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- RV Road Trippers (@DriveFCCC)
- RV Road Trippers (rv\_roadtrippers)
- Freightliner Custom Chassis Corp. (@FreightlinerCustomChassis)
- Freightliner Custom Chassis Corp. (@DriveFCCC)

**FALL 2020** 



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### FEATURED MEMBER

Featuring Jonathan Demarest

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## FCOC PRESIDENT'S MICHAELE MICHAELE



Unfortunately, due to COVID-19, we were not able to have any of our national rallies this year as facilities could not safely accommodate our group under the current requirements. We also wanted to take extra precautions and prevent anything which could compromise the health and safety of our members.

We are busy planning rallies for next year, and as soon as they are finalized they will be posted on the website. You will also receive an email with these updates, so be sure to check the website and your inbox regularly.

As of now, the only rally we have finalized so far is a regional rally at the Florida Super Show in Tampa. This will take place January 12-17, 2021 and will be limited to 50 coaches. You must sign up for the Super Show first, then register on our website to stay in our area. The Super Show sells out quickly, and their registration will begin on October 5, 2020 at **frvta.org**.

Due to the cancellation of the Branson, Missouri rally and business meeting, we voted electronically on the open board positions this year. By the time you receive this issue of *RV Soul*, you should have already received the results of the election.

Plenty of good news has still come our way this year: motorhome sales are up and we continue to add new members every day. Remember, our club offers many valuable resources and opportunities outside of rallies—be sure to take advantage of these, as well. We have access to great discounts with many popular vendors.

Whenever you are out camping and spot a Freightliner Custom Chassis motorhome, ask the owners if they know about the club. If not, send them to our website (**fcocrv.org**).

Continue to stay safe this season and enjoy your travels this fall.

James Peek

FCOC President

James Peek

## THE ROAD IS WAITING. GO EXPLORE.



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# ON THE ROAD

Halloween is right around the corner, and whether you're on the road or parked at home, there are still many festive ways to celebrate. From simple things like decorating your RV to continuing the tradition of pumpkin carving, your RV Halloween can be just as much fun as the holiday is at home.

Dig out your old costume bins, dust off those decorations and plan for your own spooky festivities.

### **Decorate Your RV**

Your travel décor doesn't have to be over the top (unless you're a Halloween fanatic). There are plenty of simple ways to spruce up your RV for this spooky Holiday.

Try out these ideas to bring Halloween with you wherever your travel:

- HANG A SEASONAL WREATH
- ADD WINDOW DECALS OR SILHOUETTES TO YOUR COACH
- **DECORATE WITH MINI PUMPKINS AND GOURDS**
- HANG SPOOKY STRING LIGHTS ON THE AWNING



### **Save Your Pumpkin Seeds**

Don't let the mess of pumpkin carving stop you from bringing this DIY tradition to your RV this year. Make sure to save your pumpkin seeds for a delicious treat - you can easily roast them in an air fryer when you're finished carving your pumpkins.

Simply rinse the pumpkin seeds, dry them with paper towels and cook in your air fryer at 350°F for 35 minutes. For the best flavor, add your preferred oil (avocado, olive, etc.) and seasonings like paprika or garlic.

### **Campground Trick-or-Treating**

Many campgrounds organize trick-or-treating events for the younger guests staying at their campsites. These trick-or-treating nights might not happen on the night of Halloween, but usually take place at some point during that weekend.

If you are planning to camp over the holiday weekend, and want to participate in Trick-or-Treating by handing out treats, be sure to check your campground's agenda ahead of time. And, of course, don't forget to bring a costume!

No matter how you celebrate this year, stay safe and have a Happy Halloween!





## Get The Most From Your Allison-Equipped Motorhome

Allison Motorhome Series™ fully automatic transmissions provide customized performance at your fingertips. The transmission will automatically select gears based on engine rpm, throttle position, vehicle load and road speed. However, you can manually control the upshifts and downshifts when it is necessary for driving in different conditions. To avoid damage to the drivetrain, the transmission will not allow you to select a range that will over-speed the engine.



### Highway Driving (Level Terrain)

Operating in the Drive mode is recommended when driving in normal highway conditions.



### Mountainous Driving (Up & Down Terrain)

When ascending a grade, gently release pressure on the throttle and select a lower gear range to maintain higher engine rpm. Road speed may decrease, but power (torque) will remain at peak output. When descending a grade, never use a higher gear range than was used ascending the same grade. Selecting a lower gear range will also minimize cycling between ranges on a series of short up and down hills.



### City Driving (Stop & Go Traffic)<sup>1</sup>

To maximize performance select the lowest gear range that allows the vehicle to reach the speed you expect to attain between stops. This will minimize cycling between higher ranges and provide better vehicle cooling while driving in stop-and-go conditions.



### Winter Driving (Ice Or Snow)<sup>2</sup>

If possible, reduce road speed and select a lower gear range before you lose traction. Select the gear range that will not exceed the speed you expect to maintain. Accelerate or decelerate gradually to prevent losing traction. It is very important to gradually slow down when a lower gear range is selected. It is also important to allow the transmission to reach the lower gear range before attempting to accelerate. This will avoid an unexpected downshift during acceleration.



### Engine Braking<sup>3</sup>

Engine braking provides good speed control for going down grades. When the vehicle is heavily loaded or the grade is steep, it may be desirable to preselect a lower range reaching the grade. If engine-governed speed is exceeded, the transmission will upshift automatically to the next range.

For more information, visit allisontransmission.com.

- 1 In the event you leave the vehicle or driving compartment, even momentarily, while the engine is running, be sure the transmission is in Neutral and the parking brake and/or emergency brakes are set and properly engaged. Unexpected and possible sudden vehicle movement may occur if these precautions are not taken.
- 2 Using the retarder on wet or slippery roads may cause loss of traction on the drive wheels—your vehicle may slide out of control. To help avoid injury or property damage, turn the retarder enable to OFF when driving on wet or slippery roads. The retarder is automatically disabled whenever the vehicle anti-lock brake system (ABS) is active. However, in case the ABS malfunctions, it is recommended that the retarder enable switch, if present, be disabled.
- 3 To avoid loss of control, use a combination of downshifting, braking and other retarding devices. Downshifting to a lower transmission range increases engine braking and can help you maintain control. The transmission has a feature to prevent automatic upshifting above the lower range selected. However, during downhill operation, if engine-governed speed is exceeded in the lower range, the transmission will upshift to the next higher range to prevent engine damage. This will reduce engine braking and could cause a loss of control. Apply the vehicle brakes or other retarding device to prevent exceeding engine-governed speed in the lower range selected.





