



A publication of the  
Freightliner Chassis Owners Club

SPRING 2020

**RV SEASON IS IN FULL BLOOM.**

# RV Soul

**UPCOMING RALLIES**  
MARK YOUR CALENDARS FOR  
THE 2020 RALLY SEASON.

*DETAILS ON PAGE 17.*

**HOW DO YOU RV?**

*DETAILS ON PAGE 22.*

**FEATURED MEMBER**

FEATURING GEORGE YOUNG.

*DETAILS ON PAGE 25.*





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## FUEL YOUR RV SOUL

Find inspiration for your journey and keep up with all things FCCC through our active social media channels.

- RV Road Trippers (@DriveFCCC)
- RV Road Trippers (rv\_roadtrippers)
- Freightliner Custom Chassis Corp. (@FreightlinerCustomChassis)
- Freightliner Custom Chassis Corp. (@DriveFCCC)

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SPRING 2020

## UPCOMING RALLIES\*

- 2020
- 8/17-21 SPEARFISH, SD
- 11/4-8 BRANSON, MO

\* Subject to change  
FCOC is not to be held responsible for personal statements, opinions or representations advanced in papers, chapter newsletters, web site, in discussions at any meetings or its Internet site and Discussion Forums, or the validity of statements contained in any advertisements or printed materials.

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# MEET YOUR FCOC OFFICERS



## PRESIDENT



*James Peek F403774*  
570 Stratford Parkway  
Winder, GA 30680  
732-552-6862  
president@fcocrv.org

## SR. VICE PRESIDENT



*Barbara Knutson F320163*  
3112 Aspen Drive  
Jonesboro, AR 72404  
561-703-5284  
svp@fcocrv.org

## TREASURER



*Tom Bernardi F382571*  
15305 Lake Maurine Drive  
Odessa, FL 33556-3113  
813-920-3852  
treasurer@fcocrv.org

## SECRETARY



*Pattee Perez F701016*  
28284 Las Casas  
Mission Viejo, CA 92692  
949-697-8892  
secretary@fcocrv.org

## VP MEMBERSHIP



*Mary Costigan F323758*  
900 Bradford Court  
San Jacinto, CA 92583  
951-452-2999  
vp.membership@fcocrv.org

## VP BUSINESS DEVELOPMENT



*Steven Bertling F460062*  
1761 Park Terrace Ave  
Lake Havasu, AZ 86405  
951-491-1297  
vp.busdev@fcocrv.org

## EDITOR



*Cindy Feindel F338560*  
31 Nixon Road  
Framingham, MA 01701  
508-509-8123  
editor@fcocrv.org

## VP AREA OPERATIONS-EAST



*Roy Hopper F286929*  
5965 41st Street  
Vero Beach, FL 32967  
772-559-3522  
vp.area.ops.e@fcocrv.org

## VP AREA OPERATIONS-WEST



*Katherine Henley F173175*  
1901 W. Hwy 287 Business  
Waxahachie, TX 75165  
214-704-2437  
vp.area.ops.w@fcocrv.org

## ASSISTANT AREA OPERATIONS



*James Robertson F313336*  
2200 Cabaniss Lane  
Weatherford, TX 76088  
817-692-1330  
asst.area.ops@fcocrv.org

## WEBMASTER



*Tom Digate F469360*  
532 Indian Wells Ave  
Kissimmee, FL 34759  
260-413-3670  
webmaster@fcocrv.org



## A NEW TOY IS ARRIVING

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# FCOC PRESIDENT'S MESSAGE



I pray this letter finds everyone in good health during this trying time. So far this year, the COVID-19 virus has caused the FCOC to cancel the Hemet, CA rally and change the Branson, MO rally from May to the first week in November. This is the week Silver Dollar City starts their Christmas program with plays, a light display, a Christmas parade and many other special events. We are making plans for our group to have VIP seating at their Christmas show and an elegant dinner. Transportation will be provided during the day, so members can return to their coaches as needed. We apologize for all of the inconveniences this has caused everyone.

On another note, we still have our rally in Spearfish, SD in August. Hopefully we will not have to cancel this rally. Also during this time, we plan to hold our annual business meeting and elect officers. I hope as many members as possible will make plans to attend this rally.

We did have a successful regional rally at the Tampa, FL RV Super Show. If you have never been to this RV Show, you should consider attending it in January 2021. They have several buildings of vendors as well as motorhomes on display. We were limited to 50 spaces this year and hopefully will be allotted that many spaces

or more next year. On the first night Freightliner provided a very nice dinner and Cummins provided the Happy Hour. I would like to take this time to thank both companies for a great evening. We had Happy Hour every night and went out to eat as a group one evening.

Now for a helpful hint – There are times we need all or part of our motorhome VIN number. Everyone has a smart phone, so use it to capture a picture of the VIN number of your motorhome. This way, you will have it ready when you call Freightliner, your motorhome manufacturer, insurance companies or others. You can do the same thing with your engine serial number plus all the car and motorhome tag numbers.

If you have a helpful tip to share, please send it to me at [president@fcocrv.org](mailto:president@fcocrv.org).

As a reminder, this is a volunteer-operated club, so if people do not volunteer, we will not be able to have rallies or any other activities. We appreciate all who choose to step up and volunteer.

*James Peek*

*James Peek  
FCOC President*

## THE ROAD IS WAITING. GO EXPLORE.



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There's a lot of world out there to explore, and with the MICHELIN® X® LINE™ ENERGY Z 315/80R22.5 tires, you have nothing stopping you. Your motor coach deserves the most fuel-efficient, all-position MICHELIN® tire in the motor home industry. Groove wall miniature sipes and a large net contact area help to improve your ride, longevity and handling, which are designed to give you more mileage for your money. With these tires on your RV, the only thing on your mind should be where to go next.

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# CLUB UPDATES



## FCOC Officers

The nominating committee submits the following slate of officers to be elected at the August business meeting to be held in Spearfish, SD.

- SENIOR VICE PRESIDENT .....ROY HOPPER
- TREASURER .....TOM BERNARDI
- VICE PRESIDENT AREA OPERATIONS – EAST .....GEORGE YOUNG
- VICE PRESIDENT BUSINESS DEVELOPMENT .....STEVE BERTLING
- VICE PRESIDENT NEWSLETTER EDITOR..... CINDY FEINDEL

All nominees have been contacted regarding their responsibilities and indicated a willingness to serve the club.

As a reminder, if anyone wishes to nominate a candidate, they may do so at the August business meeting. A motion from the floor, followed by a second and acceptance by the person nominated on the ballot, would be required. Once the nominations are closed, the election will follow.

Respectfully submitted,

Barbara Knutson, *on behalf of the members of the nominating committee* **Nominating Committee**  
Katherine Henley, Julie Robertson, Cheryl Henkle, Beth Digate, John MacCullum



# Get The Most From Your Allison-Equipped Motorhome

Allison Motorhome Series™ fully automatic transmissions provide customized performance at your fingertips. The transmission will automatically select gears based on engine rpm, throttle position, vehicle load and road speed. However, you can manually control the upshifts and downshifts when it is necessary for driving in different conditions. To avoid damage to the drivetrain, the transmission will not allow you to select a range that will over-speed the engine.



## Highway Driving (Level Terrain)

Operating in the Drive mode is recommended when driving in normal highway conditions.



## Mountainous Driving (Up & Down Terrain)

When ascending a grade, gently release pressure on the throttle and select a lower gear range to maintain higher engine rpm. Road speed may decrease, but power (torque) will remain at peak output. When descending a grade, never use a higher gear range than was used ascending the same grade. Selecting a lower gear range will also minimize cycling between ranges on a series of short up and down hills.



## City Driving (Stop & Go Traffic)<sup>1</sup>

To maximize performance select the lowest gear range that allows the vehicle to reach the speed you expect to attain between stops. This will minimize cycling between higher ranges and provide better vehicle cooling while driving in stop-and-go conditions.



## Winter Driving (Ice Or Snow)<sup>2</sup>

If possible, reduce road speed and select a lower gear range before you lose traction. Select the gear range that will not exceed the speed you expect to maintain. Accelerate or decelerate gradually to prevent losing traction. It is very important to gradually slow down when a lower gear range is selected. It is also important to allow the transmission to reach the lower gear range before attempting to accelerate. This will avoid an unexpected downshift during acceleration.



