



A publication of the
Freightliner Chassis Owners Club

FALL 2017



Soul

Harvest
the Memories

SHOP TALK

JOIN US FOR
A FIRESIDE CHAT.

DETAILS ON PAGE 26.

INSIDE FCCC

NEWS AND UPDATES FROM
OUR HEADQUARTERS IN
GAFFNEY, SC.

DETAILS ON PAGES 12-13.

RALLY RECAP

HIGHLIGHTS FROM OUR
ELKHART RALLY.

DETAILS ON PAGES 20-21.



WHEN YOU NEED PARTS, SERVICE OR REPAIRS...

...the well stocked parts departments and technicians at Premier Truck Group are ready to help you keep your RV up and running. And, in the event you should require paint and body repair, our shops are well equipped to get your damaged or road worn vehicle looking like new again.

PREMIER TRUCK GROUP - YOU CAN COUNT ON US.

For more about capabilities, hours of operation and locations visit:

premiertruck.com



■ AMARILLO ■ ARDMORE ■ CHATTANOOGA ■ DALLAS ■ FORT WORTH ■ KNOXVILLE ■ ODESSA ■ OKLAHOMA CITY ■ TULSA



CONTENTS

RV SOUL

FALL 2017

UPCOMING RALLIES*

2018

3/26-29	TUSCON, AZ
4/23-28	PERRY, GA
9/24-28	SHAWNEE, OK
10/28-11/2	SEVIERVILLE, TN

* Subject to change closer to the 2018 calendar year.

FCOC is not to be held responsible for personal statements, opinions or representations advanced in papers, chapter newsletters, web site, in discussions at any meetings or its Internet site and Discussion Forums, or the validity of statements contained in any advertisements or printed materials.



THE 5-STAR EXPERIENCE - EVERY CHASSIS, EVERY R.I.D.E.

The most comprehensive ownership experience in the industry starts with the foundation of your motorhome. At FCCC, that means state-of-the-art digital display, a comfortable ride, automotive maneuverability, sophisticated safety systems and more.

We start at the foundation with the four letters that set us apart: R.I.D.E. Pulling from each of these areas - Ride & Handling, Infinite Support, Daimler Heritage and Experience of Ownership - we deliver a 5-Star Customer Experience with every Freightliner Custom Chassis, every RIDE. Visit fcccrv.com/5-star for more info!

DEPARTMENTS

08

COMMUNITY UPDATES

Club updates, FCOC officer reports and FCCC news

17

RALLY UPDATES

Rally recaps, info and registration

22

UNDER THE HOOD

Chassis maintenance tips, service reports and product sneak-peeks

38

LIFE ON THE ROAD

Destinations, recipes and more

43

CLUB BUSINESS

Membership, magazine, website and merchandise information

FEATURES

34

FALL'S MOST POPULAR FESTS

From spooky celebrations to seasonal cuisine

40

FEATURED MEMBERS

Meet Jerry and Mary Peek

MEET YOUR FCOC OFFICERS



PRESIDENT



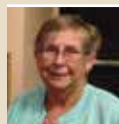
Steve Batorson F373083
4505 N. Sanders Road
Tucson, AZ 85743
520-444-6772
president@fcocrv.org

SR. VICE PRESIDENT



Linda Murphy F424159
P.O. Box 517
Woodburn, IN 46797
260-413-8134
svp@fcocrv.org

TREASURER



Barbara Knutson F320163
6500 US 441, Lot 43
Okeechobee, FL 34974
561-703-5284
treasure@fcocrv.org

VP MEMBERSHIP & TEMP. NEWSLETTER EDITOR



Mary Costigan F323758
900 Bradford Court
San Jacinto, CA 92583
951-452-2999
vp.membership@fcocrv.org

SECRETARY



James Peek F403774
570 Stratford Parkway
Winder, GA 30680
732-552-6862
secretary@fcocrv.org

VP BUSINESS DEVELOPMENT



Tom James F44681
133 Spring Lane
Newcastle, CA 95658
916-870-9322
vp.busdev@fcocrv.org

VP AREA OPERATIONS-EAST



Roy Hopper F286929
5965 41st Street
Vero Beach, FL 32967
772-559-3522
vp.area.ops.e@fcocrv.org

VP AREA OPERATIONS-WEST



Katherine Henley F173175
1901 W. Hwy 287 Business
Waxahachie, TX 75165
214-704-2437
vp.area.ops.w@fcocrv.org

ASSISTANT AREA OPERATIONS



James Robertson F313336
2200 Cabaniss Lane
Weatherford, TX 76088
817-692-1330
asst.area.ops@fcocrv.org



AMERICAN MADE | ELITE LUXURY | TRUE INNOVATION
www.americancoach.com

DECLARE YOUR FREEDOM.



2018 American Eagle

Innovation runs in our blood, craftsmanship streams through our pores and patriotism drives our all-American designs. Come discover our American story, one of innovation in a world of elite luxury. America's freedom is calling. Let our luxury move you.

OUR VEHICLES CONNECT AND PROTECT
PEOPLE AROUND THE WORLD EVERYDAY.
www.revgroup.com



BACKED BY DAIMLER. GROWN IN GAFFNEY. DRIVEN BY YOU.



From our home in Gaffney, South Carolina, Freightliner Custom Chassis continues to drive the future of the premium RV experience. We offer the best-of-both-worlds combination of Daimler engineering excellence and American manufacturing muscle. You can count on FCCC chassis for innovations in safety, ride, handling and comfort. And, with the largest nationwide service network, 24/7 factory support, an outstanding owners' club community and comprehensive training, we provide a superior experience of ownership.

We invite you to join us in Gaffney to take a factory tour, get service at the Factory Service Center or attend Camp Freightliner.



Driven By You

CHRYSLER AFFILIATE REWARDS

Did you know that as a member of the Freightliner Chassis Owners Club, you can get unbeatable pricing on Chrysler vehicles through Affiliate Rewards?



2016 Jeep Wrangler

Receive the Preferred Price* (1% below factory invoice) on the purchase or lease of most new Chrysler, Jeep®, Dodge, Ram and FIAT vehicles. The Preferred Price – combined with current incentives† – can help you save up to thousands of dollars off the MSRP.** Whatever you do, don't miss this amazing opportunity!

Participating in the program is easy. Here's how:

1. Get your Company Code, which can be obtained from the FCOC President. Just send an email to president@fcocrv.org and include your FMCA number in the subject line or call (321) 704-0695.
2. Visit chrysleraffiliates.com or call (888) 444-4321 to learn more about the program and to obtain a Control Number.
3. Take your Control Number, with proof of eligibility (FCOC membership card), to any participating U.S. Chrysler, Jeep®, Dodge or Ram dealership or FIAT Studio. If you don't have a membership card, contact us at vp.membership@fcocrv.org.
4. Ask for a copy of the vehicle invoice and you'll see the Preferred Price (PP) clearly listed.

Affiliate Rewards



*The Preferred Price is the maximum amount you will be charged by a participating U.S. dealer for an eligible vehicle. See dealer for details. A \$75 administration fee applies. Offer valid for up to 2 (two) Chrysler Group LLC vehicles per calendar year. The Dodge Viper and Jeep Grand Cherokee SRT are not currently eligible for this program.

†Not all incentives may be available, as they vary by region and residency of buyer. See dealer for complete details.

**Manufacturer's Suggested Retail Price. Excludes destination, tax, title and registration fees. Chrysler, Jeep, Dodge and Ram are registered trademarks of Chrysler Group LLC. FIAT is a registered trademark of Fiat Group Marketing & Corporate Communication S.p.A., used under license by Chrysler Group LLC.

©2012 Chrysler Group LLC. All rights reserved.

Roadmaster — More Freedom, Bigger Adventures!



With Roadmaster you can take your car with you wherever your RV may roam. Your car gives you the freedom & spontaneity to explore, create adventures and make memories just not possible in a larger vehicle. We make everything you need to take your car with you. Give us a call and we'll help you on the road to adventure.



Questions
about Dinghy
Towing?
Call the experts
1-800-669-9690

Roadmaster can help with the four basics to know before you tow...

- 1 Select a tow bar that's right for you
- 2 Mounting bracket custom fit to your car
- 3 Braking system of your preference
- 4 Accessories Cables & wiring etc.



CLUB UPDATES



HELLO ALL!

President Steve Batorson called the Annual Meeting to order at 1:25 p.m. and all recited the Pledge of Allegiance. Batorson began by recognizing both the Veterans and First Timers.

FCOC officers in attendance were President Steve Batorson, Sr. Vice President Linda Murphy, Secretary Linda Steckley, Treasurer Barbara Knutson, Vice President Operations-East Roy Hopper, Vice President Operations-West Katherine Henley, Vice President Membership Mary Costigan and Vice President Business Development Tom James. Absent was Assistant Area Operations James Robertson.

Treasurer Knutson gave the Treasurer's Report, which was published in the recent *RV Soul* magazine. She reported for the period 01/01/2016 through 12/31/2016 that the income for the National Rally Account was \$98,052.87 and expenses were \$52,773.67, with a balance of \$45,279.20. In the main account, the income was \$164,605.46 and expenses were \$113,878.00, with a balance of \$50,727.46. In addition, a CD in the amount of \$54,171.70 and prepaid dues CD in the amount of \$40,411.10 were reported, as well as a grand balance of \$190,589.46. Subtracting the prepaid dues CD leaves a balance of \$150,178.36. Wally Wallington made a motion to accept the Treasurer's Report, which was seconded and passed.

Secretary Steckley read the minutes from the last business meeting; motion was made by Cheryl Peek to accept the minutes of the previous meeting as read. Motion seconded and passed.

There are currently four rallies scheduled for the 2018 season (please see Upcoming Rallies spread for dates and locations). Sr. Vice President Murphy reported she is looking for locations for additional rallies.

Vice President Costigan was curious if any Member was or is having problems logging into

their member profile. If so, please contact her, as every profile must be up-to-date in order for *RV Soul* to be delivered timely, correctly and to the proper address. When paying membership dues, Members need to fill out their profile each time they pay by check or Pay Pal. Additionally, contact her if you buy a new motorhome as the first owner. You will receive one complimentary year in the Club, courtesy of FCCC.

We've had lots of feedback regarding *RV Soul*. Questions include putting the magazine on the website, informing new FCCC owners of the Owner's Club and making the magazine electronic only. We will take this opportunity to answer those. We would like to remind you that all issues of the magazine are on the website (FCOCR.org) to read and review. Also, please know there is a privacy issue for us to notify motorhome owners about the Club, but a letter from FCCC is sent out to every new owner. If you want to apply to become an FCOC Member, please go to our website listed above. Feel free to contact President Batorson about any questions or concerns you may have. Lastly, because *RV Soul* is distributed in about 200 RV dealerships, an electronic-only magazine would not work.

Vice President of Business Development James reported the magazine is quite expensive, over \$90,000 for four issues. He is having a hard time selling advertising for the magazine; so if anyone has any suggestions, please let him know. Postage is about 15% of the cost. He also asked that Members send him letters regarding a favorite RV park, a special trip they took or a service center they went to.

President Batorson reports that the Web Master position is still open – please contact him if anyone is interested. The Newsletter position is also open, which collects articles for the magazine and sends them to Ferguson Advertising – the company compiling and printing the magazine.

New Business

Need five (5) Members for the Nominating Committee. Anyone interested should let President Batorson or Vice President Henley know.

James Peek made a motion to increase FCOC dues by \$5 to \$20, due to the cost of the magazine. Motion was seconded and a discussion followed. One Member suggested that those who receive a paper copy pay the extra \$5, while another asked that a full Member vote be taken and for the Board look into this issue to make a recommendation. After discussion, the vote was taken – motion failed.

The following is the slate of officers to be elected:

STEVE BATORSON PRESIDENT
JIM ROBERTSON ASSISTANT TO AREA OPERATIONS
KATHERINE HENLEY VICE PRESIDENT OPERATIONS - WEST
JAMES PEEK SECRETARY

President Batorson asked if there were any nominations from the floor. There were none, so Larry Steckley made a motion to accept the slate of officers as presented by the Nominating Committee, which was seconded and passed.

Peek made a motion to adjourn the meeting. Motion was seconded and passed, adjourning at 2:25 p.m.

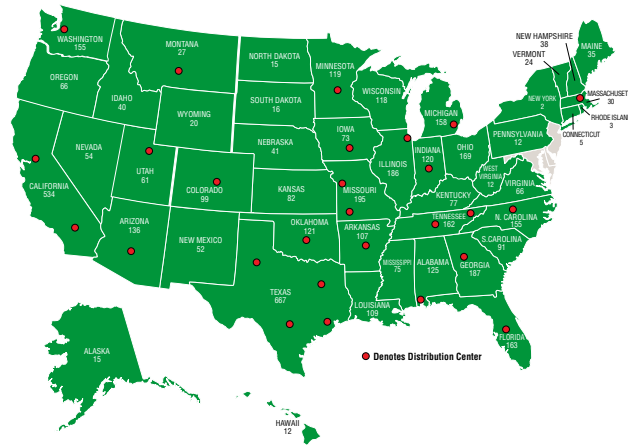
Respectfully,

Linda Steckley
Secretary





4,829 Locations and Growing!