## FREIGHTLINER

Fellow RVers,

As we enter the final few months of this year, it's time to look back on what we've accomplished in a year that has been so difficult for so many. It's fitting, as we move into the season of Thanksgiving, that we share that for which we are grateful. For us here at FCCC, we're thankful for you, for your health, and for your support. We're grateful for the strength found in the feeling of togetherness, even if a virus forces us to remain apart.

With that being said, and with more and more people realizing that RVs are the perfect way to social distance in style, our industry is booming. We're seeing record-high production, and record low inventory at dealers around the nation who are moving so many RVs that they're struggling to keep up.

With countless trade shows and expos being canceled or postponed, it has been difficult to navigate this new landscape. But as the industry adjusts, we're starting to see more and more shows cater to a virtual audience. While the opportunity to reach a much larger number is there, there is absolutely no substitute for the face-to-face connections we're used to at FCCC events.

May your body and mind remain healthy, your tanks remain full, and the roads remain open. From everyone at FCCC, I wish you a happy and healthy holiday season.

Jeff Sather

FCCC President & CEO

All Sitter



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### meetcanyonstar.com







### THE ROAD WILL ALWAYS BE THERE - AND SO WILL WE.





### **LOOKING FORWARD TO NEXT YEAR**

Rallies are the heart and soul of our Freightliner Custom Chassis Owners Club-they connect RV owners across the nation, they bring visitors to new destinations and they encourage exploration. This year, unfortunately, we determined it would be unsafe to our quests to hold our regular rallies.

The current circumstances would have prevented us from meeting the high standards which we hold for our rallieswelcoming meet and greets, exciting entertainment and high-class cuisine all look a bit a different this year.

The Branson, MO rally was our last rally planned for 2020, and this event has now been cancelled. Although we were all looking forward to this time of travel and sight-seeing, we made this decision to look out for the best interests of all our quests.

And, there is still plenty to get excited about-we plan to hold another year of exciting rallies in 2021. We hope for a time when we can all come together again and enjoy everything the RV lifestyle has to offer.

For now, we encourage everyone to continue following safety measures and guidelines at home and on the road. Continue pursuing your love of RV travel and reaching new destinations. And start planning for all the places you'll go and the people you'll meet next year.





Driven By You

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National Indoor RV Centers (NIRVC) regularly team up with Freightliner Custom Chassis to deliver an incredible customer experience. Freightliner's dealer training and support enable NIRVC to answer customer presale questions quickly and confidently. After the sale, Freightliner's 24/7 Direct Service and national service network keep customers on the road and coming back to NIRVC.

To learn more about Freightliner Custom Chassis' 5-Star Customer Experience visit fcccrv.com/5-star.



For more of the NIRVC/FCCC story, visit **youtube.com/FreightlinerChassis**.



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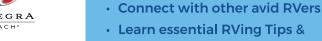


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Membership Info... AIMClub.org

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### YOUR RV'S DIGITAL GLOVEBOX

A Freightliner Custom Chassis RV is more than just a motorhome – it's backed by countless resources to help make your RV experience even smoother. Plus, FCCC is rolling out a new tool to gather all these resources in one convenient place – the Custom Class Passport!

The Custom Class Passport is an online hub for:

- Service guides
- Owner's manuals
- Club membership information
- Access to 24/7 support



Through your online account, you can access all the resources which Freightliner Custom Chassis has to offer. This allows you to save the ones which are helpful to you and keep your materials organized for onthe-go access.

This is the best place to find answers to questions about your chassis and get the support you need to make your ownership experience extraordinary.



Download the 24/7 App today by visiting the App Store or Google Play.

Search: Freightliner 24/7





### HOW CAN I ACCESS THE CUSTOM CLASS PASSPORT?

If you recently purchased an FCCC RV, your welcome letter contains a unique activation code which will allow you to set up your Custom Class Passport account. The instructions in your welcome letter provide a detailed explanation of how to sign up. You can also visit customclass.com and select the option to "Enter your activation code."

If you own a coach built on a Freightliner Custom Chassis but don't have an activation code, you can still easily create your own online account. On customclass.com, select the option to "Register without activation code." This will prompt you to fill out some basic information to get started with your new account.

### WHAT DOES THE CUSTOM CLASS PASSPORT INCLUDE?

The Custom Class Passport is your all-access pass to behindthe-scenes shopping and ownership resources not readily available to RV enthusiasts. Think of this site as your digital glove box, where you can easily access training guides, maintenance information and customer support to help you care for your RV chassis.

No matter where your travels take you, you can rely on the Custom Class Passport to serve as your central location for helpful resources related to your RV.



In your online account, you can also find information on the Freightliner Custom Chassis Owners Club (FCOC), an RV community which is free for the first year and sponsored by FCCC.

Members receive an informative quarterly magazine with news of upcoming RV events, as well as invitations to special events, rallies and club-exclusive caravans. Members can also take advantage of special pricing on service and service parts at select service locations.

### WHAT OTHER RESOURCES COME WITH AN FCCC RV?

Owners of coaches on Freightliner Custom Chassis also have access to Camp Freightliner. Camp Freightliner is a comprehensive, two-day training session which owners can attend in a few different ways: in-person in

Gaffney, SC, in-person at select rallies, or live online.

These sessions are designed to help you learn how to optimize the performance and maintenance of your chassis. Topics include the air brake system, electrical system, maintenance intervals, weight distribution, and vehicle storage, plus much more. For more information or to register for a session, visit FCCCRV.com/owners/camp-freightliner.

When you're out on the road, you can travel confidently assured that if you need any assistance, FCCC service is not far away. Freightliner Custom Chassis is the only chassis manufacturer to provide 24/7/365 factory-direct support for RVs.