## Engine Braking<sup>3</sup>

Engine braking provides good speed control for going down grades. When the vehicle is heavily loaded or the grade is steep, it may be desirable to preselect a lower range reaching the grade. If engine-governed speed is exceeded, the transmission will upshift automatically to the next range.

For more information, visit [allisontransmission.com](http://allisontransmission.com).

<sup>1</sup> In the event you leave the vehicle or driving compartment, even momentarily, while the engine is running, be sure the transmission is in Neutral and the parking brake and/or emergency brakes are set and properly engaged. Unexpected and possible sudden vehicle movement may occur if these precautions are not taken.

<sup>2</sup> Using the retarder on wet or slippery roads may cause loss of traction on the drive wheels—your vehicle may slide out of control. To help avoid injury or property damage, turn the retarder enable to OFF when driving on wet or slippery roads. The retarder is automatically disabled whenever the vehicle anti-lock brake system (ABS) is active. However, in case the ABS malfunctions, it is recommended that the retarder enable switch, if present, be disabled.

<sup>3</sup> To avoid loss of control, use a combination of downshifting, braking and other retarding devices. Downshifting to a lower transmission range increases engine braking and can help you maintain control. The transmission has a feature to prevent automatic upshifting above the lower range selected. However, during downhill operation, if engine-governed speed is exceeded in the lower range, the transmission will upshift to the next higher range to prevent engine damage. This will reduce engine braking and could cause a loss of control. Apply the vehicle brakes or other retarding device to prevent exceeding engine-governed speed in the lower range selected.



## Roy Hopper for Senior Vice President

My name is Roy Hopper and I am running for FCOC's Senior Vice President.

My wife Kathy and I have been club members since 2001. I have served as Asst. National Director, National Director, Southeast Area Coordinator and Vice President of Operations East. I have also worked in many capacities outside of my elected office duties. I have been responsible for finding campgrounds to hold both national and area rallies. I have served as Rally Master, Asst. Rally Master and many Rally captain positions. I have worked with Freightliner Custom Chassis at the FCOC club table at many rallies. Kathy and I now look forward to serving you as your Senior Vice President.

Thank you in advance for your support.

Roy & Kathy Hopper







# MESSAGE FROM



Greetings, Members:

To call the events of the past several weeks unprecedented – and unexpected – would be an understatement. Given everything all of us are dealing with at this time, we at FCCC are thankful for the health and safety of all our employees, as well as our OEMs, dealers, and customers. As we move through these uncertain times together, we hope that you and your families are weathering the storm and staying as safe as possible. Fortunately, while it can seem like almost every aspect of our lives has hit the pause button, RVing is one of those rare experiences that can still allow us to “social distance” in style.

Despite these new challenges, FCCC is still committed to providing you with the best ownership experience in the industry – and that unparalleled experience is due in no small part to the strong relationships with our outstanding OEM partners. Like a lot of industries, the RV world is going through a lot of changes, and we are working closely with OEM partners to adapt and adjust.

For example, we worked closely with Newmar to adapt their 2020 dealer meeting in March into a virtual one, where we shared our excitement for the 2021 model lineup, and for all of the new innovations to come. We’ve also begun providing our popular “Fireside Chats,” which feature helpful chassis-maintenance information from our experts, online in a virtual setting. Check our Facebook page at [facebook.com/DriveFCCC](https://facebook.com/DriveFCCC) for information on upcoming events.

Because at FCCC, we’re driven by you. And though the world may look a lot different right now, one thing that doesn’t change is our promise to our customers to deliver the best memories possible, one ride at a time.

Stay happy, stay safe, and keep enjoying the open road.

Jeff Sather  
FCCC President & CEO



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[freedomrvaz.com](http://freedomrvaz.com)

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**Sales:** 7475 N Casa Grande Hwy, Marana  
**Service, Parts:** 6260 N Travel Center, Tucson





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Cummins RV diesels are legendary for their rugged construction, towing capacity and ability to handle steep hills. They also provide outstanding fuel economy and minimal noise at cruising speed. With more than 30 years of experience in RVs and 3,700 authorized service providers nationwide, Cummins allows you to rest easy even when you're on the road.

Learn more about the advantages of Cummins diesel-powered RVs at [rv.Cummins.com](http://rv.Cummins.com)



**ALWAYS ON**



## INSIDE

NEWS AND UPDATES  
FROM OUR HEADQUARTERS IN GAFFNEY, SC



## WORK TRUCK SHOW 2020: PICK YOUR POWER

The special 20th anniversary Work Truck Show took place in Indianapolis this spring from March 4-6. This annual gathering is North America's largest assembly of vocational trucks and equipment. Classes 1-8 were all represented, including everything from chassis to accessories.

The Work Truck Show is one of the top 100 trade shows in the United States. Each year, it brings together people from many different backgrounds within the work truck industry. Truck OEMs, body and equipment manufacturers, dealers and distributors all contribute to the event.

This year, Freightliner's booth featured the debut of the MT50e all-electric chassis. To celebrate its reveal, a reception was held Wednesday evening with the experts behind its design. Visitors had a chance to chat with the designers and get insights on the chassis' production and applications.

The MT50e chassis is the only all-electric, zero-emission platform. Its powerful, efficient battery system from Proterra has an energy capacity of 226kWh and can charge completely in three hours. The chassis also has no reduction in cargo volume capacity.

Those who attended the Work Truck Show had the opportunity to see the new chassis for themselves. Guests got to "Pick their Power" and learn more about all of Freightliner's fuel options. In addition to all-electric, Freightliner chassis are also powered by diesel, gasoline, propane and CNG.



*We know a good thing  
when we see it.*

Newmar sets the standard for quality, so we have an eye for other products that exceed expectations. That's why our suppliers are as dedicated to comfort and customer support as we are. It's one reason why so many of our models are built on a Freightliner chassis. Their engineering excellence—welded to our exclusive steel superstructure STAR Foundation—creates a ride that's both quieter and more stable than other Class A coaches.

See more ways our quality starts from the ground up at [Newmarquality.com](http://Newmarquality.com).



Driven By You



## CAMPFIRE NEWS

VOLUME 1

In Today's News

Sunny 75°

Last month, two MASA members were traveling in their RV when suddenly one of them needed medical attention. 911 was called, & they were taken by ground ambulance to a local hospital. Soon, it was known he needed airlift to Big Town General for emergency surgery. After a 3 week stay they were transported back home to recuperate at their local hospital. Since that time, their RV was shipped back to their driveway.

### MASA Paid For Them:

Ground Ambulance  
Air Ambulance  
Trip Home  
RV Shipping

BUT...

We cover even  
more!!!



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the many Member  
Benefits today  
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Special Discounted  
Pricing.

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THE ROAD WILL ALWAYS BE THERE – AND SO WILL WE.



# UPCOMING RALLIES



## SAVE THE DATE\*:

### SPEARFISH, SD

August 17-21, 2020

### ELKHORN RIDGE RESORT

20189 U.S. Highway 85  
Spearfish, SD  
(605) 722-1800

### BRANSON, MO

November 4-8, 2020

### AMERICA'S BEST CAMPGROUND

499 Buena Vista Road  
Branson, MO 65616  
(800) 671-4399

\* Rally dates subject to change

## CANCELLATION POLICY

1. An administration fee of \$25 will be charged for all registrations received.
2. Members who register and then:
  - a) Cancel a minimum of 31 days prior to the start of the rally will receive a full refund minus the administration fee.
  - b) Cancel 30 to 8 days prior to the start of a rally will be charged for any non-refundable commitments paid in advance for the rally.
  - c) Cancel 7 or less days prior to the start of the rally will result in no portion of the rally fees being refunded.
3. Members that register and pay for a rally and do not attend will not receive any refund.
4. All refunds will be made at the conclusion of the rally.
5. Cancellation from the rally will automatically cancel your Camp Freightliner registration.

*\* Many of the services we use in hosting a rally have to be paid (some as far as a year) in advance. Due to these non-refundable expenditures, we cannot continue to absorb the costs of late cancellations and must have these rules in place. Thank you for understanding.*

## DIETARY REQUESTS

Please note that FCCC rallies can no longer accommodate special dietary requests due to the wide variety of caterers and high cost for special menus. We apologize for any inconvenience.

