



A publication of the  
Freightliner Chassis Owners Club

1ST QUARTER, 2017



# Soul

Set Sail  
for Summer.



## SHOP TALK

BEFORE TAKEOFF,  
LEARN ALL THE DOs  
AND DON'Ts OF ANNUAL  
RV MAINTENANCE.

*SEE PAGE 24.*

## UPCOMING RALLIES

CHECK OUT WHAT'S IN  
STORE FOR OUR 2017  
FCOC RALLIES.

*DETAILS ON PAGES 13-17.*

## 2017 OFFICERS

NOMINEES FOR THE  
JULY ELECTION HAVE  
BEEN NAMED.

*DETAILS ON PAGE 8.*





# Get The Most From Your Allison-Equipped Motorhome

Allison Motorhome Series™ fully automatic transmissions provide customized performance at your fingertips. The transmission will automatically select gears based on engine rpm, throttle position, vehicle load and road speed. However, you can manually control the upshifts and downshifts when it is necessary for driving in different conditions. To avoid damage to the drivetrain, the transmission will not allow you to select a range that will over-speed the engine.



## Highway Driving (Level Terrain)

Operating in the Drive mode is recommended when driving in normal highway conditions.



## Mountainous Driving (Up & Down Terrain)

When ascending a grade, gently release pressure on the throttle and select a lower gear range to maintain higher engine rpm. Road speed may decrease, but power (torque) will remain at peak output. When descending a grade, never use a higher gear range than was used ascending the same grade. Selecting a lower gear range will also minimize cycling between ranges on a series of short up and down hills.



## City Driving (Stop & Go Traffic)<sup>1</sup>

To maximize performance select the lowest gear range that allows the vehicle to reach the speed you expect to attain between stops. This will minimize cycling between higher ranges and provide better vehicle cooling while driving in stop-and-go conditions.



## Winter Driving (Ice Or Snow)<sup>2</sup>

If possible, reduce road speed and select a lower gear range before you lose traction. Select the gear range that will not exceed the speed you expect to maintain. Accelerate or decelerate gradually to prevent losing traction. It is very important to gradually slow down when a lower gear range is selected. It is also important to allow the transmission to reach the lower gear range before attempting to accelerate. This will avoid an unexpected downshift during acceleration.



## Engine Braking<sup>3</sup>

Engine braking provides good speed control for going down grades. When the vehicle is heavily loaded or the grade is steep, it may be desirable to preselect a lower range reaching the grade. If engine-governed speed is exceeded, the transmission will upshift automatically to the next range.

For more information, visit [allisontransmission.com](http://allisontransmission.com).

<sup>1</sup> In the event you leave the vehicle or driving compartment, even momentarily, while the engine is running, be sure the transmission is in Neutral and the parking brake and/or emergency brakes are set and properly engaged. Unexpected and possible sudden vehicle movement may occur if these precautions are not taken.

<sup>2</sup> Using the retarder on wet or slippery roads may cause loss of traction on the drive wheels—your vehicle may slide out of control. To help avoid injury or property damage, turn the retarder enable to OFF when driving on wet or slippery roads. The retarder is automatically disabled whenever the vehicle anti-lock brake system (ABS) is active. However, in case the ABS malfunctions, it is recommended that the retarder enable switch, if present, be disabled.

<sup>3</sup> To avoid loss of control, use a combination of downshifting, braking and other retarding devices. Downshifting to a lower transmission range increases engine braking and can help you maintain control. The transmission has a feature to prevent automatic upshifting above the lower range selected. However, during downhill operation, if engine-governed speed is exceeded in the lower range, the transmission will upshift to the next higher range to prevent engine damage. This will reduce engine braking and could cause a loss of control. Apply the vehicle brakes or other retarding device to prevent exceeding engine-governed speed in the lower range selected.





We at FCCC acknowledge that our customers want and deserve the ride and handling, support and ownership experience that can only come from a chassis builder with the heritage and backing of the global Daimler family. By understanding the customers needs, desires and expectations for reliability, efficiency and technological innovations, we've laid the foundation and have the drive to provide each of them with the best experience possible. Whether you're a NASCAR driver or professional roadtripper - no matter if the ride requires part- or full-time service - your Freightliner vehicle is "Driven By You." It means you can rely on us for the road ahead, so you can relax and enjoy the journey.

# CONTENTS

# RV SOUL

1ST QUARTER, 2017

## UPCOMING RALLIES

2017

7/17-21 ELKHART, IN

10/23-27 CONCORD, NC

FCCO is not to be held responsible for personal statements, opinions or representations advanced in papers, chapter newsletters, web site, in discussions at any meetings or its internet site and Discussion Forums, or the validity of statements contained in any advertisements or printed materials.

## DEPARTMENTS

06

### COMMUNITY UPDATES

Club updates, FCCO officer reports and FCCC news

13

### RALLY UPDATES

Rally recaps, info and registration

20

### UNDER THE HOOD

Chassis maintenance tips, service reports and product sneak-peeks

30

### LIFE ON THE ROAD

Destinations, recipes and more

38

### CLUB BUSINESS

Membership, magazine, website and merchandise information

## FEATURES

30

### FCCC AND DTNA GROUNDBREAKING

36

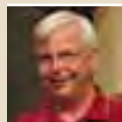
### FEATURED MEMBERS

Meet Bill and Cindy Feindel

# MEET YOUR FCOC OFFICERS



## PRESIDENT



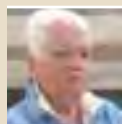
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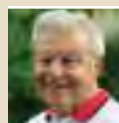
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## SR. VICE PRESIDENT



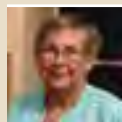
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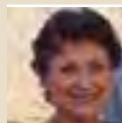
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# DECLARE YOUR FREEDOM.

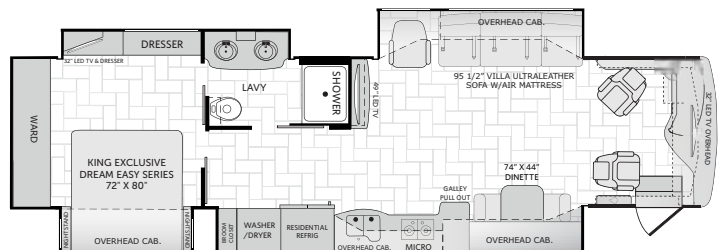
Fundamental change — it's the beating pulse of every revolution, paving uncharted roads for new ideas to be conceived. The American Revolution, the epitome of luxury redefined.



Innovation runs in our blood, craftsmanship streams through our pores and patriotism drives our all-American designs. Come discover our American story, one of innovation in a world of elite luxury. America's freedom is calling. Let our luxury move you.



Find your Revolution at [AmericanCoach.com](http://AmericanCoach.com)



\*The All-New American Revolution 39B.

# OFFICERS' MESSAGE

STEVE BATORSON, *President*  
LINDA MURPHY, *Sr. Vice President*  
MARY COSTIGAN, *VP Membership*



## HELLO ALL!

With the spring season comes the mass migration of motorhomes from the warm south back to the summer homes of the north – and with that comes an expensive issue we need help solving.

When members forward their mail from their home base, the magazines we mail out get thrown in the trash. Unfortunately, we get a bill from the post office for each of them that say “temporarily away” or “unable to forward.” We also are paying for the printing and mailing of it on the front end. The cost to the Club has exceeded one thousand dollars for this last year alone. I would much rather have those funds to help defer cost of rallies or put to another good use.

When the issue is not received, I put the members in e-mail notification mode (if we have an email address on file). The problem is, I then get calls saying “I don’t receive the *RV Soul* anymore” – and that is true, because we had made at least two attempts to deliver the magazine to you and received notice that it could not be delivered. There is a fix for this. All members are able to put more than one address in their database, and then choose the dates and corresponding addresses for each. Please look into this before you start your journey this spring, and before you miss out on the next issue of *RV Soul*!

We have two open positions on the board: Editor and Webmaster. We are actively looking for members that would be interested in either of these. If they sound like something you would be interested in, please contact me for more about their respective duties.

I attended the FMCA convention in Chandler, AZ, last week and was very happy to see how well it was attended. There were about 2,300 coaches, and they sold all the space available for vendors. It was like old times in the vendor area – you could hardly move through with everyone in there.

I have had several members express a desire to attend the upcoming FMCA Indianapolis Convention as a group like we did a few years back. I will have to see when the holding area

opens, and we can group up there and then go to our parking spots. If you are interested, sign up for general parking with generator usage from 6:00am to 11:00pm. Please let me know if you want to join this group and I will send out information via email. The last time we were there, we had a get-together at our tent, and had about 41 coaches and over 200 members show up.

Our Club is still steadily growing, mostly with members that have just purchased new coaches. I recently read that the average time a coach is owned is five years, and then they either leave the RV lifestyle or upgrade to a new coach. I see an opportunity to get the next owners of these sold or traded coaches to join our Club. If you should talk to some of these people and they end up joining the FCOC, the board wants to reward you! I have found that when walking our dog through a campground, it is very easy to talk to people. We find many that had never heard of the Club, so we usually tell them of the discounts offered, which alone is reason enough for them to join. The larger we get, the larger the potential for more suppliers to give us discounts goes up. I’m not asking you to all be salesman – just a neighbor informing other RV enthusiasts that we exist.

I am looking into finding a supplier that can print business cards with information and our logo much like other Clubs have. I have a few samples – some of which are done with a picture you provide as a background. If you have any other suggestions to help us grow, please let a member of the board know.

In the last *RV Soul* I mentioned that if you were going to attend one of our rallies or an FMCA rally, you can request service and parts on the FCCCRV.com website. Simply go under “Owners,” select “Service at a Rally” and put in your information and the rally you will be attending. We’re very excited to see how well this new service works.

AS ALWAYS, TRAVEL SAFE.

Steve Batorson





## 4UZ. IT'S OUR CULTURE.

Owners of premium RVs built on Freightliner Custom Chassis recognize 4UZ as the first three digits of their Vehicle Identification Number. For us, it's a symbol of pride in our top-quality, American-made workmanship. All those who share that pride are invited to visit [4UZRV.com](http://4UZRV.com) and check out our unique merchandise that captures the spirit of our culture. It's a pride that's born and bred in Gaffney, South Carolina and *Driven by You*.

Headed to our neck of the woods? Stop by for a tour and soak up our Southern hospitality.



**DAIMLER** | Freightliner Custom Chassis - A Daimler Group Brand

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**Driven By You**

# CLUB UPDATES



The Nominating Committee submits the following slate of officers to be elected at the July business meeting, held at the July FCOC Rally in Elkhart, IN.

PRESIDENT . . . . . STEVE BATORSON  
VP. OPERATIONS-WEST . . . . . KATHERINE HENLEY  
SECRETARY . . . . . JAMES PEEK  
ASST. AREA OPERATIONS. . . . . JAMES ROBERTSON

All nominees have been contacted regarding their responsibilities and indicated a willingness to serve the Club.