There are more than 450 Freightliner-authorized service providers across North America, who offer a broad range of chassis services. From simple regularly scheduled maintenance to more complicated engine and transmission repairs, Freightliner Custom Chassis service locations are ready to provide the best support in the industry.

### SEASONAL AIDONICILIC



### **GIVE THANKS**

This season is a time to express gratitude – for those around us, for the opportunities we have and for all the little things which usually go unnoticed. Despite the unexpected circumstances which have arisen this year, there is still plenty to be grateful for, especially within the RV lifestyle.

This year, RV travel has been a saving grace for many who wanted to stay healthy and safe, but also wanted an option for vacationing and exploring. When many other travel accommodations closed down, RVs became even more popular. Lifelong road trippers and RV newbies alike all hit the road in hopes of finding a safe escape.

What we all discovered while traveling was a powerful, meaningful feeling that even when we are apart, we are all united around an inherent desire to look out for others and care for their best interests.

If we continue to spread gratitude for the opportunities we have this year and the beauty in the world around us, this united sense of encouragement will carry over for many seasons to come. Through RV holiday celebrations and intentionality while traveling, we can continue creating memories through the lifestyle we all love.



### HOSTING THANKSGIVING DINNER FROM AN RV

With some extra preparation and solid planning ahead of time, cooking Thanksgiving dinner in an RV can be just as simple as any other RV meal. Most of the tools you'll need for cooking – like a slow cooker and extra utensils – will probably already be on hand in your RV.

If you plan to invite more people to your dinner than just those who are traveling with you, consider finding a bigger space to sit down and eat, like an outdoor pavilion or a dining area at a campground. This will prevent close contact with other visitors in your RV, and also provide more room for preparing and cooking food.

The biggest obstacle most RVers think of when planning Thanksgiving dinner is finding a way to properly cook the turkey. With a large enough slow cooker, an entire turkey can be cooked just as well as in an oven at home. Most slow cooker recipes for turkeys require at least 5-7 hours of cook time. To ensure your meal is ready in time, plan ahead with your guests to account for this longer cooking period.

Many other common Thanksgiving dishes, like cornbread and green bean casserole, can easily be cooked on a stovetop. A cast iron skillet is essential for recipes like these. The skillet also works well for many dessert recipes like cobblers, pies and giant cookies. If you do invite other guests, it can also be helpful to ask them to bring a dish to share. This helps reduce the time you'll spend in the kitchen and can make for a less stressful holiday.



### **CONTINUING RV TRAVELS DURING THE FALL**

Many campgrounds and RV parks welcome visitors throughout the chilly months of fall. The opportunity to continue traveling for the rest of the year is a reminder to express gratitude toward those who make it possible, and to encourage others to share what they're thankful for.



### **Hearthside Grove** – *Petoskey, MI* (hearthsidegrove.com)

The Hearthside Grove RV resort is located in the heart of Northern Michigan, surrounded by the well-preserved natural landscape of rivers, hills and impressive forests. The resort is near many entertaining local attractions, like the Little Traverse Bay and a unique downtown area.

Hearthside Grove offers many activities and luxurious amenities for its resort-goers. Brush up on your cooking skills with classes from local chefs, or relax near the stone-laid hearth fireplaces.



### The Ridge Outdoor Resort – Sevierville, TN (theridgeoutdoorresort.com)

The Ridge Outdoor Resort is near several popular destinations in Tennessee, including Pigeon Forge and the Great Smoky Mountains. This resort offers amenities like a dog park, a golf simulator and a unique "Sunset Circle" with an incredible view.

Visitors in the fall can enjoy the natural beauty of Tennessee with all the amenities of home.



### **Normandy Farms Family Camping Resort –** *Foxboro, MA* (normandyfarms.com)

Normandy Farms is nestled in the beautiful woods between Boston and Cape Cod. This luxury destination makes for a memorable vacation with a bike park, creative arts center, dog park and recreation lodge.

For outdoor enthusiasts, this resort is adjacent to the Foxboro State Forest, which features 23 miles of trails and unbeatable views.



### Massey's Landing RV Retreat & Campground – Millsboro, DE (masseyslanding.com)

This waterfront resort is full of roomy RV sites, calm waters and all the amenities you could ask for. Take a stroll by the water in the morning and participate in activities like renting bikes or paddle-boarding.

This resort is conveniently located near several golf courses and marinas for local charter fishing.





### SLOW COOKER WHITE CHICKEN CHILI

Prep time: 10 min Cook time: 5 hours Servings: 6-8

### **INGREDIENTS:**

- 1 can (10 oz) green enchilada sauce
- 2 cans (15 oz each) white beans, drained and rinsed
- 1 lb boneless skinless chicken thighs or breasts, thawed and cut into chunks
- 1 can of corn, drained
- 2 cans (4 oz each) diced green chiles
- 3/4 tsp oregano

- 1 tbsp chili powder
- 1 tbsp cumin
- 3/4 tsp paprika
- 3-4 tbsp fresh cilantro
- 2 cups chicken broth or stock
- 1 package (8 oz) cream cheese, softened
- Toppings as desired: sour cream, avocados, jalapeños, shredded cheese, tortilla strips

### **DIRECTIONS:**

- . Add the enchilada sauce, beans and chicken to the slow cooker.
- Stir in the corn, green chiles, oregano, chili powder, cumin, paprika, cilantro and salt and pepper to taste. Pour in the chicken stock or broth and stir everything until combined, making sure the chicken is submerged in the liquid.
- 3. Cover and cook on low for 5-7 hours or on high for 3-5 hours, or until the chicken pulls apart easily.
- 4. Remove the chicken from the slow cooker and shred using forks. Add the softened cream cheese to the slow cooker and whisk until completely incorporated. Add the chicken back into the mixture.
- 5. Serve with desired toppings.

Recipe and photo by chelseasmessyapron.com.



