred Price is the maximum amount you will be charged by a participating U.S. dealer for an eligible vehicle. See dealer for details. A \$75 administration fee applies. Offer valid for up to 2 (two) Chrysler Group LLC vehicles per calendar year. The Dodge Viper and Jeep Grand Cherokee SRT are not currently eligible for this program.

†Not all incentives may be available, as they vary by region and residency of buyer. See dealer for complete details.

**Manufacturer's Suggested Retail Price. Excludes destination, tax, title and registration fees. Chrysler, Jeep, Dodge and Ram are registered trademarks of Chrysler Group LLC. FIAT is a registered trademark of Fiat Group Marketing & Corporate Communication S.p.A., used under license by Chrysler Group LLC.

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UPCOMING RALLIES



MESA, AZ SPRING RALLY

APRIL 24-28, 2017

\$300/Coach, \$240/Single, Each Extra Person: add \$60

Good Life RV Resort, 3403 E. Main Street, Mesa, AZ 85213
(480) 852-4990, www.cal-am.com

RALLY FEE INCLUDES, BUT IS NOT LIMITED TO THE FOLLOWING:

- 5 Nights Full Hook-Ups with 50 AMP Service
- 4 Full Breakfasts
- 1 Continental Breakfast
- Resort-Sponsored Salad Potluck – they supply the lettuce, salad dressing and non-alcoholic beverages, you supply the toppings
- Resort-Sponsored Potluck – they supply the chicken, dressings and non-alcoholic beverages, you supply an accompaniment
- Managers Happy Hour: 3:00–5:00p.m. with appetizers, beer, wine and soda with entertainment and dancing
- Movie night: recent release and popcorn
- 3 Dinners
- Also available for an additional fee: Cooking class where participants watch a full meal prepared, then are served the meal, including dessert
- Seminars, Vendors and Freightliner Service Trailer

Note: This is a tentative outline for this rally.

MESA REGISTRATION

Member # _____

Pilot _____

Last

First

Nickname for Badge _____

Co-Pilot _____

Last

First

Nickname for Badge _____

Will you have a guest(s) attending the rally? ☐ Yes ☐ No

If so, please give name(s) and age(s) _____

Address _____

City

State

Zip Code

Primary phone # _____ Cell phone # _____

Email address _____

In order to recognize any special events in your life occurring during the month of April, e.g., birthdays or anniversaries, please indicate the event and the date: _____

Please specify any special meal requirements: _____

Number of Pets (limit two): _____ Breeds: _____

First time at an FCOC rally? ☐ Yes ☐ No Handicap Parking: ☐ Yes ☐ No Cooking Class? ☐ Yes ☐ No

Mfg/Model of Coach: _____ Length: _____

Would you like to volunteer to help with the rally? ☐ Yes ☐ No

RALLY MASTER: Mary Costigan, 951-452-2999 **ASST. RALLY MASTER:** Tom James, 916-870-9322

Please send registration to: Mary Costigan, Rally Master, 900 Bradford Court, San Jacinto, CA 92583-6530

Cost: \$300/Coach, \$240/Single, Each Extra Person: add \$60, Cooking Class: \$7/person

We are limited to 100 coaches. We will have a waiting list.

Date Received: _____ Confirmation Sent: _____



MESA ART CENTER



ORGAN STOP PIZZA

THINGS TO SEE AND DO IN MESA

MESA ARTS CENTER: The area's #1 performing arts center offers a variety of entertainment, including: dance, comedy, Broadway, concerts, theater, jazz, classical and more! After a day at the rally, catch a show of your choice.

SUPERSTITION FARM: Named after one of Arizona's most famous peaks, Superstition Mountain, the dairy farm is happy to show you the milk process – from cow to counter. They also offer a petting zoo, market and farm tours, so there's something for the whole family! superstitionfarmaz.com

SALT RIVER TUBING: For just \$17, you can rent a tube and take a shuttle service to Salt River where you can choose to float for up to five hours! See image below to map out your ride. www.saltrivertubing.com/float-trips/

ORGAN STOP PIZZA: Home of the famous Wurlitzer Pipe Organ built in 1927, which was silenced when a fire damaged its relay. The restaurant still proudly displays the organ and offers genuine recordings of its magnificent sound in the gift shop. The Wurlitzer gets people in the door, but their affordable, delicious pizza keeps them coming back. It's a historical, entertaining stop you definitely shouldn't miss! www.organstoppizza.com

AIRBASE ARIZONA MUSEUM: The commemorative air force museum displays many WWII artifacts and memorabilia, including the B-17G that became known as Sentimental Journey. The aircraft speaks to many servicemen and women, as it featured pinup model Betty Grable as the nose art and was never fully restored. www.azcaf.org/about/



SALT RIVER TUBING MAP



AIRBASE ARIZONA MUSEUM



ELKHART RALLY – SAVE THE DATE

THE FREIGHTLINER CHASSIS OWNERS CLUB INVITES YOU TO A NATIONAL FCOC RALLY.

MONDAY, JULY 17-FRIDAY,
JULY 21, 2017 (early bird: July 16).
Or plan to stay the whole week
on our special weekly rate offered.

ELKHART, INDIANA – THE “RV CAPITAL OF THE WORLD”

4 nights camping, 4 breakfasts, 4 dinners, seminars,
hospitality, fun & entertainment.

CAMP FREIGHTLINER CLASSES WILL BE OFFERED AT AN ADDITIONAL COST.

Come enjoy the place where 80% of all RVs are
manufactured – and make that service appointment
early to accommodate you while in the area.

Time to visit the following in Elkhart:

- The RV/MH Hall of Fame and Museum, The Linton Enchanted Gardens – referred to as the “Disney of Garden Centers,” The River Walk and Culture Trail, The Wellfield Botanical Gardens, The New York Central Railroad Museum, and The Hall of Heroes Comic & Superhero Museum – just to name a few.

A short drive away:

- The University of Notre Dame Campus and St. Mary’s College in South Bend
- The Studebaker National Museum in South Bend
- The South Bend Chocolate Factory
- The River Lights display each evening in South Bend
- The Hudson Museum in Shipshewana
- The Shipshewana Flea Market – the Midwest’s largest flea market, open Tues./Wed.
- The Wakarusa Dime Store – home of the jumbo jelly beans
- Drive the “Heritage Trail” with its beautiful quilt gardens of over 150,000 annuals

Plus the many fine foods and baked goods served throughout the area.

register online www.fcocrv.org

FCOC NATIONAL RALLY - JULY 17-21, 2017

ELKHART CAMPGROUND, 25608 COUNTY ROAD 4 E, ELKHART, IN 46514

www.elkhartcampground.com

574-264-2914

Rally Master: Linda Murphy 260-413-8134

Assistant Rally Masters: Alan & Jeanne Neireiter 260-385-0761

murphyLpilot@localnet.com

REGISTRATION FORM - "RV CAPITAL OF THE WORLD"

Pilot (Last Name) _____ (First Name) _____ Name on Name Tag _____

Co-Pilot (Last Name) _____ (First Name) _____ Name on Name Tag _____

Address _____ City _____ State _____ Zip Code: _____

Member #: _____ E-mail address: _____ Cell Phone # _____

Have guests attending the Rally? Yes ___ No ___ If so, please give name(s) _____ age(s) if minors _____

Coach Mfg _____ Model of Coach _____ Length _____ ft License # _____ State _____

Handicap parking desired if available _____

In order to recognize any special events in your life occurring during the month of July, (birthdays or anniversaries), please indicate the event and the date: _____

Please specify any special meal requirements in detail: _____

First time at an FCOC Rally: Yes ___ No ___ How many FCOC rallies attended _____

Attending Camp Freightliner Yes ___ No ___ 21 & 22 ___ 24 & 25 ___ www.fccrv.com/owners/camp-freightliner

Would you like to volunteer to help with the rally? Yes ___ No ___ (Great fun and meet great people)

FCOC - Freightliner Chassis Owners Club Member - Two people per coach @ \$375.00 = \$ _____

FCOC - Freightliner Chassis Owners Club Member - One person per coach @ \$276.00 = \$ _____

Each Extra Person in the coach over age 14 (Number of people) _____ x \$99.00 = \$ _____

NON - FCOC member: add \$ 50.00 Total for all = \$ _____

YOU MUST BE REGISTERED FOR THIS RALLY TO BE ELIGIBLE TO ATTEND THE CAMP FREIGHTLINER CLASSES - (additional cost)
TWO PEOPLE ATTENDING \$275.00 ONE PERSON ATTENDING \$225.00 (2 DAY MAINTENANCE SEMINARS - 2 lunches, 1 dinner)
You will register direct with Camp Freightliner after registered for this rally. Spots will then open to the public if all slots not filled.

Make check payable to FCOC. Mail to: Steve Batorson, 4505 N Sanders Rd., Tucson, AZ 85743 no later than June 22, 2017

Additional nights will be paid to: Elkhart Campground at check in at the Rally Rate of \$38.52 per night including taxes.

Really fee includes: 4 nights Camping, Full Hookups w/50 Amp Service, Pull thru sites Wifi, Cable on most sites,
 4 Dinners, 3 Full Breakfasts, 1 Continental Breakfast, Hospitality Hours each day, Entertainment one evening, and other extras,
 Ladies Social: Yes ___ No ___ Crafts: Yes ___ No ___

July 16 17 18 19 20 21 22 23 24 25
Nights staying at Elkhart Campground Sun ___ Mon X Tues X Wed X Thurs X Fri ___ Sat ___ Sun ___ Mon ___ Tues ___

Early Day Sunday, July 16, 2017. If you will be attending the Camp Freightliner classes on Friday & Saturday (21 & 22) you will need to stay Friday and Saturday nights after the rally. If you will be attending the Camp Freightliner class on Monday and Tuesday, July 24 & 25, You will need to stay until July 26, 2017, or leave after 5pm on 25th. All attendees need to vacate their sites no later than Wednesday, July 26 due to another rally coming in on the 27th. Our extra sites will be released June 25, 2017.

Date Received: _____

Confirmation Sent: _____



SAVE THE DATE

CONCORD, NORTH CAROLINA

Freightliner Chassis Owners Club Rally

The Freightliner Chassis Owners Club Rally date has been set! Mark your calendars for the October 23-27, 2017 event that will be held right across the street from the Charlotte Motor Speedway in Concord, North Carolina – a great stop to add to your itinerary (www.charlottespeedway.com).