## RALLY FEE

The stated rally fee includes your campsite fee from the campground, however other campground separate charges, including shower tokens, pet fees, guest fees, and other similar charges are the responsibility of the participant.

## NEW RALLY REGISTRATION PROCESS

We are no longer printing rally registration forms. All registrations can be done online at [www.FCOCRv.org](http://www.FCOCRv.org).

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# SPEARFISH, SOUTH DAKOTA

August 17-21, 2020

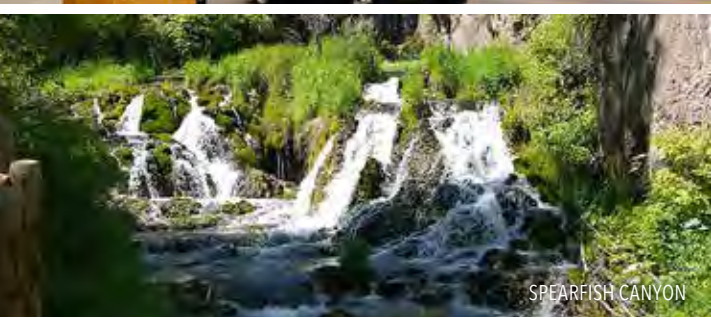
## ELKHORN RIDGE RESORT

20189 U.S. Highway 85  
Spearfish, SD 57783  
(605) 722-1800  
www.elkhornridgeresort.com

# 2020 ANNUAL MEETING



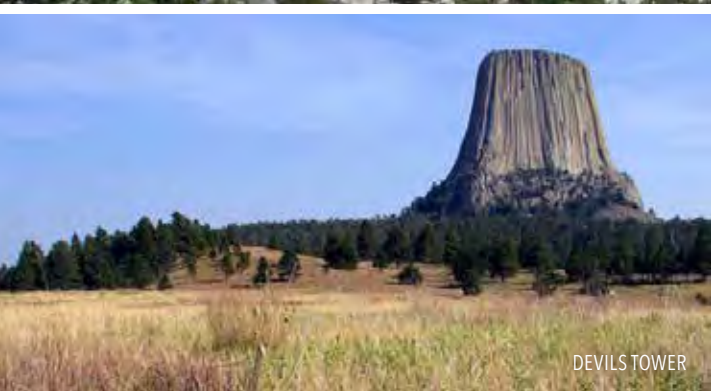
DOWNTOWN SPEARFISH



SPEARFISH CANYON



MOUNT RUSHMORE



DEVILS TOWER

# 2020 SPEARFISH, SOUTH DAKOTA RALLY

Our FCOC 2020 October rally will be held at the Elkhorn Ridge Resort in Spearfish, South Dakota. Dates are August 17-21, 2020. Camp Freightliner will also be available after the rally from August 21-22. Details to come but save the date!

Be sure to check online at [www.fcocrv.org](http://www.fcocrv.org) for upcoming rally registrations.

# THINGS TO DO AND SEE IN SPEARFISH

**DOWNTOWN SPEARFISH:** Find a mixture of old world and 21st century chic on Main Street with shopping options for everyone: clothing, antiques, organic food, outdoor sporting goods, coffee shops, cafes, wine bars and more. The historic Matthews Opera House and Art Gallery are the central point of local arts with year-round programs and art exhibits. ([www.downtownspearfish.com](http://www.downtownspearfish.com))

**SPEARFISH CANYON:** Regardless of the season and written without hyperbole, Spearfish Canyon will be one the most beautiful hikes you'll ever make. Frank Lloyd Wright called the canyon a "miracle." The canyon has so much to explore, including Bridal Veil Falls, Devil's Bathtub, "Kissing Rocks," and 76 Trail. ([visitspearfish.com/things-to-do/spearfish-canyon](http://visitspearfish.com/things-to-do/spearfish-canyon))

**SPEARFISH CANYON GOLF COURSE:** Spearfish Canyon Country Club is one of the state's oldest courses and provides golfers with wooded fairways, elevated views and scenic tees. ([www.visitspearfish.com/things-to-do/spearfish-canyon-golf](http://www.visitspearfish.com/things-to-do/spearfish-canyon-golf))

**ELKHORN RIDGE GOLF CLUB:** Elkhorn Ridge Golf Club is a modern 18-hole championship Golf Course and offers unforgettable playing conditions and the best practice facilities in the Northern Black Hills. ([www.visitspearfish.com/things-to-do/elkhorn-ridge-golf](http://www.visitspearfish.com/things-to-do/elkhorn-ridge-golf))

**FLYFISHING:** Spearfish Canyon in the Black Hills is stocked with wild rainbow trout and brown trout. The majority of the tributaries to Spearfish Creek are wild brook trout fisheries. Iron Creek Lake, west of Spearfish Canyon, has yellow perch as well as rainbow trout. ([www.gfp.sd.gov/fish](http://www.gfp.sd.gov/fish))

**MOUNT RUSHMORE:** Mount Rushmore is just over an hour's drive from Spearfish and draws nearly three million visitors annually. September is one of the least busy months. Entrance is free, but parking your RV is \$10 per vehicle or \$5 for seniors 62 and older. ([www.nps.gov/moru/index.htm](http://www.nps.gov/moru/index.htm))

**DEVILS TOWER:** The tower is iconic for its geological formation as well as a central location for Steven Spielberg's Close Encounters of the Third Kind. It's open 24 hours a day. ([www.nps.gov/deto/index.htm](http://www.nps.gov/deto/index.htm))

**CRAZY HORSE MEMORIAL:** Less than two hours from Spearfish, the memorial is a nonprofit organization on mission to protect and preserve Native American heritage, culture and heroes. ([www.crazyhorsememorial.org](http://www.crazyhorsememorial.org))



FLYFISHING

# BRANSON, MISSOURI

November 4-8, 2020

## AMERICA'S BEST CAMPGROUND

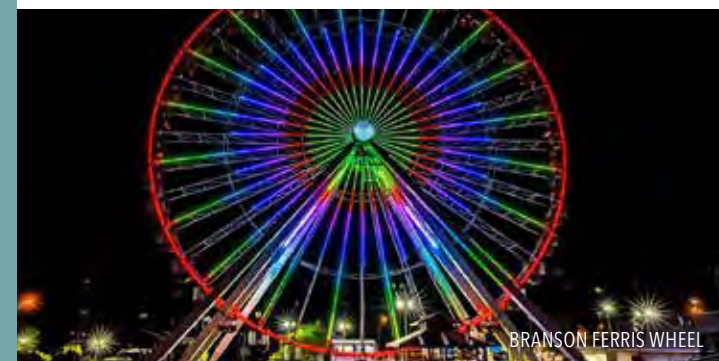
499 Buena Vista Road  
Branson, MO 65616  
(800) 671-4399  
[www.abc-branson.com](http://www.abc-branson.com)



DOWNTOWN BRANSON



BRANSON FOUNTAINS



BRANSON FERRIS WHEEL



TABLE ROCK LAKE

# 2020 BRANSON, MISSOURI RALLY

Save the date for a rally in Branson to be held from November 4-8, 2020. There will also be a Camp Freightliner scheduled after the rally from November 3-4, as well as our annual meeting. Be sure to check online at [www.fcocrv.org](http://www.fcocrv.org) for upcoming rally registrations.