As a reminder, if anyone wishes to nominate a candidate, they may do so at the July Business Meeting. A motion from the floor, followed by a "second" from another, and then acceptance by the person nominated on the ballot would be required. Once the nominations are closed, the election will follow.

We are in need of volunteers for the committee. If you are interested, you can contact any member of the board or Nominating Committee.

Respectfully submitted,

Barbara Knutson – on behalf of the members of the Nominating Committee:

Katherine Henley, Linda Slycord, Gerry DeHeer and Carol Vehill.

## REVENUE AND EXPENSES JANUARY 1, 2016 TO DECEMBER 31, 2016

### NATIONAL RALLY ACCOUNT

<b>OPENING BALANCE</b>	<b>\$ 13,109.81</b>
DEPOSIT	
01/01/2016 to 12/31/2016	\$ 84,943.06
	\$ 98,052.87
<b>TOTAL BALANCE</b>	<b>\$ 98,052.87</b>
<b>EXPENSES</b>	
Yuma Rally	\$ 1,641.46
Massachusetts	\$ 21,715.26
Couer 'd Alene	\$ 13,252.54
Dillard	\$ 15,980.00
Elkhart	\$ 100.00
Elkhart	\$ 84.41
<b>TOTAL EXPENSES</b>	<b>\$ 52,773.67</b>
BALANCE	\$ 98,052.87
EXPENSES	\$ (52,773.67)
<b>TOTAL BALANCE 12/31/2016</b>	<b>\$ 45,279.20</b>

## REVENUE AND EXPENSES JANUARY 1, 2016 TO DECEMBER 31, 201

### MAIN ACCOUNT

<b>OPENING BALANCE</b>	<b>\$ 35,267.89</b>
DEPOSIT	
01/01/2016 to 12/31/2016	\$ 129,294.24
<b>BANK INTEREST</b>	<b>\$ 43.33</b>
<b>TOTAL BALANCE</b>	<b>\$ 164,605.46</b>
<b>EXPENSES</b>	
OFFICE EXPENSES	\$ 4,194.88
TRAVEL	\$ 10,472.09
NEWSLETTER	\$ 20,016.10
DATA	\$ 685.40
ADVERTISING	\$ 2,124.41
MEMBERSHIP	\$ 9,802.30
RALLIES	\$ 64,756.53
BANK FEE	\$ 41.49
INSURANCE	\$ 1,516.60
STORAGE	\$ 268.20
<b>TOTAL EXPENSES</b>	<b>\$ 113,878.00</b>
BALANCE	\$ 164,605.46
EXPENSES	\$ (113,878.00)
<b>BALANCE 12/31/2016</b>	<b>\$ 50,727.46</b>
<b>NATIONAL RALLY ACCOUNT</b>	<b>\$ 45,279.20</b>
MAIN ACCOUNT	\$ 50,727.46
CD	\$ 54,171.70
CD PREPAID DUES	\$ 40,411.10
<b>TOTAL CLUB BALANCE</b>	<b>\$ 190,589.46</b>
MINUS PREPAID DUES	\$ (40,411.10)
<b>BALANCE 12/31/2016</b>	<b>\$ 150,178.36</b>



# CHRYSLER AFFILIATE REWARDS

Did you know that as a member of the Freightliner Chassis Owners Club, you can get unbeatable pricing on Chrysler vehicles through Affiliate Rewards?



2016 Jeep Wrangler

Receive the Preferred Price\* (1% below factory invoice) on the purchase or lease of most new Chrysler, Jeep®, Dodge, Ram and FIAT vehicles. The Preferred Price – combined with current incentives† – can help you save up to thousands of dollars off the MSRP.\*\* Whatever you do, don't miss this amazing opportunity!

Participating in the program is easy. Here's how:

1. Get your Company Code, which can be obtained from the FCOC President. Just send an email to [president@fcocrv.org](mailto:president@fcocrv.org) and include your FMCA number in the subject line or call (321) 704-0695.
2. Visit [chrysleraffiliates.com](http://chrysleraffiliates.com) or call (888) 444-4321 to learn more about the program and to obtain a Control Number.
3. Take your Control Number, with proof of eligibility (FCOC membership card), to any participating U.S. Chrysler, Jeep®, Dodge or Ram dealership or FIAT Studio. If you don't have a membership card, contact us at [vp.membership@fcocrv.org](mailto:vp.membership@fcocrv.org).
4. Ask for a copy of the vehicle invoice and you'll see the Preferred Price (PP) clearly listed.

## Affiliate Rewards



\*The Preferred Price is the maximum amount you will be charged by a participating U.S. dealer for an eligible vehicle. See dealer for details. A \$75 administration fee applies. Offer valid for up to 2 (two) Chrysler Group LLC vehicles per calendar year. The Dodge Viper and Jeep Grand Cherokee SRT are not currently eligible for this program.

†Not all incentives may be available, as they vary by region and residency of buyer. See dealer for complete details.

\*\*Manufacturer's Suggested Retail Price. Excludes destination, tax, title and registration fees. Chrysler, Jeep, Dodge and Ram are registered trademarks of Chrysler Group LLC. FIAT is a registered trademark of Fiat Group Marketing & Corporate Communication S.p.A., used under license by Chrysler Group LLC.

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## A True American Innovator

Introducing the Nighthawk, the world's first illuminated tow bar - another bright idea from Roadmaster



LED strips illuminate with RV taillights and provide eye-catching good looks while also lighting up the dead spot between your RV and towed vehicle. Our non-binding tow bars are the easiest to disconnect in the industry. They release at any angle or bind. The first time - every time. Includes internally routed safety cables and power cord.



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Call the experts  
1-800-669-9690

42 years of experience is at your fingertips.

We're Roadmaster. We pretty much invented towing. So if you've got a question about tow bars, why not call the experts?

Time Tested  
Time Proven



[roadmasterinc.com](http://roadmasterinc.com)  
800-669-9690



# MESSAGE

## FROM



Greetings, FCOC members:

As always, I hope this message finds you well and that your spring is off to a great start.

We've had an exciting and busy past few months at FCCC. Our team very much enjoyed their time at the Club's recent spring rally in Mesa – and I hope you had fun as well. We're also looking forward, of course, to seeing many of you at the upcoming Club rallies in Elkhart in July and Concord in October.

Perhaps the most exciting event thus far in 2017 took place just a couple of weeks ago, right here in Gaffney, when we broke ground on our new logistics center. This 200,000-square-foot facility will significantly enhance our production capabilities – making sure we continue to build the best chassis with the best features, backed by the best service and support in the industry. Ultimately, this facility is an investment in our customers and end-users just like you.

Speaking of chassis, we are happy to share with you in this edition of *RV Soul* a further look at one of the newest additions to our growing product lineup: the S2RV. As you'll read, the S2RV is the first-ever, one-of-a-kind "Super-C" motor coach chassis, designed specifically for and dedicated to the RV market. Some beautiful new coaches built atop the S2RV are already starting to hit the market, with more on the way in 2017 and beyond.

I look forward to once again visiting with as many of you as I can at events and rallies throughout the rest of the year. Remember that we always want to hear from you through our active social media presence. We especially love your sharing photos and stories of your travels.

In the meantime, safe travels and happy trails.

DAVID CARSON  
*FCCC President*



# INSIDE

NEWS AND UPDATES  
FROM OUR HEADQUARTERS IN GAFFNEY, SC



## FMCA RALLY IN THE VALLEY MARCH 7-10, CHANDLER, AZ

The FMCA Rally in the Valley was one of the most spirited, inspired and energized rallies we've attended in a long time. This was in large part due to the eminent nostalgia the "old west" atmosphere provided. Something about the look and feel of the desert sent us all back to our cowboy movie-watching childhoods – imagining ourselves as Will Smith, Clint Eastwood or John Wayne, depending on how many years have passed since.

Cowboy hats and boot spurs aside, the rally location in Chandler, AZ allowed for breathtaking early-morning sunrises, hikes and sight-seeing. With a little push and determination, you could get all this in before heading to the rally itself.

The FMCA had large tour buses for trams and capitalized on the western environment, painting their massive indoor market area reminiscent of an old red barn. All indoor exhibitors were set up here, and an old western town area was implemented for seminars.

While many booths set up inside, the Freightliner Custom Chassis exhibit became one with the elements outdoors. We presented a chassis and hosted many FCOC volunteers, who added real grit and truth to the messaging of how we at FCCC take care of our customers and our Freightliner family.

If you missed the event, you surely missed an exciting, fulfilling and unique experience – but there are plenty more in the near future. After our wonderful time here, we definitely encourage and recommend finding an event or rally in an area you want to see, or that is much different than those you have. The FCOC or FMCA rallies we have planned yet this year are a great place to start! Trust us, you'll leave with new experiences, new memories and plenty of new friends to meet out on the trail.



# Redefining Performance.



## Better In Every™ Way.

What makes Cummins the leading choice for RV customers? An unsurpassed combination of performance, reliability and fuel economy. From the 200-hp B6.7™ to the 605-hp X15™ Performance Series, there's a Cummins diesel that's the right size for your next RV – all backed by the largest, most capable service and support network in North America, including numerous

Coach Care™ RV Centers. For confidence over any terrain, longer trips between fueling and world-class support, you deserve a diesel. Call Cummins Care at 1-800-CUMMINS™ (1-800-286-6467) or visit [cumminsengines.com/rv](http://cumminsengines.com/rv) to see how our 2017 engines are redefining performance in every way.



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# UPCOMING RALLIES



## ELKHART RALLY – JULY 17-21, 2017

THE FREIGHTLINER CHASSIS OWNERS CLUB INVITES YOU TO  
A NATIONAL FCOC RALLY.

MONDAY, JULY 17-FRIDAY,  
JULY 21, 2017 (early bird: July 16).  
Or plan to stay the whole week  
on our special weekly rate offered.

### ELKHART, INDIANA – THE “RV CAPITAL OF THE WORLD”

4 nights camping, 4 breakfasts, 4 dinners, seminars,  
hospitality, fun and entertainment.

### CAMP FREIGHTLINER CLASSES WILL BE OFFERED AT AN ADDITIONAL COST.

Come enjoy the place where 80% of all RVs are  
manufactured – and make that service appointment  
early to accommodate you while in the area.

register online [www.fcocrv.org](http://www.fcocrv.org)

Time to visit the following in Elkhart:

- The RV/MH Hall of Fame and Museum, The Linton Enchanted Gardens – referred to as the “Disney of Garden Centers,” The River Walk and Culture Trail, The Wellfield Botanical Gardens, The New York Central Railroad Museum, and The Hall of Heroes Comic & Superhero Museum – just to name a few.

A short drive away:

- The University of Notre Dame Campus and St. Mary's College in South Bend
- The Studebaker National Museum in South Bend
- The South Bend Chocolate Factory
- The River Lights display each evening in South Bend
- The Hudson Museum in Shipshewana
- The Shipshewana Flea Market – the Midwest's largest flea market, open Tues./Wed.
- The Wakarusa Dime Store – home of the jumbo jelly beans
- Drive the “Heritage Trail” with its beautiful quilt gardens of over 150,000 annuals

Plus the many fine foods and baked goods served throughout the area.