Those that saw our previous announcements would note Concord is a change from our original location we had planned in Myrtle Beach. We apologize for any inconvenience this may cause. The location change is because we could not negotiate a price point to what our members are willing to pay. The cost of renting spaces from the last time we were in Myrtle Beach jumped from under \$35 to \$59 per night, just for camping. When you add the cost of food and entertainment, it would be approaching the \$500 mark.

For this rally, we will be using a tent – as the average temperature range for this time of year is 70's during the day, high 40's at night. There will be full hook-ups for all, 30/50 amps power, and water and sewer at every site. We will have four breakfasts and four dinners. We've also planned a Halloween party, for those who would like to participate in costume.

The Concord area offers a variety of activities and attractions. Take a day to explore the Sea Life Charlotte-Concord Aquarium and meet Neptune, their green sea turtle (www2.visitsealife.com/charlotte-concord). Enjoy a cold brew at Cabarrus Brewing Co. (www.cabarrusbrewing.com) – half production facility, half taproom, 100% local. Or perhaps let your inner thrill-seeker out for some rock climbing or waterfall rappelling with Thrifty Adventures (www.thriftyadventuresnc.com).

For those who would like to sign up for Camp Freightliner for this rally, the classes will actually be taught in Gaffney. It is about 50 miles from where the rally is taking place. These classes can be signed up for with the code you get when your registration for the rally is confirmed.

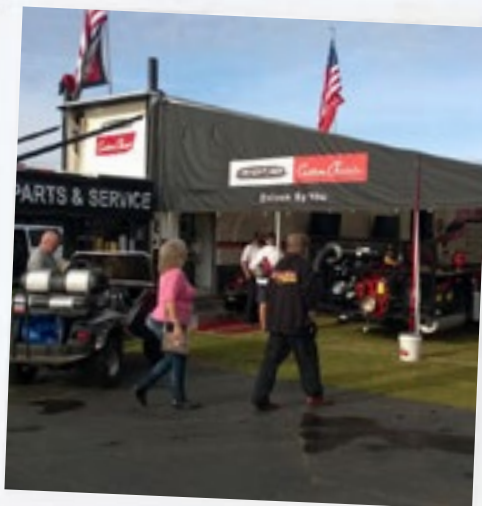
This is just a small taste of what the Concord area has in store for attendees of the Freightliner Chassis Owners Club Rally, October 23-27, 2017. We will have updates and a reservation form on the website, as well as a more complete write up and tentative schedule in the next newsletter. We can't wait to see all of you there!



2016 RALLY RECAPS



JUNE 2016: RALLY MASTERS OF THE NORMANDY FARMS RALLY.



MARCH 2016: OUT FRONT AT THE PERRY, GEORGIA RALLY - WHERE ALL THE ACTION IS.



JUNE 2016: CUTTING THE RUG TO THE OLDIES IN NORMANDY.



JANUARY 2016: TAMPA SUPER SHOW RALLY ATTENDEES COZY UP FOR A GROUP SHOT.

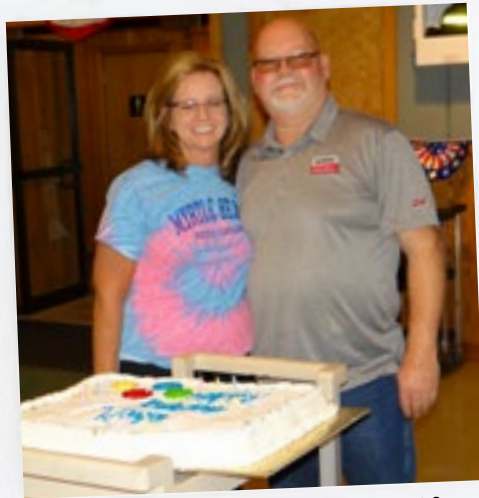
MARCH 2016:
BEHIND THE SCENES
OF THE FMCA FAMILY
CONVENTION IN
PERRY, GEORGIA.



JANUARY 2016: TAMPA RALLY ATTENDEES ENJOYING DINNER AT THE SPAGHETTI FACTORY IN TAMPA OLD TOWNE.



APRIL 2016: YUMA RALLY OFFERED ATTENDEES "PICKLE BALL" LESSONS.



JUNE 2016: OUR FAVORITE TECH WAYNE AND HIS WIFE EUNICE CELEBRATING HIS BIRTHDAY AT THE NORMANDY RALLY.



SEPTEMBER 2016: GETTING READY TO SET SAIL AT THE FCOC RALLY IN COEUR D'ALENE, IDAHO.

APRIL 2016: ATTENDEES OF THE YUMA RALLY GATHER FOR A GROUP SHOT.



"UNCLE LEROY" AND KATHERINE HENLEY HE WAS ONE OF THE VERY FIRST MEMBERS OF OUR CLUB.



SEPTEMBER 2016: THE COEUR D'ALENE GROUP RALLIES TOGETHER FOR A PHOTO.

PARTNER SHOWCASE



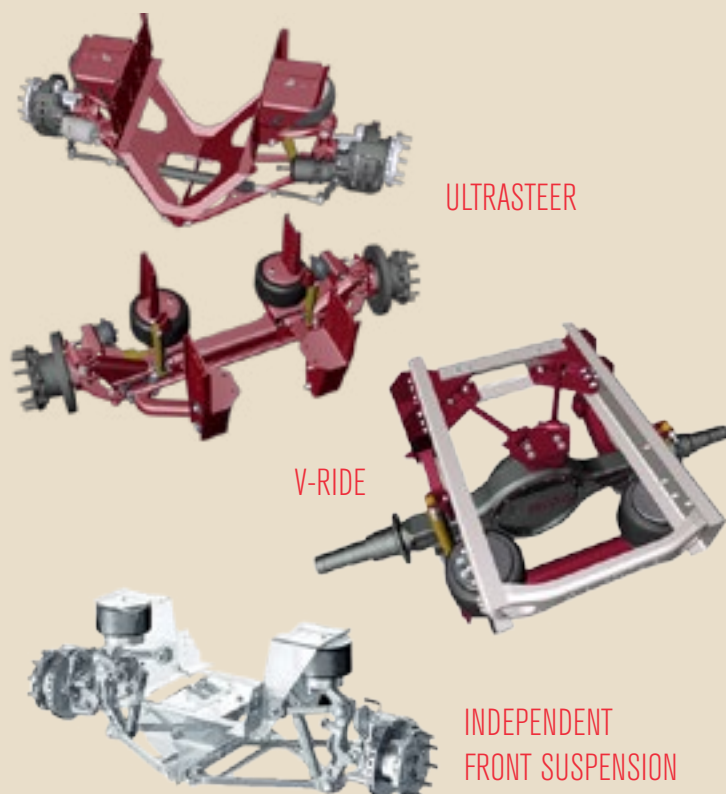
REDEFINE YOUR DREAM



The REV family is one of tradition, history and pride – but isn't afraid to push the envelope on improvement and innovation. As the parent company to 27 different specialty brands and over 240,000 vehicles, they connect, protect and serve people all over the world with their bus, emergency, recreation and specialty product lineups. From fighting fires to transporting people with disabilities, rushing patients to the ER to carrying families across the country – a vehicle in one of the REV markets is a “vehicle for life.”

REV Group recently underwent a rebrand and launched a new and improved website, detailing each of their markets and their respective vehicles. The site also includes brochures, a build-your-own page and 3D tours of the rigs. To explore it firsthand, go to revgroup.com.

REV's American Coach brand has a long partnership with FCCC through which they've implemented many Freightliner-exclusive features and products. In fact, they were the first to adopt the FCCC OptiView LCD monitor to equip their American Eagle coach. The 2017 American Dream continued the strong, forward-thinking trend of the FCCC and American Coach partnership, starting at the foundation.



Riding on the FCCC Liberty Chassis® – built exclusively for the REV American Coach brand – the Dream ensures its exterior matches the luxury and comfort within. Backed by rigorous road tests, the Liberty's one-piece, high-strength steel I-beam construction, huck bolts and signature e-coated chassis bridge promises unsurpassed strength at the foundation of your coach. The chassis employs many additional FCCC-exclusives, including: UltraSteer Tag Axle for precise maneuvering, 17% reduction in curb-to-curb turning radius and 140% improvement over other designs; V-Ride Rear Suspension System, the first-ever single-axle rated at 24,000 pounds; and ZF Independent Front Suspension, minimizing roll and allowing a 60-degree wheel radius with its dual wishbone-shaped arms. This coach is truly a dream to drive.



The Liberty delivers the premium ride and handling experience, but doesn't stop there – offering unmatched intuitive features designed with the customer in mind. The FCCC chassis also includes easy-access to the service center, power generator slide, dual-side fuel fills and the industry's largest pass-through storage basement.

Now, step inside. Met with the satin-finish and high-gloss cabinetry, adjustable his and her Serenity Max Series king mattress, Whirlpool French-door refrigerator and even more of the finest appliances and elegant touches, the 2017 American Coach Dream takes comfort and style further than we ever imagined.

Whether it's a memory foam, integrated massage mattress, his and her bathroom sinks or a induction cooktop and convention microwave that lights your fire, this coach has it – and more. It's time to redefine your dream.

SERVICE UPDATE

FREIGHTLINER®

Custom Chassis


SERVICE AT YOUR FINGERTIPS WITH THE 24/7 DIRECT APP

If you haven't already downloaded the 24/7 app, you're missing out on a great way to make sure the best owner care in the industry is always within reach.

With the touch of a button, you can find a dealer near you (or search by zip code), receive driving directions, view service hours and websites, and more. You can also call our 24/7 Direct service team or shoot us an email right from the app.

DEALER SERVICE SURVEYS

With the launch of our new website, which should be happening around the time you receive this magazine, you'll also be able to fill out and send in dealer service surveys from the app or the website. These surveys help us ensure you get great service from our network of dealers, so we encourage you to fill it out and send it in whenever you visit one of our service dealers.