**NOTE:** *The Branson rally has been rescheduled to November 4-8, 2020 due to COVID-19.*

*The state of Missouri has implemented travel restrictions through May 15, which would have been the last day of the Branson rally. Thankfully, we were able to postpone the rally instead of cancelling it.*

*The Branson rally will now take place from November 4-8. Camp Freightliner will be taught on November 3 and 4, and those attending this class will need to arrive on November 2.*

*As a result, Freightliner will also be contacting those registered for the class to find out if you want to attend on the new dates or cancel. As a result of the changed dates, the rally's entertainment has also changed to a trip to Silver Dollar City (SDC). We will attend "A Christmas Carole" with reserved seating and a buffet meal in a private dining room at the park, and then stay to view light parade. The park is decorated with just under 7 million spectacular lights.*

*For those attending Camp Freightliner class who had a reservation at the campground for the original dates, Michelle from the campground will contact you to see if you want to change your reservation at the campground or cancel it.*

*Due to the long day, we will provide a round trip via the buses from the SDC park to the campground so those who have animals can take care of them. The park is about 5 miles from the campground.*

*Lastly, just for your information: We were in Branson exactly a year ago to scout this trip and the temperatures were right on the average of 62-64 during the day and 39-40 at night.*

# THINGS TO DO AND SEE IN BRANSON

**HISTORIC DOWNTOWN BRANSON:** A destination of its own, the walkable Historic Downtown district has a friendly atmosphere and is home to a variety of restaurants, retail shops, entertainment, outdoor activities and unique attractions. There's even a free trolley to get you around the district. ([www.explorebranson.com/downtown](http://www.explorebranson.com/downtown))

**BRANSON LANDING WATER & FIRE SHOW:** Located along a scenic boardwalk, the fountains are at the heart of the town square and feature an awe-inspiring merging of water, fire, light and music. The choreographed spectacle is produced by the team behind world-class shows for Disney and the Bellagio in Las Vegas. ([www.bransonlanding.com/Fountains.html](http://www.bransonlanding.com/Fountains.html))

**RUTH AND PAUL HENNING CONSERVATION AREA:** Located 5.3 miles west of Route 65 on Branson's strip, this 1,534-acre area invites visitors to take a walk on one of several trails that draws visitors from all over the world. A 40-foot viewing tower can be found roughly a half-mile from the main parking lot. Trails are only open to foot traffic. ([www.visitmo.com/things-to-do/ruth-and-paul-henning-conservation-area](http://www.visitmo.com/things-to-do/ruth-and-paul-henning-conservation-area))

**BRANSON FERRIS WHEEL:** Formerly gracing Chicago's Navy Pier, the 150-foot-tall Ferris Wheel has quickly become one of Branson's most popular attractions, especially at night when it lights up with 16,000 LED lights. Ride one of the 40 gondolas to get the most spectacular views of Branson and the beautiful Ozark Mountains. ([www.bransontracks.com/rides/ferris-wheel](http://www.bransontracks.com/rides/ferris-wheel))

**TABLE ROCK LAKE:** In the half century since it opened, Table Rock Lake has grown from a reservoir developed out of a flood control project to a world-class paradise for watersports, fishing and just plain 'o relaxing. You'll find more than 800 miles of shoreline and over 43,000 miles of surface area for dropping lines for catfish and bass or pulling skiers and tubers. ([www.visittablerocklake.com/about-table-rock-lake](http://www.visittablerocklake.com/about-table-rock-lake))



## VELOCITY TRUCK CENTERS: TOLLESON, AZ

## FEATURED DEALER



From the moment an RV owner steps through the doors at the Velocity Truck Center (VTC) in Tolleson, AZ, they recognize the welcoming, professional atmosphere: every part of the center is clean, organized and ready for the next task.

VTC Tolleson is an Elite Support Certified Oasis dealer. Their team delivers top-notch service for every single RV which comes in for service or repairs. To be recognized as FCCC Elite Support Certified, VTC Tolleson commits to providing a preliminary diagnosis and communication to the RV owner within 2 hours of arrival. This is all made possible by Kirk Ault, the FCCC Service Manager, and his dedicated team.

Kirk has been part of the Freightliner team since 2001. As the VTC Tolleson Service Manager, Kirk is personally involved with each RV owner who comes into their shop. And, his team is well-equipped to handle any issue they may have.

"We know coaches," Kirk said. "We have a crew that really knows RVs...the customers, [and] how to take care of them."

At VTC Tolleson, truck customers and RV owners remain separated in order for the team to provide the best possible service to each person. To provide this service, Kirk and his crew all understand the significance an RV can have to its owner.

"It is their home coming into our shop...All their belongings are in there, so they have to feel secure with us that everything's going to be safe in their RV as well," Kirk said.

This is one of the many reasons why their team treats each customer with unparalleled attention and respect. Customers almost unanimously agree that the service at VTC Tolleson is different than any other RV service they have experienced, and in the best possible way.

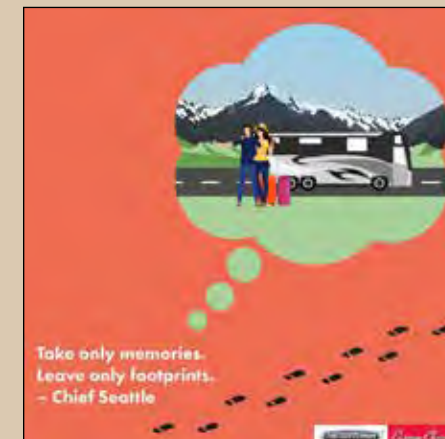
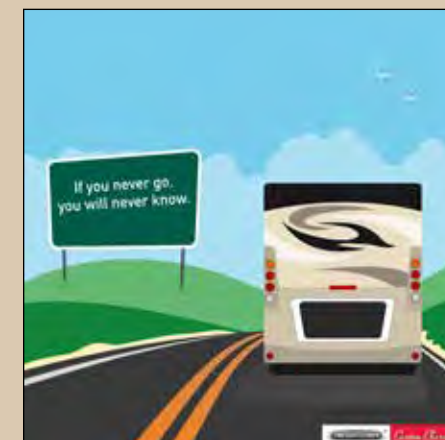
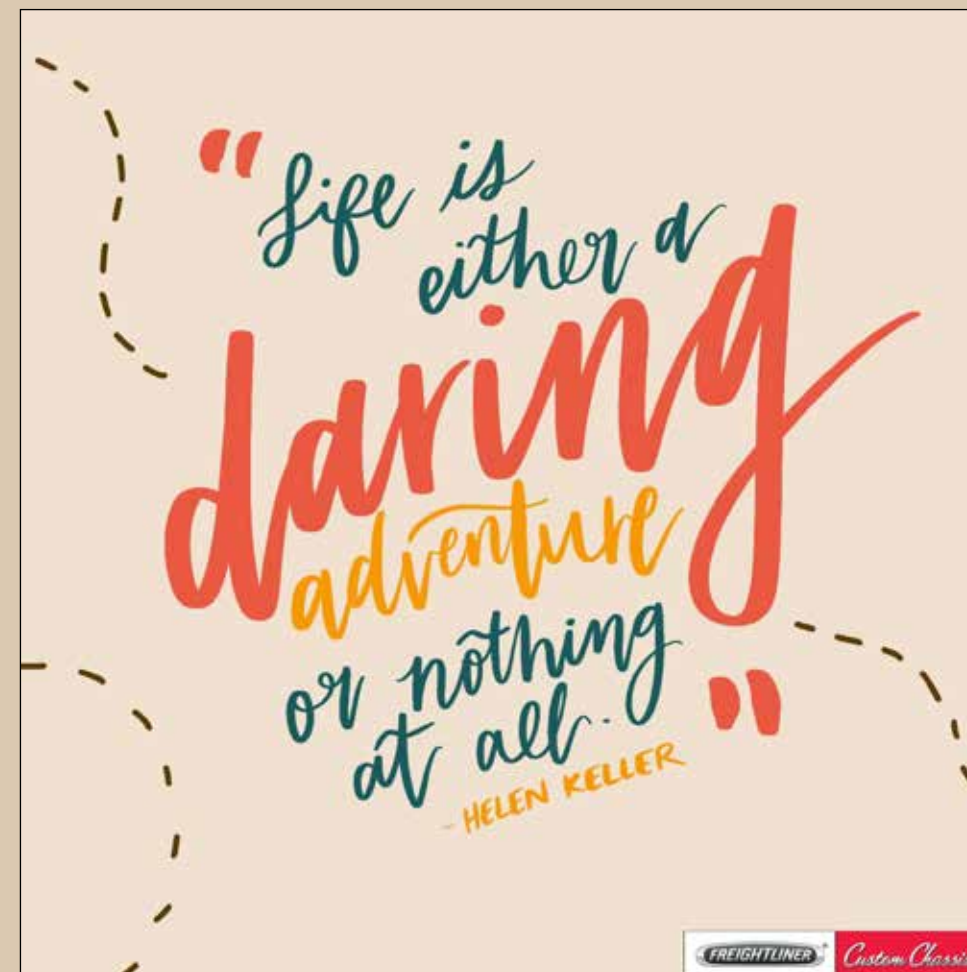
Many of their customers agree that VTC Tolleson has become their regular service center – and they do not have plans to take their maintenance needs anywhere else.