## FCOC NATIONAL RALLY - JULY 17-21, 2017

ELKHART CAMPGROUND, 25608 COUNTY ROAD 4 E, ELKHART, IN 46514

[www.elkhartcampground.com](http://www.elkhartcampground.com)

574-264-2914

**Rally Master:** Linda Murphy 260-413-8134

**Assistant Rally Masters:** Alan & Jeanne Neireiter 260-385-0761

[murphyLpilot@localnet.com](mailto:murphyLpilot@localnet.com)

### REGISTRATION FORM - "RV CAPITAL OF THE WORLD"

Pilot (Last Name) \_\_\_\_\_ (First Name) \_\_\_\_\_ Name on Name Tag \_\_\_\_\_

Co-Pilot (Last Name) \_\_\_\_\_ (First Name) \_\_\_\_\_ Name on Name Tag \_\_\_\_\_

Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip Code: \_\_\_\_\_

Member #: \_\_\_\_\_ E-mail address: \_\_\_\_\_ Cell Phone # \_\_\_\_\_

Have guests attending the Rally? Yes \_\_\_ No \_\_\_ If so, please give name(s) \_\_\_\_\_ age(s) if minors \_\_\_\_\_

Coach Mfg \_\_\_\_\_ Model of Coach \_\_\_\_\_ Length \_\_\_\_\_ ft License # \_\_\_\_\_ State \_\_\_\_\_

Handicap parking desired if available \_\_\_\_\_

In order to recognize any special events in your life occurring during the month of July, (birthdays or anniversaries), please indicate the event and the date: \_\_\_\_\_

Please specify any special meal requirements in detail: \_\_\_\_\_

First time at an FCOC Rally: Yes \_\_\_ No \_\_\_ How many FCOC rallies attended \_\_\_\_\_

Attending Camp Freightliner Yes \_\_\_ No \_\_\_ 21 & 22 \_\_\_ 24 & 25 \_\_\_ [www.fcocrv.com/owners/camp-freightliner](http://www.fcocrv.com/owners/camp-freightliner)

Would you like to volunteer to help with the rally? Yes \_\_\_ No \_\_\_ (Great fun and meet great people)

FCOC - Freightliner Chassis Owners Club Member - Two people per coach @ \$375.00 = \$ \_\_\_\_\_

FCOC - Freightliner Chassis Owners Club Member - One person per coach @ \$276.00 = \$ \_\_\_\_\_

Each Extra Person in the coach over age 14 (Number of people) \_\_\_\_\_ x \$99.00 = \$ \_\_\_\_\_

NON - FCOC member: add \$ 50.00 \_\_\_\_\_ Total for all = \$ \_\_\_\_\_

**YOU MUST BE REGISTERED FOR THIS RALLY TO BE ELIGIBLE TO ATTEND THE CAMP FREIGHTLINER CLASSES - (additional cost)**  
**TWO PEOPLE ATTENDING \$275.00 ONE PERSON ATTENDING \$225.00 (2 DAY MAINTENANCE SEMINARS - 2 lunches, 1 dinner)**  
 You will register direct with Camp Freightliner after registered for this rally. Spots will then open to the public if all slots not filled.

**Make check payable to FCOC.** Mail to: Steve Batorson, 4505 N Sanders Rd., Tucson, AZ 85743 no later than June 22, 2017

**Additional nights will be paid to: Elkhart Campground at check in at the Rally Rate of \$38.52 per night including taxes.**

**Really fee includes:** 4 nights Camping, Full Hookups w/50 Amp Service, Pull thru sites Wifi, Cable on most sites,  
 4 Dinners, 3 Full Breakfasts, 1 Continental Breakfast, Hospitality Hours each day, Entertainment one evening, and other extras,  
 Ladies Social: Yes \_\_\_ No \_\_\_ Crafts: Yes \_\_\_ No \_\_\_

July 16 17 18 19 20 21 22 23 24 25  
 Nights staying at Elkhart Campground Sun \_\_\_ Mon X Tues X Wed X Thurs X Fri \_\_\_ Sat \_\_\_ Sun \_\_\_ Mon \_\_\_ Tues \_\_\_

Early Day Sunday, July 16, 2017. If you will be attending the Camp Freightliner classes on Friday & Saturday (21 & 22) you will need to stay Friday and Saturday nights after the rally. If you will be attending the Camp Freightliner class on Monday and Tuesday, July 24 & 25, You will need to stay until July 26, 2017, or leave after 5pm on 25th. All attendees need to vacate their sites no later than Wednesday, July 26 due to another rally coming in on the 27<sup>th</sup>. Our extra sites will be released June 25, 2017.

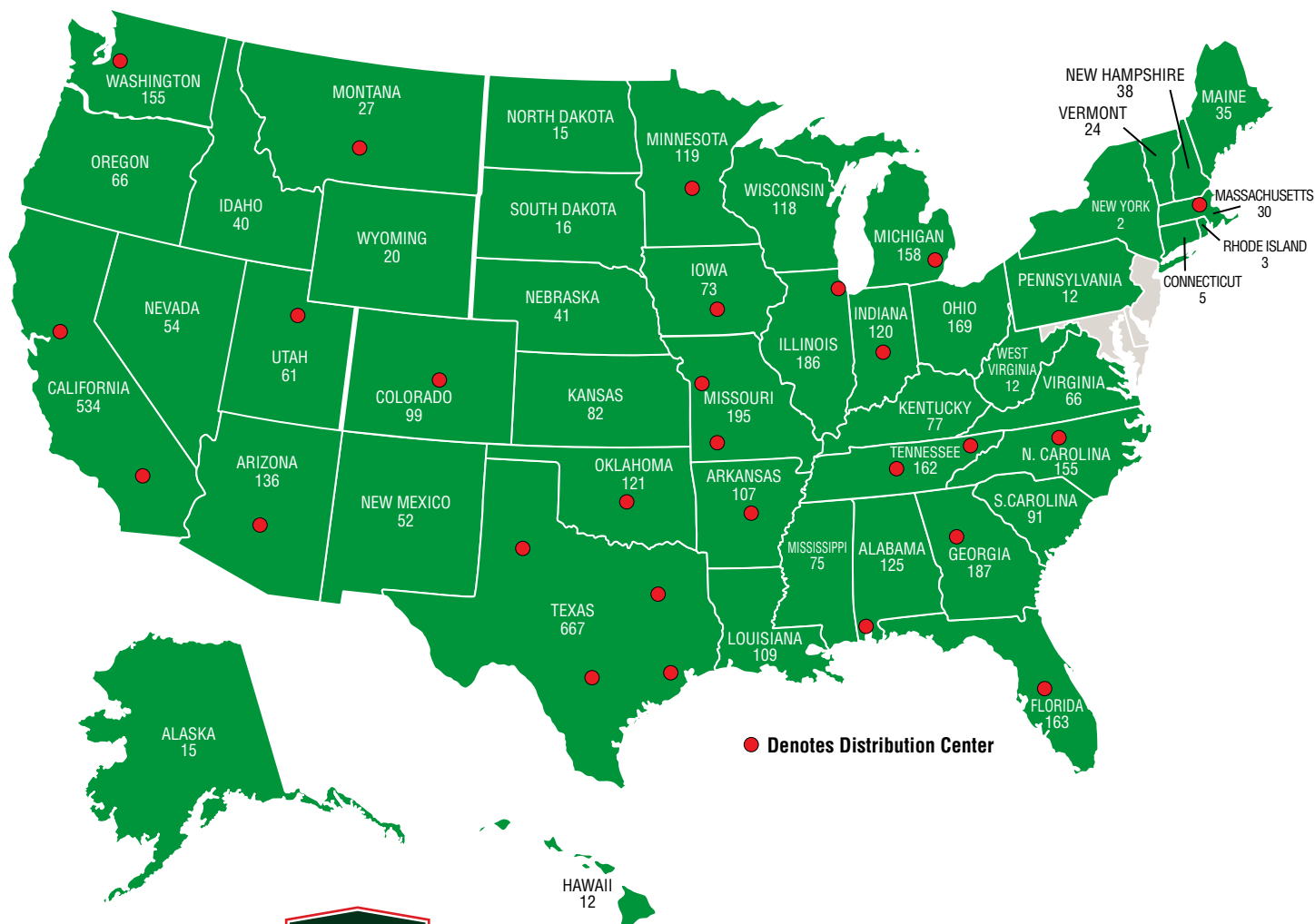
Date Received: \_\_\_\_\_

Confirmation Sent: \_\_\_\_\_





# 4,829 Locations and Growing!



## O' *Team* Reilly

visit [www.oreillyauto.com](http://www.oreillyauto.com) for state-by-state listings of O'Reilly locations

December 31, 2016  
As reported on February 8, 2017

# CONCORD, NORTH CAROLINA

October 23-27, 2017

\$325/Coach, \$226/Single

Each Extra Person: add \$99



## VER-EL MOBILE CAMPGROUND

5650 Sandusky Blvd. | Concord, NC 28027

(704) 769-0248 | [www.verelrvpark.com](http://www.verelrvpark.com)

The Freightliner Chassis Owners Club Rally date has been set! There are 100 available sites. Rally fee includes, but is not limited to, the following:

- 4 Nights Full Hook-Ups with 30/50 Amps Power
- 4 Breakfasts
- 4 Dinners
- Water and Sewer at Every Site
- Halloween Party (for those that would like to participate in costume)
- Seminars, Vendors, Crafts, Ladies' Social
- Optional: Tour of Charlotte Speedway, NASCAR Hall of Fame and the Sam Bass Museum
- Also available for an additional fee is lunch at the NASCAR Hall of Fame (\$68)

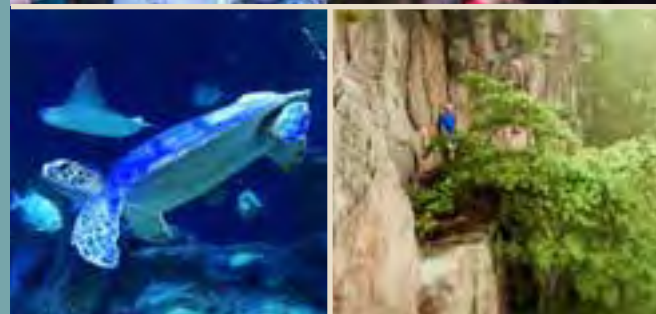
For those who would like to sign up for Camp Freightliner for this rally, the classes will actually be taught in Gaffney. It is about 50 miles from where the rally is taking place. These classes can be signed up for with the code you get when your registration for the rally is confirmed.