**Team
O'Reilly**

visit www.oreillyauto.com for state-by-state listings of O'Reilly locations

December 31, 2016
As reported on February 8, 2017

USE ACCOUNT #1284975



**WE OFFER A
10% DISCOUNT ON
LABOR AND SMALL FLEET
PARTS PRICING TO ALL
FCOC MEMBERS.**



Driven By You

TAGTM
TRUCK CENTER

800-264-0336

Visit our website for maps to all of our locations
WWW.TAGTRUCKCENTER.COM

LOCATIONS

MEMPHIS, TN	SIKESTON, MO	JACKSON, TN	JACKSON, MO
JONESBORO, AR	POPLAR BLUFF, MO	TUPELO, MS	CALVERT CITY, KY



WE KEEP YOU ROLLING

Expert RV Service You Can Trust



- **Open late** - See hours for each location on our website
- **Expert service** - certified, factory trained technicians
- **State-of-the-art facilities**
- **Comfortable** waiting areas
- **Friendly service**
- **FREE Wi-Fi!**

23 Locations in Iowa, Ohio,
Indiana, Minnesota and Wisconsin



See maps and hours on our website!
www.truckcountry.com



**North
Trail** **RV**
CENTER

**We Know
Motorhomes
& We Know**



Complete RV Dealership With Experienced Motorhome Professionals

- Authorized Freightliner Custom Chassis Service Center
- Factory Trained Master Technicians Certified In All Areas Of Motorhome Repair And Maintenance
- Tire And Alignment Center With Hunter Road Force Balancing & Drive On Alignment Rack
- (4) 50' Quick Change Oil Pits
- Complete Collision Center with (3) 64' Paint Booths
- RV Parts Megastore & Much More!



Worlds Largest
NEWMAR
Dealer

TIFFIN
MOTORHOMES

Renegade
RV

THOR
MOTOR COACH



To Learn More
About North Trail
RV Center And
Freightliner
Please Scan This
QR Code With Your
Smartphone



I-75 Exit 141
4601 Lexington Avenue
Fort Myers, Florida 33905

1-877-427-1178
www.northtrailrv.com



MESSAGE FROM



Greetings, fellow FCOC members:

As always, I hope this message finds you well and enjoying a fantastic start to your summer.

First and foremost, and on behalf of all of us at Freightliner Custom Chassis, I want to send thoughts and prayers to dealers, customers and everyone impacted by hurricanes Harvey and Irma over the past several weeks. These storms impacted the lives of many Americans and caused serious damage across a large portion of our country. We at FCCC have certainly been doing what we can to provide assistance and support, and we are proud that our parent company, Daimler Trucks North America, is stepping up as well. They joined forces with U.S. subsidiaries to donate a combined \$1 million to other American Red Cross relief efforts.

Even through the turmoil of the past few months, our team has been as busy as ever, enjoying the summer rally season and the opportunity to visit with FCOC members from all over. This was especially true in Hershey, PA, at America's Largest RV Show. As with every year, we had a fantastic time throughout the entire show – spending time with FCCC owners and FCOC members, learning more about their ownership experience and how we can continue to make it the best in the industry. With more than 1,300 coaches on display, the ones generating the most excitement were once again riding on Freightliner Custom Chassis – especially the S2RV, which is creating a buzz in the industry with its unique combination of power, handling and features.

Even with the summer coming to a close, we remain busy. We're looking forward to fall rallies for Newmar and Tiffin, as well as the Florida RV Supershow in January 2018. Of course, we look forward to seeing all of you in Charlotte later this month.

As you've hopefully seen, heard and read recently, we've been promoting the 5-Star Experience that only FCCC can provide. What, exactly, is the 5-Star Experience? Simply put, it's the most comprehensive ownership experience in the industry, and it starts with the foundation of your motorhome. Visit fcccrv.com/5-star for more information.

Lastly, I'm pleased to share another outstanding issue of *RV Soul* with you. As always, you'll find lots of outstanding information, insights and stories, including an outline of the best fall festivals around the country, as well as a great look at our featured FCOC members, upcoming rallies and chassis maintenance tips.

Your FCCC team looks forward to once again visiting with as many of you as possible over the next couple of months. And remember that we always want to hear from you through our active social media presence; we especially love your sharing photos and stories of your travels.

In the meantime, safe travels and happy trails.

David Carson
FCCC President

INSIDE

NEWS AND UPDATES
FROM OUR HEADQUARTERS IN GAFFNEY, SC



DEALER SALES TRAINING

We continued with our successful Dealer Sales Training sessions, this time with Giant Recreation World. They sell many products that ride on an FCCC chassis, including Holiday Rambler and Monaco, and were very eager to learn all about the benefits of Freightliner Custom Chassis.

5-STAR CUSTOMER EXPERIENCE

Since the last issue of *RV Soul*, FCCC has launched our 5-Star Customer Experience campaign on social media. Using product innovations, service offerings and video testimonials – statements recorded at FMCA 2017 by booth visitors who explain what they love about owning an FCCC product – this campaign shows how hard we work to create the most responsive, comprehensive, 5-Star ownership experience in the industry. Testimonials by your fellow FCCC owners can be found on our Facebook page or website (www.fcccrv.com/5-star).

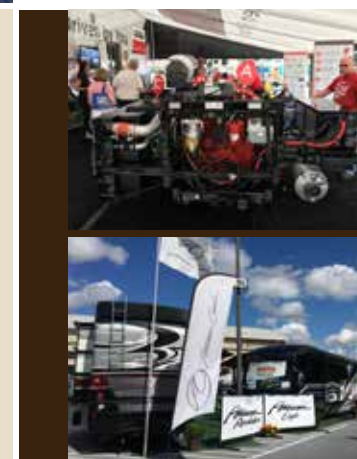


ECLIPSE

All of Team FCCC was present to take in the wonders of the 2017 eclipse. Employees lined the sidewalks surrounding the facility – all equipped with their special eclipse glasses.

JAYCO DEALER MEETING

We had a wonderful time meeting with our friends at Jayco for their Dealer Meeting in Nashville, where they introduced the beautiful new 2018 Seneca. The Class C Motorhome is built on FCCC's all-new S2RV chassis – the first front-engine diesel chassis in the industry designed and built exclusively for the RV market. Read more about the 2018 Seneca in the Partner Showcase on page 22.



2017 HERSEY RV SHOW

America's Largest RV Show was – as always – one of the highlights of our year. Held at the Giant Center in Hershey, PA, the length of 33 football fields showcased 45 manufacturers, over 1,300 coaches and all the latest and greatest in RV accessories. We spent the five-day event talking with countless partners, vendors and FCCC owners; and met just as many that have recently joined, or are looking to join the RV community. The Hershey Show is the perfect place for RVers from all walks of life to unite – from beginner to veteran, east coasters to west, travel trailer to Class A – because no matter the differences, our love for life on the road is the same.



BEST MOTORHOME CHASSIS

We were very excited to be nominated for MotorHome Magazine's Reader's Choice Awards for Best Motorhome Chassis. Results to be announced soon!

INSIDE DÜSSELDORF

FREIGHTLINER®

Custom Chassis

2017 CARAVAN SALON SHOW IN DÜSSELDORF, GERMANY

FCCC personnel ventured to Düsseldorf, Germany for the 2017 Caravan Salon Show, which featured over 600 national and international exhibitors that presented their products and current models across 13 area halls and outdoor fairgrounds. An estimated 2,100 recreational vehicles were on show – many of which blew us away with unbelievable industry innovations such as a camper that doubles as a boat, a solar-powered RV and a luggage compartment large enough to fit a Porsche.

In addition to the coaches, there were countless accessories, technical equipment, attachments, awnings, campsites, motor parks and travel destinations on display. The show, which reported record attendance this year, allowed us to gain insight on European trends, in-demand features, leading technologies, marketing strategies and much, much more.

We also conducted high-level product planning meetings with Daimler sister company Mercedes-Benz at Stuttgart HQ and spent some quality time with their engineering team and product strategy directors. The meeting gave us the perfect opportunity to discuss next-step tactics in further leveraging Mercedes-brand technologies that FCCC owners love – such as OptiView – as well as the future of autonomous vehicles, alternative power strategies and additional FCCC-exclusive features in the U.S. market. We look forward to revealing all we learned from our experience in Düsseldorf through innovations, expansions, products and features in the future.



Representatives from FCCC attending strategic meetings at Mercedes HQ (Left to Right): Eric Reynolds (Electrical Engineering Manager), Joe Brazitis (Product Strategy), Nick Rini (Director of Engineering for FCCC), Tony Sippel (Director of Sales & Marketing), Bryan Henke (Marketing Manager).



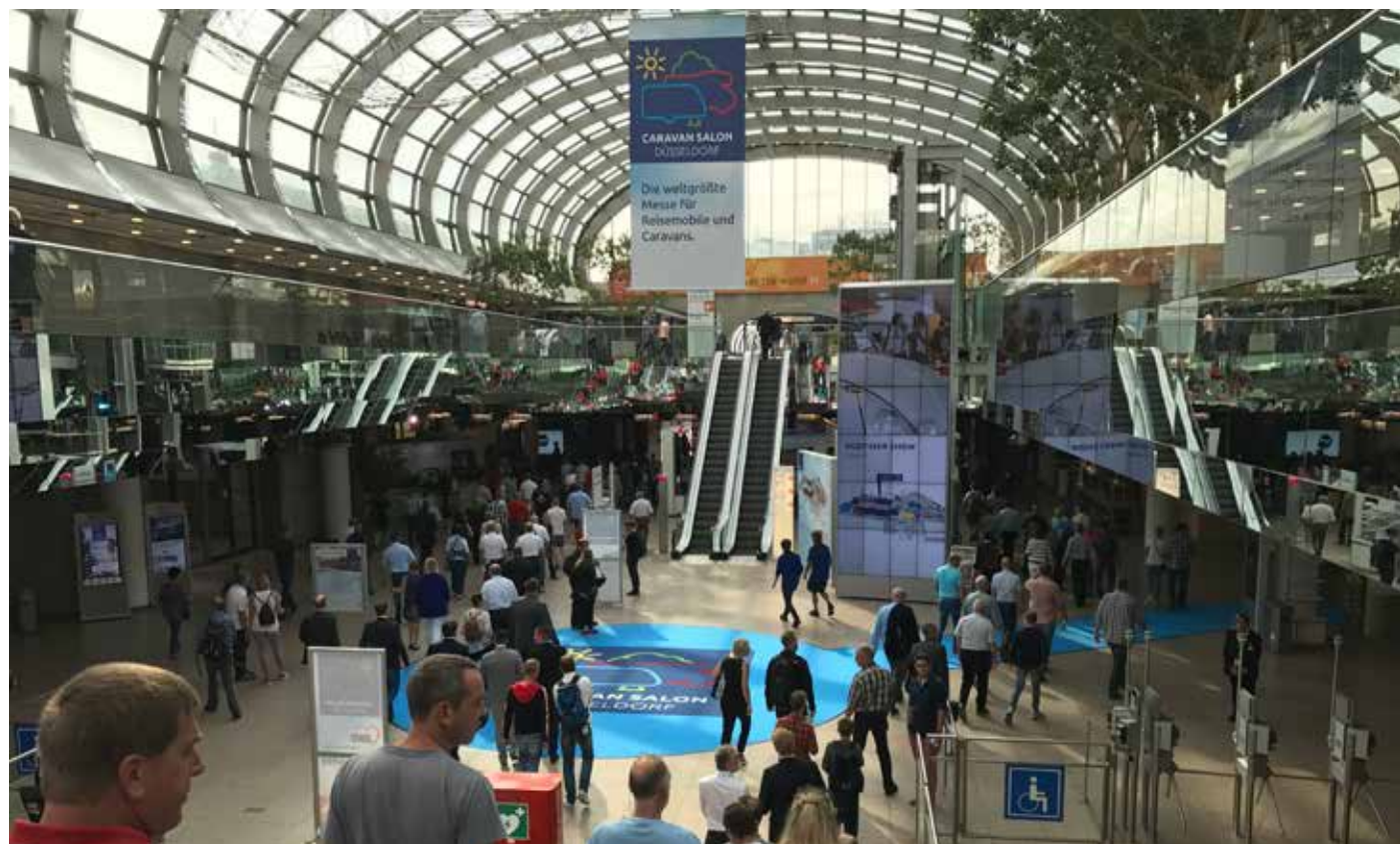
Luxury Class A manufacturer Nieman Borschhoff featured sleek, clean exteriors with bold color highlights.



With rigid towing restrictions on motorhomes throughout Europe, many manufacturers offer garage bays for compact cars, such as the Smart Car, another Daimler brand!



FCCC's sister brand Mercedes is featured on all types of recreational vehicles in Europe, including this massive expedition vehicle used for travel exploration, wild game hunts, search and rescue, remote filming, mobile command centers, and more.



Volkner offers one-of-kind Class A motorhomes, custom built to accommodate owner automobiles in a garage compartment integrated with the chassis.





Redefining Performance.

Better In Every™ Way.

What makes Cummins the leading choice for RV customers? An unsurpassed combination of performance, reliability and fuel economy. From the 200-hp B6.7™ to the 605-hp X15™ Performance Series, there's a Cummins diesel that's the right size for your next RV – all backed by the largest, most capable service and support network in North America, including numerous Coach Care™ RV Centers. For confidence over any terrain, longer trips between fueling and world-class support, you deserve a diesel. Call Cummins Care at 1-800-CUMMINS™ (1-800-286-6467) or visit cumminsengines.com/rv to see how our 2017 engines are redefining performance in every way.