"I have one customer that dropped his coach off and a day and a half later, I called him telling him it's ready to pick up," Kirk said. "[He was] amazed that we got it turned around in that time, [when he] expected it to be there three weeks."

Kirk himself is well-known across the RV service industry. He said he regularly receives calls from RV owners across the country to inquire about maintenance and specific issues related to their coaches. And, just like in the shop, Kirk treats each of them with special care and attention.

VTC Tolleson's Elite Support certification also means that their center meets 135 specific criteria across 22 customer service categories. Their dealership also employs a Continuous Improvement Coordinator in order to maintain these high standards.

To find the best care and maintenance for your coach, locate your nearest Oasis service center at [fccrv.com/parts-and-service/](http://fccrv.com/parts-and-service/).



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[truckcentersinc.com](http://truckcentersinc.com)

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**OASIS SERVICE NETWORK**

**50 YEARS**  
 1970 - 2020  
 Truck Centers



# SEASONAL ARTICLE



Spring is a time for new beginnings – plants begin to blossom again, animals reemerge after the gloom of winter and life gets a little more colorful. It's a time to reconnect with the outdoors and rediscover the fun which may have been missing during the cold and snow.

This season is also a time for renewal – many people choose to freshen up their spaces with new furnishings or décor. Old, unnecessary items are removed or replaced to match this time of revitalization.

Perhaps instead of freshening up inside your home, springtime has inspired you to invest in new amenities for your RV – or search for a new one altogether. Shopping for an RV in the spring has several perks: purchasing early enough means you will be ready in time for the peak camping season of the summer. You will also have plenty of time to break in your new coach and stock it with necessary supplies before taking it out on the road.

RV shopping in the spring also offers some of the year's best weather, which makes your trip to the dealer much easier and more enjoyable.

If you are in the market for a new Freightliner coach but have never purchased one before, here are a few pointers to keep in mind while shopping.

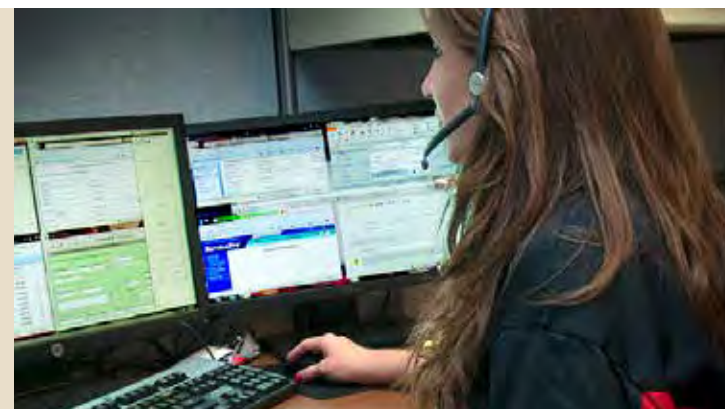
## RV Advisor

RV Advisor ([myrvadvisor.com](http://myrvadvisor.com)) is Freightliner's convenient and free online tool to help you find the perfect RV to match your lifestyle. This resource is an ideal starting point for your RV search.

The first step in using this tool is to decide "how you RV." Choosing from the four different categories – Fun Seekers, Road Warriors, Luxury Resorters or Custom – will then provide you with the coaches which are best suited to your interests.

For example, Road Warriors who drive thousands of miles in a single trip will receive recommendations for coaches based on long-distance travel and some entertaining.

If you would rather customize your own search results, RV Advisor gives that option, too. RV'ers can choose from their desired features, including coach length, weight and fuel capacity, and Freightliner's 5-Star features like OptiView and V-Ride.



## Ask the Right Questions

After previewing the FCCC coaches online, you may be ready to visit a dealer and see the setups in person. This is one of the most exciting parts of the RV shopping experience, but it is important to ask the right questions about the coach to make sure you find the RV that is just right.

Take the time to slow down and enjoy your shopping experience. And remember to ask these questions:

- What comes standard with this model?
- Does my purchase include a service package?
- How much will it cost to register the RV?
- Are there any fees outside of the ticket price?
- What does the warranty include?

Learning about these aspects of the RV ahead of time can help in your purchase decision and can save time down the road.

If you choose to shop for a new coach this season, remember to check out these resources before making your purchase.



# ROADSIDE RECIPES

## SLOW COOKER GRANOLA

Prep time: 15 min Cook time: 3 hours Servings: 20 (1/2 cup servings)

### INGREDIENTS:

- 4 cups old-fashioned oats
- 1/2 cup coconut oil, melted
- 2 cups chopped nuts
- 1/2 cup honey
- 2 cups shredded coconut
- 1 cup dried fruit
- 1/4 teaspoon salt

### TIP:

Make this recipe your own by adding cinnamon, nutmeg or your favorite spices. Try maple syrup instead of honey for a unique flavor – the ingredients are up to you!

*Recipe and Photo from Five Heart Home.*

### DIRECTIONS:

1. Coat a large slow cooker with nonstick cooking spray. Place the oats, nuts, coconut and salt in the slow cooker and stir to combine. Melt the coconut oil and pour it into the slow cooker along with the honey. Stir until the mixture is evenly coated.
2. Cover the slow cooker with the lid, leaving a 1- to 2-inch gap for airflow. Cook on high for 30 minutes, then remove lid and stir.
3. Continue cooking, stirring well every 20 to 30 minutes until the granola is golden brown, for 2 to 2 1/2 hours. Adjust the heat as needed if the granola browns too quickly.
4. Remove the granola from the pot and spread into an even layer on a large, rimmed baking sheet. Allow the granola to cool completely. Stir in dried fruit if desired. Store in an airtight container.



## LOADED POTATO SALAD

Prep time: 30 min Cook time: 20 minutes Servings: 8

### INGREDIENTS:

- 2 pounds red potatoes, quartered
- 3 tablespoons sour cream
- 1/2 pound bacon strips, chopped
- 1 tablespoon Dijon mustard
- 1/2 cup mayonnaise
- 3 green onions, chopped
- 1/4 cup creamy Caesar salad dressing
- 1/4 cup shredded cheddar cheese
- 1/4 cup ranch salad dressings
- Pepper to taste

### DIRECTIONS:

1. Place potatoes in a large saucepan and cover them with water. Bring to a boil. Reduce heat, then cover and cook 15-20 minutes or until tender.
2. Meanwhile, cook bacon in a large skillet over medium heat, until crisp. Transfer to paper towels to cool. Drain the grease, reserving 3 tablespoons of the drippings.
3. Drain potatoes and place in a large bowl. Add bacon and reserved drippings then toss to coat. Refrigerate until chilled.
4. Whisk the mayonnaise, dressings, sour cream and mustard in a small bowl. Pour over potato mixture and toss to coat. Stir in onions and cheese. Sprinkle with pepper if desired.

**TIP:**  
Add in your own onions or garlic to enhance the flavor of this dish!



*Recipe and Photo from Taste of Home.*

# FEATURED MEMBER

## GEORGE YOUNG

My wife, Susan, and I have been “travelholics” all our adult lives. We have been all around the world—my hobby of underwater photography led me from the Philippine Sea off the West Coast of New Guinea through the South Pacific, the Galapagos Islands, to the Sinai and the Red Sea.

Sue and I garaged a motorcycle in Heidelberg and used it to take many six-week trips through Europe from Croatia to Ireland, from the Mediterranean coast of southern Spain to Saint Petersburg, Russia. There were many other travels—the Holy Land, through Turkey and along the coast of the Black Sea, the digs of ancient Egypt.

We started RV’ing in the states almost 20 years ago with a truck camper traveling through Mexico. In 2009, we bought our first motorhome—a 2005 Journey—and joined FCOC to learn more about the maintenance and operation of the coach. Since then, we have traveled through all the United States including Hawaii and the Canadian provinces and territories, and many of the states within Mexico.