OASIS NETWORK DEALERS

We're proud of our network of Oasis dealers. The Freightliner service network includes more than 90 Oasis Network dealerships specializing in RV service:

- Dedicated motorhome facilities and service bays
- Secure parking
- Specially trained service technicians
- Amenities exclusively for motorhome owners

TO FIND AN OASIS LOCATION NEAR YOU, DOWNLOAD THE 24/7 APP OR CALL 800-FTL-HELP.



CUMMINS HAS RELEASED A NEW APP.

CUMMINS HAS INTRODUCED APPLE AND ANDROID VERSIONS OF ITS FREE QUICK SERVE ONLINE (QSOL) MOBILE APP. WITH YOUR ENGINE SERIAL NUMBER READY, SEARCH FOR "CUMMINSQUICKSERVEMOBILE" IN THE GOOGLE PLAY STORE OR "QUICKSERVE MOBILE" IN THE APPLE STORE.



Once you've entered your serial number, the app provides access to Cummins parts options, parts catalogs and engine dataplate information for 15 million Cummins serial numbers (ESNs). It also includes a fault-code analyzer for Cummins electronic engines, which explains current fault codes, advises which fault codes are dependent on others and recommends which should be fixed first.



DEALER OF THE YEAR

We'd like to take this opportunity to offer our congratulations to TAG Truck Center – recently awarded Oasis Dealer of the Year for the fifth consecutive year.

CONGRATS, TAG!





**SACRAMENTO
TRUCK
CENTER**

SACRAMENTO TRUCK CENTER MOTORHOME SERVICE



Regular preventive maintenance check ups are the key to keeping your Freightliner chassis in safe, reliable condition.

Having STC perform a chassis inspection is the best way to ensure you will get safe, enjoyable miles from your Freightliner chassis.

Our factory trained technicians will perform a thorough 15-point chassis inspection free of charge and will provide you with an estimate for any repairs needed. Additionally, FCOC members will receive a 10% discount on labor and a fleet discount on any parts needed.

AT SACRAMENTO TRUCK CENTER, YOU WILL FIND:

- A Clean, Organized Service Department
- Factory-Trained Technicians on FCCC, Cummins, Cat, Detroit Diesel, MBE Allison
- Friendly, Professional Service Personnel
- All of the Latest Tools and Equipment

COME TO SACRAMENTO TRUCK CENTER
"WHERE SERVICE IS PERFORMED WITH INTEGRITY"

For more information, visit our website: www.sacramentotruckcenter.com

Email Contact: LCowan@sacramentotruck.com



Alliance Truck Parts has over 30 product lines that serve the commercial transportation industry with reliable new and remanufactured parts and accessories for all makes and all models¹ to keep trucks and buses on the road. All Alliance Truck Parts meet or exceed OES specifications for quality, fit and finish and are backed by a nationwide warranty², which means you don't have to trade quality for price.

Find your nearest location at alliancetruckparts.com



DTNA/PSM-A-1005. Specifications are subject to change without notice. Copyright © Daimler Trucks North America LLC. All rights reserved. Alliance Truck Parts is a brand of Daimler Trucks North America LLC, a Daimler company. ¹ For nearly all heavy-duty truck makes and models. ² See warranty for complete details and limitations.

DAIMLER | Alliance Truck Parts - A Daimler Group Brand

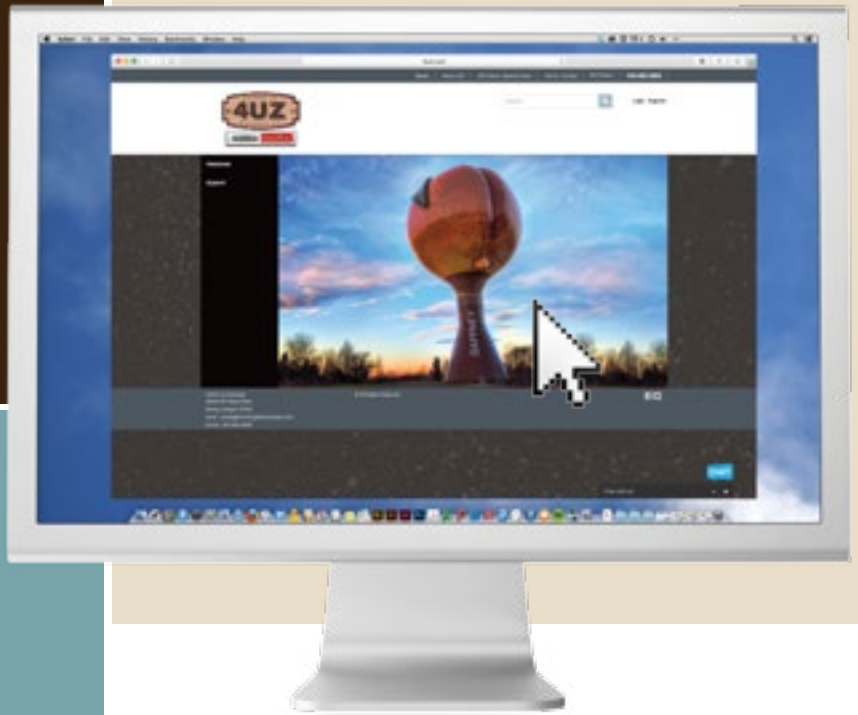
NAVIGATING 4UZRV.COM

UNDER THE HOOD

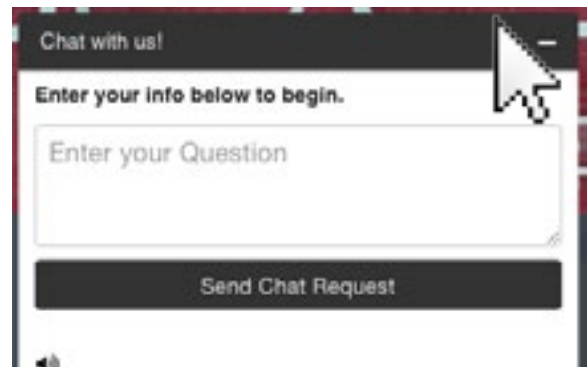
Many of you may recall the Q2 issue, when we announced the launch of our new website for the 4UZ apparel line – making products previously available only at select rallies and events conveniently ready to purchase for all.

4UZ is motivated by the RV lifestyle – the adventure, the fun and the experiences that are unique to those who live life on the road. The line pulls its name from the first three digits of your RV chassis VIN number, attesting to its understanding of the regime of the rig, dedication to RVers and RV enthusiasts, and the bond we all share.

Without further ado, we invite you to grow your relationship with FCCC and the FCOC by putting the three digits that bring us all together right on your back. Follow these simple steps to navigate your way through the site and snag your gear – and be sure to tag us in any photos you share on Facebook!



As we said, the 4UZ brand represents everything we love about RVing and the FCOC – starting with the Gaffney Peachoid right on the homepage. The clean layout also allows site visitors to quickly find what they're looking for.



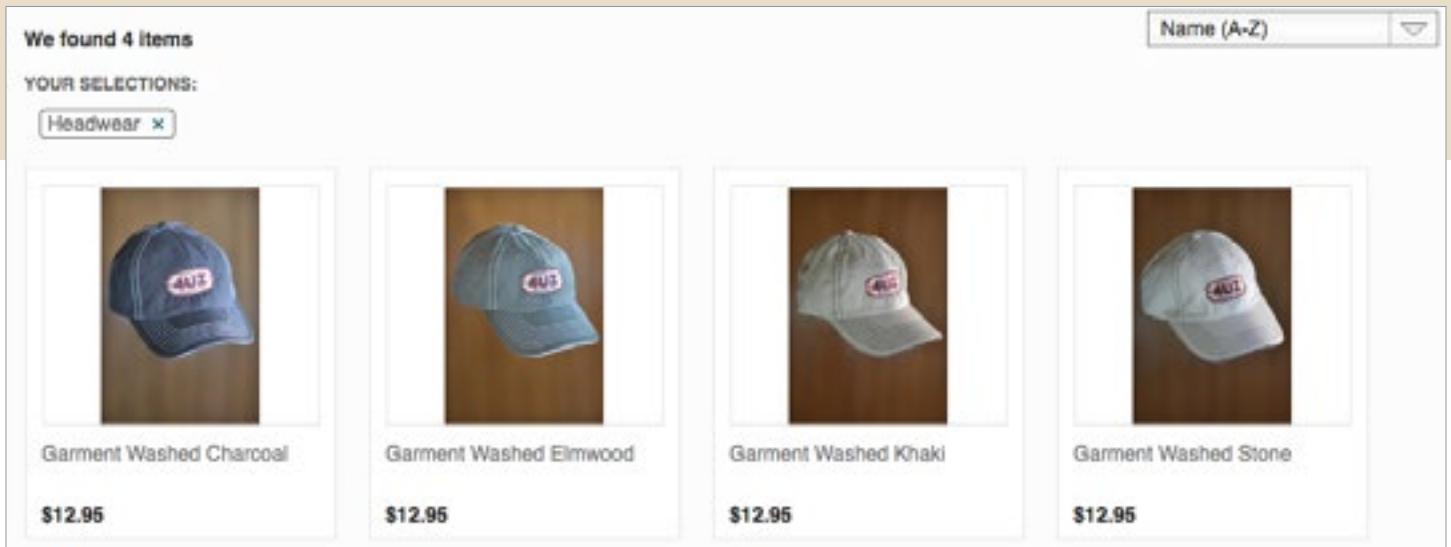
If you do come across a problem – or have a question or concern – no worries! Simply use your mouse to click on the “CHAT!” icon in the lower right-hand corner to begin a live conversation with one of our experienced and knowledgeable staff members.