### **INGREDIENTS:**

- 1 box brownie mix
- 1/2 can pumpkin (not pumpkin pie filling)
- 6 oz cream cheese, softened
- 3 tbsp sugar
- 1 tbsp pumpkin pie spice
- 1/2 cup milk chocolate chips

### PUMPKIN BROWNIES

Prep time: 10 min Cook time: 35 minutes Servings: 12

### **DIRECTIONS:**

- 1. Preheat the oven according to the brownie instructions.
- 2. Prepare the brownie mix in a bowl according to their instructions. Add the chocolate chips into the brownie mix and set the bowl aside.
- 3. Mix the pumpkin, cream cheese, sugar and pumpkin pie spice until smooth.
- 4. Coat the baking pan with cooking spray. Pour half the brownie mix into the pan and spread evenly to cover the bottom of the pan.
- Add the pumpkin by either separating it into chunks or spreading it evenly on top of the brownie mix. Cover the pumpkin with the remaining brownie mix and smooth out the top layer.
- 6. Bake using the brownie instructions and add about 10 extra minutes. The brownies are cooked when a fork poked into the center comes out clean.

Recipe and photo by thecookierookie.com.



### JONATHAN DEMAREST

My wife, Joanna, and I have been RV travelers since 1989 when we first started renting RVs. In 2002 we purchased our own Class C RV and, after 15 years of traveling in the Class C, we upgraded to our 2015 Tiffin Phaeton. Two years later, after retiring from my 47-year career, we began our full-timing RV adventure.

Between rentals, our Class C and our current rig, we have logged nearly 200,000 miles. Our favorite place to travel is anyplace we haven't been before. Now that our kids are off on their own, we do try to get near them on a regular basis. Our daughter is in Seattle, WA and our son is in Brooklyn, NY, so that alone keeps us moving.

We were excited to join the Owner's Club with our current RV. We both saw this as a great way to find out more about the technical side of the coach, plus, it also had many other benefits.

Joining the club has proven to be helpful to us in many ways. I would now say that the single most important thing I have learned about the RV lifestyle is that you should take the time to learn as much as possible about the systems on your rig. Frequently, what appears to be a significant problem can be easily addressed if you know what you are looking at.

The Owner's Club has helped us feel more comfortable in tackling those issues. We're thankful for this great FCCC support system we have to rely on.

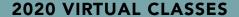
Even with everything going on in the world, we are still on the road, but we are looking for more secluded campgrounds. One of our favorite recent stops was a secluded little campground in the mountains of North Carolina. It was the ideal place to isolate and spend time in nature.

While we do enjoy the occasional thrill, like white water rafting in the smokies or horseback riding through Zion, for the most part we are happiest with hiking and biking. We have experienced some unexpected thrills along the way, like the time we received a threehour notice to evacuate a Charleston camp to run from a hurricane or huddling in the camp office in Georgia as a tornado went by overhead. Even in the most unexpected adventures we've enjoyed the time we have spent on the road.

Joanna and I have made many incredible memories in our FCCC RV, and we look forward to making many more.







To register for a 2020 class, visit FCCCRV.com and select "Camp Freightliner" on the home page. All classes will be held virtually, with just as much information and enjoyment as ever.

FCCCRV.com



### CAMP FREIGHTLINER I

Take advantage of FCCC's comprehensive and captivating two-day training session to learn about the benefits of driving a motorhome built on an FCCC chassis. In this class, you will spend time exploring a bare chassis to become more familiar with all its features.

Fee: \$245.00 for single attendance or \$295.00 for driver and co-pilot.



2020

### **CAMP FREIGHTLINER II**

Camp Freightliner II is a Service & Maintenance class held virtually at the Factory Service Center. This course pairs you with a service technician in the service bay to observe proper service techniques, and give you an opportunity to ask questions about the chassis.

Fee: \$159.00+ cost of your scheduled maintenance.

### **Important Notes:**

Camp Freightliner I is a prerequisite to this class. There is a minimum level of routine service required for this class, which will be verified upon scheduling of service.



### 24/7 FACTORY SERVICE

Freightliner offers the industry's most comprehensive service and support coverage with 450+ Freightliner service locations, 90+ Oasis RV specialist locations and 24/7 Factory-Direct support for the life of the coach.

The 24/7 Direct app gives you the power to locate a dealer and contact factory technicians (who average 18 years of experience) with just a click. The free mobile app for on-the-go support is available now on Apple and Android devices.

The app also allows you to leave feedback on your service experience, to ensure you are receiving the best care possible.

### 24/7 DIRECT ALSO INCLUDES:

- **MAINTENANCE LOG CLOUD STORAGE**
- **SERVICE CHECKLISTS**
- **OWNER MANUALS**
- **MAINTENANCE MANUALS**
- **DASH LIGHT DESCRIPTIONS**
- **FAQS AND MORE**



This free app with a full suite of owner resources is available now-search for "Freightliner 247" and download to your device.



### SIIIDOKII

**SEE PAGE 32** FOR THE KEYS.

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### CROSSWORD

### **DOWN**

- "Brandenburg Concertos" composer 1.
- 2. Hosiery hue
- Inclusive abbr. 3.
- "The Santa Clause" star 4.
- 5. Dog days month
- The lesser of two
- 7. Fiji capital
- 8. Buttermilk Sky"
- 9. Idiom
- 10. Disreputable
- 11. Island fruit
- 12. Its work is decreasing
- Word with oxygen or pup 13.
- 21. Regard
- \_ meridiem
- 25. Hardly the prim sort
- Having a musical key 26.
- Shopping hub of old Athens 27.
- 28. Island-inspired Presley film
- 29. 757 or 767
- Red cosmetic 31.
- They're cutting, sometimes 32.
- Intrinsically
- 37. Picnic serving, perhaps
- 38. Summit
- 40. Mannheim mister
- 41. Meat quality
- 44. Pie-eyed
- 46. Artistic category
- 47. Singing Osmond
- Never-ending sentence? 48.
- Noted D.C. office
- 50. Tailless domestic cat
- 51. Kind of cloth
- 52. Cookie favorite
- 53. Utters an afterthought
- 56. Long-term investment

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### **ACROSS**

- Shade of red
- He wrote of "sour grapes"
- 10. Narrow peninsula
- 14. Play section
- 15. Part of the back of the mouth
- 16. Britain's neighbor, formally
- 17. Pack in tightly
- 18. Unselfish sort