©2017 Cummins Inc., Box 3005, Columbus, IN 47202-3005 U.S.A.

register online
www.FCOCRv.org

WESTWARD HO: TUCSON SPRING RALLY

MARCH 26-29, 2018

PIMA COUNTY FAIRGROUNDS | 11300 S. HOUGHTON ROAD | TUCSON, AZ 85747 | (520) 762-9100

Rally fee includes, but is not limited to the following: 4 nights full hook-ups, 50 amp service, 3 full breakfasts, 1 continental breakfast, 4 dinners. Crafts, ice cream social, vendors, seminars, games, 2 nights of entertainment, plus Michelin Tire. Allison Transmission and Cummins will hold seminars. Freightliner techs from Gaffney, SC will be available with the Freightliner Custom Chassis trailer stocked with parts for sale. The Freightliner Chassis will also be on display. Freedom RV from Tucson, will have Newmar diesel motorhomes on display to view and to drive. (Tentative).

Member #: _____

Pilot: _____
Last First

Nickname for Badge: _____

Co-Pilot: _____
Last First

Nickname for Badge: _____

Will you have a guest(s) attending the rally? ☐ Yes ☐ No

If so, please give name(s) and age(s): _____

Address: _____
City State Zip Code

Primary phone #: _____ Cell phone #: _____

Email address: _____

CANCELLATION FEE AFTER FEBRUARY 1ST – \$25. SIGN-UP DEADLINE MARCH 1, 2018.

NO REFUNDS AFTER MARCH 10, 2018. WE ARE LIMITED TO 100 COACHES. WE WILL HAVE A WAITING LIST.

Any special events during March, e.g. birthdays or anniversary?: _____

Please specify any special meal requirements: _____

First time at an FCOC rally? ☐ Yes ☐ No Handicap Parking: ☐ Yes ☐ No Crafts? ☐ Yes ☐ No

Would you like to volunteer to help with the rally? ☐ Yes ☐ No

Mfg/Model of Coach: _____ Length: _____

FCOC members, please make check payable to "FCOC" for **\$330/coach** or **\$260/single**. Non-members \$380. Price based on 2 persons per coach, campsite, entertainment, 4 dinners and 3 breakfasts and one continental breakfast on day of departure for each person. Add \$99 for each additional guest over the age of 12 to cover food and entertainment, and mail to: **Steve Batorson, c/o Tucson Rally, 4505 N. Sanders Road, Tucson, AZ 85743**

Date Received: _____ Confirmation Sent: _____

UPCOMING RALLIES



CONCORD, NORTH CAROLINA

October 23-27, 2017

\$325/Coach, \$226/Single

Each Extra Person: add \$99

VER-EL MOBILE CAMPGROUND

5650 Sandusky Blvd.

Concord, NC 28027

(704) 769-0248 | www.verelrvpark.com

Our last rally of the 2017 season is almost here – and there's lots to add to your itinerary while in the area!

The Freightliner Chassis Owner's Club Rally will be held right across the street from the Charlotte Motor Speedway (www.charlottemotorspeedway.com) in Concord, North Carolina – and also the first stop on our scheduled tour!

After the Motor Speedway, we will head to the NASCAR Hall of Fame in Charlotte (www.nascarhall.com/). Whether a NASCAR fan or not, you will enjoy the high-tech venue, interactive entertainment and state-of-the-art theater lodged within the Hall of Fame.

Our tour will conclude at the Sam Bass Museum – the site of world-renowned and internationally recognized artist Sam Bass' collection of motorsport-inspired art (www.sambass.com).

Outside of our tour stops, the Concord area offers a variety of activities and attractions. Take a day to explore the Sea Life Charlotte-Concord Aquarium and meet Neptune, their green sea turtle (www2.visitsealife.com/charlotte-concord). Enjoy a cold brew at Cabarrus Brewing Co. (www.cabarrusbrewing.com) – half production facility, half taproom, 100% local. Or perhaps let your inner thrill-seeker out for some rock climbing or waterfall rappelling with Thrifty Adventures (www.thriftyadventuresnc.com).



SAGUARO NATIONAL PARK

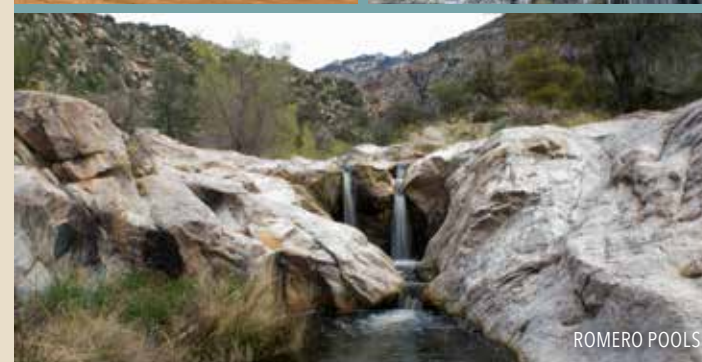


TALLBOYS



THE SCREAMERY

SEVEN FALLS



ROMERO POOLS

THINGS TO SEE AND DO IN TUCSON

SAGUARO NATIONAL PARK: The park is home to the nation's largest cacti (*Carnegiea gigantea*) – but that's not all. Saguaro is made up of more than 165 miles of hiking trails of varying difficulties, offers beautiful views from mountain-top lookouts, and houses dozens of plants and animals that may surprise you. Go to their website for safety tips, a list of animals and more: www.nps.gov/sagu/index.htm.

TALLBOYS: Open from 9 a.m. to 2 a.m., the laid-back eatery – complete with exposed brick and string lights – definitely meets its promise of an all-day breakfast. And with a menu including everything from traditional huevos rancheros, to innovative and artistic breakfast poke, to eponymous Tallboy tots, they're sure to have something for everyone (www.facebook.com/TallBoysAF/).

PIMA AIR & SPACE MUSEUM: Featuring 300 historical aircrafts on its 80 acres, the museum is one of the largest non-government funded aviation and space museums in the world. It's open seven days a week and offers discounts for groups of 20 or more. Plan a trip with your fellow RVers here: www.nps.gov/sagu/index.htm.

THE SCREAMERY: Get out of the Arizona heat with delicious, handcrafted ice cream. With the title of the state's first ice cream pasteurizer, the shop serves up all the traditional favorites, along with some Screamery originals such as Bee's Knees, Bacon & Bourbon, PB S'mores and Ooey Goopy Buttercake. Having trouble choosing just one? Don't worry – they know how hard it can be, which is why they offer an ice cream flight! Choose your six sample-size scoops here: www.thescreamery.com.

SEVEN FALLS: Within the Sabino Canyon of Coronado National Forest is one of the most loved and most popular hikes in southern Arizona. After a fairly easy trek on Bear Canyon Trail (from the Sabino Canyon Recreation Area), crossing the creek seven times, you will arrive at the Falls. (www.fs.usda.gov/attmain/coronado/specialplaces)

TUCSON BOTANICAL GARDENS: Set in the heart of the city are winding pathways, floral exhibits and greenhouses – all using minimal water due to the dry desert climate. The beautiful getaway offers iris and herb gardens, a gift shop and regularly hosts special events such as musical guests or butterfly exhibits. (www.tucsonbotanical.org)

ROMERO POOLS: The 5.6-mile hike in Catalina State Park may sound difficult, but is estimated at only an hour and a half and skilled at beginner level. Plus, with its spectacular views, varied terrain and reward at the end – a reliable oasis of pools of water in the middle of the desert – it's more than worth it. (www.theoutbound.com/arizona/hiking/hike-to-the-romero-pools)

YOUR FCOC 2018 RALLY SEASON*

We've already started working on filling up your schedules for 2018 and we're looking forward to seeing all of you there! After Tucson, mark your calendars for one (or all) of the following upcoming FCOC rallies:

PERRY, GEORGIA

April 23-28, 2018

FAIR HARBOR RV PARK
515 Marshallville Rd.
Perry, Georgia 31069
(478) 988-8844
www.fairharborrvpark.com

SHAWNEE, OKLAHOMA

September 24-28, 2018

OKLAHOMA EXPO CENTER
1700 W. Independence St.
Shawnee, Oklahoma 74804
(405) 275-7020
www.shawneeexpo.org

SEVIERVILLE, TENNESSEE

October 28-November 2, 2018

RIVER PLANTATION RV RESORT
1004 Parkway
Sevierville, Tennessee 37862
(865) 429-5267
www.riverplantationrv.com

TUCSON, ARIZONA

March 26-30, 2018

\$330/Coach, \$260/Single

Each Extra Person: add \$99

PIMA COUNTY FAIRGROUNDS

11300 S. Houghton Rd.

Tucson, AZ 85747

(520) 762-9100 | www.pimacountyfair.com

Tucson, AZ kicks off your 2018 rally season at the beautiful, scenic and spacious Pima County Fairgrounds RV Resort. With over 350 sites – and adding more every year – it is the perfect venue for all things RV. The Resort is an all-ages facility equipped with a seasonal bar and restaurant, and is handicap accessible to ensure all guests are accommodated.

RALLY FEE INCLUDES, BUT IS NOT LIMITED TO THE FOLLOWING:

- 4 Nights Full Hook-Ups with 50-Amp Power
- 3 Full Breakfasts
- 1 Continental Breakfast
- 4 Dinners
- Michelin Tire, Allison Transmission and Cummins Engine Seminars
- Vendors and the Freightliner Service Trailer (Stocked with Parts)
- Crafts, an Ice Cream Social and 2 Nights of Entertainment

* Rally dates subject to change closer to the 2018 calendar year.

register online www.FCOCRV.org

ELKHART RALLY

Linda Murphy, Rally Master



RALLY RECAPS



DANE & ALAN



JAMES PEEK



SOME OF OUR HAPPY SERVER VOLUNTEERS

OUR RALLY MASTER
LINDA MURPHY

SOME OF THE CRAFTY ONES



TRAIN RIDE THROUGH THE GARDENS



QUILT PATTERN FLOWER BED



NURSERY AT LINTON GARDENS



THE WHOLE GANG

The FCOC National Rally & Annual Business Meeting, held July 17-21 at the campground in Elkhart, IN, was filled with good times, seminars and fundraising for our chosen charity: The Elkhart Lions Club and their Kid Sight First and Dictionary projects.

Sunday afternoon started off with a Board of Directors meeting and pizza. We then officially began the rally on Monday with a First Timers Seminar, which was led by President Batorson. He introduced Rally Master Linda Murphy, Assistant Rally Masters Alan and Jeanne Neireiter, along with other personnel.

After social hour, we were served a delicious dinner of Parmesan crusted chicken, which was catered by Mario's Inc. of Elkhart and served by our many wonderful volunteers – names too numerous to mention. An introductory session was held, and all our Board Members were introduced. Austin Hill, a service technician with Stoops Freightliner New Haven/Fort Wayne Indiana – a Freightliner Oasis Dealer – talked about the services they would be offering during our rally. Diane Parker from the Elkhart Lions Club spoke about their projects as well. Attendees spent the rest of the evening visiting with one another or relaxing back inside the comfort of their coaches.

Tuesday morning started off with a delicious breakfast served by first-time attendees. The FCCC Fireside Chat, "Knowing your Chassis," followed the meal. During that same time, about 30 ladies participated in the craft session – making a "Tree of Life" – led by Jeanne. The group then split up to spend lunch as they wished, and then gathered again for our FCOC Annual Business Meeting. Afterwards, a Members-only flea

market was held and Sonya from the Elkhart Visitors Bureau welcomed everyone. We then enjoyed another social hour before dinner, again served by our own volunteers. After, a lively session of "Card Bingo" was held, with the winners taking home various snack items.

A non-denominational Chapel Service followed Wednesday's breakfast. The day was left open for everyone to explore the many attractions in the area, including the RV Hall of Fame and Museum or Shipshewana's enormous flea market. Late afternoon, we again gathered for a social hour and dinner – followed by a lively evening at the "Brown Bag Auction" where attendees were asked to put an item in a brown bag and describe it without telling what it was. Descriptions included "It could take you near, or it could take you far, just depends on where you are" or "To satisfy a craving, I am there. But not too much if you care, 'cause sweet & salty is my pair." Our very able auctioneer, Dane Bailey ("The Singing Auctioneer") was the voice of the event, assisted by his wife Christina, who registered the bidders and kept track of who bought what. After the auction, we were treated to ice cream sundaes sponsored by Total Value RV, located right next door to the Elkhart Campground.

After breakfast Thursday morning, rally guests departed to tour Dometic Corporation Refrigeration Plant, thanks to Scott Bunger and his crew who served as tour guides.

After we reconvened for lunch, around 40 women took off for the Linton Enchanted Gardens. After a short presentation about the history of the Linton Company, the group was served cookies and lemonade. Many took advantage of the special pricing to ride the Enchanted Express,

which is a small train ride through the garden area. They then had time to shop around or view their Quilt Garden and 'Gotcha' – one of 56 life-size bronze sculptures by Seward Johnson presented all over Elkhart. Linda Murphy was even observed asking him how to get to the Elkhart Campground. Yes, he was that life-like. (www.epicArtAdventures.com)

Thursday afternoon offered Michelin Tire and Cummins Engine Seminars, after which we again gathered for social hour, followed by dinner served by our volunteers. Door and raffle prizes were awarded, with the winning number being pulled by Tammy Briese from Dometic. The first number drawn was by Karin Frey of the Elkhart Lions Club, who generously asked that another number be drawn. The next name belonged to none other than Diane Parker from the Lions Club, so she, too, asked that another number be drawn. The third name belonged to one of our FCOC Members (sorry, I did not get your name, so please make yourself known), who generously donated it back to be auctioned off, adding another \$450 to the proceeds of our fundraising.