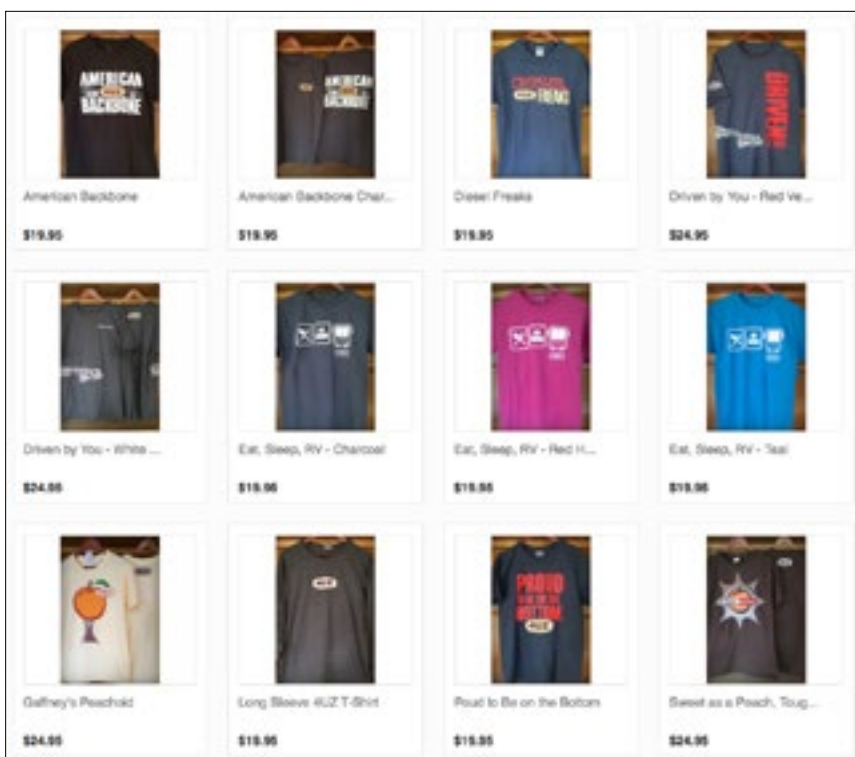
WHAT IS 4UZ?

It's kind of like a secret code for good old-fashioned quality. FCCC Chassis owners will recognize 4UZ as the first three digits of their RV chassis VIN number. For us, it's a symbol of pride in our hometown and its top-quality workmanship. Now, we're rolling that reputation into apparel that's specially made for those who fill their time with fun, family, food and adventure. For those who seize the day no matter where they are. For you. 4UZ. Quality you can wear.

Clicking “About 4UZ” at the top will take you to a short, informative blurb detailing exactly what the brand is, who it's for and what it symbolizes.



Selecting “Headwear” from the left sidebar will take you to our baseball cap section of the online shop. As seen on display at rallies and events, the affordable, comfortable, 100% cotton twill hats are adjustable and come in a variety of neutral colors.



Ah, the “Apparel” shop is like walking down memory lane. We took note of all your favorite colors, graphics and messages over the years – and brought them back! Whether it's the “Driven by You,” “American Backbone” or “Eat, Sleep, RV” concept that you connected with most, they're all available and ready to be worn by you.



Our Club has a new Discount Program with the O'Reilly Auto Parts stores. They have over 3,700 stores nationwide.

When you visit an O'Reilly Auto Parts Store, **THE FIRST THING TO DO** IS ASK FOR THE STORE MANAGER. TELL HIM THAT YOU HAVE A NATIONAL FCOC ACCOUNT. Give him the account number **1284975**. Remember, the account is under **FCOC**, not Freightliner Chassis Owners Club.

Remember, this discount program is only for **BACK COUNTER PARTS** (e.g. heavy-duty truck parts, thermostats, alternators, etc.), and the discount percentage depends upon the products you buy. Most items in front of the counter are priced so low, they don't have a discount.

At every checkout, you must present your membership card (if it is not up-to-date, you will not get the discount). This is a program for FCOC members only. O'Reilly will monitor our club to verify there is no abuse of the program.



We offer a 10% discount on labor and small fleet parts pricing to all FCOC members.

673 East Brooks Rd Memphis, TN 38116 901-345-5633	2448 McCullough Blvd Tupelo, MS 38826 662-844-3262	3792 Hwy 67 North Poplar Bluff, MO 63901 573-785-0193	14785 Hwy 177 Jackson, MO 63755 573-339-1890
112 E.L. Morgan Drive Jackson, TN 38305 731-423-3782	5712 Commerce Square Jonesboro, AR 72401 870-972-8588	307 Lynual Drive Sikeston, MO 63801 573-471-7100	215 Campbell Drive Calvert City, KY 42029 270-395-8200



Driven By You



WE KEEP YOU ROLLING

Expert RV Service You Can Trust



- **Open late** - See hours for each location on our website
 - **Expert service** - certified, factory trained technicians
 - **State-of-the-art facilities**
 - **Comfortable** waiting areas
 - **Friendly service**
 - **FREE Wi-Fi!**
- 22 Locations in Iowa, Ohio, Indiana and Wisconsin



FAMILY OWNED SINCE 1958



See maps and hours on our website!
www.truckcountry.com

BACKED BY DAIMLER.

GROWN IN GAFFNEY.

DRIVEN BY YOU.



From our home in Gaffney, South Carolina, Freightliner Custom Chassis continues to drive the future of the premium RV experience. We offer the best-of-both-worlds combination of Daimler engineering excellence and American manufacturing muscle. You can count on FCCC chassis for innovations in safety, ride, handling and comfort. And, with the largest nationwide service network, 24/7 factory support, an outstanding owners' club community and comprehensive training, we provide a superior experience of ownership.

We invite you to join us in Gaffney to take a factory tour, get service at the Factory Service Center or attend Camp Freightliner.



Driven By You

DAIMLER | Freightliner Custom Chassis - A Daimler Group Brand

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SHOP TALK

TIPS, TRICKS AND MUST-DOS FOR YOUR WINTER TRIPS.

Across the country, there are so many great winter destinations, but you want to be sure to protect yourself and your motorhome in cold temperatures. While this is not a substitute from your manufacturer's recommendations, here are some important things to consider.

1. Make sure your furnace is working properly before your trip. Also, be aware that it uses LP gas more quickly than you might anticipate, so plan to monitor your tank and make sure you have access to refills.
2. Take the time to become familiar with the location of your motorhome's plumbing. Identify places that might be exposed to cold temperatures and take steps to insulate them or provide warmth. An easy way is to open cabinets and drawers to let warm air flow to plumbing lines.
3. If your holding tanks are not heated, add RV antifreeze through the toilet for the black water tank and down the shower for the gray water tank. Plan to add more antifreeze during your trip, and empty them more frequently to reduce the chance of freezing.
4. Try to select sites that allow for maximum sunlight throughout the day. Be sure to avoid having a sag in your sewer hookup that could freeze and plug up. If you plan to keep your freshwater hose hooked up overnight, consider investing in a heated hose, or use heat tape and insulation.
5. Pay attention to condensation that can quickly build up when your motorhome is heated. Be sure to use shower and range vents and, if necessary, a dehumidifier or desiccant crystals to keep down the humidity inside the coach.
6. Always check the slideouts for ice and snow buildup before retracting.
7. Most importantly, if you use a generator or portable heaters, take every precaution to avoid carbon monoxide poisoning. Make sure your whole crew knows the symptoms and understands the critical importance of taking immediate action.



A rear view of a Newmar motorhome in a factory setting. The motorhome is white with maroon and gold graphics. It is positioned in a large, well-lit industrial space with overhead lights and various equipment visible in the background.

THE DIFFERENCE IS OUR PROCESS

The Newmar Difference is uncompromising quality. The result of over **one thousand** checks performed throughout our assembly process.

Experience it for yourself at Tour.NewmarCorp.com





Get to Know Your Chassis.



CAMP FREIGHTLINER I

Take advantage of FCCC's comprehensive and captivating two-day training session in Gaffney, SC, to learn about the benefits of driving a motorhome built on an FCCC chassis. This is not a hands-on workshop, but you will spend time at a bare chassis to become more familiar with the features. Class size is limited and filled on a first registration basis, so sign up today!

Topics:

- Air brake system
- Electrical system
- Maintenance intervals
- Weight distribution
- Vehicle storage
- Plus much more!

Fee: \$225.00 for single attendance or \$275.00 for driver and co-pilot for the two-day class. Pay at time of training.

Please feel free to bring your laptops to class, so that you can follow along with the Internet portion of the course.

SIGN UP FOR A
CAMP FREIGHTLINER CLASS
NEAR YOU ONLINE AT
FCCCRV.COM



NEW! PAY FOR CAMP FREIGHTLINER WHEN YOU REGISTER ONLINE!

When you register for Camp Freightliner on FCCCRV.com, you can now pay right away by debit or credit card or your PayPal account.

2017 CLASS SCHEDULE UPDATED ON FCCCRV.COM

To register, visit FCCCRV.com and click on "Camp Freightliner" on the home page.

2017 CLASSES AT FCOC RALLIES

We've made special arrangements with FCCC to have a full Camp Freightliner at a number of our 2017 FCOC rallies. They're just like the classes you'd take in Gaffney, but you don't have to go to South Carolina!

When you register for the rally at FCOCR.V.com, you'll receive a special code to enter when you sign up for Camp Freightliner at FCCCRV.com/owners/camp-freightliner.



CAMP FREIGHTLINER II

Camp Freightliner II is a Service & Maintenance class held at the Factory Service Center. This is not a hands-on course, but pairs you with a service technician in the service bay to observe the proper service techniques and ask questions about the chassis.

Fee: \$100.00 + cost of your scheduled maintenance (Covers safety and protective equipment, lunch and other supplies)

****Camp Freightliner I is a prerequisite to this class.****

****There is a minimum level of routine service required for this class which will be verified upon scheduling of service.****

SIGN UP FOR A
CAMP FREIGHTLINER II CLASS
ONLINE AT **FCCCRV.COM**

TOUR THE FCCC FACTORY

While you're in town for Camp Freightliner, we encourage you to tour the factory to see how our chassis come together.

At approximately 200,000 sq. ft., the FCCC Factory is a must-see for Freightliner Chassis owners. Just 4.5 miles from our Service Center and 6 miles from the KOA Campground, the FCCC Factory offers a daily tour Monday-Friday with registration beginning at 10:15 a.m. in the main lobby. Each tour lasts 45 minutes to an hour, and you will see everything from an engine being up-fitted with accessories to a completed chassis ready to roll out the door to the body builder.

Time for a factory tour is not included in the Camp Freightliner itinerary, so plan an extra day before or after class for this one-of-a-kind experience. You won't want to miss it!