Looking back at all our travels, it is difficult to choose a favorite spot. For me, perhaps it was looking up before getting into my tent at Spirit Lake in Denali, and seeing Mount McKinley in the twilight. For Sue, it was hiking in the Grand Canyon.

Today we are slowing down. I turn 80 this year. Five years ago, we downsized into a 1500- square-foot double-wide in Punta Gorda, Florida with an RV pad alongside to park the coach. During the summer, we travel to North Georgia where we own an RV lot six miles from the beginning of the Appalachian Trail. And we no longer spend more than half of each year traveling.

Sue and I belong to a number of groups—Escapees, SMART, Newmar Kountry Klub, FMCA, FCOC, and some individual chapters. Last year



was my last time holding an office in FMCA, so I attended both the Perry and Minot conventions. The week before Minot, I served as rally master for a pre-rally. And, we attended the FCOC rally in Amma and one in Minnesota on the way.

We also attended the RVillage rally. Our local club, Florida Roll’n Gators, held monthly rallies in the Florida Keys, and we attended one of those as well.

With many event cancellations recently, we are playing it by ear for 2020. Right now, we have two functions still on the books—a Fourth of July rally in Washington, D.C., and an October SMART caravan in Kentucky.

We’re currently riding in our 2018 Newmar Ventana LE #4048, which we purchased brand new in April of last year, in Boerne, Texas. It is the fourth coach we have owned on a Freightliner chassis. We then visited Gaffney last fall for its first service. While there, we looked in on Mike Cody and reminisced my Camp Freightliner class ten years ago.

Over my decades of travelling, I’ve learned a thing or two along the way. My advice is to go slow—in everything you do with the RV. It will cut down on the mistakes you make and help you enjoy the little things. Like the carpenters say, “measure twice, cut once.”

And number two, join clubs. Invariably, you will find yourself more comfortable with some groups and not with others. Getting involved with more than one group gives you more choices for activities and interests—it’s all about enjoying yourself and the people you’re with.

Stay safe and enjoy the ride.

George & Sue Young





*Get to Know Your Chassis.*



## TOUR THE FCCC FACTORY

While you're in town for Camp Freightliner, we encourage you to plan an extra day before or after class to tour the factory and see how our chassis come together.

552 Hyatt St. | Gaffney, SC 29341  
(864) 487-1700 | fccservice@daimler.com

## 2020 CLASSES AVAILABLE

To register for a 2020 class, visit FCCCRV.com and select "Camp Freightliner" on the home page. Class size is limited and filled on a first-registration basis, so sign up today!

**FCCCRV.com**

2020



### CAMP FREIGHTLINER I

Take advantage of FCCC's comprehensive and captivating two-day training session in Gaffney, SC, to learn about the benefits of driving a motorhome built on an FCCC chassis. This is not a hands-on workshop, but you will spend time at a bare chassis to become more familiar with the features.

Fee: \$245.00 for single attendance or \$295.00 for driver and co-pilot.



### CAMP FREIGHTLINER II

Camp Freightliner II is a Service & Maintenance class held at the Factory Service Center. This is not a hands-on course, but pairs you with a service technician in the service bay to observe the proper service techniques and ask questions about the chassis.

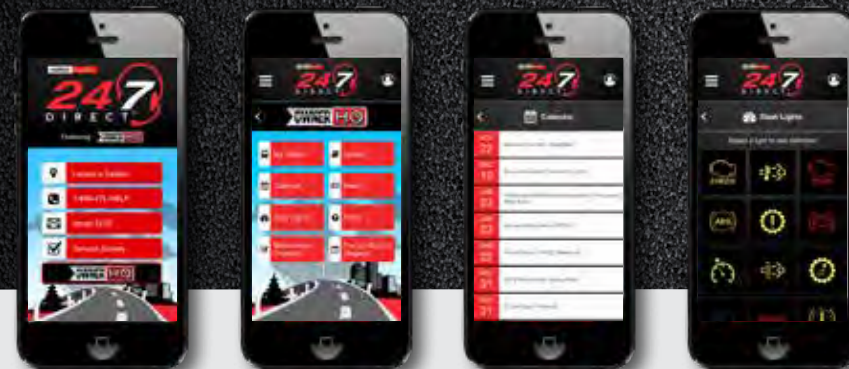
Fee: \$159.00+ cost of your scheduled maintenance. Covers safety and protective equipment, lunch and other supplies.

Important Notes:

Camp Freightliner I is a prerequisite to this class.

There is a minimum level of routine service required for this class, which will be verified upon scheduling of service.

# SERVICE UPDATE



## 24/7 FACTORY SERVICE

Freightliner offers the industry's most comprehensive service and support coverage with 450+ Freightliner service locations, 90+ Oasis RV specialist locations and 24/7 Factory-Direct support for the life of the coach.

The 24/7 Direct app gives you the power to locate a dealer and contact factory technicians (who average 18 years of experience) with just a click. The free mobile app for on-the-go support is available now on Apple and Android devices.

The app also allows you to leave feedback on your service experience, to ensure you are receiving the best care possible.

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This free app with a full suite of owner resources is available now—search for "Freightliner 247" and download to your device.





TURNPIKE  
BRAINTEASERS

SUDOKU

SEE PAGE 30  
FOR THE KEYS.

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48 Sleigh  
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50 Jellystone's bear  
51 Unfreeze  
52 Top quality steak  
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| 2 Copy                     | 12 Trapped                          | 34 Liquefy          | 48 Ruler                  |
| 3 Reverend (abbr.)         | 14 ___ Lanka                        | 36 Brace oneself    | 50 Output                 |
| 4 Herb with spring flowers | 21 Kind of knife                    | 37 Compact          | 51 Attribute              |
| 5 Head growth              | 23 Grinds                           | 38 Ca. University   | 53 Double-reed instrument |
| 6 Adjust                   | 24 Triad                            | 39 Afresh           | 55 American Sign Language |
| 7 Embroidery yarn          | 25 Frau's husband                   | 40 Drug             | 58 Legume                 |
| 8 Uttered                  | 27 Aced                             | 42 Driving hazard   | 60 Downwind               |
| 9 Torah table              | 29 Disconnected                     | 44 Attack violently | 61 Tree                   |
| 10 Penman                  | 30 Alcoholic                        | 45 Frigid           | 62 Change color           |
|                            | 31 Natural movement of air outdoors | 46 Team spirit      |                           |

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CROSSWORD

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Mens Crimson Shirt  
Available in Small To 4X



Ladies Crimson Shirt  
Available in Small To 2X



Ladies Grey T-Shirt  
Small to 4X



Mens Grey T-Shirt  
Small to 4X



FCOC Logo Hat



Ladder Bracket for  
Logo Egg

FCOC LOGO  
MERCHANDISE



FCOC Logo Ladder



Smaller Clinging  
Front Window  
Plaque

Please visit [fcocrv.org/store-2/](https://fcocrv.org/store-2/) to purchase your FCOC merchandise.

DON'T LET **YOUR**  
MEMBERSHIP EXPIRE!

Please look at your label on the back of this newsletter to see if your membership is about to expire. We send out reminders at least two months in advance of your expiration, both by email and by mail, to provide adequate time to renew your membership. Dues are \$15.00/year or \$70.00 for five years. See Membership Application on page 33.

To access by Internet, visit the website at [www.FCOCRV.org](https://www.FCOCRV.org).

After logging in, you have the ability to conveniently renew your membership using PayPal. Simply click "Renew/Pay Dues" in the top right corner of your screen.

You may also update your membership and personal information by selecting "View/Update Your Profile."

PLEASE NOTE: If you are logging into the new site for the first time, your password is the same as it was for the old site. If you've forgotten your password, click "Forgot Password" under the login fields.

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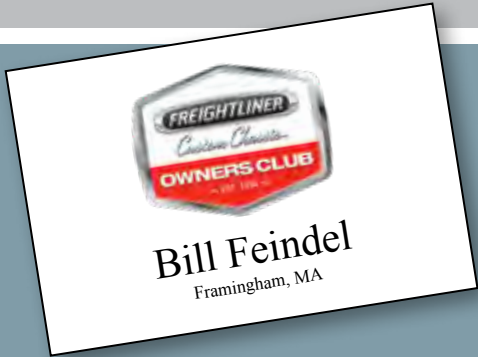


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For those who do not have email, please make sure we have your correct mailing address - especially those of you who have a seasonal address. We are experiencing a large number of newsletters returned. Time, money and postage rates are affected when they are undeliverable.