The Singing Auctioneer (www.thesingingauctioneer.com) then entertained the crowd once again with a patriotic medley prior to our Veterans being honored. One from each service was awarded a small woodcarving that depicted their branch of service.

Thanks so much to Dane and Christina for their generosity and time spent helping make our rally and business meeting a huge success. We had 66 coaches present, despite several cancellations for various medical reasons. Also, a big thank you to the Freightliner Custom Chassis Corp. for their generous support and bringing the chassis from Gaffney, SC., as well as Technicians, products for sale, numerous door prizes and goody bag items.

FCOCs DONATES OVER \$2,500 TO THE ELKHART LIONS CLUB

Thanks to our generous sponsor Dometic Corporation for the goody bags and items, as well as their substantial donation of a Dometic CFX-35US Portable Electric Cooler to be used as a raffle prize.

Through this donation – as well as a beautiful stained glass wall hanging donated by an FCOC Member from the Carolinas, the 50/50 drawing proceeds and the Brown Bag Auction, we were able to raise over \$2,500 to gift to the Elkhart Lions Club for their Kids Sight First and Dictionary projects in the Elkhart area. Linda Murphy and Jeanne Neireiter made a trip back to Elkhart the following week to make a formal presentation to the Elkhart Lions Club at their noon meeting, and their members were certainly surprised at our generous donation.

The following is their message later that evening:

"This is a night that will not be forgotten – not just by us – but by all those youngsters who now will be able to see and read. What a difference this will make in the lives of over 250 area children. THANK YOU, THANK YOU, THANK YOU from Elkhart Lions Club. As I said: Elkhart is the City with a Heart – but the Freightliner Chassis Owners Club is THE CLUB WITH A HEART."

A special thanks to Alan and Jeanne Neireiter, Assistant Rally Masters, for their enormous help with the rally, along with all of the other volunteers. You were all priceless.

PARTNER SHOWCASE



JAYCO AND FCCC: A TRUSTED, SUCCESSFUL AND PROVEN PARTNERSHIP

When two companies with similar backgrounds, parallel work ethic and a shared vision come together, a beautiful partnership results. The powerhouses each pull from their rich history – FCCC's Grown in Gaffney expertise and Jayco's Old World Amish craftsmanship – for a combined 70-plus years experience in the motorhome industry. Their willingness to evolve and strengthen their product lineup through new and innovative technology, though, is what leads them to continuously raise the bar for the ultimate RV driving experience.

Jayco recently unveiled a product that reflects that sentiment perfectly: the 2018 Seneca – riding on the all-new, front-engine S2RV. The diesel cab chassis is the first-ever, custom-built, one-of-a-kind "Super-C" motor coach chassis that was developed entirely for and dedicated to the RV market. The S2RV was designed with a specific driver in mind – catering to those who want the power

and performance of a diesel with a more automotive driving experience.

The 2018 Seneca features a large windshield and ergonomically designed dash, which work together to increase safety by expanding the driver's line of sight and reducing blind spots as well. The TRW infinitely adjustable steering column ensures mile after mile of driving comfort – made even easier and attainable by the 100-gallon, between-the-rails fuel tank. Adding to the contentment and relaxation within the rig, a premium noise abatement and insulation package is also available.

A Cummins B6.7 engine delivers quiet, clean power with 360 horsepower and 800 lbs./ft. of torque at 1800 RPM. It's paired with Jayco's JRide® Ride and Handling package – which includes rear air suspension, heavy-duty

front stabilizer bar, 60-millimeter Bilstein® Shocks, computer-balanced driveshaft and full air brakes – an Allison automatic transmission, a 279-inch wheelbase, 22.5-inch Michelin tires and a GVWR of 29,000 lbs.

These innovations, features and products ensure such comfort that once you arrive at your destination, you don't feel the lag and exhaustion of all-day travel, but instead feel energized and ready to take on the next adventure. The feat is only made quicker and easier by the Seneca's back-up camera and self-leveling jacks.

Its interior reflects that same level of innovation, detail and luxury with quality woodwork, ultra-leather driver's seat and a seven-foot ceiling. Above the cab is a spacious overhead bunk, complete with power HDTV. The master bedroom is outfitted with a king-size bed, built-in nightstands and an LED HDTV. And with floorplan options that offer 1.5 baths and up to three slide-outs – making room for two hide-a-beds – the Seneca sleeps up to 10 people effortlessly and comfortably.

Find all there is to know about available floorplans, features and pricing options for Jayco's 2018 Seneca on their website: www.jayco.com/products. More information about Freightliner Custom Chassis' industry-first S2RV diesel cab chassis can be found on their website: www.fccrv.com/chassis/s2rv/.



SERVICE UPDATE

FREIGHTLINER®

Custom Chassis

R I D E

FREIGHTLINER Custom Chassis
24/7
DIRECT®



Freightliner Custom Chassis is relied upon and trusted by luxury RV owners to deliver the performance they expect, assurance of their industry-leading owner support and peace of mind that comes with their dependable heritage.

In order to ensure the premium RV ownership experience and further enhance the luxury provided by their unmatched ride and handling, FCCC developed their concept of infinite support – and perfected every detail.

At FCCC, “Infinite Support” means:

ALL-DAY, EVERY-DAY.

When they say 24/7 factory-direct support, they mean it. FCCC is the only chassis builder to provide around-the-clock concierge service with NO outsourcing – even after hours. No matter what day or time you call, you'll never be transferred to a recording or be asked to leave a message at the “beep.” You will always speak directly to a trained, certified, knowledgeable factory service advisor with an average 18 years of experience.

NATIONWIDE.

With 450+ FCCC service stations throughout North America – including 90+ Oasis locations specializing in RV service – Freightliner is the largest, most comprehensive branded service network in the industry.

SOLVING ANY ISSUE.

Whether you've called the 24/7 factory-direct service in regards to general support, a technical inquiry or breakdown assistance, the friendly phone support team at FCCC is ready to help you solve it and get back on the road. And if for some reason your call should be dropped, disconnected or service is lost, a technician will take it upon themselves to contact you by the end of the day.

FOR A LIFETIME.

You'll be surprised to find that FCCC's 24/7 factory-direct technical support doesn't expire with the warranty. In fact, FCCC is the only chassis builder to offer around-the-clock, toll-free support directly from the manufacturer for the LIFE of your coach.

BEING MOBILE.

The 24/7 Direct free mobile app is available for iPhone, Android and Windows devices. With the touch of a button, you can locate a dealer near you, receive driving directions, view service hours, access websites and more! You can also call our 24/7 Direct service team or shoot us an email directly from the app. Search “Freightliner 24/7” and download it today to ensure the best owner care in the industry is always within reach.

PERSONALIZATION.

Each new FCCC owner receives a 24/7 welcome kit, which includes a personalized USB card loaded with PDF files, links for useful resources and comprehensive “Knowing Your Chassis” information. Freightliner is proud to be the first and only chassis builder to provide their customers toll-free, around-the-clock 24/7 service. Download the app, call or go online today to learn more.

NEVER MASS PRODUCED, ALWAYS HAND CRAFTED

At Newmar, our 2018 lineup continues a half-century tradition of building motor coaches by hand, one at a time, with help from the dedicated people of Nappanee, Indiana. Individuals to whom superior craftsmanship is not a goal, but a way of life. It's why we say when you know the Newmar difference, you know our people.

See all 11 of our 2018 models at NewmarCoaches.com



VALUE-PACKED
2018 VENTANA LE



ALL-NEW
2018 NEW AIRE



REINVENTED
2018 ESSEX



SHOP TALK

JOIN US FOR A *Fireside Chat*

Offered at RV owner rallies and events across the country, Fireside Chat is an abbreviated version of Camp Freightliner – FCCC's wildly popular two-day seminar – reserved exclusively for FCCC owners. It's packed with valuable information about your product, what Freightliner does to make your ownership experience easy and enjoyable, and maintenance tips and tricks for new and veteran RVers.

Although brief, Fireside Chat covers everything from joining the FCCC family to the parts of your chassis – broken down into seven sections to make the class easy to follow and convenient, in addition to being interesting and informative.

Learn more about the benefits of driving a motorhome built on an FCCC chassis by registering for a Camp Freightliner Course at FCCCRV.com/owners/camp-freightliner.

DIESEL EXHAUST FLUID.

In the past 10 years or so, government efforts to reduce vehicles emissions and improve air quality have had an impact on diesel-powered motorhomes. As a result, coach owners need a working knowledge of diesel exhaust fluid (DEF), which plays a key role in ensuring that engines comply with emissions standards.

A quick review of pertinent U.S. Environmental Protection Agency (EPA) diesel engine emission regulations will be helpful in understanding the importance of DEF.

- EPA 2007 regulations required ultra-low-sulfur diesel fuel and the addition of a diesel particulate filter (DPF) to the exhaust system to reduce soot in the exhaust. For the most part, those regulations took effect in the 2008 motorhome model year.
- EPA 2010 standards required major changes in the design of diesel engine emission systems and led diesel engine manufacturers such as Cummins to implement selective catalytic reduction (SCR) technology. SCR and the diesel particulate filter add more complexity to the emissions system while lowering emissions significantly below EPA 2007 specifications. In most motorhome brands, the changes began to appear in the 2011 model year.

SCR is "after-treatment" technology; it destroys harmful emissions after combustion, which allows engine manufacturers to fine-tune engines to produce maximum power, efficiency and fuel economy. SCR injects a decomposition agent – DEF – into the exhaust stream, where it forms ammonia vapor. The ammonia and atmospheric pollutants known as oxides of nitrogen in the exhaust flow into the SCR catalyst, where they react to form harmless nitrogen gas and water vapor, thus drastically reducing emissions. The biggest impact on motorhome owners (aside from cleaner exhaust) is the need to deal with DEF.

DEF DEFINED

DEF is formulated exclusively for use in diesel engines that use SCR technology. The nonhazardous solution composed of 32.5 percent urea and 67.5 percent water is clear, colorless and has a slight smell of ammonia. Don't try to make DEF yourself. Engine manufacturers specify that DEF must be certified by the American Petroleum Institute (API), the organization that rates engine oils and other petroleum products. The API Diesel Exhaust Fluid Certification Program allows DEF producers to display the API-certified label on DEF packaging.

DEF production must meet International Organization for Standardization (ISO) standards, specifically ISO 22241, which ensures that DEF is produced with urea concentration of exactly 32.5 percent. That concentration provides DEF with its lowest freezing point, 12 degrees Fahrenheit.

Contaminated fluid can damage SCR injectors and catalysts, so production quality is monitored, and the level of impurities in DEF is strictly limited. Urea used in the manufacture of fertilizer is not allowed, and only distilled or deionized water may be used.

Even DEF containers are regulated by ISO 22241. DEF is corrosive to carbon steel, copper, and aluminum, so containers made of those metals cannot be used. A DEF container that bears the API DEF Certification Mark meets the ISO 22241 standard and is safe to use in a vehicle.

The amount of DEF a motorhome consumes varies with the size of the engine and how hard it's being worked. It's often said that DEF usage equals 2 percent of diesel fuel expended, but that's a generalization. For lighter RVs with small displacement engines that are driven leisurely, the figure may be as low as 1.5 percent; for large, heavy coaches with the 15-liter Cummins ISX engine, the figure can be as high as 4 percent, depending on the vehicle's load and how hard the driver accelerates.

We'll use the 2 percent figure in the following example. Let's say a motorhome has a 150-gallon diesel fuel tank, gets 6 miles per gallon, and has a 13-gallon DEF tank. In that case, 3 gallons of DEF would be consumed per full tank of diesel fuel ($150 \times 0.02 = 3$). All 13 gallons of DEF would be used up after burning through 4 1/3 tanks of diesel fuel ($13/3 = 4 \frac{1}{3}$), which equates to traveling about 3,900 miles ($4 \frac{1}{3} \times 150 \times 6$).

DEF isn't difficult to handle, but some things should be kept in mind. Bulk DEF is available at truck stops from dedicated DEF pumps located on the driver's-side fuel island, often right next to the diesel fuel pump and behind a rubber flap. DEF also is available in 2.5-gallon containers at auto parts stores, gas stations, and most large retailers. For a fairly comprehensive listing of DEF retailers, visit www.discoverdef.com.

DEF can evaporate if stored at high temperatures for prolonged periods, but tests have shown no significant risk of evaporation from DEF tanks as long as the tank or container is kept securely closed. DEF's shelf life of two years is reduced if DEF is exposed to direct sunlight or temperatures above 86 degrees Fahrenheit for sustained periods. DEF packaging includes an expiration date, so remember that if you stock up. Ideally, DEF should be used within one year of purchase, and it should be stored where temperatures do not drop below freezing or exceed 85 degrees.

DEF is always stored in its own tank on the motorhome and must never be put into a diesel fuel tank; nor should diesel fuel ever be put into a DEF tank. Fortunately, there are safeguards in place to prevent cross filling. Standard diesel fuel nozzles are 0.87 inch (22 millimeters) in

diameter, while standard DEF nozzles are 0.75 inch (19 millimeters) in diameter, which should prevent accidentally inserting a diesel fuel pump nozzle into a DEF tank. Also, DEF tank caps are blue to differentiate them from diesel fuel tank caps. Diesel fuel is lighter than DEF and will float on top of DEF if it gets into the tank. But if that happens, even a small amount of diesel fuel will damage the SCR system, so do not run the engine. Instead, call a service center immediately and do not drive the vehicle until the diesel fuel is removed from the DEF tank.