**552 Hyatt St.
Gaffney, SC 29341
P: 864-487-1700
fcccservice@daimler.com**

NEW YEAR, NEW EXPERIENCES, NEW PLACES – A LIFETIME OF MEMORIES

THE RVER'S GUIDE TO RESOLUTIONS



The idea of setting resolutions has seen a decline in recent years, citing many different reasons. But, the majority come down to three issues: choosing goals too large, too broad or too far from your habitual behavior. We realize setting, planning and actually accomplishing your resolutions is an intimidating feat, so we took it upon ourselves to get you started.

Thus, the RVer Resolutions Guide was born.



TAKE MORE TRIPS – but where? Making a bucket list of places and things you want to see – beaches, parks, cities, landmarks, the world's biggest cow – is a great starting point. Then, set your budget. All those that pull too hard on the pocketbook go back into the hat for next year. For those in need of a little trip-spiration, we've got you covered.

- **THE BEACHES OF THE OREGON COAST** are perfect for the couple in need of some relaxing, tourist-free, unbothered alone time. The best part? When you're done wandering along the isolated coastline, there are various parks and small towns throughout the area to explore.

BEACHES OF THE OREGON COAST



- **THE CRESTED BUTTE IN COLORADO**, also known as the Wildflower Capital of Colorado, is a picturesque town of rolling trails and beautiful mountains. The wildflower heaven is also the perfect place to recreate Julie Andrew's "Sound of Music" solo.
- Unlike the others, this event happens only once a year. The **ALBUQUERQUE INTERNATIONAL BALLOON FIESTA** is a breath-taking phenomenon – with colorful shapes filling the sky during the day, and their flames illuminating it at night. Enjoy it with your family or a group, as many RVers and travelers attend it together. Find information for this year's Fiesta here: <http://www.balloonfiesta.com>.

CREATE A COLORFUL LIFE – Adding a pop of color can make a huge difference in the look of your space. Your home is a reflection of whom you are, so bring the inner energy and vision out! A textured rug, patterned throw or bright pillow will spruce your area in no time.



CRESTED BUTTE IN COLORADO



ALBUQUERQUE INTERNATIONAL BALLOON FIESTA



DOCUMENT YOUR TRAVELS – in a way that excites you. Instead of posting to social media, start a blog – or better yet, a handwritten journal. It's a great way to recount daily escapades – for you and the kids! Who'd you meet? What food did you try? Which place will you come back to? What was the best part? Who made everyone giggle? Urge them to fill it with drawings, brochures, postcards, receipts, menus or Polaroid photos. In a day where everything from a middle schooler's homework to Christmas cards is typed and printed, a day-to-day count of your adventures in your own writing can be a more special, personal and rewarding way to reminisce – especially for the kids.

ABANDON THE IPHONE – which goes into the category of "too far from habitual behavior" for many of us, so we start with baby steps. Instead of your phone, computer, tablet, smart watch and any other piece of technology you usually keep on-hand, choose one. Then, set aside allotted time for your usage – perhaps an hour in the morning and an hour at night. Apps like Checky and Breakfree are wonderful tools for this goal. Among their features, the apps keep track of how many times you open your phone, how long you spend on social media and other apps, and even sends notifications when you're over a certain amount of time. It may seem drastic, but it helps remind you of the time you're wasting on your trips.

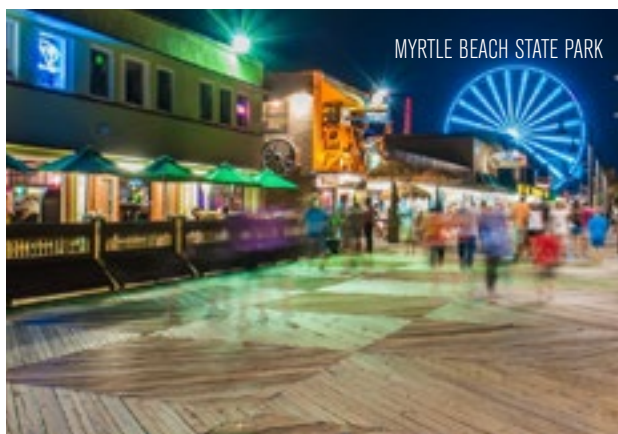
NEW YEAR, NEW EXPERIENCES, NEW PLACES – A LIFETIME OF MEMORIES

THE RVER'S GUIDE TO RESOLUTIONS

CONTINUED



ISLA BLANCA PARK



MYRTLE BEACH STATE PARK



POINT MUGU STATE PARK

SET A SPRING BREAK ESCAPE – We know this time of the year can be pricey, but many of the most sought-after vacation locations can be easily affordable thanks to one thing: parks!

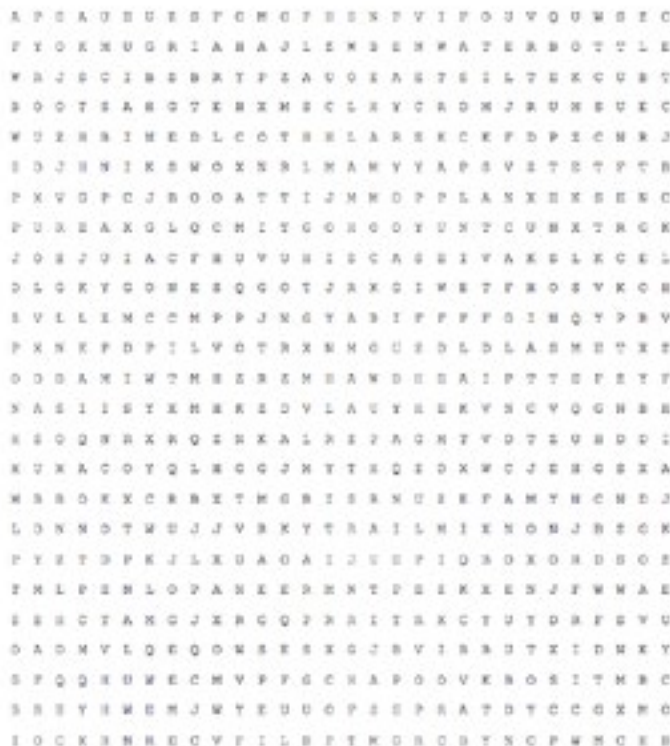
- **ISLA BLANCA PARK IN SOUTH PADRE ISLAND, TEXAS**, with 600+ full hook-up campsites, is positioned at the most southern tip of the island and offers a mile-long beach along the Gulf of Mexico. Let out your inner adrenaline junky at the world-class waterpark, get up close and personal with sea life on the Dolphin Watch eco-tour or relax with a drink and fresh seafood at one of the countless restaurants nearby.
- **MYRTLE BEACH STATE PARK IN SOUTH CAROLINA** along the Atlantic coast of Myrtle Beach, known worldwide for its reasonable prices and beautiful beaches. The park offers 300 campsites, of which 66 are full hook-up. When not soaking in the rays, enjoy a meal at one of the many ocean-side restaurants, take your pick of piers to venture out and cast your fishing line, or head to the boardwalk for rides and games. The endless entertainment and activity opportunities make this the perfect destination for your family vacation.
- **POINT MUGU STATE PARK IN MALIBU, CALIFORNIA** captivantly sits in the Santa Monica Mountains and truly is the best of both worlds. Point Mugu is equipped with ADA access, ranger stations, dump stations, an Information Center and many other amenities and services. With hiking trails stretching over 70 miles, the 13,300-acre park offers shoreline beaches, surfing, sand dunes, rocky climbs and two river canyons – and is just a short 20-minute drive to Malibu Beach.

WORD SEARCH

DON'T FORGET IT

- | | | |
|-------------|--------------|--------------|
| Backpack | Binoculars | Boots |
| Bucket List | Bug Spray | Canoe |
| Compass | Cooler | Cot |
| Fishing Rod | Flashlight | Flint |
| Gas | Gear | Hammock |
| Jacket | Map | Marshmallows |
| Matches | Oil | Pans |
| Rope | Sleeping Bag | Snacks |
| Sunscreen | Swimsuit | Tarp |
| Tent | Trail Mix | Water |

SEE PAGE 42 FOR THE KEY.