- 19. "... and with joy receiveth it" (Matthew 13:20)
- 20. Island dance
- 22. Threnody
- 24. More, proverbially
- 25. Tucker of country music
- 26. Writing pad
- 29. Closely confined
- 30. Start with school
- 33. Girl-watched 34. Preakness bet

- 35. Group of seals
- 36. It's not always proper
- 37. Knock off
- 38. Product mention
- 39. "Just the Way You \_\_\_
- 41. Belgian city
- 42. "Well, \_\_\_\_-di-dah!"
- 43. Otherwise
- 44. There are five, maybe six of them

- 45. Be of the same mind
- 47. Piteous sound
- 48. Reduces
- 50. Island volcano
- 54. Rival of Boris and Stefan
- "Stormy Weather" singer 55. Masters of misinformation
  - 57. Cloth with a ribbed surface
  - 58. Type of shake
  - 59. Gilbert Grape's brother
  - 60. Emulated Pinocchio
  - 61. Nobelist Wiesel



Mens Crimson Shirt Available in Small To 4X

**Ladder Bracket for** 

Logo Egg



**Ladies Crimson Shirt** Available in Small To 2X



**Ladies Grey T-Shirt** Small to 4X



Mens Grey T-Shirt Small to 4X



FCOC Logo Hat



FCOC Logo Ladder



Smaller Clinging Front Window Plaque

### **FCOC LOGO MERCHANDISE**

### Please visit fcocrv.org/store-2/ to purchase your FCOC merchandise.



### **Regal Badges**

200 Dove Valley Drive | Athens, GA 30606 706-540-4353

Order your badge today. \$10 each + \$5 shipping per order.

NAME	CITY	STATE
BADGE 2:		
NAME	CITY	STATE
BADGE 3:		
NAME	CITY	STATE
BADGE 4:		

TOTAL BADGES:	x \$10 + \$5 \$	SHIPPING = \$	
□ CREDIT CARD □ C	HECK		
CARD NUMBER			
EXPIRATION DATE	/		
3-DIGIT CODE ON BACK _			
MAIL TO:			
NAME			_
ADDRESS			_
CITY	STATE	ZIP	_

### ONLINE MEMBERSHIP UPDATE OR RENEWAL

Anyone can access our website without logging in by going to www.FCOCRV.org. When a Member wants to update their member profile or pay their dues, they will need to log in with two pieces of information: a membership number and a password. When a Member has difficulty signing in, it is usually either because they forgot to include the letter "F" at the front of their membership number, or because they forgot their password. If a new Member joins via our website, they will provide their own password at that time. New Members who apply by mail will receive their password by email when their registration information has been entered. Members can change their password at any time by logging in and updating their profile.

### **TO JOIN FCOC:**

- 1. Select "Join FCOC" on the home page or in the top right corner of any page on the site.
- Select the number of years you'd like to commit to and pay for.
- 3. Fill out all relevant fields. Those with an asterisk (\*) must be completed.
- 4. Make note of the number in the "Username Member ID" field. This is your FCOC ID number, which you'll need to log in to the site.
- When you're finished, select your payment method and click "Sign Up" at the bottom. If you navigate away from this screen before clicking "Sign Up," your input will not be recorded and you will be required to start over.
- Complete your payment information and follow instructions to submit.

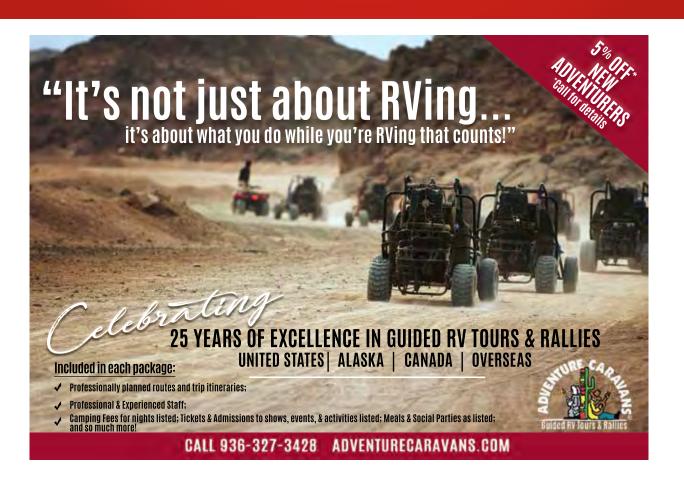
### **TO PAY DUES:**

- 1. Sign in using the "Membership Log In" fields on the home page or the "Sign In" link in the top right corner of any page on the site.
- 2. Once you've signed in, select "Renew / Pay Dues" in the upper right corner of your screen.
- 3. Select the number of years you'd like to commit to and pay for.
- 4. Double-check that the information that populates in the form fields is correct. If it is not, change anything you need to, and the updated information will be stored in the database.
- 5. Select your payment method and click "Sign Up" at the bottom. If you navigate away from this screen before clicking "Sign Up," your input will not be recorded, and you will be required to start over.
- Complete your payment information and follow instructions to submit.

If you have any problems, please let me know. My contact information is on page 4.

MARY COSTIGAN, VP Membership







### **MEMBERSHIP APPLICATION**

If you are interested in becoming a member of the Freightliner Chassis Owners Club, go to fcocrv.org.

We have four National Rallies a year. The National rallies normally include 4 nights of camping, 4 breakfasts, and 4 dinners, plus service seminars from Freightliner, Cummins/Onan, Allison, Michelin and others.

We also hold small regional rallies. These are usually smaller rallies at local places of interest.

Come enjoy discounts at several of our sponsors, such as participating Freightliner Oasis service centers, O'Reilly Auto Parts, Chrysler Affiliate Rewards, MASA and others.









### SUDOKU

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### CROSSWORD

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### DON'T LET **YOUR**MEMBERSHIP EXPIRE!

Please look at your label on the back of this newsletter to see if your membership is about to expire. We send out reminders at least two months in advance of your expiration, both by email and by mail, to provide adequate time to renew your membership. Dues are \$15.00/year or \$70.00 for five years. See Membership Application on page 33.

To access by Internet, visit the website at www.FCOCRV.org.

After logging in, you have the ability to conveniently renew your membership using PayPal. Simply click "Renew/Pay Dues" in the top right corner of your screen.