### THE CONCORD RALLY TOUR:

Mark your calendars for our October 23-27, 2017 rally that will be held right across the street from the Charlotte Motor Speedway in Concord, North Carolina – and also the first stop on our scheduled tour! The track hosts many NASCAR events throughout the year, such as Coca-Cola 600, Bank of America 500, Monster Energy NASCAR All-Star Race, the Penzoil AutoFair and many more! If you decide against the tour, it's a great stop to add to your itinerary while in the Concord area. [www.charlottemotorspeedway.com](http://www.charlottemotorspeedway.com)

After the Motor Speedway, we will head to the NASCAR Hall of Fame in Charlotte. Whether a NASCAR fan or not, you will enjoy the high-tech venue, interactive entertainment and state-of-the-art theater lodged within the Hall of Fame. It honors the history and heritage of NASCAR while educating and amusing visitors with artifacts, hands-on exhibits and tributes to drivers, crew members, team owners and others that have made an impact on the sport's past, present and future. [www.nascarhall.com](http://www.nascarhall.com)

Our tour will conclude at the Sam Bass Museum – the site of world-renowned and internationally recognized artist Sam Bass' collection of motorsport-inspired art. The connection began when he attended his first NASCAR race at seven years old, and has only continued to grow his joy, thrill and enthusiasm. His gallery includes everything from Christmas-themed work to imaginative guitar designs to graphic design illustrations. But, it's his racetrack and motorsport work that's made its way to The Jeff Gordon Foundation, The NASCAR Foundation and The NASCAR Hall of Fame. [sambassgallery.com](http://sambassgallery.com)



Outside of our tour stops, the Concord area offers a variety of activities and attractions.

### Things to see and do in Concord:

- Take a day to explore the Sea Life Charlotte-Concord Aquarium and meet Neptune, their green sea turtle ([www2.visitsealife.com/charlotte-concord](http://www2.visitsealife.com/charlotte-concord)).
- Enjoy a cold brew at Cabarrus Brewing Co. ([www.cabarrusbrewing.com](http://www.cabarrusbrewing.com)) – half production facility, half taproom, 100% local.
- Or perhaps let your inner thrill-seeker out for some rock climbing or waterfall rappelling with Thrifty Adventures ([www.thriftyadventuresnc.com](http://www.thriftyadventuresnc.com)).

This is just a small taste of what the Concord area has in store for attendees of the Freightliner Chassis Owners Club Rally, October 23-27, 2017. We will have updates and a reservation form on the website, as well as a more complete write up and tentative schedule in the next newsletter. We can't wait to see all of you there!



## FALL IN NORTH CAROLINA

DEADLINE OCTOBER 1, 2017

VER-EL MOBILE CAMPGROUND | 5650 Sandusky Blvd. | Concord, NC 28027

**RALLY MASTER:** Barbara Knutson, 561-703-5284 **ASST. RALLY MASTERS:** Larry & Katherine Henley, 214-704-2437

Member # \_\_\_\_\_

Pilot \_\_\_\_\_  
Last First

Nickname for Badge \_\_\_\_\_

Co-Pilot \_\_\_\_\_  
Last First

Nickname for Badge \_\_\_\_\_

Will you have a guest(s) attending the rally? ☐ Yes ☐ No

If so, please give name(s) and age(s) \_\_\_\_\_

Address \_\_\_\_\_

City State Zip Code

Primary phone # \_\_\_\_\_ Cell phone # \_\_\_\_\_

Email address \_\_\_\_\_

**\$68 PER PERSON FOR TOUR. CANCELLATION FEE \$25. NO REFUNDS AFTER OCTOBER 1, 2017.**

In order to recognize any special events in your life occurring during the month of April, e.g., birthdays or anniversaries, please indicate the event and the date: \_\_\_\_\_

Please specify any special meal requirements: \_\_\_\_\_

First time at an FCOC rally? ☐ Yes ☐ No Handicap Parking: ☐ Yes ☐ No Ladies Social? ☐ Yes ☐ No  
Crafts? ☐ Yes ☐ No Tour? ☐ Yes ☐ No Would you like to volunteer to help with the rally? ☐ Yes ☐ No

Mfg/Model of Coach: \_\_\_\_\_ Length: \_\_\_\_\_

FCOC members please make check payable to FCOC for \$325. Non-members \$375. Price based on 2 per coach, campsite 4 dinners and 4 breakfasts for each person, and entertainment (add \$99 for each additional guest over the age of 14 to cover food and entertainment), and mail to: STEVE BATORSON, 4505 N. SANDERS ROAD, TUCSON, AZ 85743

Date Received: \_\_\_\_\_ Confirmation Sent: \_\_\_\_\_

# FCOC FUN IN THE SUN MID-WINTER RALLY

FEBRUARY 6-9, AT THE LAZYDAYS RV RESORT IN TAMPA, FL

# RALLY RECAPS



Lazydays RV Resort and staff were a great host for our 87 coaches – providing us with a beautiful campground, complimentary newspaper, coffee, wireless Internet and cable TV. All our meals were served at the resort as well. Breakfast and lunch were held at Lazydays' Front Porch restaurant, with a wide selection to choose from. The delicious dinners were served in the Rally Center, with your choice of two entrees, vegetables, salad, bread, dessert and drinks.

Monday, following registration, we held a First-Timer Orientation and welcomed 86 people. That evening, we enjoyed a Happy Hour, followed by dinner. After the meal, half of the door prizes were given out, along with a 50/25/25 drawing.

On our second day, activities included the Freightliner Fireside Chat seminar and D&G Sales seminar. Both were very well attended. The ladies attended a craft session, making a foam-filled stadium cushion. That evening, FCOC again provided free drinks during our Happy Hour, followed by another outstanding meal. We honored our 51 veterans and presented a plaque to one member of each branch selected by a drawing, as well as one Purple Heart plaque winner: Mr. David Eberly. The second half of the door prizes was given out after dinner, and again, we had another 50/25/25 drawing. Afterwards, a large number of people stayed and played the "Up Yours" card game.

Day three started off with a very informative seminar by Allison Transmission. The information presented covered maintaining our automatic transmission and how to read the diagnostic codes. In the afternoon, the ladies went to Parkesdale's Market for strawberry shortcake while the men attended a seminar on maintaining their Cummins Engines, the engine cooling system and Onan generator. That evening, we had Happy Hour provided by FCOC and another great meal. Drawings were held for several large items donated by vendors, including a Thetford Sanicon Maserator sewer system, a Garnet Holding Tank Water Level Sensor System, a full set of Air Tab Air Deflectors and two \$200 gift coupons from Boogey Lights. Afterwards, Kim & The Kadillacs provided entertainment.

All of the money raised by the 50/25/25 drawings and the items that were raffled off totaled \$1,470 – all of which was donated to Make-A-Wish Foundation!



# A BIG THANK YOU TO ALL OF THE FOLLOWING:

- Your rally hosts, Roy and Kathy Hopper, for all of their hard work in planning this event. They did an outstanding job of keeping everyone busy with seminars, crafts, ladies' socials and games.
- Co-hosts James Peek and Cheryl Hinkle were also exceptional – acquiring door prizes so that every coach at the rally received one. The rally bags were overflowing with flyers and samples from vendors, as well.
- A very special thanks to the following aforementioned vendors for our door prizes who helped to make our rally a success: Freightliner Custom Chassis, Air Tab, Blue Ox, Coach Net, Eco Camel, RV Toy Store, Watts Water Quality, RV Roofing, Winegard, Blue Streak, Apalachee RV, W.M. Barr, Unique Natural Products, PMS Products, Heritage Art LTD, Bear Extender Outdoor, RV-Critter Guard, Boogey Lights, Passport America, Harbor Freight Tools, Roadmaster, Camping World, Lucas Oil, Canterbury Creations Craftvillage, Pilot-Flying J, Tims Wooden Toys, Lippert Components 360 Products, HWH, KOA, RV Glass, D&G Sales Wash & Wax, Tire Rack, Coil N Wrap, Eternabond, Gel-Gloss RV, OP Products, California Scents, Boesheidt, Instagone, SMI Brake, Newmar, Great Plates, Alliance Coach and Furry Freshness.
- Again this year, Mike Moya, a professional photographer and FCOC member from Jupiter, Florida, volunteered to take pictures every day – including the group photo at our rally. He did an outstanding job.
- All of the wonderful vendors who provided seminars: Freightliner Custom Chassis, D&G Sales, Allison Transmission, Cummins Engines and Onan Generator.
- And last, but certainly not least, all the members who volunteered. Without them, we would not have had a successful rally, which includes, but is not limited to, the ones who helped at registration, serving meals, sold FCOC items, sold the 50/25/25 tickets, gave out door prizes, and those that sold tickets for our seven large items.

Roy and Kathy Hopper, Rally Masters  
James and Cheryl Peek, Asst. Rally Masters



**New England's Luxury RV Resort**

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Family Camping Resort  
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# PARTNER SHOWCASE



## FCCC'S NEW S2RV CHASSIS

The S2RV front-engine diesel cab chassis is the first-ever, one-of-a-kind "Super-C" motor coach chassis, designed specifically for and dedicated to the RV industry. Pulling from all areas of our breadth of expertise – and all the right aspects of our existing truck and bus chassis – FCCC crafted the S2RV, thus adding another RV-specific innovation to our growing product line of custom-built, industry-leading chassis.

At the FMCA convention in March, our partners at REV Group were the first to debut a finished coach on the S2RV: the all-new Renegade Valencia "Super C" RV. A family of tradition, history and pride, REV has never been one to back away from pushing the envelope on improvement and innovation. This is exactly why REV Group President Jim Jacobs chose FCCC's custom-engineered S2RV as the perfect base for their new motor coach – calling the chassis a "high-end product that falls at a price point that offers consumers a real value."<sup>1</sup>

As with all our chassis, we offer OEMs the opportunity to fully customize the S2RV for each model, fine-tuning its specifications to match each coach's unique needs. Like all FCCC products, you can rest assured that our dedication to superior craftsmanship, the finest components, outstanding owner care and American manufacturing muscle will keep you and your rig on the road for years to come.

### A BREAKDOWN OF THE S2RV:

- Cummins B6.7 (300HP – 360HP) and Allison 2500 MH / 3000MH – exclusive to RV application
- Taper-leaf front suspension with tuned SACHS shocks – provides quiet and comfortable ride, roll stability and low-speed features
- Custom-tuned rear air suspension with sway bar and tuned SACHS shocks – with larger springs for a softer ride
- 100-gallon, between-the-rails fuel tank
- Custom, 10-gallon DEF tank mounted under cab for more available cargo space
- Driver side exhaust exit in front of rear axle with chrome tip

<sup>1</sup> rvbusiness.com, March 16, 2017. <http://www.rvbusiness.com/2017/03/rev-intros-valencia-super-c-at-fmca-convention>



**SACRAMENTO  
TRUCK  
CENTER**



## SACRAMENTO TRUCK CENTER MOTORHOME SERVICE

Regular preventive maintenance check ups are the key to keeping your Freightliner chassis in safe, reliable condition.

Having STC perform a chassis inspection is the best way to ensure you will get safe, enjoyable miles from your Freightliner chassis.

Our factory trained technicians will perform a thorough 15-point chassis inspection free of charge and will provide you with an estimate for any repairs needed. Additionally, FCOC members will receive a 10% discount on labor and a fleet discount on any parts needed.