CROSSWORD PUZZLE

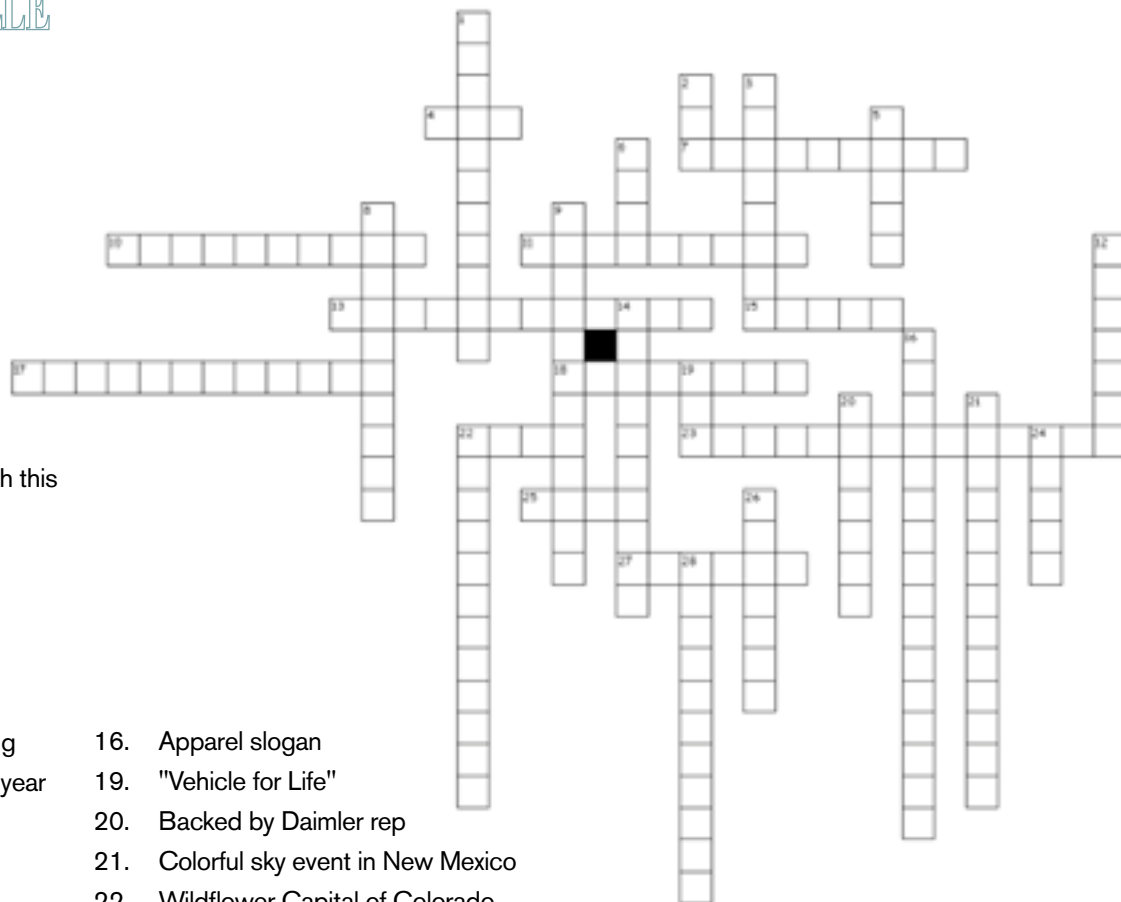
INSIDE Q4

ACROSS

4. 4UZ
7. Myrtle Beach attraction
10. Trade Show location
11. Wurlitzer displayed here
13. Restored Plymouth GTX
15. Partner Showcase
17. Hilly Malibu park location
18. Spruce up your journal with this
22. 4UZ website feature
23. 360-degree experience
25. Spring Rally city
27. Tracker of phone usage

DOWN

- | | |
|-----------------------------------|--------------------------------------|
| 1. Group skillet cookie serving | 16. Apparel slogan |
| 2. Product, new at RVIA this year | 19. "Vehicle for Life" |
| 3. Gaffney staple | 20. Backed by Daimler rep |
| 5. First to adopt OptiView | 21. Colorful sky event in New Mexico |
| 6. National Trade Show | 22. Wildflower Capital of Colorado |
| 8. Enhances maneuverability | 24. First rally of 2017 |
| 9. Effortless recipes on the road | 26. RV capital of the world |
| 12. American Coach chassis | 28. Apparel slogan |
| 14. Park along Golf of Mexico | |



STUCK ON A QUESTION? ALMOST ALL ANSWERS TO THE "INSIDE Q4" CROSSWORD CAN BE FOUND IN THIS ISSUE OF RV SOUL.

SEE PAGE 42 FOR THE KEY.



ROADSIDE RECIPES

GOOEY CHOCOLATE FUDGE SKILLET COOKIE

INGREDIENTS:

- 2 cups all-purpose flour
- 2 teaspoons baking powder
- ¼ teaspoon fine salt
- ½ cup plus 2 tablespoons unsweetened baking cocoa
- 8 tablespoons (1 stick) unsalted butter, melted
- 1 teaspoon instant espresso powder
- 4 large eggs
- 1 cup granulated sugar
- 1 cup firmly packed dark brown sugar
- 2 teaspoons vanilla extract

DIRECTIONS:

1. Preheat oven to 350F
 2. In a small bowl, whisk flour, cocoa, espresso powder, baking powder and salt together.
 3. In a separate, medium bowl, mix butter, eggs, vanilla and sugars.
 4. Gradually add dry mixture to wet until combined.
 5. Spread the batter into a well-greased 9" skillet and bake for 22 minutes for rich, gooey center (longer if you prefer less gooey result).
 6. Serve family-style (as pictured) with ice cream and syrups or allow to cool and slice individually.
- Note: Can be stored for three days. To make into cookies, chill the mixture overnight. Proceed by rolling 1 tablespoon of dough into balls, coating in powdered sugar and baking on parchment-lined cookie sheets for 10-12 minutes. Keep extra dough in fridge while baking.

All recipes courtesy of www.goRVing.com - a complete guide for food, games, travel, camping and tailgating in your RV.

DID YOU ENJOY THIS RECIPE? WE'D LOVE TO SEE HOW IT TURNED OUT! POST YOUR PICTURES ON FACEBOOK AND TAG US - IT COULD BE FEATURED ON OUR RV ROAD TRIPPERS FACEBOOK PAGE.



CREAM CHEESE ARTICHOKE DIP

CROCKPOT MEALS ARE EFFORTLESS – EVEN WITH A THREE-HOUR COOK TIME!

INGREDIENTS:

- 16 ounces cream cheese
- 8 ounces mozzarella cheese
- 1 14-ounce can artichoke hearts, diced
- 4 garlic cloves, minced
- 1 cup milk
- 1 teaspoon salt
- 2 teaspoons pepper

DIRECTIONS:

1. Combine all ingredients in your crockpot.
2. Cook on high for three hours, stirring occasionally.
3. Once your dip is ready, turn the crockpot to low. Serve with tortilla chips, pita or crackers.



AUNT HELEN'S SLOPPY JOES

ESTIMATED ONE HOUR AND TEN MINUTES FROM START TO FINISH – DELICIOUS, HEARTY AND MAKES ENOUGH FOR LOTS OF LEFTOVERS!

INGREDIENTS:

- 4 pounds ground beef
- 1 medium onion
- 1 green pepper
- 4 teaspoons salt
- 1 teaspoon glutamate food enhancer (if desired)
- 1 teaspoon pepper
- 2 cups ketchup
- 1 cup water
- 4 tablespoons brown sugar (or sugar)
- 1 tablespoon white vinegar
- 4 tablespoons Worcestershire sauce

DIRECTIONS:

1. Brown ground beef, drain.
2. Evenly chop onion and green pepper, then add to ground beef.
3. In a mixing bowl, combine pepper, salt and glutamate, ketchup, water, brown sugar, vinegar and Worcestershire sauce. Add to the pan.
4. Simmer for 20 minutes and enjoy with chips, on toast or a bun!



Know What Your Vehicle Needs With Allison Prognostics

Allison fully automatic transmissions are known for **reliable performance**. Prognostic features are built into every transmission, making it even easier to keep your RV up and running. For instance, Allison 5th Generation Electronic Controls shift selectors feature easy-to-read graphic displays that show both text and symbols. Allison prognostics take the guesswork and hassle out of scheduling routine vehicle maintenance to save you time and money while providing maximum protection for the transmission.

Allison prognostics use sophisticated, user-friendly electronic monitoring technologies. A wrench icon on the shift selector's digital display will alert you when service is due for your Allison transmission. Similar to checking oil level and diagnostics, you can check the status of all three prognostic features simply by toggling through the shift selector's display.

For more information download the **Allison Transmission mobile app**.



SAVING MONEY ON FUEL MEANS MORE MONEY FOR FUN.



Your RV is more than a vehicle. It's your ticket to freedom. And the MICHELIN® XZA2® Energy tire can help you get the most out of your time on the road. This innovative, all-position tire is SmartWay® Verified, delivering impressive fuel economy¹. Plus, an optimized shoulder design gives you exceptional handling and a smooth ride.

A responsive, comfortable tire that also saves money? Freedom doesn't get much better than that.

To learn more about the XZA2 Energy tire and explore our complete line of RV tires, visit michelinrvtires.com.



¹Based on industry standard rolling resistance testing of comparable tires or retreads. Actual results may vary, and may be impacted by many factors, to include road conditions, weather and environment, driver performance, etc.



MICHELIN

A better way forward



RVIA RECAP



The National RV Trade Show, held November 28 through December 1 this year, is an annual event that brings the entire RV industry together at one location: the Kentucky Exposition Center in Louisville. Put on by RVIA (the Recreation Vehicle Industry Association), the show unites manufacturers, dealers, campground operators and owners of repair, parts and accessory shops to make connections, understand perspectives, converse ideas, and above all, learn more about the industry we all love.

The 2016 RVIA show was promoted as “the most engaging and dynamic show yet” – offering more exposure, insight and opportunity than ever before – and it did not disappoint. Over 30 manufacturers and more than 200 suppliers exhibited at the event, which also added great prize giveaways, six education sessions, two keynote speakers and free technical training sessions this year.

We saw some wonderful new products and innovations all across the board, and had the pleasure of meeting and discussing with many great industry leaders. We were pleased to be positioned among many of our friends, such as Newmar, Monaco, Tiffin, Winnebago and more. The energy and morale was high throughout the four-day event, as was booth traffic – partially in thanks to our unveiling of several new products and features, which we are excited to share with all of you.

Thanks again to all who helped make this year's RVIA an enjoyable, educational and successful event.



OUR STATEMENT.

Our booth and theme focused on the new messaging we're gearing towards in the upcoming year. The message is built on three pillar statements that combine to form the foundation, history and mission of FCCC – and explain how we provide the industry's premium RV experience. Those three pillars are: "Backed by Daimler." "Grown in Gaffney." "Driven by You."

BACKED BY DAIMLER.

As part of the Daimler family, Freightliner Custom Chassis shares the heritage and engineering excellence of Freightliner and Mercedes-Benz – leveraging expertise in heavy-duty durability and dedication to precision performance and unmatched luxury. The Mercedes Maybach – with its power outboard rear seats and rear-seat entertainment system, illuminated entry system, and heated and ventilated front and rear seats, steering wheel, armrests and door panels – evidenced first-hand the safety, comfort and reliability of the Daimler family.

GROWN IN GAFFNEY.

Built in Gaffney by FCCC's Dealer Operations manager Dennis Rostenbach, Problem Child is a fully restored 1970 Plymouth GTX that made the entire Exposition Center stop and turn to find the source of the tremendous roar. With its Fulton Competition Engine, American Powertrain Tremec T56 Magnum 6-speed and '59 Chevrolet Custom Dash (modified to fit the car), it's a thorough testament to the same American muscle of which FCCC prides itself.

DRIVEN BY YOU.

We were very excited to bring one of our products from last year's RVIA Show to life with the life-size UltraSteer display. It demonstrated exactly how the fully integrated and precision-tuned tag axle reacts to turns and maneuvers of the coach – setting a new standard for premium RV ride and handling.

THE VR EXPERIENCE.