You may also update your membership and personal information by selecting "View/Update Your Profile."

PLEASE NOTE: If you are logging into the new site for the first time, your password is the same as it was for the old site. If you've forgotten your password, click "Forgot Password" under the login fields.

Disclaimer: FCOC is not responsible for personal statements, opinions or representation advanced in papers, newsletters, web site, in discussions at any meetings or its Internet site and Discussion Forums, or the validity of statements contained in any advertisements.



### GET **RV SOUL** BY EMAIL!

You may request to have our newsletter delivered by email, especially if you travel frequently or if your mail is forwarded more than once a year. You will receive the newsletter earlier than those mailed, and they won't pile up in your motorhome. You will receive an email when the newsletter is ready to be viewed. Recent as well as previous issues of Freightliner Flyer are available for viewing and printing on the website.

For those who do not have email, please make sure we have your correct mailing address – especially those of you who have a seasonal address. We are experiencing a large number of newsletters returned. Time, money and postage rates are affected when they are undeliverable.

Thank you for helping us do a better job of getting important FCOC news and current updates to you!
We want you to be in the know!

### OFFERS FROM OASIS AND PARTICIPATING DEALERS

Freightliner Custom Chassis Corporation (FCCC) and select Freightliner Oasis dealerships around the country have initiated a program offering members of the Freightliner Chassis Owners Club (FCOC) special pricing on service labor and service parts.

The program offers current FCOC members the following discounts: 10% OFF POSTED LABOR RATES & 10% OFF PARTS.

It is important that you do the following; if you don't, you may not get the discount and it will be your own fault!

You MUST tell them you are an FCOC member up front, request the discount and identify yourself by showing your current membership card. Ask to get a copy of your billing with the discount on it once your work is done.

In developing the Oasis Dealer Discount Program, all Oasis Dealers were contacted and invited to participate. But, participation in the Oasis Dealer Discount Program is a business decision made by each individual Oasis Dealer. If the Oasis Dealer you wish to use is not on the list of participating dealers, we would encourage you to let them know of your desire to have them participate in the program. Dealers wishing for more information about the program should contact Steven Bertling: phone (951) 491-1297, email VP.BUSDEV@FCOCRV.ORG. Also, if you have any problem with any Oasis Dealer on the list, let Steven Bertling know, and he will try to help.

As a reminder, it's up to you to **ask first** for the discount, not after.

PLEASE REMEMBER: THESE OASIS DEALERS ARE SUPPORTING FCOC, SO PLEASE GO TO THESE **DEALERS ONLY.** 



Some Dealers below offer hook ups for our RV Members. Look for the symbol to see which Dealers offer which hook ups:

W: WATER E: ELECTRICITY S: SEWER D: DUMP STATION **DP: DOGGIE PARK L: LOUNGE RV** 

### PARTICIPATING OASIS NETWORK DISCOUNT PROGRAM CENTERS:



### **Velocity Truck Centers**

9899 W. Roosevelt St. Tolleson, AZ 85353 (623) 907-6642 Ser. Mgr. Larry Winiewicz

### W, E, S, DP, L

### **TAG Truck Center**

5712 Commerce Square Jonesboro, AR 72401 (870) 972-8588 Ser. Mgr. Brian Carter

### **Doggett Freightliner of Arkansas**

11700 Valentine Rd. North Little Rock, AR 72117 (800) 562-8875 Ser. Mgr. John Siverd

### **Truck Centers of Arkansas**

2675 W. Sunset Blvd. Springdale, AR 72762 (800) 495-4551 Ser. Mgr. Bill Partain



### **Tranwest Truck Center**

10150 Cherry Ave Fontana, CA 92335 (909) 770 5623

W, E, S, D, DP

### **Delta Truck Center**

S. Harlan Rd. French Camp, CA 95231 (800) 400-4161

### Sacramento Truck Center

100 Opportunity St. Sacramento, CA 95838 (916) 286-2000 (800) 485-8311 Ser. Mgr. Lawrence Cowan

### **Velocity Truck Centers**

6006 Miramar Rd. San Diego, CA 92121 (877) 454-5456 (619) 564-3700 Ser. Mgr. Gene Hust

### Southern Connecticut Truck Center

15 East Industrial Rd. Branford, CT 06405 (800) 448-8480 Ser. Mgr. Michael Beavton

### Freightliner of Hartford

45 Brainard Road Hartford, CT 06114 (860) 290-8061 Ser. Mgr. Scott Thayer



### Orlando Freightliner

2455 S. Orange Blossom Trail Apopka, FL 32703 (407) 295-3846 Ser. Mgr. Lee Feeser

### W, E, DP, L

### Tom Nehl Truck Co.

383 SW Arrowhead Terr. Lake City, FL 32024 (904) 389-3653 (386) 755-9527 Ser. Mgr. Rex Steven

### Ocala Freightliner

3950 W. Hwv. 326 Ocala, FL 34482 (352) 840-0070 Ser. Mgr. Scott Pauley

### Truck Centers, Inc.

300 East Ashland St. Morton, IL 61550 (309) 263-4240 (800) 397-4292 Ser. Mgr. Cathie Jenkins

### Truck Centers, Inc.

2981 E. Singer Springfield, IL 62703 (217) 525-1280 (800) 786-1280 Ser. Mgr. Charlie Melvin

### Truck Centers, Inc.

747 E. Taylor St. St. Louis, MO 63147 (314) 381-3800 Ser. Mgr. Neil Yahl

### Truck Centers, Inc.

2280 Formosa Rd. Troy, IL 62294 (800) 669-3454 Ser. Mgr. Paul Buehrle

### Stoops Freightliner Quality Trailer, Inc.

6105 Columbus Ave. Anderson, IN 46013 (765) 644-1400 (877) 881-7993 Ser. Mgr. Doug Dau

### Stoops Freightliner Quality Trailer, Inc.

12247 Declaration Dr. New Haven, IN 46774 (260) 749-8587 (877) 518-2065 Ser. Mgr. Jeff Bouck

### Stoops Freightliner Quality Trailer, Inc.

1851 W Thompson Rd. Indianapolis, IN 46217 (317) 788-1533 (877) 518-8221 Ser. Mgr. Mike Miller

### **Truck Country Cedar Rapids**

700 29th Ave. SW Cedar Rapids, IA 52406 (319) 365-0531 (800) 332-6158 Ser. Mgr. Chris Flockhart