### AT SACRAMENTO TRUCK CENTER, YOU WILL FIND:

- A Clean, Organized Service Department
- Factory-Trained Technicians on FCCC, Cummins, Cat, Detroit Diesel, MBE Allison
- Friendly, Professional Service Personnel
- All of the Latest Tools and Equipment

**COME TO SACRAMENTO TRUCK CENTER**  
**"WHERE SERVICE IS PERFORMED WITH INTEGRITY"**

For more information, visit our website: [www.sacramentotruckcenter.com](http://www.sacramentotruckcenter.com)

Email Contact: [LCowan@sacramentotruck.com](mailto:LCowan@sacramentotruck.com)



Alliance Truck Parts has over 30 product lines that serve the commercial transportation industry with reliable new and remanufactured parts and accessories for all makes and all models<sup>1</sup> to keep trucks and buses on the road. All Alliance Truck Parts meet or exceed OES specifications for quality, fit and finish and are backed by a nationwide warranty<sup>2</sup>, which means you don't have to trade quality for price.

Find your nearest location at [alliancetruckparts.com](http://alliancetruckparts.com)



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**DAIMLER** | Alliance Truck Parts - A Daimler Group Brand



# SERVICE UPDATE


*Custom Chassis*


## SERVICE AT YOUR FINGERTIPS WITH THE 24/7 DIRECT APP

If you haven't already downloaded the 24/7 app, you're missing out on a great way to make sure the best owner care in the industry is always within reach.

With the touch of a button, you can find a dealer near you (or search by zip code), receive driving directions, view service hours and websites, and more. You can also call our 24/7 Direct service team or shoot us an email right from the app.

## DEALER SERVICE SURVEYS

With the launch of our new website, which should be happening around the time you receive this magazine, you'll also be able to fill out and send in dealer service surveys from the app or the website. These surveys help us ensure you get great service from our network of dealers, so we encourage you to fill it out and send it in whenever you visit one of our service dealers.



## OASIS NETWORK DEALERS

We're proud of our network of Oasis dealers. The Freightliner service network includes more than 90 Oasis Network dealerships specializing in RV service:

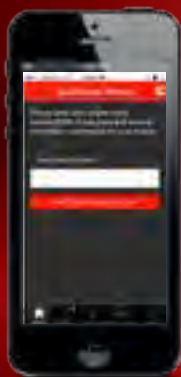
- Dedicated motorhome facilities and service bays
- Secure parking
- Specially trained service technicians
- Amenities exclusively for motorhome owners

**TO FIND AN OASIS LOCATION NEAR YOU, DOWNLOAD THE 24/7 APP OR CALL 800-FTL-HELP.**



## CUMMINS HAS RELEASED A NEW APP.

CUMMINS HAS INTRODUCED APPLE AND ANDROID VERSIONS OF ITS FREE QUICK SERVE ONLINE (QSOL) MOBILE APP. WITH YOUR ENGINE SERIAL NUMBER READY, SEARCH FOR "CUMMINSQUICKSERVEMOBILE" IN THE GOOGLE PLAY STORE OR "QUICKSERVE MOBILE" IN THE APPLE STORE.



Once you've entered your serial number, the app provides access to Cummins parts options, parts catalogs and engine dataplate information for 15 million Cummins serial numbers (ESNs). It also includes a fault-code analyzer for Cummins electronic engines, which explains current fault codes, advises which fault codes are dependent on others and recommends which should be fixed first.

## YOUR AD HERE

Want to advertise your business in *RV Soul*?  
Contact Tom James, VP  
Business Development, at  
vpbd@fcocrv.org, or call  
916.870.9322.



# NAVIGATING 4UZRV.COM



4UZ is motivated by the RV lifestyle – the adventure, the fun and the experiences that are unique to those who live life on the road. The line pulls its name from the first three digits of your RV chassis VIN number, attesting to its understanding of the regime of the rig, dedication to RVers and RV enthusiasts, and the bond we all share.

Without further ado, we invite you to grow your relationship with FCCC and the FCOC by putting the three digits that bring us all together right on your back. Follow these simple steps to navigate your way through the site and snag your gear – and be sure to tag us in any photos you share on Facebook!

## WHAT IS 4UZ?

It's kind of like a secret code for good old-fashioned quality. FCCC Chassis owners will recognize 4UZ as the first three digits of their RV chassis VIN number. For us, it's a symbol of pride in our hometown and its top-quality workmanship. Now, we're riding that reputation into Apparel that's specially made for those who fill their time with fun, family, food and adventure. For those who prize the day no matter where they are. For you. 4UZ. Quality you can wear.

Clicking "About 4UZ" at the top will take you to a short, informative blurb detailing exactly what the brand is, who it's for and what it symbolizes.



Selecting "Headwear" from the left sidebar will take you to our baseball cap section of the online shop. As seen on display at rallies and events, the affordable, comfortable, 100% cotton twill hats are adjustable and come in a variety of neutral colors.



Ah, the "Apparel" shop is like walking down memory lane. We took note of all your favorite colors, graphics and messages over the years – and brought them back! Whether it's the "Driven by You," "American Backbone" or "Eat, Sleep, RV" concept that you connected with most, they're all available to purchase.



# SHOP TALK

## YOUR RV SPRING-CLEANING CHECKLIST

Whether you're setting out for your first voyage since storing your rig for the winter or continuing your year-round explorations, spring-cleaning is the perfect annual check-up for your RV. One of the most wonderful things about RVing is that many of the maintenance jobs can be done by you – right at home, or on the road. But, it is also important to recognize those that should be diagnosed and fixed by a certified professional. Not sure which is which? That's where we come in.

For more DIY and checklist tips, go to  
<http://roadslesstraveled.us/tips-tricks/>



### REPAIRING THE ROOF

Let's start at the top, shall we? The roof is probably already on your checklist, so we wanted to give a few more details you may be missing. First, examine the access ladder for cracks on the rungs and hardware before climbing. Next, remove vent and AC unit covers to check worn rubber seals and sealant along seams, vents and skylights. Then, clean and condition entire roof, slide-outs and covers to rid all areas of any dust, debris, leaves and twigs. This is also the perfect time to check your TV's antenna and solar panels – testing, lubricating and replacing any hardware as necessary.

### BRACING THE BLADES

The best advice we can give for your RV's wiper blades is to operate them often – this way, you know if and when they will need replaced. To ensure the blades live a long and healthy life, clean them with windshield washer fluid, exercise them and their joints manually, and replace the hoses when needed. If you're not sure, clear the openings with a needle and check for streaks.

### TESTING THE TIRES

To begin, your RV tires should be properly inflated, matching the number indicated in your manual. Next, visually inspect the tread and sidewalls for any possible cracks and defects. The most important thing to know about your tires is the age. A tire that passes inflation and visual inspection with flying colors could still be rotting from the inside with no signs, causing a blowout down the road. Tires older than 5-7 years should most likely be replaced. This page will help you find the age of your tire: <http://www.loveyourrv.com/?p=16073>.

### CHECKING THE UNDERCARRIAGE

Visually inspect the suspension, frame, exhaust, brakes, bearings, etc. for any corroded, damaged or loose components. Look for possible leaks and anything else concerning to report to the mechanic when you get your oil changed before setting out on your adventure.

### REVIVING THE REFRIGERATOR

Your rig's fridge is a necessity, so always make sure you take the necessary steps to ensure it's running [cliché jokes aside]. The owner's manual of your RV should include a list of simple items that you can do yourself, but anything more serious should be consulted by a certified technician.

### FIXIN' THE GAS FURNACE

After a long winter of storage, a trial run of your gas furnace should be one of the first things on your to-do list. This is one that should be done before and after any cold-weather adventures as well. To be on the safe side, we advise having all major appliances OK'd by a professional before heading out – this would also include your hot water heater and RV air conditioner.

### ADDITIONAL TIPS FOR YOUR SPRINGTIME TRAVEL

- **Two-way radios** can range in price, but the extra penny might be worth it. They make towing a trailer, anchoring a boat or hitching and unhitching your coach a breeze – especially when rear- and side-view mirror vision isn't ideal.
- **Gorilla tape** is a cheap, quick fix to ridding your rig of unwanted pests. Simply wrap the tape around your power cables, sticky side out, to stop all ants and insects in their tracks.
- **Patio mats** are beautiful and extend your living space outside the walls of your RV. Defining the entrance with elegant coziness, your campsite welcomes visitors and feels like home.
- **Flexible plastic cutting boards** are the perfect replacement for fancy carpet protectors. Simply tape them together and place in front of slide-outs to keep your carpet from pilling.
- **Rubber shelf liners** are invaluable, can be cut-to-size and keep everything in place as you travel – including glassware, electronics or grocery items.





# FIFTY YEARS

---

# SPENT ONE AT A TIME

At Newmar, we don't batch build RVs. Instead, we hand-craft each of our coaches one-by-one, just like we've done for the past half-century.



[NewmarCorp.com](http://NewmarCorp.com)





*Get to Know Your Chassis.*



## CAMP FREIGHTLINER I

Take advantage of FCCC's comprehensive and captivating two-day training session in Gaffney, SC, to learn about the benefits of driving a motorhome built on an FCCC chassis. This is not a hands-on workshop, but you will spend time at a bare chassis to become more familiar with the features. Class size is limited and filled on a first registration basis, so sign up today!

### Topics:

- Air brake system
- Electrical system
- Maintenance intervals
- Weight distribution
- Vehicle storage
- Plus much more!

Fee: \$225.00 for single attendance or \$275.00 for driver and co-pilot for the two-day class. Pay at time of training.

**\*\*Please feel free to bring your laptops to class, so that you can follow along with the Internet portion of the course.\*\***

SIGN UP FOR A  
CAMP FREIGHTLINER CLASS  
NEAR YOU ONLINE AT  
**FCCCRV.COM**



## NEW! PAY FOR CAMP FREIGHTLINER WHEN YOU REGISTER ONLINE!

When you register for Camp Freightliner on FCCCRV.com, you can now pay right away by debit or credit card or your PayPal account.

## 2017 CLASS SCHEDULE UPDATED ON FCCCRV.COM

To register, visit FCCCRV.com and click on "Camp Freightliner" on the home page.

## 2017 CLASSES AT FCOC RALLIES

We've made special arrangements with FCCC to have a full Camp Freightliner at a number of our 2017 FCOC rallies. They're just like the classes you'd take in Gaffney, but you don't have to go to South Carolina!

When you register for the rally at FCOCR.V.com, you'll receive a special code to enter when you sign up for Camp Freightliner at FCCCRV.com/owners/camp-freightliner.



## CAMP FREIGHTLINER II

Camp Freightliner II is a Service & Maintenance class held at the Factory Service Center. This is not a hands-on course, but pairs you with a service technician in the service bay to observe the proper service techniques and ask questions about the chassis.

Fee: \$100.00 + cost of your scheduled maintenance (Covers safety and protective equipment, lunch and other supplies)

**\*\*Camp Freightliner I is a prerequisite to this class.\*\***

**\*\*There is a minimum level of routine service required for this class which will be verified upon scheduling of service.\*\***

SIGN UP FOR A  
CAMP FREIGHTLINER II CLASS  
ONLINE AT **FCCCRV.COM**

## TOUR THE FCCC FACTORY

While you're in town for Camp Freightliner, we encourage you to tour the factory to see how our chassis come together.