One of our most exciting stations was the debut of our all-new, 360-degree virtual reality (VR) experience – allowing viewers to learn about the attention to detail, superior driver comfort and convenience, and all the unique offerings and exclusive features of FCCC as you're gliding through scenic routes in the comfort of an FCCC chassis. Experience it for yourself (with or without VR glasses) at youtube.com/freightlinerchassis.

KEY FOB LUXURY.

Next to the VR station, we unveiled another FCCC product, the Key FOB, with a hands-on, interactive display. As booth visitors experienced, the FOB allows owners to lock and unlock doors and storage compartments, roll windows and nightshades up or down, turn perimeter and interior lights on and off, and extend and retract the main awning – all with a device on your key ring.

WORD SEARCH

DON'T FORGET IT

GET RV SOUL
BY EMAIL!

You may request to have our newsletter delivered by email, especially if you travel frequently or if your mail is forwarded more than once a year. You will receive the newsletter earlier than those mailed, and they won't pile up in your motorhome. You will receive an email when the newsletter is ready to be viewed. Recent as

well as previous issues of Freightliner Flyer are available for viewing and printing on the website.

For those who do not have email, please make sure we have your correct mailing address – especially those of you who have a seasonal address. We are experiencing a large number of newsletters returned. Time, money and postage rates are affected when they are undeliverable.

Thank you for helping us do a better job of getting important FCOC news and current updates to you! We want you to be in the know!

Disclaimer: FCOC is not responsible for personal statements, opinions or representation advanced in papers, newsletters, web site, in discussions at any meetings or its Internet site and Discussion Forums, or the validity of statements contained in any advertisements.

CROSSWORD PUZZLE KEY

INSIDE Q4

ACROSS

4. VIN
7. Boardwalk
10. Louisville
11. Organ Stop
13. Problem Child
15. Dream
17. Santa Monicas
18. Polaroid
22. Chat
23. Virtual Reality
25. Mesa
27. Checky

DOWN

1. Family Style
2. FOB
3. Peachoid
5. Eagle
6. RVIA
8. UltraSteer
9. Crockpot Meal
12. Liberty
14. Isla Blanca
16. American Backbone
19. REV
20. Maybach
21. Balloon Fiesta
22. Crested Butte
24. Indio
26. Elkhart
28. Eat Sleep RVs

DON'T LET *YOUR*
MEMBERSHIP EXPIRE!

Please look at your label on the front of this newsletter to see if your membership is about to expire. We send out reminders at least two months in advance of your expiration, both by email and by mail, to provide adequate time to renew your membership. Dues are \$15.00/ year or \$70.00 for five years. See Membership Application on page 43.

To access by Internet, visit the website at www.FCOCRv.org.

After logging in, you have the ability to conveniently renew your membership using PayPal. Simply clicking "Renew/Pay Dues" in the top right corner of your screen.

You may also update your membership and personal information by selecting "View/Update Your Profile."

PLEASE NOTE: If you are logging into the new site for the first time, your password is the same as it was for the old site. If you've forgotten your password, click "Forgot Password" under the login fields.



MEMBERSHIP APPLICATION

DATE _____ ☐ NEW ☐ RENEWAL

MEMBER ID _____ OR APPLICATION DATE _____

New Members who do not have a Membership Number will be issued one

NAME

FIRST _____ LAST _____ NICKNAME _____

CO-PILOT

FIRST _____ LAST _____ NICKNAME _____

PRIMARY PHONE

(____) _____ CELL PHONE (____) _____

ADDRESS
(PRIMARY)

CITY _____ STATE _____ ZIP _____ COUNTRY _____

ADDRESS
(SEASONAL)

CITY _____ STATE _____ ZIP _____ START & END DATE _____

E-MAIL

NEWSLETTER
DELIVERY

(CHECK): ☐ ELECTRONIC ☐ MAIL DELIVERY

CHASSIS
MANUFACTURER

(CHECK ONE): ☐ FREIGHTLINER ☐ OSHKOSH ☐ JOHN DEERE

MANUFACTURER
OF MOTOR HOME

_____ MODEL _____

YEAR _____ LENGTH (FT.) _____ VIN # OF CHASSIS (REQUIRED FOR MEMBERSHIP) _____

_____ ARE YOU THE ORIGINAL OWNER? ☐ YES ☐ NO
PURCHASE DATE _____

DUES ARE \$15.00 PER YEAR OR FIVE YEARS FOR \$70.00 US DOLLARS

SEND TO:

FREIGHTLINER CORPORATION – C/O FCOC
552 HYATT STREET, GAFFNEY, SC 29341
(864) 487-1700

ONLINE MEMBERSHIP UPDATE OR RENEWAL

Anyone can access our website without logging in by going to www.FCOCRV.org.

When a member wants to update their member profile or pay their dues, they will need to log in with two pieces of information: a membership number and a password. When a member has difficulty signing in, it is usually either because they forgot to include the letter "F" at the front of their membership number, or because they forgot their password. If a new member joins via our website, they will provide their own password at that time. New members who apply by mail will receive their password by email when their registration information has been entered. Members can change their password at any time by logging in and updating their member profile.

TO JOIN FCOC:

1. Select "Join FCOC" on the home page or in the top right corner of any page on the site.
2. Select the number of years you'd like to commit to and pay for.
3. Fill out all relevant fields. Those with an asterisk (*) must be completed.
4. Make note of the number in the "Username – Member ID" field. This is your FCOC ID number, which you'll need to log in to the site.
5. When you're finished, select your payment method and click "Sign Up" at the bottom. If you navigate away from this screen before clicking "Sign Up," your input will not be recorded, and you will be required to start over.
6. Complete your payment information and follow instructions to submit.

TO PAY DUES:

1. Sign in using the "Membership Log In" fields on the home page or the "Sign In" link in the top right corner of any page on the site.
2. Once you've signed in, select "Renew / Pay Dues" in the upper right corner of your screen.
3. Select the number of years you'd like to commit to and pay for.
4. Double-check that the information that populates in the form fields is correct. If it is not, change anything you need to, and the updated information will be stored in the database.
5. Select your payment method and click "Sign Up" at the bottom. If you navigate away from this screen before clicking "Sign Up," your input will not be recorded, and you will be required to start over.
6. Complete your payment information and follow instructions to submit.

If you do not have access to a computer or email, you may use the application in this newsletter on page 43. If you have any problems, please let me know. My contact information is on page 4.

MARY COSTIGAN, *VP Membership*



Premier Truck Group

**FCOC members
receive a 10%
discount on labor
as well as fleet
pricing on parts.**



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premiertruck.com



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Mens Style Shirt



Womens Style Shirt



Closeout Shirt



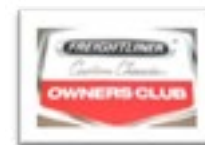
Logo Hat and Visor



Logo Plaque Holder



Ladder Plaque



Window Plaque

DATE: _____						FCOC LOGO MERCHANDISE					
FMCA #		Item		Qty	Amount	Total					
NAME		Ladies Small			\$20.00						
ADDRESS 1		Ladies Medium			\$20.00						
ADDRESS 2		Ladies Large			\$20.00						
CITY		ST	ZIP	Ladies Xlarge	\$20.00						
CHECK #		Mens Small			\$20.00						
Checks payable to "FCOC" and send check to: Mary Costigan FCOC Logo Merchandise 900 Bradford Court San Jacinto, CA 92583-6530 Cell: (951) 452-2999 E-Mail: mary.costigan2@gmail.com				Mens Medium		\$20.00					
				Mens Large		\$20.00					
				Mens Xlarge		\$20.00					
				Mens XXLlarge		\$20.00					
				Mens 3Xlarge		\$20.00					
				Mens 4Xlarge		\$20.00					
				Logo Hats		\$15.00					
				Logo Visors		\$15.00					
				Ladder Holder		\$5.00					
				Logo Ladder Plaque		\$15.00					
1 Item \$6.00 USD		Logo Window Plaque		\$5.00							
2-4 Items \$12.00 USD		Small Closeout Shirt		\$5.00							
5+ Items Add \$6.00 for each additional item											
Total # of items:					Sub-Total						
					Shipping						
					Order Total						

* 1 Ladder Bracket does not count as an Item, unless ordered by itself. Every 2 additional brackets count as 1 additional item.

TOTAL IN US DOLLARS

CANADA - Call or email for shipping price

Thank you for your order!

OFFERS FROM OASIS DEALERS



Freightliner Custom Chassis Corporation (FCCC) and select Freightliner Oasis dealerships around the country have initiated a program offering members of the Freightliner Chassis Owners Club (FCOC) special pricing on service labor and service parts.

The program offers current FCOC members the following discounts:

10% OFF POSTED LABOR RATES & 10% OFF PARTS

It is important that you do the following; if you don't, you may not get the discount and it will be your own fault!

You MUST tell them you are an FCOC member up front, request the discount and identify yourself by showing your current membership card. Ask to get a copy of your billing with the discount on it once your work is done.

In developing the Oasis Dealer Discount Program, all Oasis Dealers were contacted and invited to participate. But, participation in the Oasis Dealer Discount Program is a business decision made by each individual Oasis Dealer.

If the Oasis Dealer you wish to use is not on the list of participating dealers, we would encourage you to let them know of your desire to have them participate in the program. Dealers wishing for more information about the program should contact Tom James: phone (916) 870-9322, email VP.BUSDEV@FCOCRV.ORG. Also, if you have any problem with any Oasis Dealer on the list, let Tom James know, and he will try to help.

As a reminder, it's up to you to **ask first** for the discount, not after.

PLEASE REMEMBER: THESE OASIS DEALERS ARE SUPPORTING FCOC, SO PLEASE GO TO THESE DEALERS ONLY.

The following is a list of currently participating Oasis dealerships.