On the other hand, it is possible to insert the smaller DEF nozzle into a diesel fuel filler neck. If this happens, do not start the engine. Since DEF contains 67.5 percent water, disastrous effects – such as exploding fuel injector tips – could result if it's added to the diesel fuel tank. Call for help to have the fuel system drained or cleaned to remove the DEF.

Some bulk DEF pumps have magnetic switches built into the nozzle. The DEF tank has a magnet in the filler neck that allows the DEF nozzle to open and dispense DEF. The nozzle will not allow any flow without that magnet, such as when inserting the DEF nozzle into a fuel tank filler. However, not every DEF pump has these magnetic switches,

cont. on next page



and neither do the 2.5-gallon jugs, so pay attention to the tank when you are adding DEF. If you want to use a DEF pump with the magnetic nozzle to refill plastic storage containers, use a device such as a DEF Magnevator, which slips over the pump's nozzle and allows DEF to flow.

DEF is not hazardous to handle, but it can stain clothes. If you spill it on clothing, just wash it away with water. A small amount on the ground can be rinsed away with water or wiped up with a paper towel or rag. Residue that remains will turn to crystals, which can also be rinsed away with water. As mentioned earlier, DEF can be corrosive to carbon steel, copper, and aluminum, so rinse those metals if DEF comes into contact with them.

Because DEF corrodes certain metals, the DEF in a motorhome is made of polypropylene. There are limits on the length of the hoses that connect the DEF tank to the engine's emissions system, so the tank is located at the rear of a diesel-pusher chassis and at the front of a front-engine vehicle such as a Super C or Sprinter chassis. Most side-radiator chassis don't have enough room to place the DEF tank on the driver's side of the coach, so they are located on the curb side. Unfortunately, DEF pumps at truck stops are always on the driver's side (to accommodate the driver's side DEF tanks on large trucks), which doesn't always work well for an RV. However, chassis manufacturers have made efforts recently to add driver's-side DEF fills as a convenience for motorhome owners.

As noted earlier, DEF freezes at 12 degrees Fahrenheit. In cold temperatures, DEF will not flow until it is warmed sufficiently. The warm-up occurs when the engine's cooling system moves heated engine coolant through a heat exchanger in the DEF tank. DEF begins to flow quickly enough that emissions controls do not issue a warning code.

When the engine is shut down, you may hear an electric pump running for approximately 60 seconds. The pump drains all the DEF from the hoses and returns it to the tank to prevent damage to the lines and valves from freezing. DEF expands about 7 percent when frozen, so there must be a little bit of air space above the DEF in the tank to allow for expansion during colder weather. The filler neck in DEF tanks generally is low enough to prevent overfilling, but if the curbside tank also has a second driver's side filler cap, you will want to keep an eye on this.

Here's a bit more information about how SCR works. Exhaust, containing atmospheric pollutants known as oxides of nitrogen, flows out of the diesel particulate filter (DPF) and into a decomposition reactor. There, the hot exhaust comes in contact with a light mist of DEF, which is sprayed from an electronically controlled dosing valve. Ammonia then forms through a series of chemical reactions. The oxides of nitrogen and the ammonia pass from the decomposition reactor to the SCR catalyst chamber where they react to form nitrogen and water vapor. The end result is exhaust with near-zero hazardous emissions.

DEF is a critical component; without it, the emissions system will not work. The EPA requires that the emissions system be fully operational

at all times, so certain safeguards are in place to ensure that the vehicle won't operate without DEF.

A gauge on the instrument panel shows how much DEF is in the tank. In some cases, the gauge consists of four LED bars within the diesel fuel gauge. Four green LED bars mean the DEF tank is full; three green bars indicate it's three-fourths full, and so on. Typically, when the level of DEF in the tank reaches 10 percent, the last green bar turns amber, "LOW DEF" is displayed on the instrument panel's information center, and a warning icon appears. The vehicle continues to operate normally, but more DEF should be added as soon as possible.

If the DEF level drops to 5 percent, the LED bar turns red, and the information center display reads "ENGINE PERFORMANCE DERATE IMMINENT." When the level drops to 3 percent, the display says "ENGINE PERFORMANCE DERATE ACTIVATED," and engine torque output is reduced by 25 percent. You'll be able to limp off the road at reduced power, but you'll be burning DEF as you do.

When no DEF remains in the tank, the red LED bar remains illuminated, and the information center display says "SPEED RESTRICTION ON. DEF REQUIRED." Engine torque is now at 60 percent, and the vehicle speed is limited to 5 mph, just enough to pull off the road. At that point, DEF must be replenished to at least 10 percent of tank capacity in order to drive to a location where the tank can be filled. It's wise, therefore, to carry a 2.5-gallon jug or two of DEF, even if you normally refill with pump DEF at truck stops. Carrying extra DEF is especially important if you travel in Mexico, where it is not widely available.

DEF systems aren't high maintenance, but DEF can age past its shelf life if a motorhome is stored for long periods or the engine is run only briefly and infrequently. In that case, it's best to drain DEF from the tank and replace it with fresh every year.

A DEF filter, located near the bottom of the DEF tank, should be replaced every 200,000 miles or two years, whichever comes first. The filter can be removed easily with a 1 1/16-inch 12-point socket wrench extension.

The filter is at the base of the tank, so you'll be looking up at it. Just be sure that you are off to one side when you remove it, because a bit of DEF will dribble out of the filter housing. The Cummins DEF filter is a small cartridge that comes with a small tool to yank the filter out of the housing when necessary. Owners should not forget the filter when the chassis is being serviced. A plugged or restricted filter can lead to a failed DEF pump, which is an expensive repair.

EPA emissions regulations have resulted in cleaner-burning diesel engines that are more economical and efficient. Aside from having to refill DEF tanks and change a filter biannually, the impact on motorhome owners has been minimal. All in all, both coach owners and the environment have benefited.

This article has been approved for use/print by a member of the FMCA.




SACRAMENTO TRUCK CENTER MOTORHOME SERVICE

Regular preventive maintenance check ups are the key to keeping your Freightliner chassis in safe, reliable condition.

Having STC perform a chassis inspection is the best way to ensure you will get safe, enjoyable miles from your Freightliner chassis.

Our factory trained technicians will perform a thorough 15-point chassis inspection free of charge and will provide you with an estimate for any repairs needed. Additionally, FCOC members will receive a 10% discount on labor and a fleet discount on any parts needed.


AT SACRAMENTO TRUCK CENTER, YOU WILL FIND:

- A Clean, Organized Service Department
- Factory-Trained Technicians on FCCC, Cummins, Cat, Detroit Diesel, MBE Allison
- Friendly, Professional Service Personnel
- All of the Latest Tools and Equipment

COME TO SACRAMENTO TRUCK CENTER "WHERE SERVICE IS PERFORMED WITH INTEGRITY"






For more information, visit our website: www.sacramentotruckcenter.com

Email Contact: LCowan@sacramentotruck.com



Alliance Truck Parts has over 30 product lines that serve the commercial transportation industry with reliable new and remanufactured parts and accessories for all makes and all models¹ to keep trucks and buses on the road. All Alliance Truck Parts meet or exceed OES specifications for quality, fit and finish and are backed by a nationwide warranty², which means you don't have to trade quality for price.

Find your nearest location at alliancetruckparts.com

DTNA/PSM-A-1005. Specifications are subject to change without notice. Copyright © Daimler Trucks North America LLC. All rights reserved. Alliance Truck Parts is a brand of Daimler Trucks North America LLC, a Daimler company. ¹ For nearly all heavy-duty truck makes and models. ² See warranty for complete details and limitations.

DAIMLER | Alliance Truck Parts - A Daimler Group Brand



Get to Know Your Chassis.

NEW! PAY FOR CAMP FREIGHTLINER WHEN YOU REGISTER ONLINE!

When you register for Camp Freightliner on FCCCRV.com, you can now pay right away by debit or credit card, or your PayPal account.

2017 CLASS SCHEDULE UPDATED ON FCCCRV.COM

To register, visit FCCCRV.com and click on "Camp Freightliner" on the home page.

2017 CLASSES AT FCOC RALLIES

We've made special arrangements with FCCC to have a full Camp Freightliner at a number of our 2017 FCOC rallies. They're just like the classes you'd take in Gaffney, but you don't have to go to South Carolina!

When you register for the rally at FCOCRV.org, you'll receive a special code to enter when you sign up for Camp Freightliner at FCCCRV.com/owners/camp-freightliner.



TOUR THE FCCC FACTORY

While you're in town for Camp Freightliner, we encourage you to tour the factory to see how our chassis come together.

At approximately 200,000 sq. ft., the FCCC Factory is a must-see for Freightliner Chassis owners. Just 4.5 miles from our Service Center and 6 miles from the KOA Campground, the FCCC Factory offers a daily tour Monday-Friday with registration beginning at 10:15 a.m. in the main lobby. Each tour lasts 45 minutes to an hour, and you will see everything from an engine being up-fitted with accessories to a completed chassis ready to roll out the door to the body builder.

Time for a factory tour is not included in the Camp Freightliner itinerary, so plan an extra day before or after class for this one-of-a-kind experience. You won't want to miss it!

552 Hyatt St.
Gaffney, SC 29341
P: 864-487-1700
fccservice@daimler.com



CAMP FREIGHTLINER

We had some wonderful groups join us for Camp Freightliner who were very eager and excited to learn about all the technology we've developed recently, including OptiView dash, RoadWatch and our all-new push-to-start key FOB, just to name a few. There are many Camp Freightliner opportunities in the near future and we hope to see you there!



CAMP FREIGHTLINER I

Take advantage of FCCC's comprehensive and captivating two-day training session in Gaffney, SC, to learn about the benefits of driving a motorhome built on an FCCC chassis. This is not a hands-on workshop, but you will spend time at a bare chassis to become more familiar with the features. Class size is limited and filled on a first-registration basis, so sign up today!

Topics:

- Air brake system
- Electrical system
- Maintenance intervals
- Weight distribution
- Vehicle storage
- Plus much more!

Fee: \$225.00 for single attendance or \$275.00 for driver and co-pilot for the two-day class. Pay at time of training.

Please feel free to bring your laptops to class, so that you can follow along with the Internet portion of the course.



CAMP FREIGHTLINER II

Camp Freightliner II is a Service & Maintenance class held at the Factory Service Center. This is not a hands-on course, but pairs you with a service technician in the service bay to observe the proper service techniques and ask questions about the chassis.

Fee: \$100.00 + cost of your scheduled maintenance (Covers safety and protective equipment, lunch and other supplies)

Camp Freightliner I is a prerequisite to this class.

There is a minimum level of routine service required for this class which, will be verified upon scheduling of service.

SIGN UP FOR A
CAMP FREIGHTLINER CLASS
ONLINE AT **FCCCRV.COM**

**THE HORIZON IS CALLING.
ANSWER WITH CONFIDENCE.**



MICHELIN® XRV® ALL-POSITION TIRE

There's nothing like the freedom of the open road. And with the MICHELIN® XRV® tire, you can explore every mile with confidence. This all-position radial was specifically engineered for RVs and motor homes, delivering superior grip and handling, even wear and improved wet traction. So the next time the road calls your name, answer with the tire designed to make the most of every adventure.

www.MichelinRVTires.com



Copyright ©2017 Michelin North America, Inc. All Rights Reserved. The Michelin Man is a registered trademark owned by Michelin North America, Inc.

**ONLY FREIGHTLINER CUSTOM
CHASSIS DELIVERS THE
5-STAR CUSTOMER EXPERIENCE.**

Innovation drives better experiences. That's why FCCC is ushering in the next generation of luxury motorhomes with these stars of the road. Put yourself in the driver's seat to discover the smooth ride, responsive handling and unmatched driver safety only possible with technology that works smarter, not harder. What's more, we pair premium features with premium customer care at more than 450 Freightliner service centers throughout North America – the largest branded service network in the RV industry. It's innovation, Driven By You.



VIVID DIGITAL DASH



TIGHTEST TURNING FRONT IFS



SAFEST RIDE & STABILITY



ULTIMATE TAG MANEUVERABILITY



LUXURY CAR SAFETY

Learn more at FCCCRV.com/5-star and talk to your dealer about choosing an FCCC today.



*The four letters that set
Freightliner Custom Chassis apart.*



Driven By You



**RIDE AND
HANDLING**



**INFINITE
SUPPORT**



**DAIMLER
HERITAGE**



**EXPERIENCE
OF
OWNERSHIP**

DAIMLER | Freightliner Custom Chassis - A Daimler Group Brand

Freightliner Custom Chassis Corporation is registered to ISO 9001:2008 and ISO 14001:2004. ©2017 Daimler Trucks North America LLC. All rights reserved. Freightliner Custom Chassis Corporation is a subsidiary of Daimler Trucks North America LLC, a Daimler company.

FROM SPOOKY CELEBRATIONS TO SEASONAL CUISINE – CHOOSE FROM THE BEST OF FALL'S MOST POPULAR FESTS

Fall brings the most beautiful colors, scents and scenery that those of us on the road, especially, enjoy and appreciate. The season also offers a number of events and celebrations – from the east coast to the west. So whether you're en route for home or gearing up to head out, find a fall festival and add a pit stop to the trip.

NORTH WILLAMETTE VINTNERS DATE NIGHT

(every second Friday of the month, in Willamette Valley, OR) offers complimentary snacks, music and wine tasting – as well as an optional catered dinner. Find a date that works for you and make a reservation here: <http://nwvintners.org>.