At approximately 200,000 sq. ft., the FCCC Factory is a must-see for Freightliner Chassis owners. Just 4.5 miles from our Service Center and 6 miles from the KOA Campground, the FCCC Factory offers a daily tour Monday-Friday with registration beginning at 10:15 a.m. in the main lobby. Each tour lasts 45 minutes to an hour, and you will see everything from an engine being up-fitted with accessories to a completed chassis ready to roll out the door to the body builder.

Time for a factory tour is not included in the Camp Freightliner itinerary, so plan an extra day before or after class for this one-of-a-kind experience. You won't want to miss it!

**552 Hyatt St.  
Gaffney, SC 29341  
P: 864-487-1700  
fcccservice@daimler.com**



# ***SAVING MONEY ON FUEL MEANS MORE MONEY FOR FUN.***



Your RV is more than a vehicle. It's your ticket to freedom. And the MICHELIN® XZA2® Energy tire can help you get the most out of your time on the road. This innovative, all-position tire is SmartWay® Verified, delivering impressive fuel economy<sup>1</sup>. Plus, an optimized shoulder design gives you exceptional handling and a smooth ride.

A responsive, comfortable tire that also saves money? Freedom doesn't get much better than that.

To learn more about the XZA2 Energy tire and explore our complete line of RV tires, visit [michelinrvtires.com](http://michelinrvtires.com).



<sup>1</sup>Based on industry standard rolling resistance testing of comparable tires or retreads. Actual results may vary, and may be impacted by many factors, to include road conditions, weather and environment, driver performance, etc.







# BACKED BY DAIMLER.

# GROWN IN GAFFNEY.

# DRIVEN BY YOU.



From our home in Gaffney, South Carolina, Freightliner Custom Chassis continues to drive the future of the premium RV experience. We offer the best-of-both-worlds combination of Daimler engineering excellence and American manufacturing muscle. You can count on FCCC chassis for innovations in safety, ride, handling and comfort. And, with the largest nationwide service network, 24/7 factory support, an outstanding owners' club community and comprehensive training, we provide a superior experience of ownership.

**We invite you to join us in Gaffney to take a factory tour, get service at the Factory Service Center or attend Camp Freightliner.**



**Driven By You**

**DAIMLER** | Freightliner Custom Chassis - A Daimler Group Brand

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# BREAKING GROUND ON THE LOGISTICS CENTER

**Freightliner Custom Chassis, along with DTNA (Daimler Trucks North America), officially broke ground on its all-new, highly anticipated logistics facility on April 13 in Gaffney.**



The 200,000-square-foot facility is the foundation of a \$22.7 million investment that is projected to bring positive impact to many key business operations for FCCC. This new logistics and material-handling center will allow us to grow and develop our facilities, capabilities and operations.

“As a company, there are two things in particular we’re proud of,” said Materials and Logistics Manager Steve Cain. “One, we work hard to be as lean and efficient with our operations and materials as we can; and two, we work just as hard to make sure we place a premium on sustainability and smart usage of our materials and resources. This logistics center will provide immediate and immense value in both of these areas.”

On top of making us a stronger, smarter and more capable company moving forward, the new facility will also allow us to easily meet the growing demands of our customers and OEM partners well into the future.

“While also increasing capacity at our current facility – by expanding and enhancing our logistics – we continue to enhance our industry-best efficiency and lean operations,” said FCCC President David Carson. “All in all, it’s going to be a world-class facility.”

But, the logistics center isn’t the only investment FCCC is making in the community. At the groundbreaking event, we also announced our \$100,000 donation to the Cherokee County School District in support of Project Lead the Way – a project developed with the purpose to prepare students for careers or continued education.

The new logistics center will employ up to 100 team members to operate the facility when it opens its doors in early 2018.









# Know What Your Vehicle Needs With Allison Prognostics

Allison fully automatic transmissions are known for **reliable performance**. Prognostic features are built into every transmission, making it even easier to keep your RV up and running. For instance, Allison 5th Generation Electronic Controls shift selectors feature easy-to-read graphic displays that show both text and symbols. Allison prognostics take the guesswork and hassle out of scheduling routine vehicle maintenance to save you time and money while providing maximum protection for the transmission.

Allison prognostics use sophisticated, user-friendly electronic monitoring technologies. A wrench icon on the shift selector's digital display will alert you when service is due for your Allison transmission. Similar to checking oil level and diagnostics, you can check the status of all three prognostic features simply by toggling through the shift selector's display.

For more information download the **Allison Transmission mobile app**.

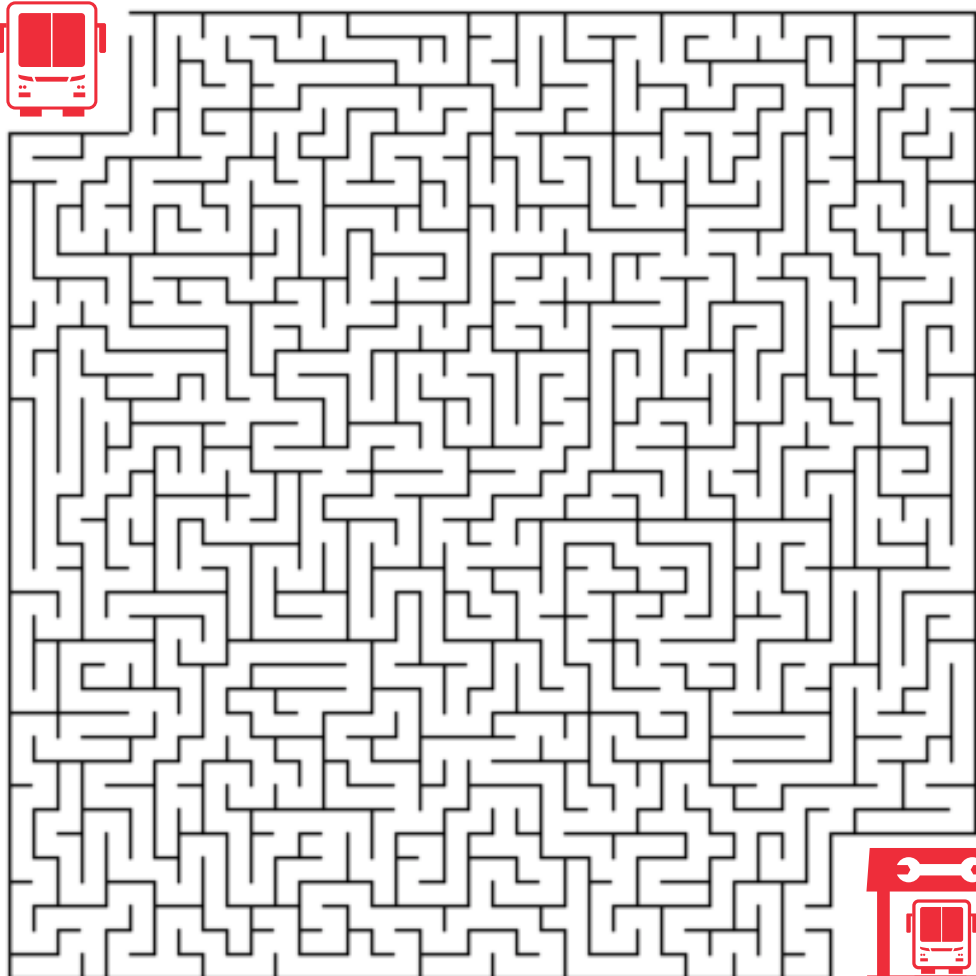


# SPRINGTIME TRAVEL WORD SEARCH

- |               |             |               |
|---------------|-------------|---------------|
| BACKPACKING   | BAREFOOT    | BEACH         |
| CANTEEN       | CLIFFDIVING | FIREFLIES     |
| FISHINGPOLE   | FLOWERS     | FOURTHOFJULY  |
| FRESHAIR      | FRISBEE     | HIKINGSHOES   |
| ICECREAM      | ICETEA      | LEMONADE      |
| MLBSTADIUMS   | MOSQUITONET | NATIONALPARKS |
| OPENROAD      | PICNIC      | POLE          |
| RALLIES       | SANDALS     | SHADE         |
| SHOOTINGSTAR  | SLEEPINGBAG | SMORES        |
| SNORKEL       | SNOWBIRD    | SNOWCONES     |
| SPRING        | STREAM      | SUMMER        |
| SUNHAT        | SWIMMING    | TAN           |
| TENT          | TENTTRAILER | TRAVEL        |
| TRAVELTRAILER | VACATION    | WATERFALL     |
| WILDLIFE      |             |               |

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GET YOUR  
RV TO THE  
SERVICE STATION



SEE PAGE 38  
FOR THE KEYS.





# ROADSIDE RECIPES

## GRILLED CORN AND ZUCCHINI SALAD

BREAK OUT THE GRILL AND CREATE A DELICIOUS,  
HEARTY PRE-MEAL DELIGHT IN JUST 25 MINUTES.

### INGREDIENTS:

- 3 medium zucchinis, halved lengthwise
- 3 large ears of corn, husk and silk removed
- 2 tablespoons parmesan (or cheese of your choice)
- 2 tablespoons fresh lemon juice
- 2 tablespoons olive oil
- 1/4 cup fresh basil leaves, chopped
- Sea salt and black pepper, to taste

### DIRECTIONS:

1. Preheat grill to medium heat.
2. Lightly coat zucchini and corn with oil.
3. Place zucchini and corn directly on the grill, turning every few minutes for grill marks. This should take around 15-20 minutes, adjusting heat as necessary to avoid too much blackening.
4. Remove the vegetables from the grill and allow time to cool.
5. Slice zucchini width-wise into bite-size chunks and cut the corn off the cob.
6. Toss the vegetables with the rest of the ingredients and serve!
7. Can be enjoyed at room temperature or chilled.

All recipes courtesy of [www.goRVing.com](http://www.goRVing.com) - a complete guide for food, games, travel, camping and tailgating in your RV.

DID YOU ENJOY THIS RECIPE? WE'D LOVE TO SEE HOW IT TURNED OUT! POST YOUR PICTURES ON FACEBOOK AND TAG US - IT COULD BE FEATURED ON OUR RV ROAD TRIPPERS FACEBOOK PAGE.





## BAKED BUFFALO CHICKEN WINGS

TENDER, CRISPY WINGS – WITHOUT THE DEEP FRYER.

### INGREDIENTS:

- 4 lbs. chicken wings (split)
- Olive oil cooking spray
- 1 teaspoon coarse black pepper
- 1 teaspoon chili powder
- 1 teaspoon paprika
- 2 teaspoons salt
- 1/4-1/2 cup red hot  
(We recommend Durkee Cayenne Red Hot Sauce)
- 1/4 cup butter, melted

### DIRECTIONS:

1. Preheat oven to 400 degrees.
2. Rinse wings and pat dry.
3. Spray cookie sheet and wings with olive oil. Place wings on the sheet.
4. Combine pepper, chili powder, paprika and salt. Sprinkle half on wings.
5. Bake for 30 minutes (20 minutes if wings are smaller).
6. Remove pan, turn wings, sprinkle with remaining seasoning mixture and bake an additional 30 minutes.
7. Combine red hot and butter and toss wings to completely coat.
8. Serve with blue cheese, ranch dressing or any of your other favorites!