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CARD NUMBER \_\_\_\_\_

EXPIRATION DATE \_\_\_\_\_ / \_\_\_\_\_

3-DIGIT CODE ON BACK \_\_\_\_\_

MAIL TO:

NAME \_\_\_\_\_

ADDRESS \_\_\_\_\_

CITY STATE ZIP

This order form will be shredded upon completion of billing.



## ONLINE MEMBERSHIP UPDATE OR RENEWAL

Anyone can access our website without logging in by going to [www.FCOCRV.org](http://www.FCOCRV.org). When a Member wants to update their member profile or pay their dues, they will need to log in with two pieces of information: a membership number and a password. When a Member has difficulty signing in, it is usually either because they forgot to include the letter "F" at the front of their membership number, or because they forgot their password. If a new Member joins via our website, they will provide their own password at that time. New Members who apply by mail will receive their password by email when their registration information has been entered. Members can change their password at any time by logging in and updating their profile.

### TO JOIN FCOC:

1. Select "Join FCOC" on the home page or in the top right corner of any page on the site.
2. Select the number of years you'd like to commit to and pay for.
3. Fill out all relevant fields. Those with an asterisk (\*) must be completed.
4. Make note of the number in the "Username - Member ID" field. This is your FCOC ID number, which you'll need to log in to the site.
5. When you're finished, select your payment method and click "Sign Up" at the bottom. If you navigate away from this screen before clicking "Sign Up," your input will not be recorded and you will be required to start over.
6. Complete your payment information and follow instructions to submit.

### TO PAY DUES:

1. Sign in using the "Membership Log In" fields on the home page or the "Sign In" link in the top right corner of any page on the site.
2. Once you've signed in, select "Renew / Pay Dues" in the upper right corner of your screen.
3. Select the number of years you'd like to commit to and pay for.
4. Double-check that the information that populates in the form fields is correct. If it is not, change anything you need to, and the updated information will be stored in the database.
5. Select your payment method and click "Sign Up" at the bottom. If you navigate away from this screen before clicking "Sign Up," your input will not be recorded, and you will be required to start over.
6. Complete your payment information and follow instructions to submit.

If you have any problems, please let me know. My contact information is on page 4.

MARY COSTIGAN, *VP Membership*



## MEMBERSHIP APPLICATION

If you are interested in becoming a member of the Freightliner Chassis Owners Club, go to [fcocrv.org](http://fcocrv.org).

We have four National Rallies a year. The National rallies normally include 4 nights of camping, 4 breakfasts, and 4 dinners, plus service seminars from Freightliner, Cummins/Onan, Allison, Michelin and others.

We also hold small regional rallies. These are usually smaller rallies at local places of interest.

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# OFFERS FROM OASIS AND PARTICIPATING DEALERS

Freightliner Custom Chassis Corporation (FCCC) and select Freightliner Oasis dealerships around the country have initiated a program offering members of the Freightliner Chassis Owners Club (FCOC) special pricing on service labor and service parts.

The program offers current FCOC members the following discounts:  
**10% OFF POSTED LABOR RATES & 10% OFF PARTS.**

It is important that you do the following; if you don't, you may not get the discount and it will be your own fault!

You MUST tell them you are an FCOC member up front, request the discount and identify yourself by showing your current membership card. Ask to get a copy of your billing with the discount on it once your work is done.

In developing the Oasis Dealer Discount Program, all Oasis Dealers were contacted and invited to participate. But, participation in the Oasis Dealer Discount Program is a business decision made by each individual Oasis Dealer.

If the Oasis Dealer you wish to use is not on the list of participating dealers, we would encourage you to let them know of your desire to have them participate in the program. Dealers wishing for more information about the program should contact Steven Bertling: phone (951) 491-1297, email VP.BUSDEV@FCOCRV.ORG. Also, if you have any problem with any Oasis Dealer on the list, let Steven Bertling know, and he will try to help.

As a reminder, it's up to you to **ask first** for the discount, not after.

**PLEASE REMEMBER: THESE OASIS DEALERS ARE SUPPORTING FCOC, SO PLEASE GO TO THESE DEALERS ONLY.**

**+** Some Dealers below offer hook ups for our RV Members. Look for the symbol to see which Dealers offer which hook ups:

**W: WATER E: ELECTRICITY S: SEWER D: DUMP STATION  
DP: DOGGIE PARK L: LOUNGE RV**

## PARTICIPATING OASIS NETWORK DISCOUNT PROGRAM CENTERS:

**+** **Freightliner of Arizona**  
9899 W. Roosevelt St.  
Tolleson, AZ 85353  
(623) 907-6642  
Ser. Mgr. Larry Winiewicz  
**W, E, S, DP, L**

**TAG Truck Center**  
5712 Commerce Square  
Jonesboro, AR 72401  
(870) 972-8588  
Ser. Mgr. Brian Carter

**Truck Centers of Arkansas**  
11700 Valentine Rd.  
North Little Rock, AR 72117  
(800) 562-8875  
Ser. Mgr. John Siverd

**Truck Centers of Arkansas**  
2675 W. Sunset Blvd.  
Springdale, AR 72762  
(800) 495-4551  
Ser. Mgr. Bill Partain

**+** **Tranwest Truck Center**  
10150 Cherry Ave  
Fontana, CA 92335  
(909) 770 5623  
**W, E, S, D, DP**

**Delta Truck Center**  
S. Harlan Rd.  
French Camp, CA 95231  
(800) 400-4161

**Sacramento Truck Center**  
100 Opportunity St.  
Sacramento, CA 95838  
(916) 286-2000  
(800) 485-8311  
Ser. Mgr. Lawrence Cowan

**San Diego Freightliner**  
6006 Miramar Rd.  
San Diego, CA 92121  
(877) 454-5456  
(619) 564-3700  
Ser. Mgr. Gene Hust

**Southern Connecticut Truck Center**  
15 East Industrial Rd.  
Branford, CT 06405  
(800) 448-8480  
Ser. Mgr. Michael Beavton

**Freightliner of Hartford**  
199 Roberts Street  
East Hartford, CT 06108  
(860) 289-0201 x1118  
Ser. Mgr. Scott Thayer

**+** **Orlando Freightliner**  
2455 S. Orange Blossom Trail  
Apopka, FL 32703  
(407) 295-3846  
Ser. Mgr. Lee Feeser  
**W, E, DP, L**

**Tom Nehl Truck Co.**  
383 SW Arrowhead Terr.  
Lake City, FL 32024  
(904) 389-3653  
(386) 755-9527  
Ser. Mgr. Rex Steven

**Ocala Freightliner**  
3950 W. Hwy. 326  
Ocala, FL 34482  
(352) 840-0070  
Ser. Mgr. Scott Pauley

**Truck Centers, Inc.**  
300 East Ashland St.  
Morton, IL 61550  
(309) 263-4240  
(800) 397-4292  
Ser. Mgr. Cathie Jenkins

**Truck Centers, Inc.**  
2981 E. Singer  
Springfield, IL 62703  
(217) 525-1280  
(800) 786-1280  
Ser. Mgr. Charlie Melvin

**Truck Centers, Inc.**  
747 E. Taylor St.  
St. Louis, MO 63147  
(314) 381-3800  
Ser. Mgr. Neil Yahl

**Truck Centers, Inc.**  
2280 Formosa Rd.  
Troy, IL 62294  
(800) 669-3454  
Ser. Mgr. Paul Buehrle

**Stoops Freightliner Quality Trailer, Inc.**  
6105 Columbus Ave.  
Anderson, IN 46013  
(765) 644-1400  
(877) 881-7993  
Ser. Mgr. Doug Dau

**Stoops Freightliner Quality Trailer, Inc.**  
12247 Declaration Dr.  
New Haven, IN 46774  
(260) 749-8587  
(877) 518-2065  
Ser. Mgr. Jeff Bouck

**Stoops Freightliner Quality Trailer, Inc.**  
1851 W Thompson Rd.  
Indianapolis, IN 46217  
(317) 788-1533  
(877) 518-8221  
Ser. Mgr. Mike Miller