OASIS NETWORK DISCOUNT PROGRAM CENTERS

Freightliner of Arizona

9899 W. Roosevelt St.
Tolleson, AZ 85353
(623) 907-6642
Ser. Mgr. Larry Winiewicz

TAG Truck Center

5712 Commerce Square
Jonesboro, AR 72401
(870) 972-8588
Ser. Mgr. Brian Carter

Truck Centers of Arkansas

11700 Valentine Rd.
North Little Rock, AR 72117
(800) 562-8875
Ser. Mgr. John Siverd

Truck Centers of Arkansas

2675 W Sunset Blvd.
Springdale, AR 72762
(800) 495-4551
Ser. Mgr. Bill Partain

Delta Truck Center

1082 S. Harlan Rd.
French Camp, CA 95231
(800) 400-4161
Ser. Mgr. Ed Cullom

Sacramento Truck Center

100 Opportunity St.
Sacramento, CA 95838
(916) 286-2000
(800) 485-8311
Ser. Mgr. Lawrence Cowan

San Diego Freightliner

6006 Miramar Rd.
San Diego, CA 92121
(877) 454-5456
(619) 564-3700
Ser. Mgr. Gene Hust

Southern Connecticut Truck Center

15 East Industrial Rd.
Branford, CT 06405
(800) 448-8480
Ser. Mgr. Michael Beavton

Freightliner of Hartford

199 Roberts Street
East Hartford, CT 06108
(860) 289-0201 x1118
Ser. Mgr. Scott Thayer

Orlando Freightliner

2455 S. Orange Blossom Trail
Apopka, FL 32703
(407) 295-3846
Ser. Mgr. Lee Feeser

Tom Nehl Truck Co.

383 SW Arrowhead Terr.
Lake City, FL 32024
(904) 389-3653
(386) 755-9527
Ser. Mgr. Rex Steven

Ocala Freightliner

3950 W. Hwy. 326
Ocala, FL 34482
(352) 840-0070
Ser. Mgr. Scott Pauley

Chattanooga Premier Truck

137 Gateway Dr.
Ringgold, GA 30736
(706) 937-3700
Ser. Mgr. Ken Shumake

Truck Centers, Inc.

300 East Ashland St.
Morton, IL 61550
(309) 263-4240
(800) 397-4292
Ser. Mgr. Cathie Jenkins

Truck Centers, Inc.

2981 E. Singer
Springfield, IL 62703
(217) 525-1280
(800) 786-1280
Ser. Mgr. Randy Melvin

Truck Centers, Inc.

2280 Formosa Rd.
Troy, IL 62294
(800) 669-3454
Ser. Mgr. Brian Jubelt

Stoops Freightliner Quality Trailer, Inc

6105 Columbus Ave.
Anderson, IN 46013
(765) 644-1400
(877) 881-7993
Ser. Mgr. Doug Dau

Stoops Freightliner Quality Trailer, Inc

12247 Declaration Dr.
New Haven, IN 46774
(260) 749-8587
(877) 518-2065
Ser. Mgr. Jeff Bouck

Stoops Freightliner Quality Trailer, Inc.

1851 W Thompson Rd.
Indianapolis, IN 46217
(317) 788-1533
(877) 518-8221
Ser. Mgr. Mike Miller

Truck Country Cedar Rapids

700 29th Ave. SW
Cedar Rapids, IA 52406
(319) 365-0531
(800) 332-6158
Ser. Mgr. Chris Flockhart

Truck Country Quad Cities

2350 W. 76th St.
Davenport, IA 52806
(563) 445-5870
Ser. Mgr. Darin Bohr

Truck Country Decorah

1653 State Highway 9
Decorah, IA 52101
(563) 382-6551
(888) 545-9297
Ser. Mgr. Ray Clark

Truck Country Dubuque

10785 Route 61 South
Dubuque, IA 52003
(563) 556-3775
(800) 553-3642
Ser. Mgr. Ray Clark

Harrison Truck Centers

101 Plaza Drive Elk Run
Heights, IA 50707
(800) 582-5789
Todd Rathbone

Harrison Truck Centers

PO Box 1708
Waterloo, IA 50704
(319) 234-4453
Ser. Mgr. Rodd Rathnone

TAG Truck Center

215 Campbell Dr.
Calvert City, KY 42029
(270) 395-8200
Ser. Mgr. Randy Mathis

Kent-Mitchell Bus Sales & Svc

41430 East I55
Hammond, LA 70403
(985) 419-8347
Ser. Mgr. Emile Musso

Baltimore Freightliner

2723 Annapolis Rd.
Baltimore, MD 21230
(410) 685-4474
Ser. Mgr. Jessica Levine

Freightliner of Grand Rapids

5285 Clay Ave SW
Grand Rapids, MI 49548
(800) 968-9680
Ser. Mgr. Mark List

Freightliner of Kalamazoo

53449 Main St.
Kalamazoo, MI 49071
(800) 968-9680
Ser. Mgr. Mark List

Truck Center Inc.

2880 Hwy 67 South
Farmington, MO 63640
(573) 712-8817
Ser. Mgr. Andy Vittoe

TAG Truck Center

3792 Hwy 67 No
Poplar Bluff, MO 63901
(573) 785-0193
Devin Russom

TAG Truck Center

1485 Hwy 177
Jackson, MO 63755
(573) 339-1890
Ser. Mgr. Jeff Runnels

TAG Truck Center

307 Lynual Drive
Sikeston, MO 63810
(573) 471-7100
Ser. Mgr. Mark Riney

Truck Center Inc.

747 E Taylor Ave.
St Louis, MO 63147
(800) 325-8809
Ser. Mgr. Larry King

TAG Truck Center

2448 McCullough Blvd
Tupelo, MS 38826
(662) 844-3262
Ser. Mgr. Gary Greszier

Albuquerque Freightliner

12901 I-40W Frontage Rd.
Albuquerque, NM
(505) 833-1000
Ser. Mgr. David Robinson

Hans' Freightliner

14520 Broadway Avenue
Cleveland, Ohio 44125
Phone: (216) 581-0046 Ext. 181
Cell: (440) 334-7262
Fax: (216) 581-8610
Sales Rep. Bryan Grega

Stoops Freightliner Quality Trailer, Inc.

7800 Center Point 70 Blvd.
Dayton, OH 45424
(937) 236-4092
(877) 518-0112
Ser. Mgr. Mark Vonderhuval

TSI Western Star

385 South Bailey Rd.
North Jackson, OH 44451
(330) 538-3850
(800) 388-3850
Ser. Mgr. Kevin Shaulis

Premier Truck Group of Oklahoma City

5301 I-40 West
Oklahoma City, OK 73128
(877) 621-0428
Ser. Mgr. Josh Meyers

Premier Truck Group of Tulsa

5104 W. 60th St.
Tulsa, OK 74107
(866) 599-8351
(918) 445-5300
Ser. Mgr. Ron Beaver

Fyda Freightliner Pittsburgh, Inc.

20 Fyda Dr.
Canonsburg, PA 15317
(800) 393-2556
Ser. Mgr. Brian Conkle

Knoxville Premier Truck

1413 Everett Rd.
Knoxville, TN 37932
(865) 824-2400
Ser. Mgr. Dwyane Overton

TAG Truck Center

112 E. L. Morgan Drive
Jackson, TN 38305
(731) 423-3782
Ser. Mgr. Kevin McAdams

TAG Truck Center

673 E Brooks Rd.
Memphis, TN 38166
(901) 271-0445
Ser. Mgr. Rusty Rushing

Premier Truck Group of Amarillo

2210 South Whitaker Rd.
Amarillo, TX 79118
(806) 374-1033
(800) 753-1556
Ser. Mgr. Paul Tarbet

Premier Truck Group of Ardmore

3601 12th Ave NW
Ardmore, OK 73401
(580) 223-2233
Ser. Mgr. Jim Ogle

Premier Truck Group of Chattanooga

kshumake@premiertruck.com
Phone: (706) 937-3700
Fax: (706) 937-6730
Ser. Mgr. Ken Shumake

Premier Truck Group of Dallas

4200 Port Blvd.
Dallas, TX 75241
(800) 580-2620
(972) 225-4300
Ser. Mgr. Justin Griffin

Premier Truck Group of Dallas

3040 Irving Blvd
Dallas, TX 75247
(214) 631-6213
Ser. Mgr. Randy Scott

Premier Truck Group of Fort Worth

1804 NE Loop 820
Fort Worth, TX 76106
(800) 580-9101
Ser. Mgr. Jason Coker

Premier Truck Group of North Texas

1610 North Collins Freeway
Howe, TX 75459
Ser. Mgr. Donald Ballance

Premier Truck Group of Odessa

110 South Grandview
Odessa, TX 79761
(800) 687-3381
Ser. Mgr. Billy Sharp

Valley Freightliner

524 Jacks Lane
Mt. Vernon, WA 98273
(360) 848-0472
Ser. Mgr. Jonathan Callis

Truck Country Madison

4195 Anderson Rd.
DeForest, WI 53532
(608) 249-1900
(800) 837-7367
Ser. Mgr. Jerry Brickheimer

River States Truck & Trailer, Inc.

6124 Chuck Lane
Eau Claire, WI 54703
(715) 874-4700
(800) 944-5973
Ser. Mgr. Henry Le Bakken

Truck Country of WI

2401 Progress Way
Kaukauna, WI 54130
(800) 236-5271
Ser. Mgr. Matt Lueneburg

River States Truck & Trailer, Inc.

3959 N. Kinney Coulee Rd.
LaCrosse, WI 54601
(608) 784-1149
Ser. Mgr. Steve Kemp

Truck Country Marinette

2890 Cleveland Ave.
Marinette, WI 54143
(715) 735-7020
(888) 315-5995
Ser. Mgr. Justin Gleiter

Truck Country Milwaukee

2222 W Ryan Rd.
Oak Creek, WI 53154
(414) 761-3384
(800) 236-6061
Ser. Mgr. Tom Foecker

River States Truck & Trailer, Inc.

690 Starr Lane
Roberts, WI 54023
(612) 339-1115
(866) 994-3122
Ser. Mgr. Glenn Zimmerman

Truck Country Wausau

2435 Trailwood Lane
Rothschild, WI 54474
(715) 359-9989
(800) 348-9195
Ser. Mgr. Mark Mattila

Truck Country

119 State Hwy 11
Shullsburg, WI 53586
(608) 965-4462
(800) 362-1313
Ser. Mgr. Mike Banghart

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(800-847-3435)

If you are part of our Freightliner Custom Chassis' family and want to see your company proudly advertised on this FULL COLOR back page of the FCOC RV Soul, contact Tom James, Business Development at vp.busdev@fcocrv.org or call 916.870.9322.