### **Truck Country Quad Cities**

2350 W. 76th St. Davenport, IA 52806 (563) 445-5870 Ser. Mgr. Darin Bohr

### **Truck Country Decorah**

1653 State Highway 9 Decorah, IA 52101 (563) 382-6551 (888) 545-9297 Ser. Mgr. Ray Clark

### **Truck Country Dubuque**

10785 Route 61 South Dubuque, IA 52003 (563) 556-3775 (800) 553-3642 Ser. Mgr. Ray Clark

### **Harrison Truck Centers**

101 Plaza Drive Elk Run Heights, IA 50707 (800) 582-5789 **Todd Rathbone** 

### **Harrison Truck Centers**

PO Box 1708 Waterloo, IA 50704 (319) 234-4453 Ser. Mgr. Rodd Rathnone

### **TAG Truck Center**

215 Campbell Dr. Calvert City, KY 42029 (270) 395-8200 Ser. Mgr. Randy Mathis

### Kent-Mitchell Bus Sales & Svc

41430 East I55 Hammond, LA 70403 (985) 419-8347 Ser. Mgr. Emile Musso

### **Baltimore Freightliner**

2723 Annapolis Rd. Baltimore, MD 21230 (410) 685-4474 Ser. Mgr. Jessica Levine

### Freightliner of Grand Rapids

5285 Clay Ave SW Grand Rapids, MI 49548 (800) 968-9680 Ser. Mgr. Mark List

### Freightliner of Kalamazoo

53449 Main St. Kalamazoo, MI 49071 (800) 968-9680 Ser. Mgr. Mark List

### Truck Center Inc.

2880 Hwy 67 South Farmington, MO 63640 (573) 712-8817 Ser. Mgr. Andy Vittoe

### **TAG Truck Center**

3792 Hwy 67 No Poplar Bluff, MO 63901 (573) 785-0193 Devin Russom

### **TAG Truck Center**

1485 Hwy 177 Jackson, MO 63755 (573) 339-1890 Ser. Mgr. Jeff Runnels

### **TAG Truck Center**

307 Lynual Drive Sikeston, MO 63810 (573) 471-7100 Ser. Mgr. Mark Riney

### Truck Center Inc.

747 E Taylor Ave. St Louis, MO 63147 (800) 325-8809 Ser. Mgr. Larry King

### **TAG Truck Center**

2448 McCullough Blvd Tupelo, MS 38826 (662) 844-3262 Ser. Mgr. Gary Greszier

### Albuquerque Freightliner

12901 I-40W Frontage Rd. Albuquerque, NM (505) 833-1000 Ser. Mgr. David Robinson

### Hans' Freightliner

14520 Broadway Avenue Cleveland, Ohio 44125 Phone: (216) 581-0046 Ext. 181 Cell: (440) 334-7262 Fax: (216) 581-8610 Sales Rep. Bryan Grega