## CHALLAH FRENCH TOAST WITH CARAMEL SAUCE

THIS MELT-IN-YOUR-MOUTH DECADENCE IS PERFECT AT ANY TIME OF THE DAY.

### INGREDIENTS – FRENCH TOAST:

- 1 loaf challah, cut into 3/4 inch slices
- 4 eggs
- 1/2 cup milk
- 1/2 cup heavy cream
- 1 tablespoon sugar
- 1 teaspoon vanilla extract
- 1/4 teaspoon kosher salt
- 2 tablespoons unsalted butter

### INGREDIENTS – CARAMEL SAUCE:

- 1 cup packed dark brown sugar
- 1/2 cup heavy cream
- 4 tablespoons butter
- Pinch of salt

### DIRECTIONS:

1. Preheat medium-size skillet over medium heat and melt 1 tablespoon of butter.
2. In a mixing bowl, whisk together eggs, milk, cream, sugar, vanilla and salt until combined.
3. Dip each slice of challah bread into the mixture, coating both sides, and place into skillet. Cook until golden – about 4 minutes per side.
4. Repeat with remaining slices.
5. Combine brown sugar, heavy cream, butter and salt in a saucepan over medium-low heat.
6. Gently whisk for 5-7 minutes until sauce thickens.
7. Add the vanilla, cook another minute and turn off the heat.
8. Pour over challah French toast and top with whip cream and fresh berries!

# FEATURED MEMBERS



## FOUR DECADES OF DISCOVERY BILL AND CINDY FEINDEL

For most of us, life on the road is the dream. For Bill and Cindy Feindel, it's been a reality.

This April, the couple will celebrate 40 years of RVing – as they also celebrate 40 years of marriage. (Let us take this opportunity to offer our sincere congratulations!) The snowbirds love Arizona, have many friends in Florida, and for the last four decades, have traveled thousands of miles and made innumerable memories. Yet, Bill and Cindy have come to find that the experience itself is the most rewarding aspect of the RV lifestyle.

"We don't really have a favorite spot, restaurant, town or route," says Cindy. "We could go to a park, a museum, a track – it doesn't matter. The most important thing is just to have fun with your coach."

Now exploring within the spacious comfort of their beautiful 2016 Tiffin Phaeton, the Feindels didn't always travel in such luxury. Their newest ride is the couple's fourth rig on a Freightliner chassis, and comes as a gift to themselves after their many years on the road in much closer quarters.

"After we got married, we bought our first tent trailer," recalls Cindy. "Then we bought another tent trailer, and another tent trailer, and then a travel trailer, all before we got into the motorhomes."

Although rides and rigs have come and gone throughout the years, Cindy and Bill's passions, desires and favorite activities remain unchanged. Avid, lifelong NASCAR fans, the Feindels enjoy following races and events while traveling, and can often be found in the stands of their hometown track – the New Hampshire Motor Speedway – in Loudon, New Hampshire. Some of their other favorites include Bristol Motor Speedway in Tennessee and Darlington Raceway in South Carolina, as well as tracks in Arizona, northern California and Las Vegas.



**WE OFFER A  
10% DISCOUNT ON  
LABOR AND SMALL FLEET  
PARTS PRICING TO ALL  
FCOC MEMBERS.**



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Visit our website for maps to all of our locations.  
**WWW.TAGTRUCKCENTER.COM**



### LOCATIONS

MEMPHIS, TN

SIKESTON, MO

JACKSON, TN

JACKSON, MO

JONESBORO, AR

POPLAR BLUFF, MO

TUPELO, MS

CALVERT CITY, KY





They attended several rallies in 2016, including one of their favorites to-date in San Diego; however, the couple hasn't been able to get to as many as they would have liked so far this year. But they're already looking forward to the FCOC Fall in North Carolina rally in October that falls right in their lane. They will be taking advantage of the three-stop tour offered at the rally, which will visit Charlotte Motor Speedway, the NASCAR Hall of Fame and the Sam Bass Museum.

"We love everything the Club has to offer, but we've just met such great people," says Cindy. "Whether it's working through an issue, talking about a destination or solving problems with a coach, the support and the people are just terrific."

If the couple's love for the open road and all things motorized was still in question, they're not finished yet. Cindy and Bill also have a Harley Davidson motorcycle that they plan to attach to the back of their Tiffin for their next adventure. What that may be, they're not yet sure.

Perhaps it could be their annual trip to catch up with old friends at a crossroads – as one group travels back south, and one back north. Maybe it will be to one of their favorite campgrounds on Mustang Island. (A wonderful beachfront RV resort that's worth looking into, if you haven't already: <http://www.gulfwatersrvresorttx.com>). Or, perchance, it'll be an all-new experience in the Midwest, which Bill says they plan to explore once he retires.

"There's so much to see in this country, and we haven't even seen half of it," says Cindy. "We just have to keep going."

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- **Expert service** - certified, factory trained technicians
- **State-of-the-art facilities**

- **Comfortable** waiting areas
- **Friendly service**
- **FREE Wi-Fi!**

23 Locations in Iowa, Ohio, Indiana, Minnesota and Wisconsin



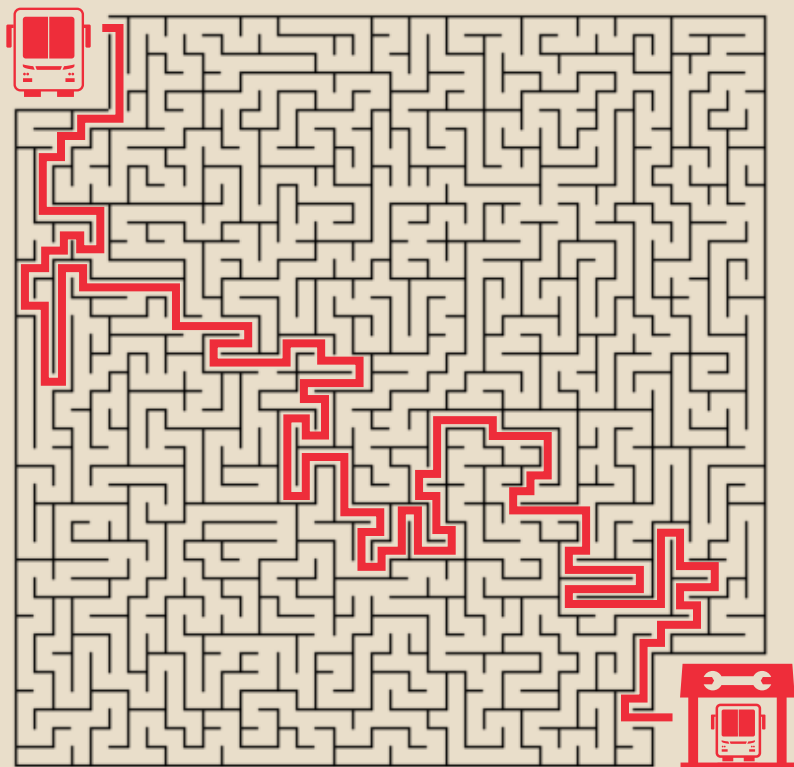
See maps and hours on our website!  
[www.truckcountry.com](http://www.truckcountry.com)



## WORD SEARCH



## MAZE PUZZLE



Disclaimer: FCOC is not responsible for personal statements, opinions or representation advanced in papers, newsletters, web site, in discussions at any meetings or its Internet site and Discussion Forums, or the validity of statements contained in any advertisements.

DON'T LET *YOUR* MEMBERSHIP EXPIRE!

Please look at your label on the front of this newsletter to see if your membership is about to expire. We send out reminders at least two months in advance of your expiration, both by email and by mail, to provide adequate time to renew your membership. Dues are \$15.00/year or \$70.00 for five years. See Membership Application on page 43.

To access by Internet, visit the website at [www.FCOCRv.org](http://www.FCOCRv.org).

After logging in, you have the ability to conveniently renew your membership using PayPal. Simply clicking "Renew/Pay Dues" in the top right corner of your screen.

You may also update your membership and personal information by selecting "View/Update Your Profile."

PLEASE NOTE: If you are logging into the new site for the first time, your password is the same as it was for the old site. If you've forgotten your password, click "Forgot Password" under the login fields.



## GET RV SOUL BY EMAIL!

You may request to have our newsletter delivered by email, especially if you travel frequently or if your mail is forwarded more than once a year. You will receive the newsletter earlier than those mailed, and they won't pile up in your motorhome. You will receive an email when the newsletter is ready to be viewed. Recent as well as previous issues of Freightliner Flyer are available for viewing and printing on the website.

For those who do not have email, please make sure we have your correct mailing address – especially those of you who have a seasonal address. We are experiencing a large number of newsletters returned. Time, money and postage rates are affected when they are undeliverable.

Thank you for helping us do a better job of getting important FCOC news and current updates to you! We want you to be in the know!



# MEMBERSHIP APPLICATION

DATE \_\_\_\_\_ ☐ NEW ☐ RENEWAL

MEMBER ID \_\_\_\_\_ OR APPLICATION DATE \_\_\_\_\_

New Members who do not have a Membership Number will be issued one

NAME

FIRST \_\_\_\_\_ LAST \_\_\_\_\_ NICKNAME \_\_\_\_\_

CO-PILOT

FIRST \_\_\_\_\_ LAST \_\_\_\_\_ NICKNAME \_\_\_\_\_

PRIMARY PHONE

(\_\_\_\_) \_\_\_\_\_ CELL PHONE (\_\_\_\_) \_\_\_\_\_

ADDRESS  
(PRIMARY)

\_\_\_\_\_

CITY \_\_\_\_\_ STATE \_\_\_\_\_ ZIP \_\_\_\_\_ COUNTRY \_\_\_\_\_

ADDRESS  
(SEASONAL)

\_\_\_\_\_

CITY \_\_\_\_\_ STATE \_\_\_\_\_ ZIP \_\_\_\_\_ START & END DATE \_\_\_\_\_

E-MAIL

\_\_\_\_\_

NEWSLETTER  
DELIVERY

(CHECK): ☐ ELECTRONIC ☐ MAIL DELIVERY

CHASSIS  
MANUFACTURER

(CHECK ONE): ☐ FREIGHTLINER ☐ OSHKOSH ☐ JOHN DEERE

MANUFACTURER  
OF MOTOR HOME

\_\_\_\_\_ MODEL \_\_\_\_\_

YEAR \_\_\_\_\_ LENGTH (FT.) \_\_\_\_\_ VIN # OF CHASSIS (REQUIRED FOR MEMBERSHIP) \_\_\_\_\_

\_\_\_\_\_ ARE YOU THE ORIGINAL OWNER? ☐ YES ☐ NO  
PURCHASE DATE \_\_\_\_\_

DUES ARE \$15.00 PER YEAR OR FIVE YEARS FOR \$70.00 US DOLLARS

SEND TO:

FREIGHTLINER CORPORATION – C/O FCOC  
552 HYATT STREET, GAFFNEY, SC 29341  
(864) 487-1700



# ONLINE MEMBERSHIP UPDATE OR RENEWAL

Anyone can access our website without logging in by going to [www.FCOCRV.org](http://www.FCOCRV.org).