NATIONAL APPLE HARVEST FESTIVAL

(October 14-15 in Biglerville, PA) – 50 years and counting, the event celebrates the first two full weekends in October with hundreds of craft dealers, contests, food stands, entertainment and more. With its close proximity to Gettysburg, and just a two-hour drive to Washington DC, it's worth adding to your fall-season pit stops. (<http://www.appleharvest.com>)

OKTOBERFEST

(October 19-22 in Tulsa, OK), in its 39th year, presents international German bands, Bavarian delicacies, authentic arts and crafts, games and competitions. Find the itinerary, tickets and information for the four-day celebration here: <http://tulsaoktoberfest.org>.

HARVEST ON THE HARBOR

(October 16-22 in Portland, ME) is perfect for seafood-loving, east coast RVers. The annual food and spirits festival is dedicated to its community – telling the story of its diverse history and giving back by benefitting a local organization dedicated to ending hunger in Maine. Indulge in the culture here: <https://harvestontheharbor.com>.

PECAN FESTIVAL

(November 4 in Florence, SC) welcomes over 50,000 attendees with over 250 food and craft vendors, art demonstrations, amusement rides, a tractor and car show, cook-off, chalk art competition, live entertainment and more – and for those looking for a physical challenge, a 10K, 5k, half marathon and bike ride. Find full details here: <http://www.florencedowntown.com/downtown-events/pecan-festival/>.



JACK-O-LANTERN SPECTACULAR

(October 12-November 5 in Louisville, KY), held at Iroquois Park, lights up a ¼-mile walking trail from dusk to 11 p.m. (midnight on Friday and Saturday) with an art show of over 5,000 fun, spooky and intricately carved pumpkins. (<http://www.jackolanternlouisville.com>)

HAUNTED HAPPENINGS

(October 1-31 in Salem, MA) is every Halloween-enthusiast's dream. The citywide, month-long celebration includes ghostly art shows, a 5K witches run, cemetery and haunted history tours, and much more. (<https://hauntedhappenings.org>)

TERROR ON TILLSON STREET

(October 1-31 in Romeo, MI) is a group of dedicated homeowners spanning several blocks that take their Halloween decorating to the next level – and beyond. The spectacularly spooky décor starts appearing on the first of the month, but transforms into nothing short of a free haunted house on a residential street during the week of Halloween.

TOP CITIES FOR FALL FOLIAGE

Lake Placid, NY: climb the Adirondack Mountains, jog the Olympic Trail scenic byway and take the Fall Foliage Train tour.

Oakland, MD: hike your way through Swallow Falls State Park, appreciate the 360-year-old pines along the Youghiogheny River and celebrate at the Autumn Glory Festival.

Stillwater, MN: enjoy the colors surrounding St. Croix River while relaxing on a replica of an 1890s paddleboat, or participate in the annual grape stomping competition.

Stowe, VT: gaze at the scarlet, gold and orange blanketing the Green and Worcester mountain ranges, stay at the Trapp Family Lodge – the family that inspired The Sound of Music – or see what's on tap at the Stowe Oktoberfest.

Portsmouth, NH: roam the 10-acre outdoor Strawberry Banke Museum and its restored 1600s homes or make your own stops as you travel the 18-mile Coastal Byway.

Whitefish, MT: kick back with the breath-taking view of the blue lake contrasted against golden leaves and dark evergreens – made even more beautiful by the snow-capped mountains in the backdrop at Glacier National Park in Flathead Valley.

Estes Park, CO: become one with nature at the gateway to Rocky Mountain National Park, where you're sure to see bighorn sheep butting heads and hear elk's mating calls at dawn and dusk.

MOST COLORFUL ROADTRIP ROUTES

- **Michigan's Gold Coast**
- **Blue Ridge Parkway, VA and NC**
- **Olympic Peninsula, WA**
- **Ozarks, AR**
- **Moosehead Lake Region, ME**
- **The Driftless Region, WI**
- **Cades Cove, The Smoky Mountains, Gatlinburg, TN**
- **Eastern Sierras, CA**



ADIRONDACK MOUNTAINS



STOWE, VERMONT



ESTES PARK, COLORADO








SMOKY MOUNTAINS



Get The Most From Your Allison-Equipped Motorhome

Allison Motorhome Series™ fully automatic transmissions provide customized performance at your fingertips. The transmission will automatically select gears based on engine rpm, throttle position, vehicle load and road speed. However, you can manually control the upshifts and downshifts when it is necessary for driving in different conditions. To avoid damage to the drivetrain, the transmission will not allow you to select a range that will over-speed the engine.

- **Highway Driving (Level Terrain)**
Operating in the Drive mode is recommended when driving in normal highway conditions.
- **Mountainous Driving (Up & Down Terrain)**
When ascending a grade, gently release pressure on the throttle and select a lower gear range to maintain higher engine rpm. Road speed may decrease, but power (torque) will remain at peak output. When descending a grade, never use a higher gear range than was used ascending the same grade. Selecting a lower gear range will also minimize cycling between ranges on a series of short up and down hills.
- **City Driving (Stop & Go Traffic)¹**
To maximize performance select the lowest gear range that allows the vehicle to reach the speed you expect to attain between stops. This will minimize cycling between higher ranges and provide better vehicle cooling while driving in stop-and-go conditions.
- **Winter Driving (Ice Or Snow)²**
If possible, reduce road speed and select a lower gear range before you lose traction. Select the gear range that will not exceed the speed you expect to maintain. Accelerate or decelerate gradually to prevent losing traction. It is very important to gradually slow down when a lower gear range is selected. It is also important to allow the transmission to reach the lower gear range before attempting to accelerate. This will avoid an unexpected downshift during acceleration.
- **Engine Braking³**
Engine braking provides good speed control for going down grades. When the vehicle is heavily loaded or the grade is steep, it may be desirable to preselect a lower range reaching the grade. If engine-governed speed is exceeded, the transmission will upshift automatically to the next range.

For more information, visit allisontransmission.com.

¹ In the event you leave the vehicle or driving compartment, even momentarily, while the engine is running, be sure the transmission is in Neutral and the parking brake and/or emergency brakes are set and properly engaged. Unexpected and possible sudden vehicle movement may occur if these precautions are not taken.

² Using the retarder on wet or slippery roads may cause loss of traction on the drive wheels—your vehicle may slide out of control. To help avoid injury or property damage, turn the retarder enable to OFF when driving on wet or slippery roads. The retarder is automatically disabled whenever the vehicle anti-lock brake system (ABS) is active. However, in case the ABS malfunctions, it is recommended that the retarder enable switch, if present, be disabled.

³ To avoid loss of control, use a combination of downshifting, braking and other retarding devices. Downshifting to a lower transmission range increases engine braking and can help you maintain control. The transmission has a feature to prevent automatic upshifting above the lower range selected. However, during downhill operation, if engine-governed speed is exceeded in the lower range, the transmission will upshift to the next higher range to prevent engine damage. This will reduce engine braking and could cause a loss of control. Apply the vehicle brakes or other retarding device to prevent exceeding engine-governed speed in the lower range selected.

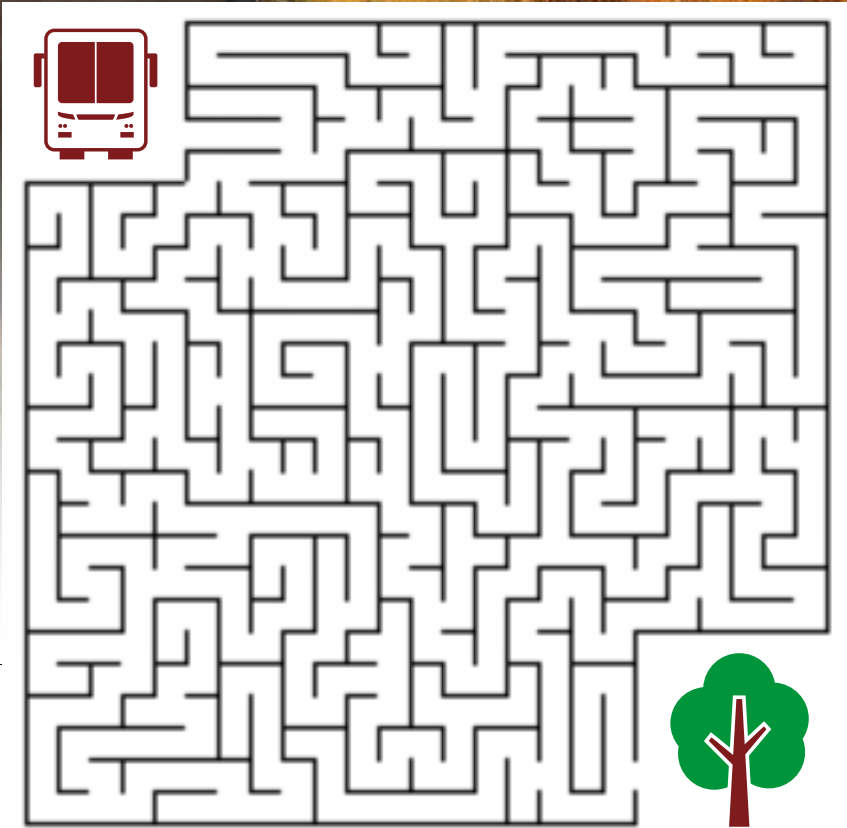


TURNPIKE BRAINTEASERS

SUDOKU

	8	6						3
1				7				5
3		7	9					
		4	6	1	9			
6				8				7
			4	3	7	1		
					6	8		2
9				5				1
5						7	3	

GET YOUR RV
TO THE
CAMP GROUND



SEE PAGE 42
FOR THE KEYS.



ROADSIDE RECIPES

IT'S TIME TO CELEBRATE THE FLAVORS OF THE SEASON! INDULGE IN FALL FAVORITES FROM BREAKFAST TO DINNER - AND PERHAPS A LITTLE IN BETWEEN.

EASY APPLE PANCAKES

INGREDIENTS:

- 1 tablespoon of butter, melted
- 1 egg
- 1 cup milk
- 1 medium/large apple, grated
- ¼ cup sliced almonds
- 1 ¼ cups all-purpose flour
- 1 ¼ teaspoons baking powder
- 1 teaspoon cinnamon or pumpkin spice
- 1 tablespoon white sugar

DIRECTIONS:

1. Combine butter, egg, milk and grated apple in a large bowl.
2. In a separate bowl, sift together flour, baking powder, cinnamon/pumpkin spice and sugar. Stir both mixtures together. Batter can be lumpy.
3. Use ¼ measuring cup to scoop and pour pancake mixture to stovetop or griddle.
4. Top with butter, apple butter, syrup or vanilla ice cream!



APPLE CIDER

INGREDIENTS:

- 2 quarts apple cider
- ¼ cup packed brown sugar
- 1/8 teaspoon ground ginger
- 1 orange, unpeeled and cut into wedges
- 2 cinnamon sticks
- 1 teaspoon whole cloves
- 1 small square of cheesecloth

DIRECTIONS:

1. Tie up cinnamon sticks and cloves in cheesecloth.
2. Add cider and all other ingredients to crockpot.
3. Cover and simmer on low for 3 hours.
4. Remove cheesecloth and orange wedges to serve.



CAMPFIRE CHICKEN STEW

INGREDIENTS:

- 1 fryer chicken, shredded or chopped
- 3-4 medium potatoes, peeled and sliced
- 1 cup thinly sliced carrots
- 1 cup chopped onions
- ½ cup chopped celery
- 1 medium green pepper, sliced
- 1 can condensed cream of mushroom soup, undiluted
- ¼ cup water
- ½ teaspoon salt
- ¼ teaspoon pepper

DIRECTIONS:

1. Grill chicken, covered, for 3 minutes on each side.
2. Layer 2 sheets of extra heavy-duty aluminum foil and place 2 pieces of chicken on each (this recipe should make 4 servings of this size).
3. Divide the potatoes, carrots, onion, celery and green pepper among the packets.
4. Top each with soup, water, salt and pepper. Fold foil and seal tightly.
5. Grill, covered, or place directly on campfire for 20-25 minutes on each side or until chicken juices run clear.



CHOCOLATE CHIP PUMPKIN MUFFINS

INGREDIENTS:

- 1 box yellow cake mix
- 1 can pumpkin puree
- 1 teaspoon pumpkin pie spice
- 1 ½ cups milk or dark chocolate chips

DIRECTIONS:

1. Preheat oven to 350 degrees.
2. In a standing mixer, or using hand-held beaters, combine cake mix, pumpkin and pumpkin pie spice on a low speed until smooth.
3. Add chocolate chips and fold until incorporated.
4. Using a cookie or ice cream scoop, fill greased muffin pans about 2/3 full of batter.
5. Bake for 20-25 minutes and enjoy!

All recipes courtesy of www.goRVing.com - a complete guide for food, games, travel, camping and tailgating in your RV.

DID YOU ENJOY THIS RECIPE? WE'D LOVE TO SEE HOW IT TURNED OUT! HAVE A RECIPE OF YOUR OWN? WE'D LOVE THAT EVEN MORE! POST YOUR PICTURES ON FACEBOOK AND DON'T FORGET TO TAG US - IT COULD BE FEATURED ON OUR RV ROAD TRIPPERS FACEBOOK PAGE OR IN THE NEXT ISSUE OF RV SOUL.

FEATURED MEMBERS



MEET FCOC'S NEW SECRETARY, JAMES PEEK, AND HIS WIFE CHERYL

Their story begins over 30 years ago on a redeye flight out of LAX – and the rest, as they say, is history.