### Stoops Freightliner Quality Trailer, Inc.

7800 Center Point 70 Blvd. Dayton, OH 45424 (937) 236-4092 (877) 518-0112 Ser. Mgr. Mark Vonderhuval

### TSI Western Star

385 South Bailey Rd. North Jackson, OH 44451 (330) 538-3850 (800) 388-3850 Ser. Mgr. Kevin Shaulis

### **Premier Truck Group of Ardmore**

3601 12th Ave NW Ardmore, OK 73401 (580) 223-2233

### Premier Truck Group of Oklahoma City

5301 I-40 West Oklahoma City, OK 73128 (877) 621-0428

### **Premier Truck Group of Tulsa**

5104 W. 60th St. Tulsa, OK 74107 (866) 599-8351 (918) 445-5300

### Fyda Freightliner Pittsburgh, Inc.

20 Fyda Dr. Canonsburg, PA 15317 (800) 393-2556 Ser. Mgr. Brian Conkle

### Premier Truck Group of Chattanooga

Phone: (706) 937-3700 Fax: (706) 937-6730

### A

### Premier Truck Group of Knoxville

1413 Everett Rd. Knoxville, TN 37932 (865) 824-2400

### E, DP, L

### **TAG Truck Center**

112 E. L. Morgan Drive Jackson, TN 38305 (731) 423-3782 Ser. Mgr. Kevin McAdams



### TAG Truck Center

E, DP, L

4450 American Way Memphis, TN 38118 (800) 264 0336 Ser. Mark Sampson

### **Premier Truck Group of Amarillo**

2210 South Whitaker Rd. Amarillo, TX 79118 (806) 374-1033 (800) 753-1556



### Premier Truck Group of Dallas South

4200 Port Blvd.
Dallas, TX 75241
(800) 580-2620
(972) 225-4300
W,E, DP, L

### **Premier Truck Group of Dallas**

3040 Irving Blvd Dallas, TX 75247 (214) 631-6213

### **Premier Truck Group of Fort Worth**

1804 NE Loop 820 Fort Worth, TX 76106 (800) 580-9101

### Premier Truck Group of North Texas

1610 North Collins Freeway Howe, TX 75459

### Premier Truck Group of Odessa

1100 South Grandview Odessa, TX 79761 (800) 687-3381

### Premier Truck Group of Salt Lake City

2240 South 5370 West Salt Lake City, UT 84120 (800) 574-2707

### Freightliner Northwest

524 Jacks Lane Mt. Vernon, WA 98273 (360) 848-0472 Ser. Mgr. Jonathan Callis

### **Truck Country Madison**

4195 Anderson Rd. DeForest, WI 53532 (608) 249-1900 (800) 837-7367 Ser. Mgr. Jerry Brickheimer

### River States Truck & Trailer, Inc.

6124 Chuck Lane Eau Claire, WI 54703 (715) 874-4700 (800) 944-5973 Ser. Mgr. Henry Le Bakken

### Truck Country of WI

2401 Progress Way Kaukauna, WI 54130 (800) 236-5271 Ser. Mgr. Matt Lueneburg

### River States Truck & Trailer, Inc.

3959 N. Kinney Coulee Rd. LaCrosse, WI 54601 (608) 784-1149 Ser. Mgr. Steve Kemp

### **Truck Country Marinette**

2890 Cleveland Ave. Marinette, WI 54143 (715) 735-7020 (888) 315-5995 Ser. Mgr. Justin Gleiter

### Truck Country Milwaukee

2222 W Ryan Rd.
Oak Creek, WI 53154
(414) 761-3384
(800) 236-6061
Ser. Mgr. Tom Foecker

### River States Truck & Trailer, Inc.

690 Starr Lane Roberts, WI 54023 (715) 749-3100 (866) 995-3121 Ser. Mgr. Nate Sonnentag

### Truck Country Wausau

2435 Trailwood Lane Rothschild, WI 54474 (715) 359-9989 (800) 348-9195 Ser. Mgr. Mark Mattila

### **Truck Country**

119 State Hwy 11 Shullsburg, WI 53586 (608) 965-4462 (800) 362-1313 Ser. Mgr. Mike Banghart

### Four Star Freightliner of Dothan

1507 Reeves Street Dothan, AL 36303 (334) 793-4455

### Empire Truck Sales (Mobile)

2495 West I-65 Service Road North Mobile, AL 36612 (251) 330-0088

### **Velocity Truck Centers**

1230 Akimel Lane Chandler, AZ 98226 (480) 282-4000

### Velocity Truck Centers

5650 E Travel Plaza Way Tucson,AZ 85756 (520) 514-5700

### Doggett Freightliner of Arkansas

129 Access Rd Van Buren, AR 72956 (479) 474-9900

### **Doggett Freightliner of Arkansas**

2675 West Sunset Ave. Springdale, AR 72762 (479) 751-4551

### Velocity Truck Centers

13800 Valley Blvd, Fontana, CA 92335 (909) 510-4000 Velocity

8995 Three Flags Ave Oak Hills, CA 92344 (760) 948-6442

**Velocity Truck Centers** 

2429 Peck Rd. Whittier, CA 90601 (562) 447-1200

**Velocity Truck Centers Ventura County** 

2501 Camino Del Sol Oxnard, CA 93030

**Bakersfield Truck Center** 

8140 Golden State Hwy Bakersfield, CA 93308 (661) 393-6950

TransWest Truck Trailer RV

7550 E I-25 Frontage Road Frederick, CO 80516 (303) 684-3400

TransWest Truck Trailer RV

20770 Interstate 76 Brighton, CO 80603 (303)301-7500

Empire Truck Sales (Mossy Head)

15 Sand Mine Rd De Funial Springs, FL 32435 (850) 951-2100

Southport Truck Group

16110 Lee Road Ft. Meyers, FL 33912 (239) 210-9480

Four Star Freightliner of Florida

270 Four Star Way Midway, FL 32343 (850) 701-0163

Empire Truck Sales (Pensacola)

2255 West Detroit Blvd Pensacola, FL 32534 (850)316-9000

Southport Truck Group

7528 US Hwy 301 North Tampa, FL 33637 (813) 262-0890

**Peach State Freightliner** 

1755 Dry Pond Road Jefferson, GA 30549 (706) 367-8998

**Peach State Truck Centers** 

100 Sterling Place McDonough, GA 30253 (678) 583-8800

Four Star Freightliner of Tifton Georgia

3346 Highway 41 South Tifton, GA 31794 (229) 382-2822

Four Star Freightliner of Valdosta

3550 White Water Road Valdosta, GA 31601 (229) 316-4948

Truck Centers, Inc.

325 Rusher Creek Road Evansville, IN 47725 (812) 868-2700

TransChicago Truck Group

2333 West 25th Avenue Gary, IN 46404 (219) 949-8595

Truck Centers Inc.

1011 West Sample Street South Bend, IN 46619 (574) 289-4065

Truck Centers, Inc.

621 S. 45th Street Mt Vernon, IL 62864 (618) 244-2545

**Empire Truck Sales** 

10 Frontage Road Slidell, LA 70458 (985) 641-4000

**Empire Truck Sales (Biloxi)** 

8480 West Oaklawn Road Biloxi, MS 39532 (228) 365-0000

Empire Truck Sales (Richland)

373 Highway 49 South Richland, MS 39218 (601) 939-5000

Freightliner of St. Cloud

701 15th Avenue S.E. St. Cloud, MN 56304 (320) 251-0931

**Kansas City Freightliner Sales** 

7800 NE 38th Street Kansas City, MO 64161 (816) 453-4400

Fleet Maintenance, Inc.

67 Ransier Drive West Seneca, NY 14224 (716) 675-9220

FYDA Freightliner Columbus, Inc.

1250 Walcutt Road Columbus, OH 43228 (514) 851-0011

McCoy Freightliner

4060 Interstate PLNE Salem, OR 97303

McCoy Freightliner

9622 NE Vancouver Way Portland, OR 97211 (503) 283-0345

Christopher Trucks, Inc.

1601 White Horse Road Greenville, SC 29605 (864) 269-2131

Beaumont Freightliner, Sterling & Western Star

7380 I-10 South Beaumont, TX 77705 (409) 951-8300

**Doggett Freightliner of South Texas** 

8700 IH10 East Converse, TX 78109 (210) 666-6665

Corpus Christi Freightliner, Sterling & Western Star

8001 IH 37

Corpus Christi, TX 78409 (361) 694-8400

**Doggett Freightliner of South Texas** 

1367 Horizon Rd El Paso, TX 79928 (915) 852-4922

Houston Freightliner, Sterling & Western Star

9550 North Loop East Houston, TX 77029 (713) 672-4115

If you are a Dealer and have any of these items and would like to be put on this list, contact Steven Bertling at vp.busdev@fcocrv.org.



Last month, two MASA members were traveling in their RV when suddenly one of them needed medical attention. 911 was called, & they were taken by ground ambulance to a local hospital. Soon, it was known he needed airlift to Big Town General for emergency surgery. After a 3 week stay they were transported back home to recuperate at their local hospital. Since that time, their RV was shipped back to their driveway.

MASA Paid For Them:

Ground Ambulance Air Ambulance Trip Home RV Shipping

BUT...

We cover even more!!!



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