When a member wants to update their member profile or pay their dues, they will need to log in with two pieces of information: a membership number and a password. When a member has difficulty signing in, it is usually either because they forgot to include the letter "F" at the front of their membership number, or because they forgot their password. If a new member joins via our website, they will provide their own password at that time. New members who apply by mail will receive their password by email when their registration information has been entered. Members can change their password at any time by logging in and updating their member profile.

## TO JOIN FCOC:

1. Select "Join FCOC" on the home page or in the top right corner of any page on the site.
2. Select the number of years you'd like to commit to and pay for.
3. Fill out all relevant fields. Those with an asterisk (\*) must be completed.
4. Make note of the number in the "Username – Member ID" field. This is your FCOC ID number, which you'll need to log in to the site.
5. When you're finished, select your payment method and click "Sign Up" at the bottom. If you navigate away from this screen before clicking "Sign Up," your input will not be recorded, and you will be required to start over.
6. Complete your payment information and follow instructions to submit.

## TO PAY DUES:

1. Sign in using the "Membership Log In" fields on the home page or the "Sign In" link in the top right corner of any page on the site.
2. Once you've signed in, select "Renew / Pay Dues" in the upper right corner of your screen.
3. Select the number of years you'd like to commit to and pay for.
4. Double-check that the information that populates in the form fields is correct. If it is not, change anything you need to, and the updated information will be stored in the database.
5. Select your payment method and click "Sign Up" at the bottom. If you navigate away from this screen before clicking "Sign Up," your input will not be recorded, and you will be required to start over.
6. Complete your payment information and follow instructions to submit.

If you do not have access to a computer or email, you may use the application in this newsletter on page 43.

If you have any problems, please let me know. My contact information is on page 4.

MARY COSTIGAN, *VP Membership*

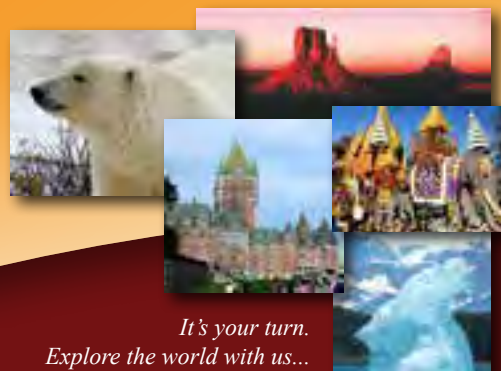


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DATE:		FCOC LOGO MERCHANDISE			
FMCA #		Item	Qty	Amount	Total
NAME		Ladies Small		\$20.00	
ADDRESS 1		Ladies Medium		\$20.00	
ADDRESS 2		Ladies Large		\$20.00	
CITY	ST ZIP	Ladies Xlarge		\$20.00	
CHECK #		Mens Small		\$20.00	
<b>Checks payable to "FCOC" and send check to:</b>  Mary Costigan FCOC Logo Merchandise 900 Bradford Court San Jacinto, CA 92583-6530 Cell: (951) 452-2999 E-Mail: mary.costigan2@gmail.com		Mens Medium		\$20.00	
		Mens Large		\$20.00	
		Mens Xlarge		\$20.00	
		Mens XXLarge		\$20.00	
		Mens 3XLarge		\$20.00	
		Mens 4XLarge		\$20.00	
		Logo Hats		\$15.00	
		<b>SHIPPING CHARGES</b>		Logo Visors	
Ladder Holder				\$5.00	
		Logo Ladder Plaque		\$15.00	
1 Item	\$6.00 USD	Logo Window Plaque		\$5.00	
2-4 Items	\$12.00 USD	Small Closeout Shirt		\$5.00	
5+ Items	Add \$6.00 for each additional item				
<b>Total # of items:</b>				Sub-Total	
				Shipping	
				<b>Order Total</b>	

**\* 1 Ladder Bracket does not count as an Item, unless ordered by itself. Every 2 additional**

**\* 1 Ladder Bracket does not count as an Item, unless ordered by itself. Every 2 additional brackets count as 1 additional item.**

**CANADA - Call or email for shipping price**

**TOTAL IN US DOLLARS**

***Thank you for your order!***



# OFFERS FROM OASIS DEALERS



Freightliner Custom Chassis Corporation (FCCC) and select Freightliner Oasis dealerships around the country have initiated a program offering members of the Freightliner Chassis Owners Club (FCOC) special pricing on service labor and service parts.

The program offers current FCOC members the following discounts:

**10% OFF POSTED LABOR RATES & 10% OFF PARTS**

It is important that you do the following; if you don't, you may not get the discount and it will be your own fault!

**You MUST tell them you are an FCOC member up front, request the discount and identify yourself by showing your current membership card. Ask to get a copy of your billing with the discount on it once your work is done.**

In developing the Oasis Dealer Discount Program, all Oasis Dealers were contacted and invited to participate. But, participation in the Oasis Dealer Discount Program is a business decision made by each individual Oasis Dealer.

If the Oasis Dealer you wish to use is not on the list of participating dealers, we would encourage you to let them know of your desire to have them participate in the program. Dealers wishing for more information about the program should contact Tom James: phone (916) 870-9322, email VP.BUSDEV@FCOCRV.ORG. Also, if you have any problem with any Oasis Dealer on the list, let Tom James know, and he will try to help.

As a reminder, it's up to you to **ask first** for the discount, not after.

**PLEASE REMEMBER: THESE OASIS DEALERS ARE SUPPORTING FCOC, SO PLEASE GO TO THESE DEALERS ONLY.**

The following is a list of currently participating Oasis dealerships.

## OASIS NETWORK DISCOUNT PROGRAM CENTERS

### Freightliner of Arizona

9899 W. Roosevelt St.  
Tolleson, AZ 85353  
(623) 907-6642  
Ser. Mgr. Larry Winiewicz

### TAG Truck Center

5712 Commerce Square  
Jonesboro, AR 72401  
(870) 972-8588  
Ser. Mgr. Brian Carter

### Truck Centers of Arkansas

11700 Valentine Rd.  
North Little Rock, AR 72117  
(800) 562-8875  
Ser. Mgr. John Siverd

### Truck Centers of Arkansas

2675 W Sunset Blvd.  
Springdale, AR 72762  
(800) 495-4551  
Ser. Mgr. Bill Partain

### Delta Truck Center

1082 S. Harlan Rd.  
French Camp, CA 95231  
(800) 400-4161  
Ser. Mgr. Ed Cullom

### Sacramento Truck Center

100 Opportunity St.  
Sacramento, CA 95838  
(916) 286-2000  
(800) 485-8311  
Ser. Mgr. Lawrence Cowan

### San Diego Freightliner

6006 Miramar Rd.  
San Diego, CA 92121  
(877) 454-5456  
(619) 564-3700  
Ser. Mgr. Gene Hust

### Southern Connecticut Truck Center

15 East Industrial Rd.  
Branford, CT 06405  
(800) 448-8480  
Ser. Mgr. Michael Beavton

### Freightliner of Hartford

199 Roberts Street  
East Hartford, CT 06108  
(860) 289-0201 x1118  
Ser. Mgr. Scott Thayer

### Orlando Freightliner

2455 S. Orange Blossom Trail  
Apopka, FL 32703  
(407) 295-3846  
Ser. Mgr. Lee Feeser

### Tom Nehl Truck Co.

383 SW Arrowhead Terr.  
Lake City, FL 32024  
(904) 389-3653  
(386) 755-9527  
Ser. Mgr. Rex Steven

### Ocala Freightliner

3950 W. Hwy. 326  
Ocala, FL 34482  
(352) 840-0070  
Ser. Mgr. Scott Pauley

### Truck Centers, Inc.

300 East Ashland St.  
Morton, IL 61550  
(309) 263-4240  
(800) 397-4292  
Ser. Mgr. Cathie Jenkins

### Truck Centers, Inc.

2981 E. Singer  
Springfield, IL 62703  
(217) 525-1280  
(800) 786-1280  
Ser. Mgr. Randy Melvin

### Truck Centers, Inc.

2280 Formosa Rd.  
Troy, IL 62294  
(800) 669-3454  
Ser. Mgr. Brian Jubelt

### Stoops Freightliner Quality Trailer, Inc

6105 Columbus Ave.  
Anderson, IN 46013  
(765) 644-1400  
(877) 881-7993  
Ser. Mgr. Doug Dau

### Stoops Freightliner Quality Trailer, Inc

12247 Declaration Dr.  
New Haven, IN 46774  
(260) 749-8587  
(877) 518-2065  
Ser. Mgr. Jeff Bouck

### Stoops Freightliner Quality Trailer, Inc.

1851 W Thompson Rd.  
Indianapolis, IN 46217  
(317) 788-1533  
(877) 518-8221  
Ser. Mgr. Mike Miller

### Truck Country Cedar Rapids

700 29th Ave. SW  
Cedar Rapids, IA 52406  
(319) 365-0531  
(800) 332-6158  
Ser. Mgr. Chris Flockhart

### Truck Country Quad Cities

2350 W. 76th St.  
Davenport, IA 52806  
(563) 445-5870  
Ser. Mgr. Darin Bohr

### Truck Country Decorah

1653 State Highway 9  
Decorah, IA 52101  
(563) 382-6551  
(888) 545-9297  
Ser. Mgr. Ray Clark

**Truck Country Dubuque**  
10785 Route 61 South  
Dubuque, IA 52003  
(563) 556-3775  
(800) 553-3642  
Ser. Mgr. Ray Clark

**Harrison Truck Centers**  
101 Plaza Drive Elk Run  
Heights, IA 50707  
(800) 582-5789  
Todd Rathbone

**Harrison Truck Centers**  
PO Box 1708  
Waterloo, IA 50704  
(319) 234-4453  
Ser. Mgr. Rodd Rathnone

**TAG Truck Center**  
215 Campbell Dr.  
Calvert City, KY 42029  
(270) 395-8200  
Ser. Mgr. Randy Mathis

**Kent-Mitchell Bus Sales & Svc**  
41430 East I55  
Hammond, LA 70403  
(985) 419-8347  
Ser. Mgr. Emile Musso

**Baltimore Freightliner**  
2723 Annapolis Rd.  
Baltimore, MD 21230  
(410) 685-4474  
Ser. Mgr. Jessica Levine

**Freightliner of Grand Rapids**  
5285 Clay Ave SW  
Grand Rapids, MI 49548  
(800) 968-9680  
Ser. Mgr. Mark List

**Freightliner of Kalamazoo**  
53449 Main St.  
Kalamazoo, MI 49071  
(800) 968-9680  
Ser. Mgr. Mark List

**Truck Center Inc.**  
2880 Hwy 67 South  
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