**Truck Country Cedar Rapids**  
700 29th Ave. SW  
Cedar Rapids, IA 52406  
(319) 365-0531  
(800) 332-6158  
Ser. Mgr. Chris Flockhart

**Truck Country Quad Cities**  
2350 W. 76th St.  
Davenport, IA 52806  
(563) 445-5870  
Ser. Mgr. Darin Bohr

**Truck Country Decorah**  
1653 State Highway 9  
Decorah, IA 52101  
(563) 382-6551  
(888) 545-9297  
Ser. Mgr. Ray Clark

**Truck Country Dubuque**  
10785 Route 61 South  
Dubuque, IA 52003  
(563) 556-3775  
(800) 553-3642  
Ser. Mgr. Ray Clark

**Harrison Truck Centers**  
101 Plaza Drive Elk Run  
Heights, IA 50707  
(800) 582-5789  
Todd Rathbone

**Harrison Truck Centers**  
PO Box 1708  
Waterloo, IA 50704  
(319) 234-4453  
Ser. Mgr. Rodd Rathnone

**TAG Truck Center**  
215 Campbell Dr.  
Calvert City, KY 42029  
(270) 395-8200  
Ser. Mgr. Randy Mathis

**Kent-Mitchell Bus Sales & Svc**  
41430 East I55  
Hammond, LA 70403  
(985) 419-8347  
Ser. Mgr. Emile Musso

**Baltimore Freightliner**  
2723 Annapolis Rd.  
Baltimore, MD 21230  
(410) 685-4474  
Ser. Mgr. Jessica Levine

**Freightliner of Grand Rapids**  
5285 Clay Ave SW  
Grand Rapids, MI 49548  
(800) 968-9680  
Ser. Mgr. Mark List

**Freightliner of Kalamazoo**  
53449 Main St.  
Kalamazoo, MI 49071  
(800) 968-9680  
Ser. Mgr. Mark List

**Truck Center Inc.**  
2880 Hwy 67 South  
Farmington, MO 63640  
(573) 712-8817  
Ser. Mgr. Andy Vittoe

**TAG Truck Center**  
3792 Hwy 67 No  
Poplar Bluff, MO 63901  
(573) 785-0193  
Devin Russom

**TAG Truck Center**  
1485 Hwy 177  
Jackson, MO 63755  
(573) 339-1890  
Ser. Mgr. Jeff Runnels

**TAG Truck Center**  
307 Lynual Drive  
Sikeston, MO 63810  
(573) 471-7100  
Ser. Mgr. Mark Riney

**Truck Center Inc.**  
747 E Taylor Ave.  
St Louis, MO 63147  
(800) 325-8809  
Ser. Mgr. Larry King

**TAG Truck Center**  
2448 McCullough Blvd  
Tupelo, MS 38826  
(662) 844-3262  
Ser. Mgr. Gary Greszier

**Albuquerque Freightliner**  
12901 I-40W Frontage Rd.  
Albuquerque, NM  
(505) 833-1000  
Ser. Mgr. David Robinson

**Hans' Freightliner**  
14520 Broadway Avenue  
Cleveland, Ohio 44125  
Phone: (216) 581-0046 Ext. 181  
Cell: (440) 334-7262  
Fax: (216) 581-8610  
Sales Rep. Bryan Grega

**Stoops Freightliner Quality Trailer, Inc.**  
7800 Center Point 70 Blvd.  
Dayton, OH 45424  
(937) 236-4092  
(877) 518-0112  
Ser. Mgr. Mark Vonderhual

**TSI Western Star**  
385 South Bailey Rd.  
North Jackson, OH 44451  
(330) 538-3850  
(800) 388-3850  
Ser. Mgr. Kevin Shaulis

**Premier Truck Group of Ardmore**  
3601 12th Ave NW  
Ardmore, OK 73401  
(580) 223-2233

**Premier Truck Group of Oklahoma City**  
5301 I-40 West  
Oklahoma City, OK 73128  
(877) 621-0428

**Premier Truck Group of Tulsa**  
5104 W. 60th St.  
Tulsa, OK 74107  
(866) 599-8351  
(918) 445-5300

**Fyda Freightliner Pittsburgh, Inc.**  
20 Fyda Dr.  
Canonsburg, PA 15317  
(800) 393-2556  
Ser. Mgr. Brian Conkle

**Premier Truck Group of Chattanooga**  
Phone: (706) 937-3700  
Fax: (706) 937-6730

**+** **Premier Truck Group of Knoxville**  
1413 Everett Rd.  
Knoxville, TN 37932  
(865) 824-2400  
**E, DP, L**

**TAG Truck Center**  
112 E. L. Morgan Drive  
Jackson, TN 38305  
(731) 423-3782  
Ser. Mgr. Kevin McAdams

**+** **TAG Truck Center**  
4450 American Way  
Memphis, TN 38118  
(800) 264 0336  
Ser. Mark Sampson  
**E, DP, L**

**Premier Truck Group of Amarillo**  
2210 South Whitaker Rd.  
Amarillo, TX 79118  
(806) 374-1033  
(800) 753-1556

**+** **Premier Truck Group of Dallas South**  
4200 Port Blvd.  
Dallas, TX 75241  
(800) 580-2620  
(972) 225-4300  
**W,E, DP, L**

**Premier Truck Group of Dallas**  
3040 Irving Blvd  
Dallas, TX 75247  
(214) 631-6213

**Premier Truck Group of Fort Worth**  
1804 NE Loop 820  
Fort Worth, TX 76106  
(800) 580-9101

**Premier Truck Group of North Texas**  
1610 North Collins Freeway  
Howe, TX 75459

**Premier Truck Group of Odessa**  
1100 South Grandview  
Odessa, TX 79761  
(800) 687-3381

**Premier Truck Group of Salt Lake City**  
2240 South 5370 West  
Salt Lake City, UT 84120  
(800) 574-2707

**Freightliner Northwest**  
524 Jacks Lane  
Mt. Vernon, WA 98273  
(360) 848-0472  
Ser. Mgr. Jonathan Callis

**Truck Country Madison**  
4195 Anderson Rd.  
DeForest, WI 53532  
(608) 249-1900  
(800) 837-7367  
Ser. Mgr. Jerry Brickheimer

**River States Truck & Trailer, Inc.**  
6124 Chuck Lane  
Eau Claire, WI 54703  
(715) 874-4700  
(800) 944-5973  
Ser. Mgr. Henry Le Bakken

**Truck Country of WI**  
2401 Progress Way  
Kaukauna, WI 54130  
(800) 236-5271  
Ser. Mgr. Matt Lueneburg

**River States Truck & Trailer, Inc.**  
3959 N. Kinney Coulee Rd.  
LaCrosse, WI 54601  
(608) 784-1149  
Ser. Mgr. Steve Kemp

**Truck Country Marinette**  
2890 Cleveland Ave.  
Marinette, WI 54143  
(715) 735-7020  
(888) 315-5995  
Ser. Mgr. Justin Gleiter

**Truck Country Milwaukee**  
2222 W Ryan Rd.  
Oak Creek, WI 53154  
(414) 761-3384  
(800) 236-6061  
Ser. Mgr. Tom Foecker

**River States Truck & Trailer, Inc.**  
690 Starr Lane  
Roberts, WI 54023  
(715) 749-3100  
(866) 995-3121  
Ser. Mgr. Nate Sonnentag

**Truck Country Wausau**  
2435 Trailwood Lane  
Rothschild, WI 54474  
(715) 359-9989  
(800) 348-9195  
Ser. Mgr. Mark Mattila

**Truck Country**  
119 State Hwy 11  
Shullsburg, WI 53586  
(608) 965-4462  
(800) 362-1313  
Ser. Mgr. Mike Banghart

If you are a Dealer and have any of these items and would like to be put on this list, contact Steven Bertling at [vp.busdev@fcocrv.org](mailto:vp.busdev@fcocrv.org).





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If you are part of our Freightliner Custom Chassis' family and want to see your company proudly advertised on this FULL COLOR back page of the FCOC *RV Soul*, contact Steven Bertling, VP Business Development at [vp.busdev@fcocrv.org](mailto:vp.busdev@fcocrv.org) or call (951) 491-1297.