After meeting in 1984, James and Cheryl journeyed around the country together, getting their travel fix by car or plane. That is, until 2000, when they purchased their first fifth wheel and took the first step into the world of RVing. Fast-forward to 2008 when they turned that step into a leap and that towable into a Class A motorhome, bringing home their beautiful 2004 Newmar Dutch Star. With the odometer reading just shy of 20,000 miles, they saw endless opportunity for new experiences, destinations and memories.

Nine years later and the Peeks are still happier than ever in their coach – traveling year-round to Long Beach, Yellowstone National Park and some of their most favorite cities in Texas and Arizona. Each year, they adjust and modify their trip by foregoing past destinations or adding new, but the two have a mutual understanding about Zion National Park in Utah.

“THE ONLY THING WE HAVE TO WORRY ABOUT IS WHAT DAY WE'RE LEAVING AND WHAT DAY WE GET BACK.”

– FCOC Member James Peek



“Our first trip there was in 2009, I believe,” said Cheryl, “and it only gets more beautiful with time.”

Often overshadowed by its much-larger neighbors – including Dixie National Forest and Grand Canyon National Park – James refers to Zion as the area’s “best kept secret.”

Also on the couple’s travel itinerary are as many RV rallies and events they can maneuver their route around. “We try to make as many as we can,” said James. “Some years, we’re at every single one. The weather is the only thing that gets in our way.” He chuckled at the irony of this statement, as they had just ended their third day of bumper-to-bumper traffic in Texas due to hurricane evacuation.

Because of he and his wife’s heavy involvement and regular attendance, James was recruited for his new position as Secretary of the Freightliner Chassis Owner’s Club – but was more than happy to accept. He looks forward to taking on his new role and responsibilities, and to serving his fellow Club Members the best he can. “I joined the Club years ago at the Hershey Show,” said James. “It’s done a lot for me since, so I don’t mind doing anything I can to help out.”

Along with national parks, memorable destinations, RV conventions and more, James and Cheryl use their cross-country travels to take every opportunity to visit their eight children, 12 grandchildren and, as of recent, their great grandchild that reside in several different states across the U.S. Though none have packed their lives into a rig for year-round road tripping just yet, their eldest son just bought his very first camper. They have high hopes.

The Peeks do, however, have two younger, furrier travel companions: their five-and-a-half-year-old shih tzus Tori and Oreo. “They make life on the road exactly what it should be: easy and enjoyable,” said Cheryl.

James agrees, “The only thing we have to worry about is what day we’re leaving and what day we get back.”



CUMMINS HAS RELEASED A NEW APP.

CUMMINS HAS INTRODUCED APPLE AND ANDROID VERSIONS OF ITS FREE QUICK SERVE ONLINE (QSOL) MOBILE APP. WITH YOUR ENGINE SERIAL NUMBER READY, SEARCH FOR “CUMMINSQUICKSERVEMOBILE” IN THE GOOGLE PLAY STORE OR “QUICKSERVE MOBILE” IN THE APPLE STORE.



Once you’ve entered your serial number, the app provides access to Cummins parts options, parts catalogs and engine dataplate information for 15 million Cummins serial numbers (ESNs). It also includes a fault-code analyzer for Cummins electronic engines, which explains current fault codes, advises which fault codes are dependent on others and recommends which should be fixed first.

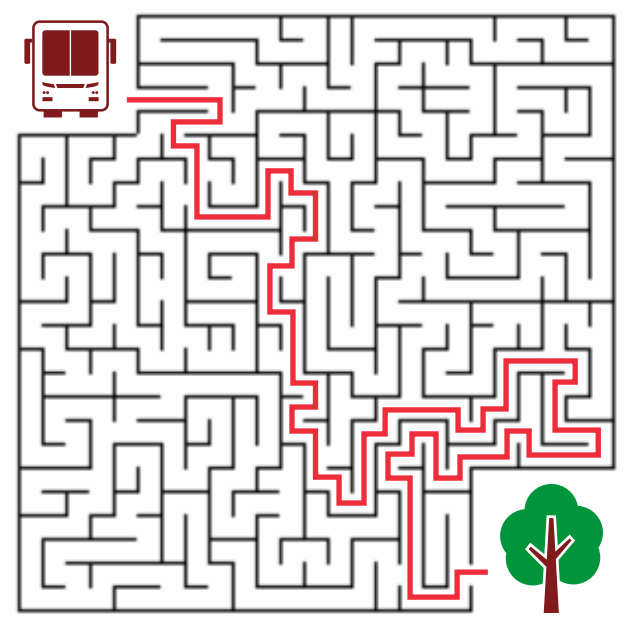
New England's Luxury RV Resort

NORMANDY FARMS
Family Camping Resort
866-673-2767 | NORMANDYFARMS.COM | FOXBORO, MA

SUDOKU

2	8	6	5	4	1	9	7	3
1	4	9	3	7	2	6	8	5
3	5	7	9	6	8	2	1	4
7	3	4	6	1	9	5	2	8
6	9	1	2	8	5	3	4	7
8	2	5	4	3	7	1	9	6
4	1	3	7	9	6	8	5	2
9	7	2	8	5	3	4	6	1
5	6	8	1	2	4	7	3	9

MAZE PUZZLE



DON'T LET *YOUR* MEMBERSHIP EXPIRE!

Please look at your label on the back of this newsletter to see if your membership is about to expire. We send out reminders at least two months in advance of your expiration, both by email and by mail, to provide adequate time to renew your membership. Dues are \$15.00/year or \$70.00 for five years. See Membership Application on page 39.

To access by Internet, visit the website at www.FCOCRV.org.

After logging in, you have the ability to conveniently renew your membership using PayPal. Simply clicking "Renew/Pay Dues" in the top right corner of your screen.

You may also update your membership and personal information by selecting "View/Update Your Profile."

PLEASE NOTE: If you are logging into the new site for the first time, your password is the same as it was for the old site. If you've forgotten your password, click "Forgot Password" under the login fields.

Disclaimer: FCOC is not responsible for personal statements, opinions or representation advanced in papers, newsletters, web site, in discussions at any meetings or its Internet site and Discussion Forums, or the validity of statements contained in any advertisements.



GET
RV SOUL
BY EMAIL!

You may request to have our newsletter delivered by email, especially if you travel frequently or if your mail is forwarded more than once a year. You will receive the newsletter earlier than those mailed, and they won't pile up in your motorhome. You will receive an email when the newsletter is ready to be viewed. Recent as well as previous issues of Freightliner Flyer are available for viewing and printing on the website.

For those who do not have email, please make sure we have your correct mailing address - especially those of you who have a seasonal address. We are experiencing a large number of newsletters returned. Time, money and postage rates are affected when they are undeliverable.

Thank you for helping us do a better job of getting important FCOC news and current updates to you!
We want you to be in the know!



MEMBERSHIP APPLICATION

DATE _____ ☐ NEW ☐ RENEWAL

MEMBER ID _____ OR APPLICATION DATE _____

If you have an FMCA or FCOC number, please use it here. If not, one will be issued to you.

NAME
FIRST _____ LAST _____ NICKNAME _____

CO-PILOT
FIRST _____ LAST _____ NICKNAME _____

PRIMARY PHONE (____) _____ CELL PHONE (____) _____

ADDRESS
(PRIMARY) _____

CITY _____ STATE _____ ZIP _____ COUNTRY _____

ADDRESS
(SEASONAL) _____

CITY _____ STATE _____ ZIP _____ START & END DATE _____

E-MAIL _____

NEWSLETTER DELIVERY
(CHECK): ☐ ELECTRONIC ☐ MAIL DELIVERY

CHASSIS MANUFACTURER
(CHECK ONE): ☐ FREIGHTLINER ☐ OSHKOSH ☐ JOHN DEERE

MANUFACTURER OF MOTOR HOME
_____ MODEL _____

YEAR _____ LENGTH (FT.) _____ VIN # OF CHASSIS (REQUIRED FOR MEMBERSHIP)

_____ ARE YOU THE ORIGINAL OWNER? ☐ YES ☐ NO
PURCHASE DATE _____

DUES ARE \$15.00 PER YEAR OR FIVE YEARS FOR \$70.00 U.S. DOLLARS

SEND TO: FREIGHTLINER CORPORATION – C/O FCOC
552 HYATT STREET, GAFFNEY, SC 29341
(864) 487-1700

Anyone can access our website without logging in by going to www.FCOCRV.org. When a Member wants to update their member profile or pay their dues, they will need to log in with two pieces of information: a membership number and a password. When a Member has difficulty signing in, it is usually either because they forgot to include the letter "F" at the front of their membership number, or because they forgot their password. If a new Member joins via our website, they will provide their own password at that time. New Members who apply by mail will receive their password by email when their registration information has been entered. Members can change their password at any time by logging in and updating their profile.



1. Select "Join FCOC" on the home page or in the top right corner of any page on the site.
2. Select the number of years you'd like to commit to and pay for.
3. Fill out all relevant fields. Those with an asterisk (*) must be completed.
4. Make note of the number in the "Username - Member ID" field. This is your FCOC ID number, which you'll need to log in to the site.
5. When you're finished, select your payment method and click "Sign Up" at the bottom. If you navigate away from this screen before clicking "Sign Up," your input will not be recorded and you will be required to start over.
6. Complete your payment information and follow instructions to submit.

1. Sign in using the "Membership Log In" fields on the home page or the "Sign In" link in the top right corner of any page on the site.
2. Once you've signed in, select "Renew / Pay Dues" in the upper right corner of your screen.
3. Select the number of years you'd like to commit to and pay for.
4. Double-check that the information that populates in the form fields is correct. If it is not, change anything you need to, and the updated information will be stored in the database.
5. Select your payment method and click "Sign Up" at the bottom. If you navigate away from this screen before clicking "Sign Up," your input will not be recorded, and you will be required to start over.
6. Complete your payment information and follow instructions to submit.

If you do not have access to a computer or email, you may use the application in this newsletter on page 41. If you have any problems, please let me know. My contact information is on page 4.

MARY COSTIGAN, *VP Membership*

GUIDED RV

Tours & Rallies
Designed with you in mind...

Arctic Circle to Baja,
Europe to South Africa ...
... across Canada and the USA.
We encourage you to compare our
product & our value —
then choose the right adventure for you.



...where do you want to go?



*It's your turn.
Explore the world with us...*

Our RV Caravans are designed for independent travelers who also like being catered to. Our journey includes the experience between destinations – stopping at the places that appeal to us as individuals, sharing stories and fun in camp, and enjoying local guides who enrich our knowledge. We encounter local culture and build friendships that will last a lifetime.



Over Twenty Years of Excellence

CALL TOLL FREE:
1-844-872-7897

Order Your **FREE** Color Catalog Today!

Visit us at:
www.adventurecaravans.com

Find us on
facebook



**Mens Crimson
Shirt
Available in
Small To 4X**



**Ladies Crimson Shirt
Available in Small
To 2X**



**Closeout Shirt
Only Mens
Small Left**



Ladies T-Shirt
Small to 4X



Mens T-Shirt
Small to 4X



FCOC Logo Hat and Visor



FCOC Logo Ladder

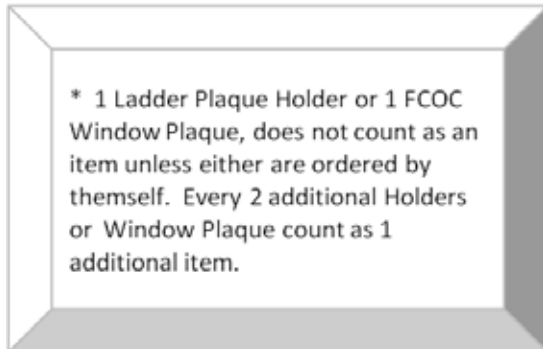


Smaller Clinging Front Window Plaque



Ladder Bracket for Logo Egg

FCOC LOGO MERCHANDISE

DATE:	CHECK #:	ITEM	QTY	AMOUNT	TOTAL
MEMBER ID#		Ladies Crimson Small		\$25.00	
NAME		Ladies Crimson Medium		\$25.00	
ADDRESS 1		Ladies Crimson Large		\$25.00	
ADDRESS 2		Ladies Crimson X-Large		\$25.00	
CITY	STATE:	Ladies Crimson XX-Large		\$25.00	
ZIP CODE		Mens Crimson Small		\$25.00	
Checks payable to "FCOC" and send check to: Mary Costigan FCOC Logo Merchandise 900 Bradford Court San Jacinto, CA 92583-6530 Cell: (951) 452-2999 E-Mail: mary.costigan2@gmail.com		Mens Crimson Medium		\$25.00	
		Mens Crimson Large		\$25.00	
		Mens Crimson X-Large		\$25.00	
		Mens Crimson 2X-Large		\$25.00	
		Mens Crimson 3X-Large		\$25.00	
		Mens Crimson 4X-Large		\$25.00	
		Ladies Grey T-Shirt Small		\$10.00	
		USPS SHIPPING CHARGES		Ladies Grey T-Shirt Medium	
1 ITEM	\$6.35 USD	Ladies Grey T-Shirt Large		\$10.00	
		Ladies Grey T-Shirt X-Large		\$10.00	
2 - 4 ITEMS	\$13.00 USD	Ladies Grey T-Shirt 2X-Large		\$10.00	
		Ladies Grey T-Shirt 3X-Large		\$10.00	
5 + ITEMS	ADD \$6.35 FOR EACH ADDITIONAL ITEM	Ladies Grey T-Shirt 4X-Large		\$10.00	
		Mens Grey T-Shirt Small		\$10.00	
		Mens Grey T-Shirt Medium		\$10.00	
		Mens Grey T-Shirt Large		\$10.00	
		Mens Grey T-Shirt X-Large		\$10.00	
		Mens Grey T-Shirt 2X-Large		\$10.00	
		Mens Grey T-Shirt 3X-Large		\$10.00	
		Mens Grey T-Shirt 4X-Large		\$10.00	
		FCOC Logo Visor		\$15.00	
		FCOC Logo Hat		\$15.00	
		FCOC Logo Plaque		\$20.00	
		FCOC Logo Window Plaque *		\$5.00	
		Plaque Ladder Holder *		\$5.00	
		Closeout White Shirt - Small		\$5.00	
				TOTAL # OF ITEMS	
				Shipping	
		TOTAL IN US DOLLARS		Order Total	

CANADA - CALL OR EMAIL FOR SHIPPING PRICE

THANK YOU FOR YOUR ORDER & SUPPORT

CANADA - CALL OR EMAIL FOR SHIPPING PRICE

THANK YOU FOR YOUR ORDER & SUPPORT

OFFERS FROM OASIS DEALERS



In developing the Oasis Dealer Discount Program, all Oasis Dealers were contacted and invited to participate. But, participation in the Oasis Dealer Discount Program is a business decision made by each individual Oasis Dealer.

If the Oasis Dealer you wish to use is not on the list of participating dealers, we would encourage you to let them know of your desire to have them participate in the program. Dealers wishing for more information about the program should contact Tom James: phone (916) 870-9322, email VP.BUSDEV@FCOCRV.ORG. Also, if you have any problem with any Oasis Dealer on the list, let Tom James know, and he will try to help.

As a reminder, it's up to you to **ask first** for the discount, not after.

PLEASE REMEMBER: THESE OASIS DEALERS ARE SUPPORTING FCOC, SO PLEASE GO TO THESE DEALERS ONLY.

The following is a list of currently participating Oasis dealerships.

OASIS NETWORK DISCOUNT PROGRAM CENTERS

Freightliner of Arizona
9899 W. Roosevelt St.
Tolleson, AZ 85353
(623) 907-6642
Ser. Mgr. Larry Winiewicz

TAG Truck Center
5712 Commerce Square
Jonesboro, AR 72401
(870) 972-8588
Ser. Mgr. Brian Carter

Truck Centers of Arkansas
11700 Valentine Rd.
North Little Rock, AR 72117
(800) 562-8875
Ser. Mgr. John Siverd

Truck Centers of Arkansas
2675 W. Sunset Blvd.
Springdale, AR 72762
(800) 495-4551
Ser. Mgr. Bill Partain

Delta Truck Center
S. Harlan Rd.
French Camp, CA 95231
(800) 400-4161

Sacramento Truck Center
100 Opportunity St.
Sacramento, CA 95838
(916) 286-2000
(800) 485-8311
Ser. Mgr. Lawrence Cowan

San Diego Freightliner
6006 Miramar Rd.
San Diego, CA 92121
(877) 454-5456
(619) 564-3700
Ser. Mgr. Gene Hust

Southern Connecticut Truck Center
15 East Industrial Rd.
Branford, CT 06405
(800) 448-8480
Ser. Mgr. Michael Beavton

Freightliner of Hartford
199 Roberts Street
East Hartford, CT 06108
(860) 289-0201 x1118
Ser. Mgr. Scott Thayer

Orlando Freightliner
2455 S. Orange Blossom Trail
Apopka, FL 32703
(407) 295-3846
Ser. Mgr. Lee Feeser

Tom Nehl Truck Co.
383 SW Arrowhead Terr.
Lake City, FL 32024
(904) 389-3653
(386) 755-9527
Ser. Mgr. Rex Steven

Freightliner Custom Chassis Corporation (FCCC) and select Freightliner Oasis dealerships around the country have initiated a program offering members of the Freightliner Chassis Owners Club (FCOC) special pricing on service labor and service parts.

The program offers current FCOC members the following discounts:

10% OFF POSTED LABOR RATES & 10% OFF PARTS

It is important that you do the following; if you don't, you may not get the discount and it will be your own fault!

You MUST tell them you are an FCOC member up front, request the discount and identify yourself by showing your current membership card. Ask to get a copy of your billing with the discount on it once your work is done.

Ocala Freightliner
3950 W. Hwy. 326
Ocala, FL 34482
(352) 840-0070
Ser. Mgr. Scott Pauley

Truck Centers, Inc.
300 East Ashland St.
Morton, IL 61550
(309) 263-4240
(800) 397-4292
Ser. Mgr. Cathie Jenkins

Truck Centers, Inc.
2981 E. Singer
Springfield, IL 62703
(217) 525-1280
(800) 786-1280
Ser. Mgr. Charlie Melvin

Truck Centers, Inc.
747 E. Taylor St.
St. Louis, MO 63147
(314) 381-3800
Ser. Mgr. Neil Yahl

Truck Centers, Inc.
2280 Formosa Rd.
Troy, IL 62294
(800) 669-3454
Ser. Mgr. Paul Buehrle

Stoops Freightliner Quality Trailer, Inc.
6105 Columbus Ave.
Anderson, IN 46013
(765) 644-1400
(877) 881-7993
Ser. Mgr. Doug Dau

Stoops Freightliner Quality Trailer, Inc.
12247 Declaration Dr.
New Haven, IN 46774
(260) 749-8587
(877) 518-2065
Ser. Mgr. Jeff Bouck

Stoops Freightliner Quality Trailer, Inc.
1851 W Thompson Rd.
Baltimore, MD 21230
(410) 685-4474
(937) 236-4092
Ser. Mgr. Jessica Levine

Truck Country Cedar Rapids
700 29th Ave. SW
Cedar Rapids, IA 52406
(319) 365-0531
(800) 332-6158
Ser. Mgr. Chris Flockhart

Truck Country Quad Cities
2350 W. 76th St.
Davenport, IA 52806
(563) 445-5870
Ser. Mgr. Darin Bohr

Truck Country Decorah
1653 State Highway 9
Decorah, IA 52101
(563) 382-6551
(888) 545-9297
Ser. Mgr. Ray Clark

Truck Country Dubuque
10785 Route 61 South
Dubuque, IA 52003
(563) 556-3775
(800) 553-3642
Ser. Mgr. Ray Clark

Harrison Truck Centers
101 Plaza Drive Elk Run
Heights, IA 50707
(800) 582-5789
Todd Rathbone

Harrison Truck Centers
PO Box 1708
Waterloo, IA 50704
(319) 234-4453
Ser. Mgr. Rodd Rathnone

TAG Truck Center
215 Campbell Dr.
Calvert City, KY 42029
(270) 395-8200
Ser. Mgr. Randy Mathis

Kent-Mitchell Bus Sales & Svc
41430 East I55
Hammond, LA 70403
(985) 419-8347
Ser. Mgr. Emile Musso

Baltimore Freightliner
2723 Annapolis Rd.
Baltimore, MD 21230
(410) 685-4474
Ser. Mgr. Jessica Levine

Freightliner of Grand Rapids
5285 Clay Ave SW
Grand Rapids, MI 49548
(800) 968-9680
Ser. Mgr. Mark List

Freightliner of Kalamazoo
53449 Main St.
Kalamazoo, MI 49071
(800) 968-9680
Ser. Mgr. Mark List

Truck Center Inc.
2880 Hwy 67 South
Farmington, MO 63640
(573) 712-8817
Ser. Mgr. Andy Vittoe

TAG Truck Center
3792 Hwy 67 No
Poplar Bluff, MO 63901
(573) 785-0193
Devin Russom

TAG Truck Center
1485 Hwy 177
Jackson, MO 63755
(573) 339-1890
Ser. Mgr. Jeff Runnels

TAG Truck Center
307 Lynual Drive
Sikeston, MO 63810
(573) 471-7100
Ser. Mgr. Mark Riney

Truck Center Inc.
747 E Taylor Ave.
St Louis, MO 63147
(800) 325-8809
Ser. Mgr. Larry King

TAG Truck Center
2448 McCullough Blvd
Tupelo, MS 38826
(662) 844-3262
Ser. Mgr. Gary Greszier

Albuquerque Freightliner
12901 I-40W Frontage Rd.
Albuquerque, NM
(505) 833-1000
Ser. Mgr. David Robinson

Hans' Freightliner
14520 Broadway Avenue
Cleveland, Ohio 44125
Phone: (216) 581-0046 Ext. 181
Cell: (440) 334-7262
Fax: (216) 581-8610
Sales Rep. Bryan Grega

Stoops Freightliner Quality Trailer, Inc.
7800 Center Point 70 Blvd.
Dayton, OH 45424
(937) 236-4092
(877) 518-0112
Ser. Mgr. Mark Vonderhuval

TSI Western Star
385 South Bailey Rd.
North Jackson, OH 44451
(330) 538-3850
(800) 388-3850
Ser. Mgr. Kevin Shaulis

Premier Truck Group of Oklahoma City
5301 I-40 West
Oklahoma City, OK 73128
(877) 621-0428
Ser. Mgr. Josh Meyers

Premier Truck Group of Tulsa
5104 W. 60th St.
Tulsa, OK 74107
(866) 599-8351
(918) 445-5300
Ser. Mgr. Ron Beaver

Fyda Freightliner Pittsburgh, Inc.
20 Fyda Dr.
Canonsburg, PA 15317
(800) 393-2556
Ser. Mgr. Brian Conkle

Premier Truck Group of Knoxville
1413 Everett Rd.
Knoxville, TN 37932
(865) 824-2400
Ser. Mgr. Dwyane Overton

TAG Truck Center
112 E. L. Morgan Drive
Jackson, TN 38305
(731) 423-3782
Ser. Mgr. Kevin McAdams

TAG Truck Center
673 E Brooks Rd.
Memphis, TN 38166
(901) 271-0445
Ser. Mgr. Rusty Rushing

Premier Truck Group of Amarillo
2210 South Whitaker Rd.
Amarillo, TX 79118
(806) 374-1033
(800) 753-1556
Ser. Mgr. Paul Tarbet

Premier Truck Group of Ardmore
3601 12th Ave NW
Ardmore, OK 73401
(580) 223-2233

Premier Truck Group of Chattanooga
kshumake@premiertruck.com
Phone: (706) 937-3700
Fax: (706) 937-6730
Ser. Mgr. Ken Shumake

Premier Truck Group of Dallas
4200 Port Blvd.
Dallas, TX 75241
(800) 580-2620
(972) 225-4300
Ser. Mgr. Justin Griffin

Premier Truck Group of Dallas
3040 Irving Blvd
Dallas, TX 75247
(214) 631-6213

Premier Truck Group of Fort Worth
1804 NE Loop 820
Fort Worth, TX 76106
(800) 580-9101

Premier Truck Group of North Texas
1610 North Collins Freeway
Howe, TX 75459
Ser. Mgr. Donald Ballance

Premier Truck Group of Odessa
1100 South Grandview
Odessa, TX 79761
(800) 687-3381

Premier Truck Group of Oklahoma City
5301 I-40 West
Oklahoma City, OK 73128
(877) 621-0428
Ser. Mgr. Josh Meyers

Premier Truck Group of Tulsa
5104 W. 60th St.
Tulsa, OK 74107
(866) 599-8351
(918) 445-5300
Ser. Mgr. Ron Beaver

Valley Freightliner
524 Jacks Lane
Mt. Vernon, WA 98273
(360) 848-0472
Ser. Mgr. Jonathan Callis

Truck Country Madison
4195 Anderson Rd.
DeForest, WI 53532
(608) 249-1900
(800) 837-7367
Ser. Mgr. Jerry Brickheimer

River States Truck & Trailer, Inc.
6124 Chuck Lane
Eau Claire, WI 54703
(715) 874-4700
(800) 944-5973
Ser. Mgr. Henry Le Bakken

Truck Country of WI
2401 Progress Way
Kaukauna, WI 54130
(800) 236-5271
Ser. Mgr. Matt Lueneburg

River States Truck & Trailer, Inc.
3959 N. Kinney Coulee Rd.
LaCrosse, WI 54601
(608) 784-1149
Ser. Mgr. Steve Kemp

Truck Country Marinette
2890 Cleveland Ave.
Marinette, WI 54143
(715) 735-7020
(888) 315-5995
Ser. Mgr. Justin Gleiter

Truck Country Milwaukee
2222 W Ryan Rd.
Oak Creek, WI 53154
(414) 761-3384
(800) 236-6061
Ser. Mgr. Tom Foecker

River States Truck & Trailer, Inc.
690 Starr Lane
Roberts, WI 54023
(612) 339-1115
(866) 994-3122
Ser. Mgr. Glenn Zimmerman

Truck Country Wausau
2435 Trailwood Lane
Rothschild, WI 54474
(715) 359-9989
(800) 348-9195
Ser. Mgr. Mark Mattila

Truck Country
119 State Hwy 11
Shullsburg, WI 53586
(608) 965-4462
(800) 362-1313
Ser. Mgr. Mike Banghart



CHANGE SERVICE REQUESTED

Presort Standard
U.S. Postage
PAID
Cincinnati, OH
Permit No. 6523

FCOC
P.O. Box 1527 | Cortaro, AZ 85652



ALLISON TRANSMISSIONS
800-524-2303



GREAT SUPPORTERS



CUMMINS ENGINE CO.
(800-343-7357)
800-DIESELS



800-TIRE-HELP
(800-847-3435)

If you are part of our Freightliner Custom Chassis' family and want to see your company proudly advertised on this FULL COLOR back page of the FCOC RV Soul, contact Tom James, Business Development at vp.busdev@fcocrv.org or call **916.870.9322**.